

Water  
From 26 March 2025 → 18 March 2026

| Bill Date  | Bill Number | Due Date   | Current Bill | Previous Balance | Balance Forward | Transactions Since Last Bill | Total Bill | View Paperless Bills |                   |
|------------|-------------|------------|--------------|------------------|-----------------|------------------------------|------------|----------------------|-------------------|
| 2026-03-18 | 39180908    | 2026-04-08 | \$160.68     | \$750.91         | \$0.00          | -\$763.96                    | \$147.63   | ViewDownload (PDF)   | Show Bill Details |
| 2026-01-20 | 38897449    | 2026-02-09 | \$750.91     | \$377.37         | \$0.00          | -\$377.37                    | \$750.91   | ViewDownload (PDF)   | Show Bill Details |
| 2025-11-19 | 38596272    | 2025-12-09 | \$377.37     | \$329.49         | \$0.00          | -\$329.49                    | \$377.37   | ViewDownload (PDF)   | Show Bill Details |
| 2025-09-19 | 38311149    | 2025-10-09 | \$329.49     | \$227.97         | \$0.00          | -\$227.97                    | \$329.49   | ViewDownload (PDF)   | Show Bill Details |
| 2025-07-23 | 38024904    | 2025-08-12 | \$227.97     | \$166.56         | \$0.00          | -\$166.56                    | \$227.97   | ViewDownload (PDF)   | Show Bill Details |
| 2025-05-26 | 37718155    | 2025-06-13 | \$166.56     | \$152.25         | \$0.00          | -\$152.25                    | \$166.56   | ViewDownload (PDF)   | Show Bill Details |



# Water Utility Bill

**Customer no. - Account no.**

0391018 - 01536294

**Bill date:** Mar 18, 2026

**Bill number:** 39180908

**Service address:** 47 STAPLEDON CRES

**Bill period:**

Jan 7, 2026 to Mar 8, 2026

**Activity since last bill**

|                 |           |
|-----------------|-----------|
| Last bill       | \$750.91  |
| Payment         | \$-750.91 |
| Balance forward | \$0.00    |

**New charges summary**

|                    |                    |
|--------------------|--------------------|
| Fixed charges      | \$91.78            |
| Usage charges      | \$68.90            |
| Additional charges | \$-13.05           |
| Total new charges  | \$147.63           |
| <b>Amount due</b>  | <b>\$147.63</b>    |
| <b>Due date</b>    | <b>Apr 8, 2026</b> |

Interest will be charged at rate of 0.0417% per day on the outstanding balance after the due date, every 15 days thereafter and before each bill. (Effective Annual Rate 16.13%)

2026 Vacant Unit Tax declarations are now open! Visit [Ottawa.ca/vut](http://Ottawa.ca/vut) to declare.

## My Service Ottawa

Go to [myservice.ottawa.ca](http://myservice.ottawa.ca) to manage your account.

- Sign up for paperless billing
- Manage your usage
- Make a payment
- Update your language preference

Pour recevoir votre facture en français, visitez [Mon ServiceOttawa](http://MonServiceOttawa) ou contactez les Services des recettes.


**Customer no. - Account no.**

0391018 - 01536294

**Service address:** 47 STAPLEDON CRES

**Amount due:** \$147.63

**Due date:** Apr 8, 2026

**Amount paid**


WBIL \*WBIL039101801536294\*

[REDACTED]

 47 STAPLEDON CRES  
OTTAWA ON K2H 9L3

03910180153629400000147638

| Rate period  | Service period |             | Days      | Meter reading |      | Read type | Usage (m <sup>3</sup> ) |
|--------------|----------------|-------------|-----------|---------------|------|-----------|-------------------------|
|              | From           | To          |           | From          | To   |           |                         |
| 1            | Jan 7, 2026    | Feb 6, 2026 | 31        | 2344          | 2357 | Actual    | 13                      |
| 2            | Feb 7, 2026    | Mar 8, 2026 | 30        | 2357          | 2369 | Actual    | 12                      |
| <b>Total</b> |                |             | <b>61</b> |               |      |           | <b>25</b>               |

## How we calculated your new charges

### Fixed charges

|                                                   |                |
|---------------------------------------------------|----------------|
| Fire supply [61 days x \$0.149]                   | <b>\$9.06</b>  |
| Water service charge [61 days x \$0.375]          | <b>\$22.85</b> |
| Wastewater service charge [61 days x \$0.337]     | <b>\$20.58</b> |
| Stormwater - res - A [61 days x 1 unit x \$0.644] | <b>\$39.29</b> |
| <b>Total</b>                                      | <b>\$91.78</b> |

### Usage charges

|                               | Usage (m <sup>3</sup> ) |           | Combined rate |                |
|-------------------------------|-------------------------|-----------|---------------|----------------|
|                               | Period 1                | Period 2  |               |                |
| Tier 1 (0-6 m <sup>3</sup> )  | 6                       | 6         | \$1.82        | <b>\$21.84</b> |
| Tier 2 (7-25 m <sup>3</sup> ) | 7                       | 6         | \$3.62        | <b>\$47.06</b> |
| <b>Total</b>                  | <b>13</b>               | <b>12</b> |               | <b>\$68.90</b> |

### Additional charges

|                                  |                 |
|----------------------------------|-----------------|
| Interest charges                 | <b>\$-3.15</b>  |
| Reminder notice fee - adjustment | <b>\$-9.90</b>  |
| <b>Total</b>                     | <b>\$-13.05</b> |

### Total new charges

**\$147.63**

### Fixed service charges (Per year)

|                   |          |
|-------------------|----------|
| Fire supply       | \$54.21  |
| Water             | \$136.73 |
| Wastewater        | \$123.15 |
| Stormwater - res. | \$235.10 |

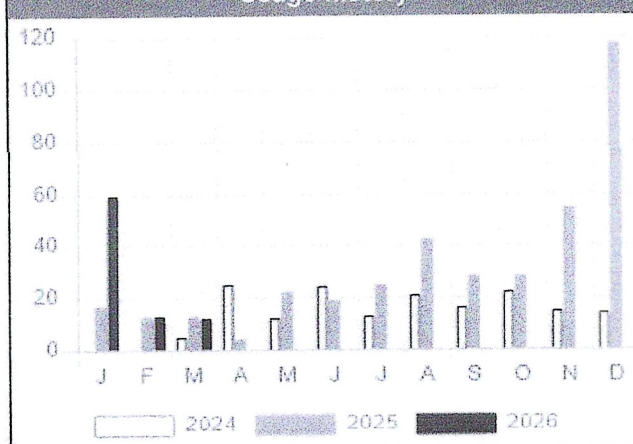
### Usage rates (Per m<sup>3</sup>)

|        | Water  | Wastewater | Combined |
|--------|--------|------------|----------|
| Tier 1 | \$0.94 | \$0.88     | \$1.82   |
| Tier 2 | \$1.86 | \$1.76     | \$3.62   |
| Tier 3 | \$2.05 | \$1.94     | \$3.99   |
| Tier 4 | \$2.29 | \$2.18     | \$4.47   |

### About your property

|               |                        |
|---------------|------------------------|
| Property type | Single & semi detached |
| Service type  | Connected              |
| Service area  | Urban                  |
| Unit(s)       | 1                      |
| Meter size    | 15mm                   |

### Usage history



## Payment options

- Financial institutions - online, by telephone, or in person
- Online by debit or credit - visit [MyService.Ottawa.ca](https://www.myserviceottawa.ca)
- Pre-authorized debit (PAD) plan - visit [MyService.Ottawa.ca](https://www.myserviceottawa.ca)
- City of Ottawa client service centre
- Cheque by mail - include bill stub and customer-account number on cheque

### Cheque payments

City of Ottawa, Revenue Services  
PO Box 4648 Station A  
Toronto ON M5W 0E8

To receive an accessible format (electronic, large print, or braille), please contact Revenue Services.

## Explanation of charges

**Fixed charges**, help provide funding for infrastructure maintenance costs. The annual fixed charges are based on your meter size except for the stormwater fixed charge, which is based on your property type as defined by MPAC. Annual charges are pro-rated by day and included on each bill.

**Usage charges**, represent costs of water production and wastewater treatment. You are allotted 4 tiers of Usage rates every 30 days.

**Additional charges**, are administrative and services fees. For a full listing of fees, please visit [Ottawa.ca/waterbill](https://ottawa.ca/waterbill).

### Contact revenue services

Tel: 613-580-2444 | TTY: 613-580-2401  
Fax: 613-580-2457

