

FOOD RECALL ALERT

Salmonella detected in product

CUSTOMER ACTION: DO NOT CONSUME THE AFFECTED PRODUCT

Product details

Product name

Alyan Dubai Style Chocolate Truffles 120g
Alyan Dubai Pistachio chocolate 100g

Pack size

100g and 120g

SKU

319456
318591

Production date

All



What has happened?

Salmonella has been detected in ALYAN Dubai Style Milk Chocolate with Pistachio Filling and Knafeh, Lot Code NM026A/ As a precaution, customers who have purchased the affected product should not eat it.

What should customers do?

Do not consume the affected product.

Please keep the affected product and its packaging separate from other food.

If you purchased the product directly from World of Sweets

Please contact our Customer Service (CS) team and provide:

Your order number

The number of affected units you have

Our CS team will advise you on the next steps. You may be asked to safely dispose of the product and provide proof of disposal including the physical product

Alternatively, we can arrange for the affected product to be collected from you. Once the collection has been completed and the goods have been returned, our CS team will process your refund.

If you purchased the product from another retailer

Please contact the retailer you purchased the product from directly and provide proof of purchase. They will advise you on the appropriate next steps.

Health information

Salmonella can cause illness, commonly including diarrhoea, abdominal cramps, nausea, vomiting and fever. If you have consumed the affected product and feel unwell, seek medical advice as appropriate and tell the healthcare professional about the possible exposure to Salmonella.

Information for retailers

If you have supplied the affected product to your own customers, **please display this recall notice prominently for your customers** and ensure they are made aware of the recall and the action they need to take.

Please also stop selling or supplying the affected product immediately and keep any remaining stock separate from other food.

Customer support

For questions about this alert, refunds or the affected product, please contact:
customerservice@worldofsweets.co.uk

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Important: Please check the product identifiers above carefully. This alert applies only to the specified affected product and batch(es).