

Revision 2

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Quality Policy

Pizza is one of the world's most popular foods, and the very best pizza is Italian! For GI.METAL, it is indisputable then that the very best tools for the preparation of pizza should also be Italian.

Ever since we started developing equipment for pizza makers, we have had only one goal: to become the best in offering our customers an incredible variety of tools to make their work easier, to satisfy their professional needs and to enable them to give the best of themselves.

Today, we can say that we have achieved this goal not only in the Italian market, but in numerous others. However, we are still driven to further improving our production processes, expanding our catalogue, assuring our customers ever scrupulous observance of hygiene requirements, and, last but not least, gaining new market shares.

To achieve this, it is not enough to want it, we need to be committed to guaranteeing a tight organizational structure, carefully calibrated work methodologies, efficient equipment, competent and motivated personnel, and, above all, a company management method based on the constant improvement of results.

Our Quality Management System, conforming to standard ISO 9001, which you are all called to implement, is the tool through which we plan and control the evolution of the processes for achieving such goals.

In this regard, we are committed to:

- Carefully analyzing the internal and external context and the expectations of all stakeholders;
- Continuously analyzing risks with a view to maximizing opportunities to achieve the defined goals;
- Spreading awareness of the importance of customer satisfaction at all levels throughout the company;
- Paying constant attention to processes, in particular, to those concerning product quality;
- Defining clear and measurable goals at the beginning of each year, assigning them to the various organizational units, verifying results achieved and promoting further improvement actions, activating and maintaining processes of continuous improvement;
- Defining and applying a policy of collaboration with suppliers and customers aimed at optimizing relationships of mutual benefit and loyalty;
- Promoting training, awareness raising, consultation and the engagement of all personnel with regard to quality, and achieving and maintaining the highest levels of occupational safety.

The Management asks all personnel to commit themselves to achieving the assigned goals, to ensuring the utmost attention to all suggestions and proposals aimed at improvement, and to promptly communicating the results achieved.

Agliana, 10/01/2018

Sole Director
Marco D'Annibale