

Hirecamera Guide to what is acceptable as Wear & Tear



(Cameras and Camcorders)

It is the responsibility of the Hirer to check upon receipt of the equipment that it is in good working order and in an undamaged condition. The Hirer will be held liable for any defects or deficiencies in the equipment that are not noted on the condition report, unless the hirer has notified us in writing before 4pm on the day of delivery.

This guide aims to highlight the difference between light wear and tear (which we do not feel the need to specifically draw attention to) and more serious imperfections that should be specifically noted by Hirecamera on the enclosed Equipment Condition Report and / or USB Condition photographs.



Camera body / casing: Including the hot shoe, flash cover, base, tripod mount, battery / memory card doors, shutter button, on / off switch and mode wheel.

A certain amount of light paint wear is inevitable and any situations where a blemish has no depth and is less than 20mm diameter, we would consider this to be acceptable and would not need to be specifically mentioned on the Equipment Condition Report.

However in **situations where blemishes have some depth and can be physically felt, and / or exceed 20mm in diameter, they should be specifically listed by our check-in team on the Equipment Condition Report / USB Drive Condition photographs.**

Examples of acceptable body wear:



Blemishes are smooth and no more than 20mm in diameter – do not require specific notation - or for you to inform us upon delivery.

Body wear requiring listing:



Blemish is deep and requires noting.

Blemish (while smooth) is more than 20mm in diameter and requires noting.

If any such damage is not noted on the Equipment Condition Report or condition photographs - you should inform us immediately.

Lens glass (where applicable):

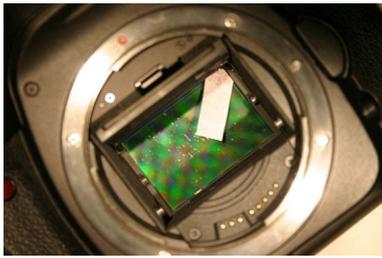
The lens glass is obviously critical to the efficient operation of the lens. For this reason any damage to the glass whatsoever, should be documented on the Equipment Condition Report and USB condition photographs.

Removable U/V Filters – We supply UV Filters with the majority of our lenses in order to help prevent damage to the front elements. UV filters are subsequently prone to some light markings, regardless of size these should be noted clearly on the blue diagram on the Equipment Condition Report.

If any such damage is not noted by Hireacamera on the Equipment Condition Report or condition photographs - you should inform us immediately.

Exposed sensors (where applicable):

Interchangeable lens cameras have sensors which can be exposed and potentially damaged if mistreated. Obviously the sensor is critical to the working order of the camera and therefore any imperfections whatsoever should be noted by Hireacamera on the condition report and / or USB condition photographs:



Damaged: Sensor has a foreign object on it, which has scratched the sensor its self. **Perfect condition:** No notable scratches or blemishes

If any such damage is not noted by Hireacamera on the Equipment Condition Report or condition photographs - you should inform us immediately.

Lens hoods (where applicable):

Some surface wear to the outside edges of the hood is inevitable and any situations where a blemish has no depth and is less than 20mm in diameter, we would consider this to be acceptable and they would not need to be specifically mentioned on the Equipment Condition Report.

However, any situations where the hood has deep scratching, chips or cracks or where a **scratch exceeds 20mm in diameter** – the wear should be specifically mentioned by Hireacamera on the condition report.

Additionally any damage to the hood mount or the release button (if applicable) should be specifically mentioned by Hireacamera.



Hood mount is cracked and should be noted clearly. Small blemishes to outer surfaces, no depth and no larger than 20mm in diameter – no need for notation or to inform Hireacamera.

Lens caps and body caps:

Lens caps and body caps we accept are a protective item and are subject to a lot of wear. General marks and scratches (of any size) do not need specific notation.

Non functional release catches or missing logo letters are chargeable to the customer unless specifically noted by Hireacamera on the Condition Report and / or Condition photographs.



Missing logo letters should be noted.



Broken sections of the release catches should be noted.

If any such damage is not noted on the Equipment Condition Report or condition photographs - you should inform Hirecamera immediately.