

## Welcome back to The Fountain – Help Us Keep You Safe

With new government guidelines, we have a few measures in place on site to ensure we are keeping our guests and team as safe as possible during this time.

Approval arrival, please **sanitise your hands** using the hand sanitiser provided. We have multiple sanitiser stations around the site so look out for these and sanitise regularly during your visit.



Please **register your attendance** using our QR code, this can be found on our front door, by the hand sanitiser station, on the menu and on the bar – you can't miss it! This registers your details with our Track & Trace system.

We can offer **tables for 6 people from multiple households** so please find a table upon arrival. You can also book a table by calling us on 01243 781 352. We ask you to remain seated at your table during your visit. Please do not move the tables – these have been specially placed to be socially distanced.

We prefer **contactless card payments** during this time. **Ordering via the app** is easy – scan our QR code and this will launch our full food and drinks menu. Choose your options and check out, including your table number in the box provided. Pay online and we will bring your order over to the table. If you have any questions, the team are more than happy to help you with this. When **ordering at the bar**, please keep behind the line on the floor – this provides adequate distance between you and our team. Please also keep your distance from other people who may also be at the bar. Please only one person per party at the bar at one time. Unfortunately, during this time, we ask you not to remain at the bar once you have received your order. During busy times, the team will offer a full table service.

Our **toilets** are located up the main staircase – when heading to the toilet, please look out for people on the stairs and give way to people coming down. There is hand sanitise by the toilets – please use the hand sanitiser after visiting the toilet.

We have a **one-way system** in place – please enter via the front door and leave or enter the courtyard via the side door or restaurant door. Follow the arrows on the floor to ensure you are going the right way! Once you have left the building, please enter the building again via the main entrance.

Our team are continually working through an **enhanced cleaning procedure** but if you notice anything on site then please talk to one of the team who will happily discuss our measures with you.

We hope you enjoy your visit with us here at The Fountain. We are still offering draught beer, cask ales, plenty of wine and an array of gin, rum and other spirits so it may feel a little different initially, but we hope you settle in soon enough!