

PITCHERO

PARENT USER GUIDE



The purpose of this guide is to help parents through the process of signing up to EGCC's website, which is powered by Pitchero.

The website will enable us to manage subscriptions, availability, social events as well as to improve the way we can communicate with our membership.

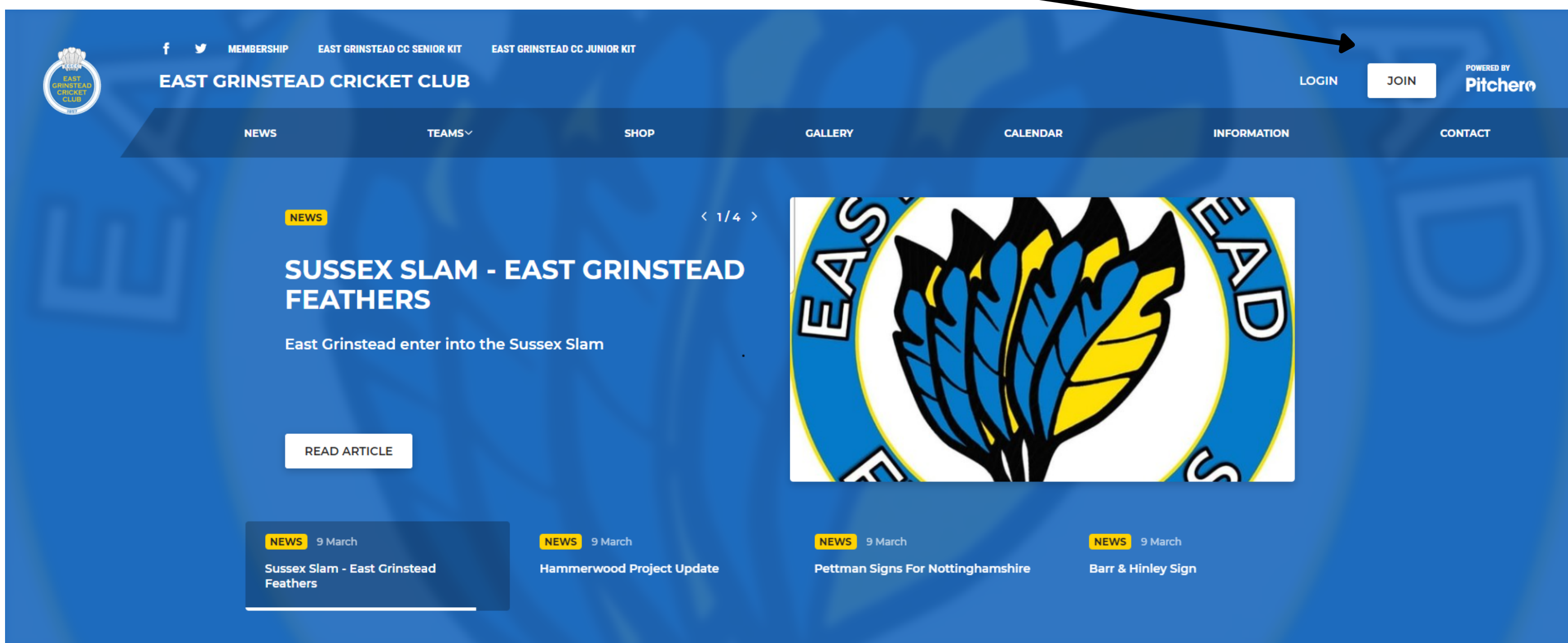
If you have any questions throughout the process please contact Will Adkin (membership@eastgrinsteadcc.co.uk).

If you already have an existing Pitchero account from another club then there is no change to this sign up process.

You can easily switch between the clubs on the website / app under the 'my account' option.

Search for: <https://www.eastgrinsteadcc.co.uk>

Click on "Join"



Then complete your initial registration ensuring that it is in THE PARENT'S NAME (2 pages)

Join East Grinstead Cricket Club

Signing up for your child?

Please enter **your details** below to register as a parent. You will add your child's details later in the process.

First name

Last name

Email

Password

Telephone (Optional)

+44 (United Kingdom)


Date of birth

1st







January

2007

Join this club

Or  Join via Facebook

Get these amazing benefits

-  Check out the latest news with the Club App
-  Confirm your selection online in seconds
-  Access private team videos and photos
-  Contribute to private forums and leave comments
-  Make club payments online
-  Receive club news direct to your inbox

Create your own password at this point. You will then use this every time you log in

Join East Grinstead Cricket Club

Signing up for your child?

Please enter **your details** below to register as a parent. You will add your child's details later in the process.

☒ Terms of Service

Required

I agree to the Pitchero [Terms of Service](#) and acknowledge my data will be stored, processed and shared by Pitchero in accordance with their [Privacy Policy](#).

☒ East Grinstead Cricket Club Consent

Required

I consent to my data being stored and processed by East Grinstead Cricket Club for use in their management system which helps to organise the playing and enjoyment of sport for it's members.

☐ Pitchero Product Updates

Optional

I am happy for Pitchero to contact me from time to time regarding my account and with details of the Pitchero product range and services which may be of interest via email, post, telephone or text message. You can unsubscribe by un-ticking the box, clicking the unsubscribe link in any email footer or by emailing support@pitchero.com

☐ Pitchero Partners

Optional

From time to time, we would like to contact you via email with details of products and services offered by sports focused brands, and ask you to participate in related market research. If you consent to us contacting you for this purpose (or a third party organisation engaged to contact you on our behalf) please check the box. Allowing information from Pitchero Partners helps to keep Pitchero's fees low and saves money for your club/league/county. You can unsubscribe at any time by clicking the unsubscribe link in any email footer or by emailing support@pitchero.com

☐ I'm not a robot



Next

Or  Join via Facebook

Get these amazing benefits



Check out the latest news with the Club App



Confirm your selection online in seconds



Access private team videos and photos



Contribute to private forums and leave comments



Make club payments online



Receive club news direct to your inbox

Complete questions & click "Next", this will take you to the "Apply for roles" page

Apply for roles?

[Skip](#)

You're now registered at East Grinstead Cricket Club! Would you like to apply for any club roles?

☒ **Club Member**

View private areas of the site including team selection, player stats, videos and photos.

☐ **Player**

Manage availability and receive instant notifications when you've been selected to play.

☐ **Coach**

View private areas of the site and download club coaching material.

☒ **Parent**

Receive team updates direct to your inbox and manage availability for your children.

☐ **Team Admin**

Manage fixtures, select match day squads and communicate with players and parents for your team.

☐ **Webmaster**

Manage multiple aspects of the club website including Membership, Payments, Club Content and more!

Next step

Select "Parent" & "Club Member" from the list below **(Nothing else!)** Then click "Next Step"

Add your children to apply for the Parent role.

🔍 Joe Root

Click here if your child is not in the list.

[Skip parent application](#)

If your child's name doesn't appear then click here and manually enter his/her name(s)

Add your children to apply for the Parent role.

First name

Joe

Last name

Root

Team

U15

Add

Cancel

Please select the age group in which your child plays.



Add your children to apply for the Parent role.

Joe Root (new member)

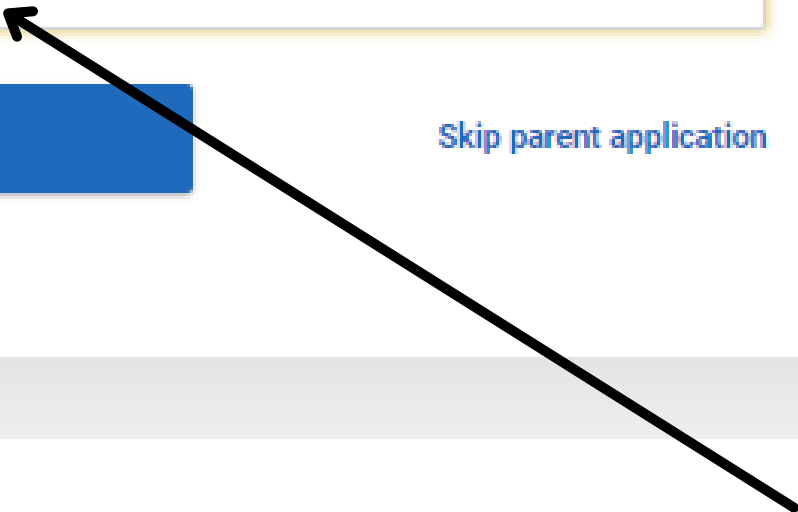
Remove

Start typing the name of your child

Next step

Skip parent application

If you have move than one child, please type new name here.





✔ Account created!

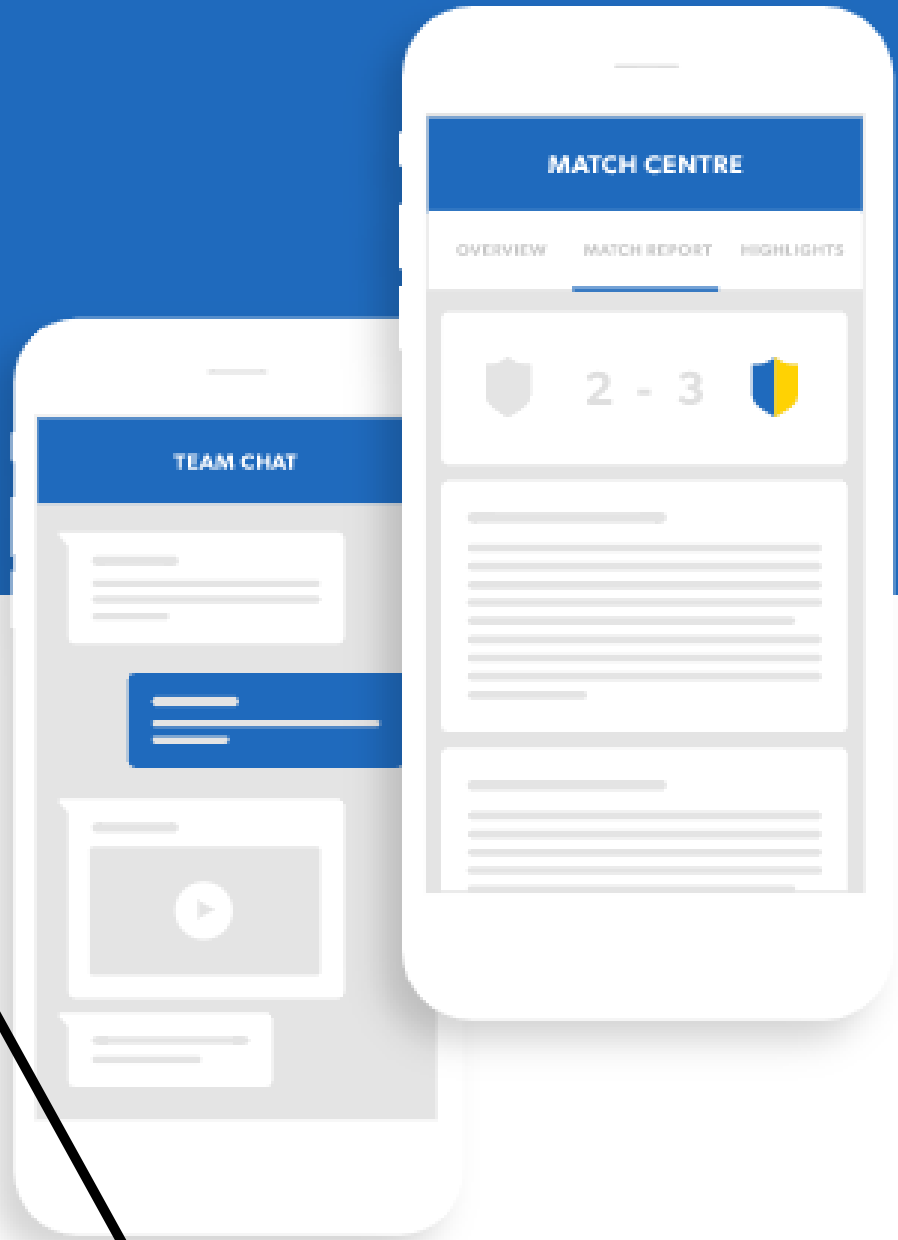
Visit your account to review payments, message members and check any pending role applications.

MY ACCOUNT

← Back to club website



Find our club on the Pitchero Club App



Your account has now been created and you will shortly receive an email requesting that you confirm your email address
YOU MUST CONFIRM YOUR EMAIL!



Please confirm your email address

Hi Test,

Thanks for signing up to the East Grinstead Cricket Club website.

To complete the sign-up process, please confirm your email address by clicking the button below.

Confirm my email address

Don't worry, we give you complete control over which emails you receive and you can opt-out at any time.

Email address verified successfully

Your email address has now been confirmed.

View my account

Once you have confirmed your email address you'll be brought here and can select "View my account"

My Details

Password

Email Preferences

Privacy

Social

Rewards

Videos & Photos

Close Account



EMAIL ADDRESS

j.doe@pitchero.com

FIRST NAME

Test

LAST NAME

Test

CONTACT NUMBER

+44 (Ur 7123456789

GENDER

Choose your gender

DOB

01/01/2007

ADDRESS LINE 1

1 Example Street

ADDRESS LINE 2

Apartment A, Floor 2

CITY

Example City

POSTCODE

COUNTRY

United Kingdom

TIMEZONE

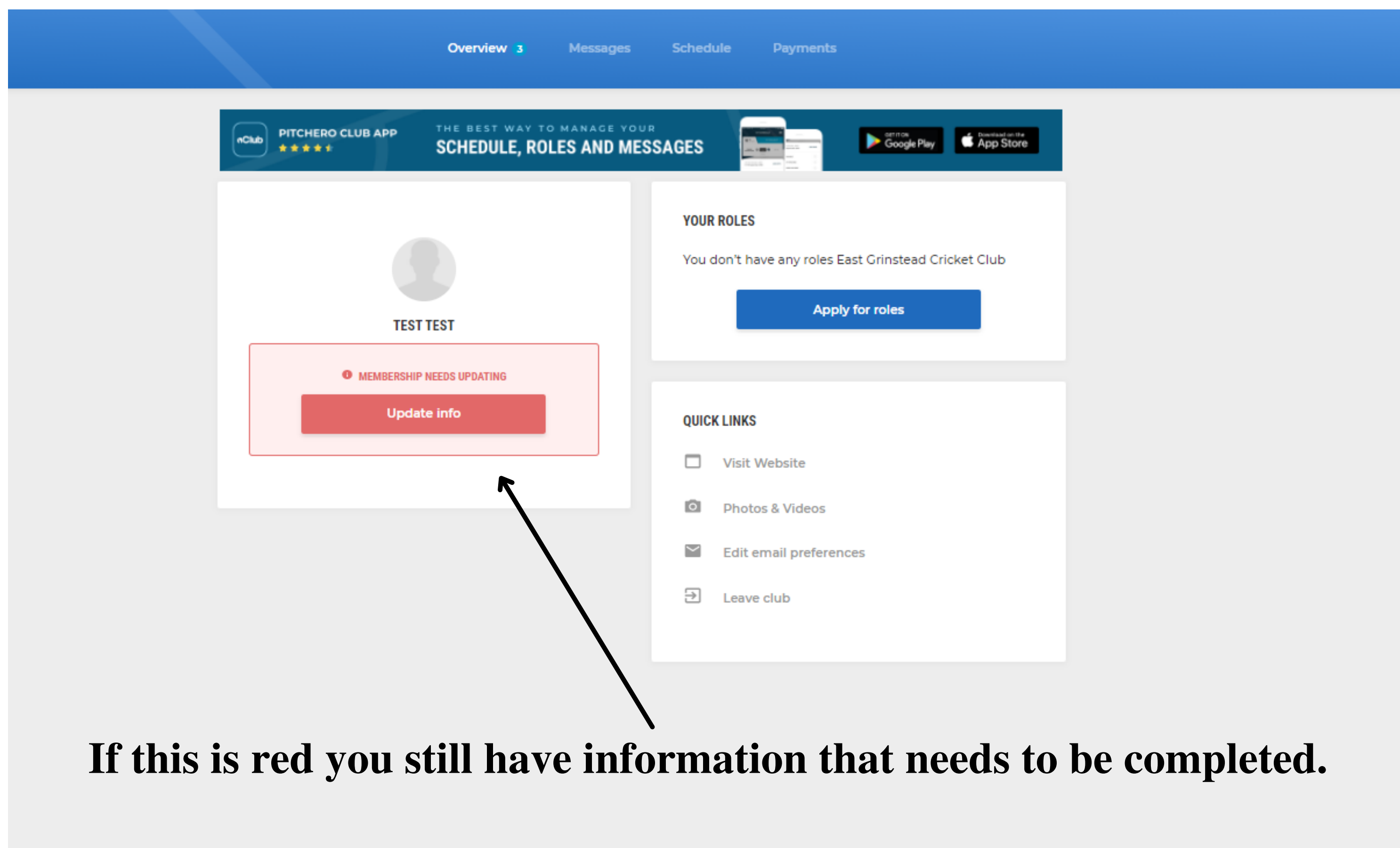
Choose your timezone

Save changes

Complete your remaining details as a parent and "Save Changes"

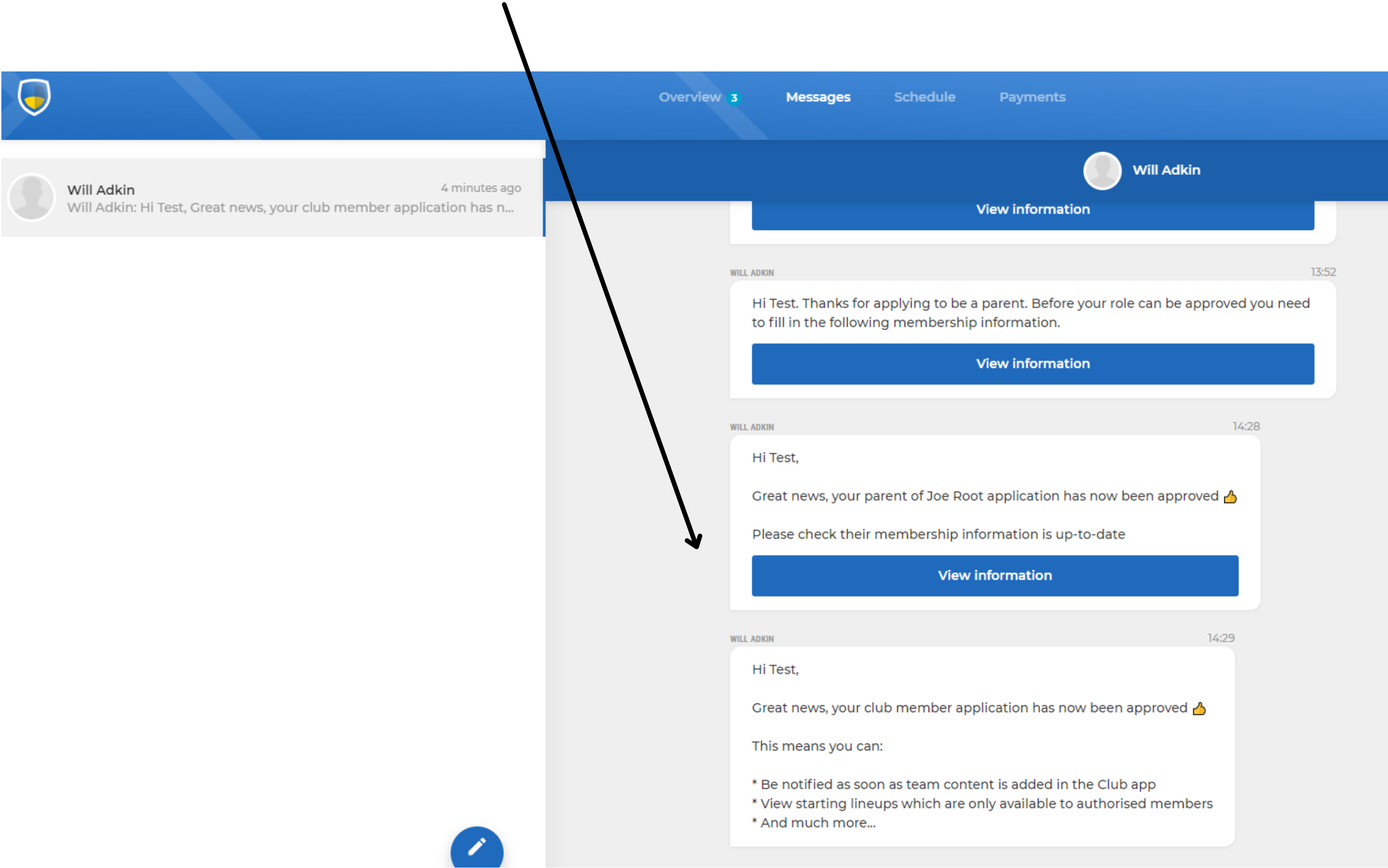
At this point you may have to wait for your application for the role as a parent to be approved, this could take a few hours. Once you've been approved you'll see a blue circle next to "Messages" at the top of the page indicating that your role as parent has been approved.

Click Profile button in the top right hand corner of the screen. This will take you to the below page.

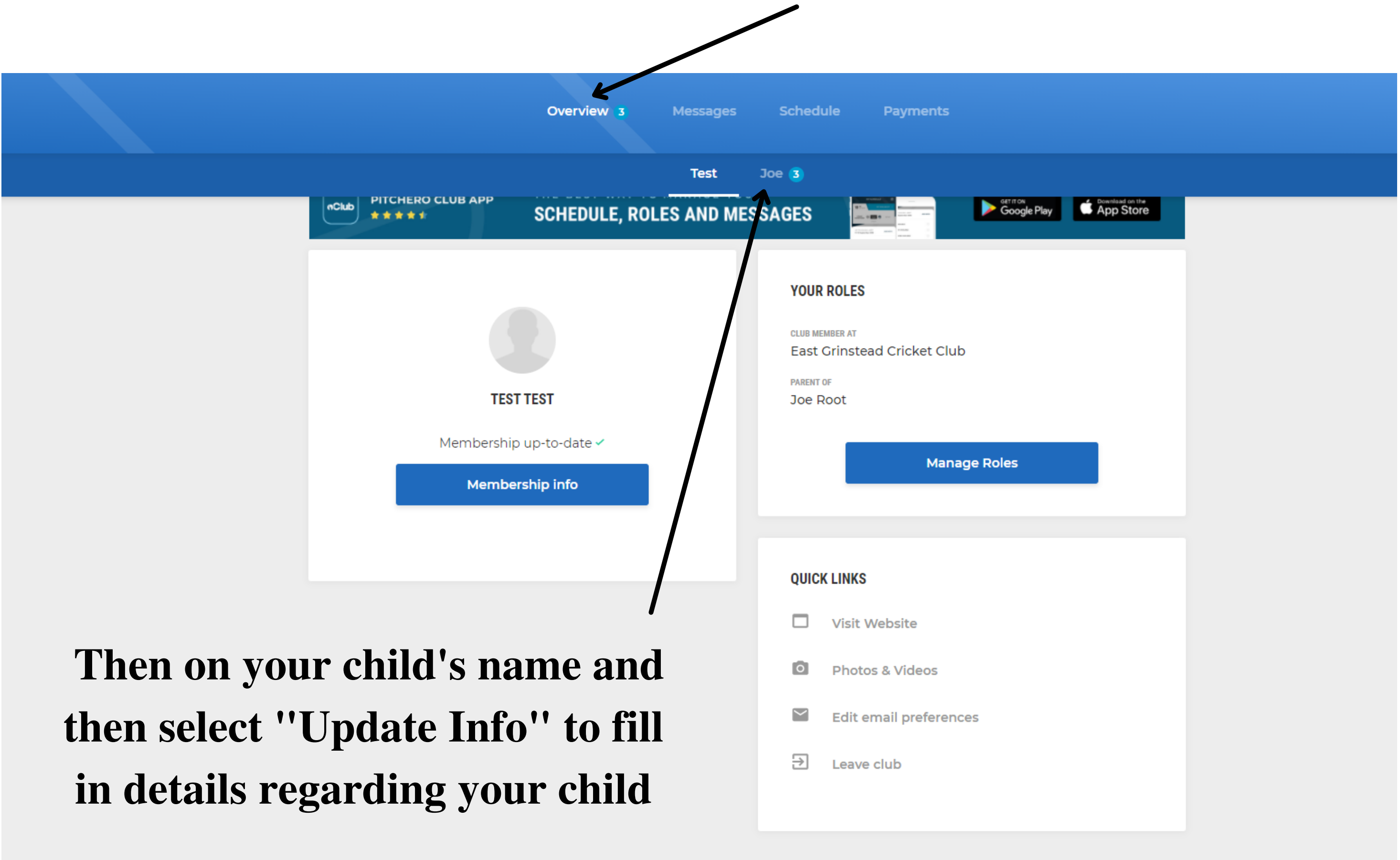


If this is red you still have information that needs to be completed.

When you log back in you will see the following message approving your application to become a parent



Once you have received this message click on "Overview"



Then on your child's name and then select "Update Info" to fill in details regarding your child

Overview 3MessagesSchedulePayments


TestJoe 3

nClub

PITCHERO CLUB APP


★★★★★

THE BEST WAY TO MANAGE YOUR
SCHEDULE, ROLES AND MESSAGES



GET IT ON
Google Play

Download on the
App Store



JOE ROOT

MEMBERSHIP NEEDS UPDATING

Update info

ROLES FOR JOE

CLUB MEMBER AT
East Grinstead Cricket Club

PLAYER FOR
U15

Manage Roles

QUICK LINKS

☐


Visit Website

Then on your child's name and then select "Update Info" to fill in details regarding your child


You're now ready to select & pay for your membership.

Click on "Visit Website" to begin this process


QUICK LINKS




Visit Website



Photos & Videos



Edit email preferences

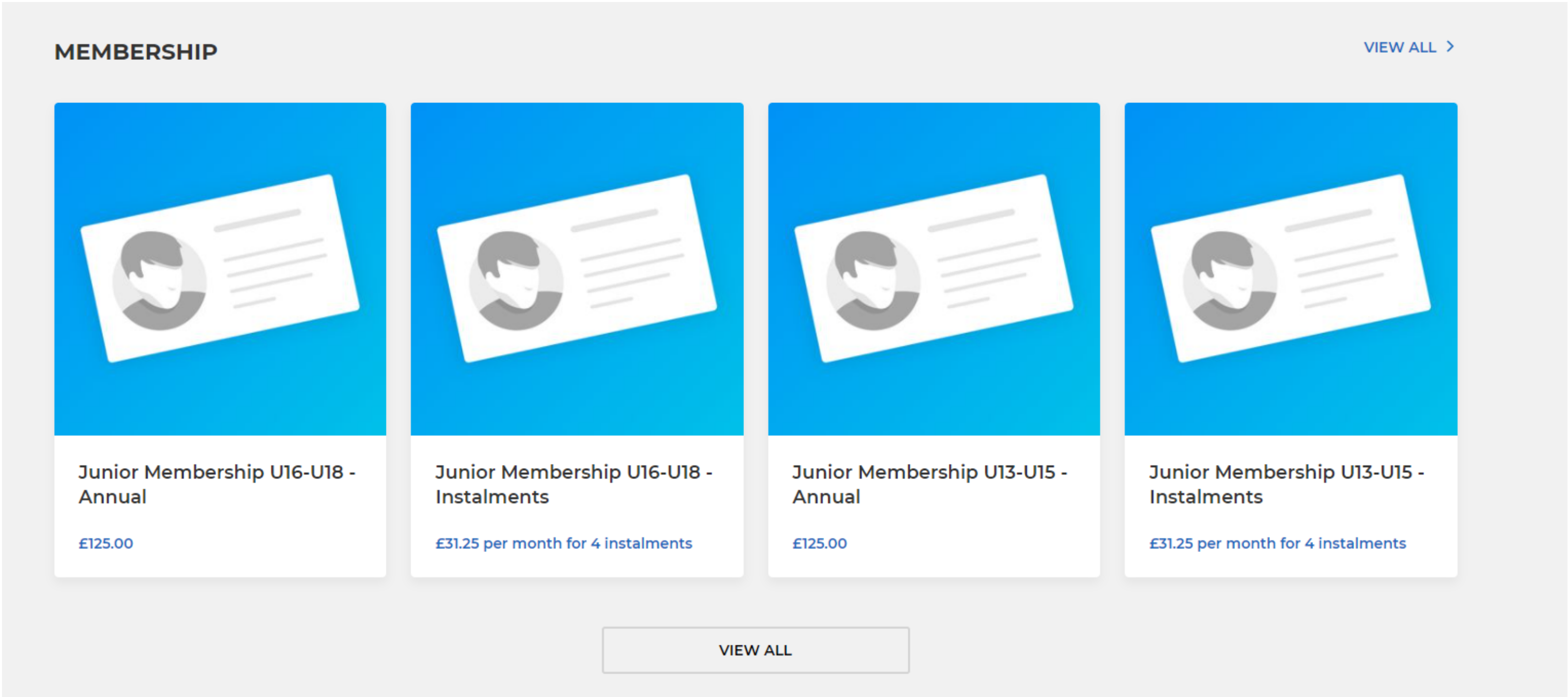


Leave club


Once you have filled in your child's information you're ready to select & pay for your child'(s) membership



Click on "Shop", and find the correct membership category by selecting the age of your child, and how you would like to pay, annually or instalments.



Select Buy



[f](#)

[t](#)

MEMBERSHIP

EAST GRINSTEAD CC SENIOR KIT

EAST GRINSTEAD CC JUNIOR KIT

EAST GRINSTEAD CRICKET CLUB

3

HI TEST

Your account >

POWERED BY

Pitchero

NEWS

TEAMS

SHOP

GALLERY

CALENDAR

INFORMATION


CONTACT

SHOP

ALL

MEMBERSHIP

OTHER



MEMBERSHIP

JUNIOR MEMBERSHIP U16-U18 - INSTALMENTS

£31.25 per month for 4 instalments

Total payable: £125.00

BUY

Select the child followed by his/her name. If your son/daughter's name doesn't appear please wait until your application for parent rights has been approved.

Please be aware you need to pay for one child at a time, if you have an additional sibling to pay for, please make sure you complete this process a second time for your additional child, and select the additional sibling option to pay the reduced rate.

Please note if you apply for the family rate please contact membership@eastgrinsteadcc.co.uk

Pitchero

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East Grinstead Cricket Club

Checkout

Junior Membership U16-U18 - Instalments - Junior Membership U...

£31.25 every month for 4 instalments

Who is this product for?

If you're paying for your child, choose them here.

Test Test

Joe Root

Search members

Next

Please complete all of the fields within the membership payment form before proceeding to the checkout to pay membership

East Grinstead Cricket Club

Checkout

Junior Membership U16-U18 - Instalments - Junior Membership U...

£31.25 every month for 4 instalments

NAME ON CARD

J Smith

CARD NUMBER

1234 1234 1234 1234

EXPIRY DATE

MM / YY

CVC

CVC

POST CODE

AB1 2CD

Pay

Once the payment has been completed you're all done and your child is now registered!

If you have a 2nd (or 3rd) child to sign up please return back to "Shop" and start the process again.