



Emergency Procedures 2013 - 2014 *Slough Hockey Club*



Out of hours emergency contact numbers: **07957 883421 / 07981 527410**

Person in charge of assisting with incidents: **Most senior club officer / Team Administrator**

1. First Aid

A first aid kit is located: **At the bar**

The nearest telephones are located: **At the bar / supervisors all carry mobiles**

Should a member of the club require first aid treatment a first aider should be summoned by the quickest available means. A qualified first aider should be in attendance at all club sessions.

The following procedures must be followed:

Minor Injury e.g. Small cut, graze, bumps, bruises

- a) Take appropriate First Aid action
- b) Make provision for the injured person to rest or continue as appropriate
- c) Record any incident or injury and complete the accident book/ forms.

Major Injury

- a) Arrange for injured person to be taken to hospital or ring for an ambulance.
Use your discretion as to whether to administer First Aid.
- b) Telephone the next of kin.
- c) Record any incident or injury and complete the accident book/ form.

2. Contacting the emergency services

When calling the emergency services it is important that they are given the full information. Remember when calling 999 for the police, ambulance or fire brigade, you will need to provide the Club's postcode which is **SL3 7LT**.

Procedure:

- Keep calm, speak clearly
- Give your name - state the service(s) that you require
- Give full name, address and telephone number of the club/ facility/ school
- Location, details and time of the accident/ incident
- Number of casualties and their condition together with the details of any treatment which is being administered or has been given
- Access point for ambulance
- Someone should be instructed to meet the ambulance which will aid the medics to reach the casualty as quickly as possible.

3. Fire

On discovering a fire the nearest fire alarm must be activated. Do not attempt to tackle the fire unless safe to do so (i.e. the fire can be quickly extinguished with the minimum of risk to self).

- Fire alarms are located upstairs and downstairs by exit doors
- The fire exits are clearly marked and are the primary exit doors; patio doors from 1st floor bar area, the main entrance door or the changing rooms exit door on ground floor
- The **Assembly point** is located near the cricket clubhouse and clearly signed
- Fire extinguishers are located upstairs and downstairs by the exit doors and in the corridor leading to the changing rooms.

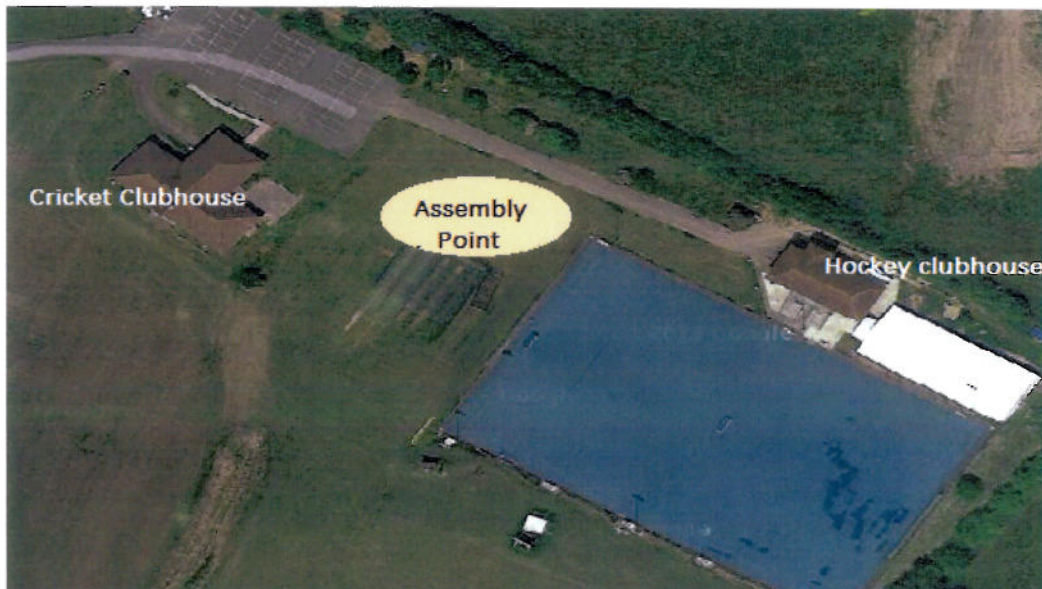


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In case of a fire or other emergency requiring evacuation, all individuals should report to the **Assembly Point** near the cricket clubhouse / nets. If evacuation is necessary it is important to remember the following golden rules:

- Do not panic – keep a clear head
- Raise the alarm and call the fire services
- Do not stop to collect personal belongings or allow others to do so
- No heroics – People before property
- Close doors behind you
- Where possible use the nearest fire exit
- Take all registers and once at the assembly point account for all participants and coaches
- Do not use any lifts
- Do not re-enter the building or allow others to do so until instructed by the Fire Officer
- Record any incident or injury and complete the accident book/ form.



4. Theft or facility break in

Complete an incident report form to record the name, address and telephone number of the person whom the theft has occurred against. The person should be asked if they wish the theft to be reported to the police.

If there are reasonable grounds to suspect that a particular person may have been involved in the theft then the police must be contacted and the person informed that this is the course of action being taken.

If the person is still on the premises then they cannot be physically restrained or held against their will, the same is applicable to the person's property or clothing as this constitutes assault. Every effort should be made to detain the person until the police arrive. An incident report form should be completed.



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5. Assault

Should an actual or alleged assault incident take place the senior officer available should be informed or summoned if on the site. The incident should be investigated in an attempt to find the background factors that led to the assault and seek witnesses (names and addresses to be taken).

Where injury has been sustained, first aid should be provided and if necessary the ambulance and police service should be called. An incident report form should be completed.

6. Drug/ alcohol abuse

All persons found to be under the influence of drugs and/ or alcohol shall be escorted off the club site by the most senior officer available. Slough HC has a zero tolerance policy towards drug use. It is important that club members or staff do not unduly place themselves at risk when dealing with disruptive or threatening behaviour relating from drug or alcohol abuse: in all such cases the police service should be summoned.

In serious cases (i.e. unconscious casualty) the ambulance service must be called. During the interim period the casualty should be treated by a qualified first aider. In such cases discarded items such as drug packaging should be brought to the attention of the ambulance service; this information may be vital to the emergency services to enable them to provide the appropriate care and treatment.

7. Lost person

In the event of losing a person the most senior officer or supervisor available should be informed and they will conduct a search of the club facilities and get appropriate assistance from other officers available to locate the individual. Do not request the assistance of members of the public in the search (i.e. 'we have a lost child – has anyone seen them?')

Should relatives/lost person not be located after an extensive search it may be necessary to call the police service (i.e. vulnerable persons).

These Emergency Procedures have been adopted by Slough Hockey Club.

Name:

.....SURJIT SANDHU.....

Position held within club:

.....TREASURER / CLUBS FIRST.....

Signature:

..........

Date:

.....20th Sept 2013.....