



Responsible Visitor Charter

Scotland is renowned for its outstanding natural beauty, iconic landscapes and breathtaking wilderness. We are proud of our country and want to preserve it for future generations to enjoy.

Each and every one of us has an important part to play in the protection of our environment. Therefore, we welcome contributions and suggestions from both our team and our customers on how we can be better.

We are committed to sustainable tourism practices

- to carry out our operations whilst respecting our environment and communities
- to minimise the possibility of environmental damage or the dilution of indigenous cultures
- to exceed relevant environmental legislation
- to welcome contributions and suggestions regarding environmental management practices
- to support local charities
- to review new practices and innovations and to minimise environmental impact

Here are some tips on how you can help

Travel – travel with us and you are already saving energy. However, after your tour use public transport where you can. For up to the minute travel and public transport information please contact - <http://traveline.info/>

Water – We all need to conserve water. Turn off the tap when cleaning your teeth and always follow towel policies in hotels and B&Bs.

Energy – Please turn off lights when you leave the room and close windows when the heating is on.



Green Tourism Business Scheme - Look out for the symbol and please support those businesses that are working to reduce their carbon footprint. The award is also open to tour operators, visitor attractions, activity providers, accommodation providers, restaurants and other businesses.

Nature - Respect nature and wildlife by not littering, guarding against fire and using footpaths and cycle-ways responsibly. All of our Guides are trained in 'Leave no trace' and will ensure you follow the Countryside Code <http://www.countrysideaccess.gov.uk>

Shop Local - Use local products and services. They give you a flavour of the area and help support local communities. We are fortunate to have some fantastic producers of food, drink, and arts and crafts in our region. Ask and we can help!

Reduce, Reuse, Recycle - Try to avoid overly packaged goods and say no to that extra carrier bag. Recycle any waste you have. Ask about the recycling facilities available on our buses; our Guides are always happy to assist.