



# STATUS REPORT

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Document first issued: September 13, 2016

Last Updated: September 29, 2017

Document code: F-SPUSA

Author: Fortress



# SECURITY POLICY

#### ABOUT US

- 1.1 We are Fortress Global, Inc. a technology and security company that is registered in state of Delaware ("Fortress", "We" or "Us"). Our registered address is: 1201 Orange Street, Suite 600, Wilmington, Delaware 19801.
- 1.2 We provide You the end user ("You", "Your" or "You'll") the Fortress website and related websites ("Sites") which are accessible at Yourfortress.com and the Fortress mobile applications ("App") for Your mobile phone or other connected device ("Device") on the following terms and conditions ("Terms"). In order to access our various services (each a "Service" collectively "Services"), You must download the App, join and select a membership tier ("Tier").

#### 2. YOUR EMAIL AND PASSWORD

- 2.1. You are responsible for maintaining the secrecy of Your password at all times. We recommend a strong password that You do not use with other services.
- 2.2. If You believe Your password has been compromised, please change Your password immediately via the Fortress Website, or contact us at <a href="mailto:help@yourfortress.com">help@yourfortress.com</a> for assistance.
- 2.3. You are responsible for ensuring that the email address associated with Your account is accurate. We use that email to contact You about service updates, changes to our policies, and account activities such as requests for Your information or locate attempts on Your device. Fortress is not responsible for personal data transmitted to a third party as a result of a user's providing an incorrect email address.

#### 3. ACCEPTANCE OF TERMS

- 3.1. Please also see our Terms of Site Use, Terms of Services and Terms of Insurance (together, "Terms") as well as our Cookies Policy, and Copyright Policy (together, "Policies") which each contain important information about the basis on which we make our Sites, Apps and Services available to You.
- 3.2. By accessing or using our Site, App and Services, You agree to follow and be bound by these Terms and Policies and this Security Policy, which is incorporated into those Terms and Policies.
- 3.3. All of the Terms and Policies are accessible at <a href="www.yourfortress.com/usa/legal">www.yourfortress.com/usa/legal</a>
- 3.4. Fortress reserves the right, at its sole discretion, to update the Terms and Policies at any time. You can review the most current version of the Terms and Policies at the www.yourfortress.com/usa/legal. Your use of the App and the Services thereafter



constitutes Your agreement to and acceptance of the applicable Terms and Policies and their revisions or updates. You should periodically read the Terms and Policies to learn of any revisions or updates.

3.5. If You have any questions, please contact us at <a href="help@yourfortress.com">help@yourfortress.com</a>.

#### 4. WE TAKE YOUR SECURITY SERIOUSLY

- 4.1. At Fortress, your trust, security and privacy means everything to us. That's why we respect your security and protect it with strong encryption, plus strict policies that govern how all data is handled.
- 4.2. Security and privacy are fundamental to the design of all our Sites, Services and App and we will continue to make improvements to benefit You.
- 4.3. Securing Your data is one of our top priorities. Fortress uses commercially reasonable physical, managerial, and technical safeguards. For example, we use a combination of firewalls, encryption, authentication, physical security, and other safeguards to protect Your account and Your data. A lot of companies say they care about Your privacy We say it and mean it!
- 4.4. We perform third-party penetration tests to harden our systems from attack. Because no method of transmission over the Internet or method of electronic storage is 100% secure, we cannot ensure or warrant the security of any information that Fortress receives on Your behalf to operate the Services, or information that You transmit to Fortress. All such receipt or transmission of Your information is at Your own risk. We cannot guarantee that such information will not be accessed, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards.
- 4.5. The security of Your personally identifiable information ("Personal Information" or "PII") is important to us. We encrypt Personal Information using secure socket layer technology (SSL).
- 4.6. We follow strict security procedures in the offline storage and disclosure of your Personal Information, to protect against unauthorised access.
- 4.7. If Fortress learns of a security breach, we may attempt to notify You electronically so that You can take appropriate protective steps. Fortress may also post a notice on the Sites or App if a security breach occurs. Depending on where You live, You may have a legal right to receive notice of a security breach in writing.

### 5. CREDIT CARD PROCESSING AND DATA SECURITY

5.1. Fortress does not receive funds directly from You when You utilize the Sites, Services and App. Fortress utilizes a third party billing and payment processing gateway who provides the infrastructure and security necessary to provide secure transmission of Your credit card transaction data.

- 5.2. Fortress can only accept credit cards for processing through our secured payment processing gateway. Although we do not control the security environment for them and cannot make any guarantees regarding the secure processing of Your credit card transaction data, we want to inform You that our credit card processor is compliant with the Payment Card Industry Data Security Standard ("PCI DSS") as a Level 1 service provider.
- 5.3. When taking your subscription details, we use highly industry respected payment processors e.g. Stripe and Paypal.
- 5.4. We demand that our credit card processors are compliant with PCI DSS. PCI DSS is the bankcard industry's stringent security standard. Examples of our credit card processor's security measures include: physical, electronic, and procedural safeguards; sophisticated security monitoring tools; documented security policies; use of strong encryption for transmissions of order information to and from our customers; restricting access to Personal Information; and periodic security audits by third party security experts.

### 6. CONTACT US

If You have any questions or comments about this Security Policy, please contact us via email at <a href="mailto:help@yourfortress.com">help@yourfortress.com</a> or alternatively via postal mail at:

Privacy & Security Fortress Global, Inc., 520 Broadway, Suite 200, Santa Monica, California 90401.

We will be glad to help (although we may need to keep some security information confidential in order to protect against unauthorised access).

