

## by Sainsbury's Granulated Sugar 500g, 1kg and 5kg







Item Code	Product Description	Affected Batch Codes	
7713272 and 7713263	by Sainsbury's Granulated Sugar 1kg	Please go to	
7713278	<i>by</i> Sainsbury's Granulated Sugar 5kg	https://help.sainsburys.co.uk/help/ for	
7713255	by Sainsbury's Granulated Sugar 500g	affected batch code information	

We have identified the possible presence of small pieces of metal in a number of batches of the above products. The affected batch codes are listed below as well as on our website at <a href="https://help.sainsburys.co.uk/help/">https://help.sainsburys.co.uk/help/</a> under the "Latest News" section.

As a precautionary measure, we are asking all customers who have bought the above product to check the website and if they have an affected batch code, not to consume it, and to return it to their nearest Sainsbury's store where they will receive a full refund.

No other products or batch codes are affected by this issue, and we apologise for the inconvenience this has caused.

Display until: 10 August 2018

by Sainsbury's Granulated Sugar 500g	Item Code: 7713255	white granulated super by Sainsbury's by Sainsbury's simple control of the sain of the sai	
Affected batch codes:			
F401U81772	F401U81773	F401U81782	
F401U81783	F401U81792	F401U81802	
F401U81972	F401U81973	F401U81982	
F401U81983			
by Sainsbury's Granulated Sugar 1kg	Item Code: 7713263	white granulated suppar by Sainsbury's  PUTE & simple every deep of the sainsbury's	
Affected batch codes:	1 - 10 11 10 1 - 10	L = 40 W 104 = 20	
F404U81693	F404U81702	F404U81703	
F404U81712	F404U81713		
<i>by</i> Sainsbury's Granulated Sugar 5kg	Item code: 7713278	white granulated	
Affected batch codes:			
FS02U81693	FS02U81842	FS02U81913	
FS02U81703	FS02U81843	FS02U81922	
FS02U81713	FS02U81852	FS02U81942	
FS02U81723	FS02U81862	FS02U81943	
FS02U81772	FS02U81863	FS02U81972	
FS02U81773	FS02U81872	FS02U81973	
FS02U81782	FS02U81902	FS02U81983	
FS02U81783	FS02U81903	FS02U81993	
by Sainsbury's Granulated Sugar 1kg	FS02U81912  Item code: 7713272	FS02U82003  white granulated sugar lay Sainsbury's  Pure & simple surprise	
Affected batch codes:	T 50041104000	F0041104070	
F201U81733	F201U81803	F201U81973	
F201U81762	F201U81832	F201U81983	
F201U81763	F201U81833	F201U81993	
F201U81772	F201U81842	F201U82002	
F201U81773	F201U81843	F201U82003	
F201U81782	F201U81852	F201U82013	
F201U81783	F201U81853 F201U82042		
F201U81792 F201U81793	F201U81862 F201U81863	F201U82043 F201U82052	
F201U81802	F201U81872	1 201002032	

# CUSTOMER NOTICE PRODUCT RECALL

Whitworths 5kg Granulated Sugar

Batch Codes: FS02U81783 FS02U81853

Reason: Possible metal contamination

If you have purchased any of the above products do not consume them.

Return them to your nearest Iceland store for a full refund.

If you have any concerns or queries please contact the Store Manager or call our Customer Care Line on 0800 328 0800 Option 3



# CUSTOMER NOTICE PRODUCT RECALL

Whitworths Ikg Granulated Sugar

Batch Code: F201U81873

Reason: Possible metal contamination

If you have purchased any of the above products do not consume them. Return them to your nearest Iceland store for a full refund.

If you have any concerns or queries please contact the Store Manager or call our Customer Care Line on 0800 328 0800 Option 3



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## **IMPORTANT SAFETY WARNING**

### PRODUCT RECALL

### Whitworths Granulated Sugar 1.65kg

Poundland Product Code: 176213 Affected Batch Codes: F301U81902 & F301U81933 Sold in store from 4<sup>th</sup> July 2018



### Where to find the batch code:



10 digit batch code printed on the top of pack

### Details:

Whitworths Sugar announce the voluntary recall of Whitworths Granulated Sugar 1.65kg. Due to potential contamination with small pieces of metal wire the products detailed above are being recalled. There have been no reported complaints, but as a precautionary measure the product is being voluntarily recalled.

### What To Do:

We are asking any consumers who purchased a bag of 1.65kg Granulated Sugar which has one of the batch codes listed above to return the product in store for a full refund.

### Customer Care Line - 0333 234 1877 (UK) / +44 189 093 0843 (ROI)

Monday – Saturday, 9am – 5pm GMT, Closed Sunday & Bank Holidays.

We would reiterate no other sugar types, pack formats or batch codes are affected and apologise sincerely for any inconvenience caused. However, the safety and confidence of our consumers and the quality of our products is at the heart of everything we do.

TAKE DOWN DATE: 28TH AUGUST 2018