

# Steward Training Package



Repton Training Limited are proud to be working in partnership with the Evo-stik League to deliver a funded training package to all clubs within the league.

Repton Training Limited, with funding from Central College Nottingham, are able to provide training and assessment for the Level 2 NVQ Certificate in Spectator Safety. This is the steward qualification that satisfies the training requirements as set out in the Football Licensing Authority's Guide to Safety at Sports Grounds ('The Green Guide').

The training package will start with registration onto the NVQ and then a one day training course, which will be delivered at a training venue close to your club.

The training day will cover the basics of stewarding and will hold a particular focus towards the following subject areas:

- ◆ **Responsibilities**
- ◆ **Your stadium**
- ◆ **Customer Service**
- ◆ **Briefing**
- ◆ **Searching**
- ◆ **Dealing with accidents**
- ◆ **Monitoring the crowd**
- ◆ **Disability Awareness**
- ◆ **Fire Safety**
- ◆ **Managing Conflict**
- ◆ **Teamwork**



The training day will link towards the knowledge component of all units within the NVQ and will also contribute towards the performance within the Accident and Emergency unit.

The training package will then involve observations of the learner undertaking their normal stewarding duties within the club that they are employed/volunteer. Alongside workplace observations the learners will also undertake one-to-one guided discussions and contribute towards their knowledge workbook.

The Level 2 NVQ Certificate in Spectator Safety will be achieved by the learners showing their competence in the following areas:

- ◆ **Help to manage conflict**
- ◆ **Support the work of the team and the organisation**
- ◆ **Prepare for spectator events**
- ◆ **Deal with accidents and emergencies**
- ◆ **Control the entry, exit and movement of people at spectator events**
- ◆ **Monitor spectators and deal with crowd problems**

The full qualification is anticipated to be completed within six months from the initial training day.

