

Information We Collect.

Our Charity Services:

We collect personally identifiable information about you, including your full name, phone number, email address and correspondence address, when you register for an account. If you choose to become a subscriber of the Fortress Study Group, we and STRIPE, our third-party payment processor will collect your payment information. When you use the www.fsgfort.com or www.fortfinder.com web site, we may receive certain information about you as described below. We do send some promotional material but only in relation to up and coming Tours, Visits, Conferences, or other activities of the Fortress Study Group. This will usually be sent to you by the email related to your account. If you no longer wish to receive these emails, you may opt out of the them by cancelling your subscription with the Fortress Study Group.

How we use your information.

We use the information that we collect to operate and maintain the web site and for sending out hard copies of FORT and Casemate for those members who do not have Digital Membership. We also use this information to promote academic studies within the Charity and to help improve our online offerings.

How we share your information.

The Fortress Study Group will not rent or sell your personal information to others. We may store personal information in locations outside the direct control the Fortress Study Group (for instance, on servers or database co-located with hosting providers). Any personally identifiable information you elect to make publicly on our Sites, such as posting on our blog page, will be available to others. If you remove information that you have made public on our sites, copies may remain viewable in cached and archives pages of our site, or if other users have copied or saved that information.

The Fortress Study Group will not share your information except for when this is necessary to arrange visits, conferences or other activities related to the Group.

Storage and Processing.

Your information collected through the Fortress Study Group Web Sites may be stored in the United States, Europe, or any other country in which the Fortress Study Group has service providers. The Fortress Study Group may transfer information that we collect about you, including personal information, to other third parties across borders and from your country or jurisdiction to other countries or jurisdictions around the world. If you are located in the European Union or other regions with laws governing data collection and use that may differ from U.S. please note that we will not transfer information, including personal information, to a country and jurisdiction that does not meet the same data protections laws as your jurisdiction.

How We Protect Your Information.

The Fortress Study Group is concerned with protecting your privacy and data, but we cannot ensure or warrant the security of any information you transmit on the Fortress Study Group service may not be accessed, altered or destroyed by breach of any of our industry standard physical, technical or managerial safeguards. When you enter sensitive information (such as log in credentials) on our registration or order forms, we encrypt that information using secure socket layer technology (SSL).

No method of transmission over the Internet or method of electronic storage is 100% secure, however. Therefore, we cannot guarantee its absolute security. If you have any questions about security on our sites you may contact us a orders@fsgfort.com. We use a credit and debit card processing company to bill you if you make any online purchases. These companies do not retain, share, store or use personally identifiable information for any other purposes.

For EU Subscribers, the Fortress Study Group complies with the EU Data Protection Directive 95/46/EC framework set for the by the European Union regarding the collection, use and retention of personal data from European Union member countries and Switzerland. The Fortress Study Group has certified that it adheres to the requirement of notice, choice, onward transfer, security, data integrity, access and enforcement.

Your Choices

We respect your privacy rights and provide you with reasonable access to the Personal Data that you have provided through your use of our services. If you wish to access or amend any other Personal Data we hold about you, or to request that we delete any information about you that we have obtained from an Integrated Service, you may contact us as set forth in the How To Contact Us Section or on the email orders@fsgfort.com. At your request, we will have any references to you deleted or blocked in our databases.

You may update, correct, or delete your Account Information and preferences at any time by accessing your Account Settings Page on the web site. Please note that while any changes you make will be reflected in active user databases instantly or within a reasonable period of time, we may retain all information you submit for backups, archiving, prevention of fraud abuse, analytics, satisfaction of legal obligations or where we otherwise reasonably believe we have a legitimate reason to do so.

You may decline to share certain Personal Data with us, in which case we may not be able to provide to you all of our subscription services.

At any time, you may object to the processing of your Personal Data, on legitimate grounds, except if otherwise permitted by applicable law.

Data Retention

We only retain the Personal Data collected from a User for as long as the user's account is active or otherwise for a limited period of time as long as we need it to fulfil the purpose to which we have initially collected it, unless otherwise required by law. We will retain and use information as necessary to comply with our legal obligation, resolve disputes, and enforce our agreement as follows:

Billing information is retained for a period of 7 years as of the provision to Fortress Study Group in accordance with the England and Wales Charity Commission and taxation laws

Information on legal transaction between service providers and subscribers of the Fortress Study Group is retained for a period of 3 years as of their provision to the Fortress Study Group in accordance with the general limitation period set for the civil claims in the United Kingdom.

