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The Kuoni difference

Talk to us
Use our online expert finder to interact with someone who has visited a destination you’re interested in, chat to us online or book an appointment in store. However you get in touch, we’ll offer top-notch service and tailor-make a holiday that’s right for you.

Highly recommended
We’re committed to making your holiday as incredible as possible. Following their booking with Kuoni, customers rated us on average 9.3 out of 10. Source: customergauge.
The full Kuoni experience
Planning the perfect holiday takes time and we believe it should be an exciting experience. Book an appointment in a beautiful Kuoni store and we’ll listen to what’s important to you while you relax with a complimentary glass of Champagne.

200+ awards
Kuoni has won over 200 travel and service awards. These awards reflect our ambition to deliver an amazing experience on every Kuoni holiday.

Kuoni at John Lewis
You can find Kuoni in selected John Lewis stores across the UK. We’re also the only travel company who can add your honeymoon to a John Lewis gift list.

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The finest hand-picked holidays

Authentic travel
We’ve travelled the world and handpicked the best destinations and hotels. With UK experts and local representatives we ensure the knowledge we share with you is up to date and we’ll also be able to give you helpful tips and advice.

Travel is our passion
We live and love travel. We want to inspire you and give you all the insight you need, from our personal experience and trusted local knowledge. Our Personal Travel Experts have been lucky enough to travel extensively and can confidently share their first-hand experiences and honest recommendations with you.

It’s all in the detail
Everyone is different and a personal touch is key. Talk to our Personal Travel Experts about your wish list and they’ll bring your dream holiday to life, whether that’s by adding excursions they know you’ll love or tailor-making a trip just for you.
Holidays in Israel & Jordan

From cultural tours exploring ancient biblical sites and archaeological wonders to beach breaks on the shores of soothing waters, Israel and Jordan offer a treasure trove of new experiences.

Cultural city breaks
Our favourite experiences in Israel and Jordan lie in their remarkable cities. Tel Aviv is as eclectic and enchanting as it is liberal and laid-back; visit the ancient-stone old town, discover the world’s largest collection of Bauhaus buildings and revel in non-stop nightlife. Jerusalem is one of the most fabled cities on Earth and full of history dating back over 5000 years. Explore the Jewish, Christian, Muslim and Armenian Quarters in the fascinating Old City, visit Temple Mount and browse mystical markets. You can also visit one of the New Seven Wonders of the World – the rose red city of Petra – from our hotels in Aqaba.

Beach holidays
Our beach holidays in Israel and Jordan focus on four seas: the Red Sea, Dead Sea, Mediterranean Sea and the Sea of Galilee. With six miles of shoreline and marine life-rich waters, Eilat is popular with divers, snorkellers and sun seekers, while travellers head to the Dead Sea to float in its buoyant water at the lowest point on Earth. Aqaba is Jordan’s only coastal city and its Red Sea beach resorts such as Tala Bay are great for snorkelling. Our range of beach accommodation includes large family-friendly hotels and luxury spa resorts.

Escorted small group tours
Our relaxed small group tours with local tour leaders and quality accommodation offer a more sociable way to experience a destination. We’ve crafted a Highlights of Israel tour (p48-49) that takes you on a journey to diverse cities, religious sites and the shores of the famously saline Dead Sea, and a Highlights of Jordan tour (p58-59) which is a great way to take in Jordan’s staggering relics and ruins.

Multi-centres
Israel is a destination where you’ll want to explore more than one region. It’s easy to hop between Tel Aviv and Jerusalem for an insightful twin-city holiday, or add on the Dead Sea for a relaxing end to your trip. You’ll find some of our favourite multi-centre combinations on p16-17.
Jerusalem
One of the most fabled cities on Earth, Jerusalem teems with tales of biblical proportions; visit the Garden of Gethsemane and King David’s Tomb.

Dead Sea
The Dead Sea is one of the saltiest bodies of water on Earth. It’s near impossible to properly swim in it as the salt forces you to stay afloat.

Eilat
The almost perpetually sunny and lively beach resort of Eilat has six miles of shoreline and marine-rich waters.

Aqaba
Underwater gardens, colourful fish, shipwrecks, and spas serving up mud wraps and body scrubs – Aqaba is a great spot for Red Sea relaxation.

Petra
An architectural treasure trove half-hidden in the desert, Jordan’s ‘lost city’ was carved out of the sandstone cliffs more than 2000 years ago.
Israel

Alongside its fascinating religious history, Israel packs in cosmopolitan cities, rolling hills, multi-coloured canyons and year-round sunny beaches.

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General information

Flying time Tel Aviv: 5 hours

Time difference GMT +2 hours

Currency Israeli Shekel

Language Hebrew and Arabic, but English is widely spoken

Visa info Visas are not required for UK passport holders

Key events

Israel holidays differ each year. Passover (Pesach) is normally near Easter and the important holidays of Rosh Hashana (New Year), Yom Kippur (Day of Atonement) and Sukkot (Harvest Festival) take place in September and October.

20 March 2019 Purim – Celebrated across the country, with street parties taking place in almost every city, town and village

19-27 April 2019 Passover (Pesach) – An important Jewish festival celebrating the freedom of the Israelites

5 May 2019 Ramadan begins – The first day of the holy month of Ramadan

May to June 2019 Israel Festival, Jerusalem – A festival of dance, music and drama from all over the world, as well as original Israeli productions

Climate

Israel typically has hot and sunny summers, with clear skies from April to October and a rainy season from November to March. The west coast has a Mediterranean climate, with average summer temperatures of around 26 degrees and milder winters of around 14 degrees. Inland Israel tends to be a few degrees cooler in areas of higher altitude such as Jerusalem, while to the south the Red Sea area gets very hot and dry in summer, with temperatures often peaking at over 40 degrees in August. Spring and autumn are generally the most pleasant time to visit.

°C Average daily maximum temperature

Φ Average daily sunshine hours (not hours of daylight)

○ Average monthly rainfall in mm

Important holiday information The price we confirm at the time of booking is the price we guarantee. Prices vary depending on the date you wish to travel and the elements included in your package. Please read p.62-67 before you book your holiday. For further information and to tailor make your holiday, please call us or go to www.kuoni.co.uk for the best available price.
Discovering Tel Aviv & Jerusalem

Tel Aviv is the perfect place for an action-packed holiday. The city is as eclectic and enchanting as it is liberal and laid-back – explore the ancient-stone old town, discover the world’s largest collection of Bauhaus buildings, kick back on Mediterranean beaches and revel in non-stop nightlife.

Jerusalem is one of the most fabled cities on Earth and full of history dating back over 5000 years. Explore the Jewish, Christian, Muslim and Armenian Quarters in the fascinating Old City, visit Temple Mount and browse mystical markets.

An insight into Tel Aviv & Jerusalem

Tel Aviv — Old Jaffa

The Old City of Jaffa dates back thousands of years and is a treasure trove of historic architecture, lofty ceilings, domed doorways and slinking steps – worlds away from the skyscrapers and high-rises in downtown Tel Aviv. Take a tour of the Old City, stop off at hidden art galleries and visit the Flea Market, a real highlight of Jaffa where you’ll find stalls overflowing with everything from Judaica (Jewish ceremonial art) to jewellery, guitars to Persian tiles and souvenirs to antiques. The jaffa, a Luxury Collection Hotel (p22) is a superb feat of architecture right at the heart of the Old City.

Jaffa Port

Jaffa Port is believed to be one of the most ancient in the world – it’s the starting point in the biblical tale of Jonah and the Whale, and the spot where modern-day Tel Aviv flourished from. It was once a hub for merchants and mariners and still serves as a fishing port today, but has been modernised to include the Jaffa Port Market – this converted hangar in the harbour below the Old City has been modernised to include the Jaffa Port Market – this converted hangar in the harbour below the Old City has a range of Middle Eastern food stalls and boutique shops.

Tel Aviv Port

Known as Namal Tel Aviv, the city’s modern port area was revived during the early 2000s and is now one of Tel Aviv’s hedonistic hotspots. Tayelet Boardwalk, a huge wooden deck promenade, runs along the port’s old sea wall. During the day you can browse boutique shops and lap up sea views from oceanfront restaurants and cafés. Tel Aviv Port is just as nocturnal by nature, coming alive once the sun sets with a fantastic range of bars and clubs.

The White City

This UNESCO World Heritage Site houses the largest collection of International Style (Bauhaus) buildings on Earth – over 4000 of them constructed by German Jewish architects who had fled Nazi Germany during the 1930s. To get a feel for the area and appreciate the scale of the project, we’d recommend booking one of the excellent English-language Bauhaus walking tours.

Neve Tzedek

This was the first Jewish neighbourhood to be built outside Jaffa’s Old City and port, back in 1887 before Tel Aviv even existed. A popular spot for artists and authors by the early 1900s, after a period of decay it was later restored into a welcome retreat away from the buzz of the city centre. Neve Tzedek literally means ‘Oasis of justice’ and it has a bohemian feel, with narrow streets and eastern-style architecture marked by low-rise buildings.

Beaches

Tel Aviv has 16 stretches of golden sand to choose from, plenty of which are family-friendly. Hilton Tel Aviv (p20) and Shalom Hotel & Relax (p25) are just a short stroll from the beach. Enjoy watersports including diving, beach volleyball, kayaking and surfing, and try Matkot – a variety of paddle ball and Israel’s most popular beach sport.

Nightlife

Tel Aviv is one of the world’s leading party destinations and a really gay-friendly city. Nightlife here is as diverse and dynamic as you want it to be — the upmarket Rothschild Boulevard, which begins in Neve Tzedek, is home to high-end hangouts with live music, the rejuvenated Gan Hahashmal neighbourhood is a popular hipster haunt with some funky bars, and Dizengoff Street in the north of the city has chic international vibes.

Jerusalem — Old City

Temple Mount is one of the holiest sites in the world for Jews, Christians and Muslims. The flat hilltop square is surrounded by a series of battlements including the Western Wall, the most important Jewish prayer site which was originally built by King Herod around 19 BC and welcomes thousands of visitors each year. It also contains the gold-capped Dome of the Rock and Al-Aqsa Mosque, two of the world’s oldest surviving works of Islamic architecture. Visiting times to Temple Mount are strict and it’s best to arrive early to avoid queues. Entry inside the Dome of the Rock building is currently out of bounds for non-Muslims but the rest of the site is open to everyone.

The Old City walls are marked by open gates, the most well-known being Jaffa Gate. Next to this medieval gate tower there’s a breach in the walls, created by Ottoman authorities in 1898 for German Emperor Wilhelm II to ride through. A stone’s throw from the gate you’ll find the Tower of David (or Jerusalem Citadel) which really comes alive at night, with light shows which illuminate the stone with vibrant hues of pink and blue. Walk the Via Dolorosa, the Christian pilgrimage route commemorating Christ’s journey carrying the cross, with 14 stations along the way; you’ll start near the Convent of Ecce Homo in the Muslim Quarter and end at the Church of the Holy Sepulchre in the Christian Quarter, the place where Christians believe
Christ was crucified and buried and just steps from Jaffa Gate. The Garden of Gethsemane is at the foot of the Mount of Olives, just outside the Old City. David Citadel (p30) is in a great spot just 15 minutes’ walk from the heart of the Old City, with views overlooking its walls.

New City
Stop off at Teddy Park – named after Teddy Kollek, Mayor of Jerusalem from 1965 to 1995 – and cafés surrounded by immaculate Jerusalem stone. and with fruit and vegetables which flows in sync with music every 30 minutes. Drive 25 minutes out of the Old City to Yad Vashem, Israel’s official memorial to victims of The Holocaust and the country’s second most visited tourist site behind only the Western Wall. Explore Mahane Yehuda Market (known locally as ‘The Shuk’), one of the most famous markets in Israel home to over 250 vendors selling fresh food, spices, clothing and more. It gets particularly busy on Friday mornings as locals flood in to stock up for Shabbat, and as the stalls close at the end of the day you can head to the local bars for your fill of tapas, Israeli beers and live music.

Art & culture
Mamilla is one of the best neighbourhoods in Jerusalem and full of rich heritage – it was the site of a water reservoir built by King Herod in the 1st Century BC and one of the earliest commercial districts during the Ottoman Empire. The district is just 10 minutes’ walk west of Jaffa Gate, on the doorstep of the Old City and home to the Alrov Mamilla Avenue (Mamilla Mall), an upscale shopping centre and the only open-air mall in the city where you can browse 140 shops, restaurants and cafés surrounded by immaculate Jerusalem stone.

The chic Mamilla Hotel (p26) is close to the mall and overlooks key sites including the Tower of David.

The German Colony, a charming neighbourhood established by German settlers back in 1868 and known for its Templar-style architecture, is 30 minutes’ walk south of the Old City. Nearby you’ll find The First Station, the site of Jerusalem’s first train station which has been renovated into a hub of shops, markets and restaurants. Plus, there are over 60 museums to choose from – the Israel Museum is the country’s largest cultural institution and showcases the legendary Dead Sea Scrolls.

Food & drink
Tel Aviv is an innovative food destination, home to tempting street creations, a thriving café culture and over 4500 places to eat (including around 400 vegan-friendly restaurants). Enjoy delicacies including bourekas (crumbly pastries stuffed with potatoes, mushrooms and vegetables) and shakshouka – this mix of poached eggs in tomato sauce and spices goes well with parsley and feta in a pitta. Carmel Market is the largest and most famous shuk in Tel Aviv, and has been a key part of its history after opening in 1920; visit to see stalls overflowing with roasted nuts, multicoloured spices and fresh produce.

Jerusalem is a diverse city and its food reflects this – streets have stalls and markets filled with everything from breads, falafel and hummus to salads and stews. Popular ingredients include fresh vegetables, tomato, figs, apricots and walnuts, spiced beef and beans. Try kubbeh, a popular Middle Eastern dish made from ground lamb, beef or goat with spices and served as balls or in soup as dumplings, and the sweet treat babka – unlike the traditional Eastern European version, the Jewish one is a twisted yeast cake filled with cinnamon and/or chocolate.

Kosher food is prepared in accordance with Jewish dietary law, and forbids pork, rabbit, certain birds, shellfish, or meat and dairy together. Mehadrin refers to the strictest level of kosher supervision. Food stands and restaurants (including in hotels) are obliged to display certificates proving that their food meets required standards. Most hotels have a good range of dairy and meat or fish options; vegan, vegetarian or gluten-free options can often be ordered in advance.

Shabbat
Shabbat is Judaism’s seventh day of the week and day of rest. From a few minutes before Friday sundown to an hour or so after Saturday sunset, businesses, shops and most restaurants close, while public transport including buses and the light rail don’t run all day during this time – some taxis continue to operate as normal though. In Tel Aviv many cafés and bars remain open, although Carmel Market does close. As Jerusalem is one of the holiest places in the world, Shabbat is observed more stringently here. Certain museums such as Yad Vashem close, others including the Israel Museum remain open. The Old City is open as usual though, and it’s fascinating to see religious Jews flocking to the Western Wall on Friday evening (just be sure to wear modest clothing and switch off your phone). At the end of Shabbat on Saturday evening (Motzei Shabbat), services tend to restart almost instantly.
Suggested excursions

We have excursions to give you the perfect introduction to Israel’s and Jordan’s most spectacular sites, as well as ones that take you beyond the big cities, with a local guide to fill you in on the brilliant backstory of each attraction.

Jerusalem City Tour
This half-day tour is an excellent introduction to some of Jerusalem’s key sights. You’ll start by driving up to the Mount of Olives next to the Old City for panoramic views, before stopping at Mount Zion to explore a trio of religious sites: King David’s Tomb, the Cenacle (room of the Last Supper) and the Dormition Abbey – a German-built abbey with a striking clock tower, domed roof and encircling towers. Head into the Old City and pass through the Armenian and Jewish Quarters en route to the recently restored Cardo, or Roman road. Stop off at the Western Wall (also known as the Wailing Wall) before heading into the Christian Quarter where you’ll be able to follow the Via Dolorosa (the route Jesus had to take carrying the cross) and visit the Church of the Holy Sepulchre – the site of his crucifixion and burial.

Bethlehem City Tour
See Bethlehem’s major sights on this half-day tour, beginning at Manger Square where you’ll visit the Church of the Nativity – the oldest church in the Holy Land and the entry point to one of the most significant biblical sites. Admire the ancient limestone columns and mosaic floors before heading down into the Grotto of the Nativity, the cave where a 14-point silver star marks the spot where Jesus is believed to have been born. Next, visit the Chapel of the Milk Grotto, where the stones are said to have turned white when the Virgin Mary spilt a drop of milk while nursing the baby Jesus; and Shepherd’s Field, where an angel announced Jesus’ birth. Stop by a shop for souvenirs of your trip before returning to Jerusalem.

Masada and Dead Sea Tour
Journey to the lowest place on earth and explore an ancient desert fortress. Depart from Tel Aviv and travel via Israel’s rolling Judean Hills to the Dead Sea – visit a cosmetics shop here before driving along the shoreline to Masada. This historic fortress is in Israel’s Judean Desert, on a huge plateau overlooking the Dead Sea. Head up the mountain by cable car for a tour of the fortress, built by King Herod around 30BC and the place where the Zealots of the 1st Century stood against the Romans – remains include the palace, walls, synagogue, cisterns and Roman baths with mosaic floors. Come down by cable car and head back to the Dead Sea, where you’ll be able to spend a bit of time floating in the world’s saltiest spot and bathing in enriching mineral mud, believed to have therapeutic properties.

Biblical Highlights of the Galilee
Begin your tour of important biblical landmarks with a coastal drive as you make your way to Jesus’ childhood home, Nazareth. On your city tour, you’ll see the Basilica of the Annunciation and the Church of St. Joseph, both believed to be built on sites relating to Mary and Joseph. Drive to Tiberias, one of Judaism’s four holy cities, and along the Sea of Galilee to Capernaum where Jesus taught and performed many miracles. Continue to the Church of Multiplication of the Fish and Loaves in Tabgha before ending your tour at Yardenit, where Jesus was thought to be baptised.

Bethlehem and Jericho Tour
Visit the birthplace of Jesus and one of the world’s oldest cities. Begin your tour by heading through the Judean Desert, east of Jerusalem, and visit the site of a biblical parable, The Inn of the Good Samaritan – this site was a hostel along the ancient road of Jerusalem to Jericho, with remains from the Roman to Ottoman periods. You’ll continue to Jericho, a Palestinian
territory and the oldest city in the world. Stop by the sycamore tree of the biblical tax collector Zacchaeus before seeing the Mount of Temptation. Explore Tel Jericho, a UNESCO-nominated archaeological site in the West Bank where settlements dating back to 10,000 BC have been discovered (cable car not included here). The last leg of your tour is in the city of Bethlehem, also in the West Bank and famous for being the birthplace of Jesus. Walk through the central Manger Square to the Church of the Nativity, the oldest major church in the Holy Land area. Visit the Catholic Chapel of the Milk Grotto, home to a series of caves hollowed out of soft white rock, and the Shepherds’ Field, the site of the angels’ annunciation to the shepherds about the birth of Jesus. Browse a local souvenir shop before making the journey back to your hotel.

Dead Sea Relaxation
Bathe in the world-famous Dead Sea’s magical waters on a day trip, available from Jerusalem and Tel Aviv, which are both around two hours’ drive from Israel’s and Jordan's shared natural attraction. Found at the lowest point on earth, the water in the Dead Sea is so salty that you’ll float buoyantly at the surface. Your skin will feel noticeably smoother, thanks to the softening mud that bathers slather on their skin before taking a dip. The salt is packed with minerals and is known for its antiseptic and pain-relieving qualities. You’ll get the chance to buy some Dead Sea products at a cosmetics shop and take some of this natural wonder home with you. We recommend bringing swimwear, a towel, hat and sunscreen.

Timna Park Jeep Tour
Explore Israel’s own miniature Grand Canyon on a jeep tour in Timna Park. It’s a horseshoe-shaped valley with steep cliff faces that have been sculpted by nature's elements. This rugged desert reserve is peppered with impressive rock formations, and is home to copper mines that date back to the time of King Solomon, making an impressive place for a scenic drive that’s just 25 minutes’ drive from the Red Sea beach resort, Eilat.

Petra
See one of the New Seven Wonders of the World, a majestic city with a famous façade cut from the desert sandstone. The feeling of adventure starts when you walk through the mysterious entrance, Al Siq. The chasm’s jagged rock weaves around you as you approach the opening that reveals The Treasury, Petra – and arguably, Jordan’s – most famous attraction. Few people know how much more there is to see at Petra’s beyond its star attraction; having a guide on hand to share the history behind these relics and answer any questions you have is definitely the best way to experience this immense UNESCO World Heritage Site.

Umm Qais, Jerash @ Ajloun
Travel to northernmost Jordan to Umm Qais, or Umm Qays, formerly Gadara. Gadara was part of the Decapolis, an alliance of ten ancient cities, where Greek remains are still scattered to the backdrop of sweeping views that stretch as far as the Sea of Galilee in Israel. Jerash, another Decapolis city, is one of the best preserved examples of Graeco-Roman architecture outside of Rome, like the imposing Temple of Zeus. In the highlands, Aljoun (Aljun) is known for its impenetrable castle which held off multiple Crusader attacks.

Get the chance to buy some Dead Sea products at a cosmetics shop and take some of this natural wonder home with you. We recommend bringing swimwear, a towel, hat and sunscreen.
Israel multi-centres

Combine Israel’s most important and exciting destinations in a single holiday on one of our suggested itineraries which include private transfers. Start in eclectic Tel Aviv, where liberal lifestyles and cosmopolitan vibes transform this ancient city into Israel’s coolest hot spot. In contrast, Jerusalem is steeped in history and rites that define whole religions, and a trip further out to Galilee reveals more famous holy sites. There’s also the option to bathe in the Dead Sea’s transformative waters at the lowest point on earth. Here are our favourite combinations for multi-centre holidays in Israel.

**Tel Aviv & Jerusalem**
Ref IL0025
Begin in Tel Aviv, one of the most vibrant and surprising cities. It’s super LGBT-friendly, which can seem unexpected for this typically conservative region, and it’s home to both historic quarters like Old Jaffa and cool, quirky neighbourhoods like Neve Tzedek. Then go to Jerusalem, a place considered holy to multiple faiths around the world. Pay your respects at Yad Vashem, the Holocaust remembrance centre, and wander around the four quarters of the Old City for a deeper understanding of the different faiths who revere Jerusalem.

**Tel Aviv, Acre, Galilee, Tiberias & Jerusalem**
Ref IL0026
Explore Tel Aviv’s arty neighbourhoods, its Bauhaus ‘White City’ and Carmel Market where families flock to on Fridays in preparation for Shabbat, the Jewish day of rest. Visit Acre, also known as Akko, the port settlement with Crusader tunnels that lie underground; and Tiberias, a holy Jewish city on the Sea of Galilee that’s also a popular beach resort. End your stay in Jerusalem, a holy destination which touches multiple major religions – there’s the Western Wall (Wailing Wall), the holiest Jewish site, and the Dome of the Rock which is important in Judaism, Christianity and Islam.

**Tel Aviv, Jerusalem & Dead Sea**
Ref IL0027
Start in Tel Aviv and embrace its brilliantly diverse culture, from the Tayelet beach strip lined with international hotel chains to Jaffa Old Town with its higgledy stone streets and flea market. Next, visit Jerusalem and see important religious sites firsthand – like the Church of the Holy Sepulchre, believed to be the site of Jesus’ crucifixion and burial, and the Western Wall (Wailing Wall). The Israel Museum is home to the famous Dead Sea Scrolls and Yad Vashem is a must to learn about the victims of the Holocaust. Continue to the Dead Sea where the extreme salt makes bathers bob on the water’s surface and is great for the skin.
**5* Royal Beach Tel Aviv, Isrotel Exclusive Collection**

*Tel Aviv’s first modern luxury hotel sets the tone in the city with striking art works and installations.*

Before the Royal Beach opened its doors, hotels in Tel Aviv tended to be more towards the traditional end of the design scale. With interiors conceived by the same designer as the race circuit-spanning YAS Hotel in Abu Dhabi, you know that this beachfront retreat was created to make an impact. And an impact has certainly been made, particularly on the fourth floor where you’ll find one of the most striking hotel pools. It has a unique indoor-outdoor concept and makes the most of the spectacular sea views. The spa, restaurants and other public spaces are contemporary in style with eye-catching elements such as statement light fixtures, unique furnishings and avant-garde art works.

The rooms and suites continue the sophisticated style with clean lines, neutral tones and pops of colour. Some rooms overlook the city skyline while others have attention-grabbing beach and sea views. The main consideration here is if you want some outside space or more space within the room. The majority of the comfy and chic Bellavista Rooms have a balcony while the Studio Rooms and Large Studio Rooms have more space but no balcony. For a guaranteed balcony and a few added extras – including access to an exclusive lounge and free access to the spa (treatments are at an extra cost) – choose an Executive Room.

Each day begins with a traditional Israeli breakfast buffet (dairy products, eggs, hummus and salad are just a handful of the dishes you can expect) at the West Side restaurant. From here, you can head out into Tel Aviv – the open-air Carmel Market is just a five minute walk away and the city’s oldest neighbourhood outside of Jaffa, Neve Tzedek, is not far beyond that. Return to the hotel for some poolside time, a visit to the Carmel Forest Spa, a glass of fizz at R-Bar and more delicious local cuisine at West Side.

**Setting** Across the road from Tel Aviv’s seafront Tayelet Boardwalk, 5 minutes from Carmel Market

**Getting there** Approx. 30 minutes’ private transfer from Ben Gurion Airport

**Rooms** 230 rooms and suites

**Dining** Restaurant, bar, pool bar (seasonal)

**Facilities** Spa* with Turkish hammam and sauna, swimming pool (open April to November), digital art gallery

**Activities** • View the extensive art collection created by up-and-coming Israeli artists at the hotel’s digital gallery • Walk towards Tel Aviv Port along the Tayelet Boardwalk which hugs the beach for around 3 miles.

**Need to know** The swimming pool is open from April to November. Minimum stay: 3 nights 30 Mar-30 Nov and 22-31 Dec; 2 nights at all other times.

**What’s included**

Breakfast at West Side Restaurant.

Guide price from £954 per person

01 Jan-27 Feb 2020

High season from £1062

12 May-09 Jul; 23 Oct-28 Nov 2019

Extra night from £135

Single supplement from £112

Guide price in £ per person based on 2 people sharing for 3 nights in a Bellavista Room including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref IL0006. Call or see online for latest offers and prices.

* Local charge
5* Hilton Tel Aviv

A Tel Aviv favourite with a tranquil spa and an unbeatable oceanfront setting.

The striking Hilton Tel Aviv is one of the most popular and established hotels in the city and a destination within its own right. It has a great setting surrounded by Independence Park and is just a short downhill walk to Hilton beach, a small sheltered bay with golden sands. The park setting also allows for uninterrupted views from every angle. To the north, the coast seems to stretch onwards for miles and to the south the beaches come to an end at the historic quarter of Old Jaffa; to the west there’s the Med – be sure to catch at least one sunset from your Deluxe Sea View Room’s balcony – and to the east the rooftops of the city.

The highlight of the hotel is the 25-metre pool. It has an elevated setting above the waterfront promenade giving sun seekers far-reaching sea views as they laze on one of the many surrounding loungers. Between sightseeing adventures, you’re going to want to set aside at least a few hours to spend relaxing by the pool, on the beach or at the Thai-influenced Sheva Spa. The rest of your time can be spent following the Tayelet Boardwalk past the regenerated port area, onwards south to Jaffa, the ancient port city that Tel Aviv grew out from, and into the UNESCO-listed White City and the chic neighbourhood of Neve Tzedek.

An extensive buffet breakfast is served until 11am at the sea view restaurant, Café Med; you can have a lazy morning or head out on an early morning adventure and return with plenty of time to grab some Israeli favourites such as cheeses, salads, salmon and mackerel. This informal venue is also open for dinner on Fridays and lunch on Saturdays. The hotel’s two fine dining venues include French and Med-inspired Chloélys and the Yakimono Sushi Bar which are both open for dinner (reservations are recommended). Food is also available at the Lobby Bar & Restaurant, and during the summer, the Pool Bar.

Setting In Independence Park, at the northern end of Tayelet Boardwalk and a short walk from Tel Aviv Port
Getting there Approx. 50 minutes’ private transfer from Ben Gurion Airport
Rooms 393 rooms
Dining 2 restaurants, sushi bar, lobby bar, seasonal pool bar
Facilities Spa*, salt-water swimming pool, kids’ pool, fitness centre
Activities • Enjoy a treatment at the Thai-inspired spa, Sheva Spa* • Spend the day at Hilton Beach • Shop, drink and dine at Tel Aviv Port*.

Need to know
All five restaurants at the Hilton Tel Aviv are kosher.

What’s included
Breakfast at Café Med.

Guide price from £1123 per person
22 Sep-08 Oct; 15 Nov-12 Dec 2019
High season from £1221
21 May-28 Jun 2019
Extra night from £195
Single supplement from £173

Guide price in £ per person based on 2 people sharing for 3 nights in a Deluxe Sea View Room including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref IL0011. Call or see online for latest offers and prices.

* Local charge
5 ★ The Jaffa, a Luxury Collection Hotel

One of the most stylish hotels in Tel Aviv which has been painstakingly restored.

At this Tel Aviv hot spot, the grand 19th-Century architecture of a historic French hospital meets a 21st-Century minimalist interior style. In the lobby, an excavated section of a 13th-Century wall built by the Crusaders sits side by side with a couple of Damien Hurst paintings and George Condo bronze sculptures, while in the exquisitely renovated (and deconsecrated) chapel – now a tres chic bar – light pours in through stained glass windows and statement Botolo chairs are the furnishings of choice. When it comes to design, the attention to detail here is second to none.

This is the sort of place that you’ll be eager to return to after a long day of exploration, whether to relax in the lobby over a game of backgammon, order a drink from The Chapel Bar or to retreat to the L. RAPHAEL Beauty Spa. This Swiss-based beauty brand has spas in world-class hotels in Cannes, New York and Beverly Hills so you know you’ll be in the best hands. There’s a delightful, tree-shaded courtyard surrounded on three sides by the historic neo-renaissance building and on one side by a newly-built wing where our featured rooms are located. The Deluxe Rooms and Deluxe Sea View Rooms have a wonderfully calm atmosphere with neutral tones and a king-size bed that just invites you to fall back on, starfish style.

The hotel’s restaurant, Don Camillo, specialises in cuisine from a thousand or so miles away across the Mediterranean and was inspired by those celebrated Italian restaurants across the Atlantic in New York City. On warm summer nights, there’s nothing quite like dining on fresh dishes designed by Israeli chef, Roi Antebi, in The Jaffa’s candlelit courtyard. Staying with the New York influence but with more of a casual vibe, there’s Golda’s Deli where you can order dishes such as salmon and cream cheese bagels, cheese burgers and triple decker sandwiches.

Setting In the heart of the port city of Jaffa, the oldest part of Tel Aviv, close to the waterfront and the flea market

Getting there Approx. 45 minutes’ by private transfer from Ben Gurion Airport

Rooms 120 rooms

Dining Restaurant, deli, lounge & bar

Facilities Swimming pool, spa*, fitness centre, boutique*

Spa The Jaffa’s spa is one of the finest in the city and a relaxing urban retreat. There are six treatment rooms and the spa menu features a range of treatments created by one of Switzerland’s most luxurious beauty brands, L. RAPHAEL

Activities • Spend the evening at the popular Tel Aviv nightlife, The Chapel
• Experience peace and tranquillity at the heart of the city while enjoying a treatment at L. RAPHAEL Beauty Spa*
• Explore the famous Jaffa Flea Market.


What’s included Breakfast at Don Camillo.

Meal upgrades Half Board from £109 • Breakfast and dinner at Don Camillo.

Guide price from £1415 per person 02 Jan-27 Feb 2020

High season from £1518 10 Jul-20 Aug 2019

Extra night from £288

Single supplement from £264

Guide price in £ per person based on 2 people sharing for 3 nights in a Deluxe Room including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref IL0004. Call or see online for latest offers and prices.

* Local charge
4★ Market House Hotel

Cool, chic and intimate hotel with a fantastic setting in Tel Aviv’s oldest neighbourhood.

The Market House Hotel, which sits behind a light sandstone façade that’s characteristic of Jaffa, is a unique spot full of charm and soul. With monochrome geometric prints, exposed pipework, marble-topped tables and dark wood features, the interiors wouldn’t look out of place in a boutique hotel in the heart of New York City. What you wouldn’t find in the Big Apple however, are the remains of a Byzantine chapel which can be seen through glass floor panels: these are unmistakably from another age. The cool New York vibe continues into the rooms with light-washed paneling on the walls, beautifully kept parquet flooring and subway-style tiles in the bathroom. The Standard Rooms are cosy and have views of the city skyline.

Each day begins with a full breakfast spread of Israeli favourites – fresh salads, hard and soft cheeses and fish such as smoked salmon and matjes herring – alongside more traditional pastries, bread and granola. You’re going to want to fuel up before you head out and explore Jaffa and its famous flea market, the adjoining neighbourhood of Neve Tzedek and the city’s Mediterranean-lapped beaches. The hotel has bikes that you can use for free, prefect if you want to take in a lot in a short space of time.

When you return to the hotel, grab a book and a coffee and sink into one of the inviting sofas or arm chairs in the lobby or on the mezzanine floor above. There’s also a daily happy hour (5-8pm) where local cheeses, fruits and wines are served. This is a truly special place to call home for a few days.

Setting In the Old Jaffa part of Tel Aviv, close to the clock tower and flea market
Getting there Approx. 50 minutes’ be private transfer from Ben Gurion Airport
Rooms 44 rooms
Dining Breakfast area in lobby
Facilities Bikes, Wi-Fi
Activities • Browse the stalls and shops of Jaffa’s flea market • Take one of the hotel’s bikes and cycle along the waterfront to one of the city’s beaches.

What's included
Breakfast in the lobby.

Guide price from £896 per person
01-19 Oct 2019; 06 Jan-27 Feb 2020
High season from £963
23 Oct-28 Nov 2019
Extra night from £115
Single supplement from £103

Guide price in £ per person based on 2 people sharing for 3 nights in a Standard Room including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref IL0012. Call or see online for latest offers and prices.

* Local charge
**Shalom Hotel & Relax**

*Designed to resemble a private beach house, this delightful hotel is a chic Tel Aviv retreat.*

The meaning of Shalom – peace – is definitely in evidence here. It’s like a relaxing oasis in the heart of chaotic Tel Aviv. While the sister hotel Market House Hotel has a New York vibe, the Shalom is more New England nautical. This is particularly the case up on the roof terrace – one of this small hotel’s most popular spots – with its faux-sea-worn decking, white-washed rocking chairs, rattan day beds made for two and views towards the sea. The relatively subtle nautical theme extends to the interior design in the bedroom – think tall ship-pattern feature walls, dark blues and dazzling white sheets. The small but perfectly formed Standard Rooms, which have large picture windows with views out to the surrounding buildings and Tel Aviv skyline, are a cozy retreat following a day of city exploration.

You’ll be close to the beach – it’s just a short walk away through Independence Park – and the wonderfully regenerated port with its wooden boardwalk and converted warehouses which now house shops, cafes and restaurants. Take one of the hotel’s bikes and you can cycle along the sea front towards Old Jaffa; don’t forget to take the beach bag and towel which are provided by the hotel.

The breakfasts here are almost legendary – people have stayed at the Shalom Hotel for this alone. It’s a typically Israeli buffet with salads, vegetables, dairy products and fish (the shakshuka is particularly well reviewed) but there are also pastries, bread and homemade spreads, made-to-order eggs and cereal if you prefer food that reminds you of home. Make sure you’re back at the hotel by 5pm if you want to make the most of the hotel’s happy hour when free drinks and local snacks are served (until 7pm).

**Setting**
Set back from Independence Park, a short walk from the beach and the northern end of Tel Aviv’s beaches

**Getting there**
Approx. 50 minutes’ private transfer from Ben Gurion Airport

**Rooms**
51 rooms

**Dining**
Breakfast room

**Facilities**
Bikes, Wi-Fi

**Activities**
• Use one of the hotel’s bikes and cycle south along the waterfront boulevard • Head into the streets behind the hotel where there are many restaurants, coffee shops and bars.

**What’s included**
Breakfast in the breakfast room.

**Guide price from £888 per person**
01-19 Oct 2019; 06 Jan-27 Feb 2020

**High season from £963**
23 Oct-28 Nov 2019

**Extra night from £113**

**Single supplement from £100**

Guide price in £ per person based on 2 people sharing for 3 nights in a Standard Room including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref IL0013. Call or see online for latest offers and prices.

* Local charge
5 ★ Mamilla Hotel

A clean-cut luxury hotel which is perfect for exploring the historic heart of Jerusalem.

This sleek hotel was voted one of the best in the Middle East at the Condé Nast Traveler Readers’ Choice Awards 2018, and it has a prime Jerusalem location – just a five-minute stroll from the Old City, overlooking hot spots including the Tower of David and Jaffa Gate, and only 15 minutes to the Western Wall and Dome of the Rock. A stone’s throw across the road you’ll find the upscale and open-air Alrov Mamilla Avenue, lined with 140 shops, restaurants and cafés, and the hotel’s interior is just as swish – Italian designer Piero Lissoni has blended refined glass, wood and white finishes with natural limestone reminiscent of Jerusalem’s warm, sandy colours.

Prepare for a day of exploring with a typically hearty Israeli breakfast in the Dining Room, whipped up on live cooking stations and accompanied by pretty patio views. The Happy Fish Restaurant does excellent seafood and has chic porcelain-tile décor plus an outdoor terrace, and we recommend spending time at the Rooftop Restaurant where you can enjoy laid-back al fresco dining on cushioned wicker sofas as you watch the sun set over the spires and battlements of the Old City. There’s also a basement pool, separate hammams for men and women at the Akasha Spa and a sun deck.

The chic rooms are spacious and modern without being too sterile, and well lit thanks to large windows. Stylish touches include bespoke art and lamps, hand-made woodwork, luxurious Frette linens and colourful throws on the large beds. Upgrade from a city-view Studio Room to a slightly larger Executive Room or an elegant Mamilla Suite – Suites have a separate living room with a sliding panel wall and a walk-in closet.

Need to know
Minimum stays apply, please call for more details.

What’s included
Breakfast at the main restaurant.

Meal upgrades
Half Board from £84 • Breakfast and dinner at the main restaurant.

Kuoni Plus
Food & Beverage offer available. Call or see online for applicable dates.

Guide price from £1097 per person
21 Aug-28 Sep 2019
High season from £1214
13 May-28 Jun 2019
Extra night from £172
Single supplement from £155

Guide price in £ per person based on 2 people sharing for 3 nights in a Studio including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref IL0014. Call or see online for latest offers and prices.

* Local charge
5* Orient Jerusalem, Isrotel Exclusive Collection

A luxurious hotel in a cosmopolitan corner of Jerusalem, with easy access to the city’s key sites.

Orient Jerusalem is in the German Colony, a quaint district south of the Old City. The area was established in 1868 by German settlers and is known for its series of 19th-Century Templar buildings – Isrotel has made every effort to ensure the hotel blends in, with a pair of beautifully restored heritage residences at the entrance whose ornate stonework and immaculate terracotta roofs match the neighbourhood’s attractive architecture. The hotel is a little further out from the Old City but still only a 20-minute walk to the Jaffa and Zion Gates, and it’s easy to stop off at sites including King David’s Tomb en route.

This handy location means you can explore some lesser known parts of Jerusalem. Round the corner you’ll find colourful markets and stalls at The First Station, while the leafy Liberty Bell Park and historic Mishkenot Sha’ananim – Jerusalem’s first Jewish settlement outside the Old City – are both a leisurely stroll away. The German Colony’s main street is now a hub for places to eat and drink; back at the hotel, tuck into breakfast spreads in the dining room’s courtyard, and enjoy à la carte service among plush seating and modern chandeliers at the dairy-focused Khan Restaurant. There’s also a spa and rooftop infinity pool.

The standard Orient Rooms are contemporary in style and generous in size, with light interiors and a bathroom with separate bathtub and shower – they’re also available with views over the German Colony or Old City. Colony Rooms in the Templar buildings have high ceilings, painted floor tiles, arched windows and bespoke vintage furniture, as well as extras including a tour of Jerusalem and access to the 8th-floor business lounge.

Setting Near the heart of Jerusalem’s German Colony neighbourhood, a 10-minute taxi ride from the Old City

Getting there Approx. 1 hour by private car from Ben Gurion airport

Rooms 243 spacious rooms and suites

Dining Restaurant, bar

Facilities 2 pools (1 rooftop and 1 indoor), spa*, gym, Wi-Fi

Spa Isrotel’s world-class Carmel Forest Spa has a gym, indoor pool with outdoor views, hammams, wet and dry saunas, hot tub and solarium overlooking the forest. Choose from over 70 treatments including exfoliating Ayurveda experiences, massages, stone therapies, seaweed wraps, Shiatsu and Reiki

Activities • Indulge in one of Isrotel’s renowned Carmel Forest Spa treatments*

• Take a 10-minute walk north to Mishkenot Sha’ananim, the first Jewish settlement built outside the walls of the Old City on a hill near Mount Zion • Visit the historic First Station, Jerusalem’s former railway station which has been converted into a popular cultural spot full of shops, markets and restaurants.

Need to know Minimum stays apply.

What’s included

Breakfast in the dining room.

Guide price from £1107 per person

03-11 Apr; 21 Aug-19 Sep;

04-12 Dec 2019

High season from £1240

22 May-27 Jun; 30 Sep-28 Nov 2019

Extra night from £150

Single supplement from £126

Guide price in £ per person based on 2 people sharing for 3 nights in an Orient Room including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref IL0017. Call or see online for latest offers and prices.

* Local charge
5* Waldorf Astoria Jerusalem

This historic Jerusalem hotel has outstanding cuisine, impeccable interiors and afternoon tea.

Waldorf Astoria's first and only foray into Israel is a landmark property in Jerusalem, a 21st-Century reimagination of the city's original Palace Hotel on Agron Street. The building is still suitably palatial – from the carefully restored façade to the ornate arches and pillars – and based around a superb Jerusalem-stone atrium with a retractable glass roof. The signature Waldorf Astoria grandfather clock in the lobby enhances the air of extravagance. The hotel is down the road from the glitzy Alrov Mamilla Avenue shops, a handy stop during the 10-minute walk to Jaffa Gate and the walls of the Old City.

A pair of kosher restaurants are tucked either side of the atrium. The Palace Restaurant serves buffet breakfast and dinner, with decadent dishes including chargrilled rib-eye medallions and caramelised duck breast; King's Court hosts Afternoon Tea and offers favourites ranging from red mullet and labneh salad to fresh pesto fettuccini for lunch and dinner. The fourth-floor Garden Terrace is a popular spot in summer, dotted with neat hedges and cute café tables – head up here to check out the Israeli-inspired tapas menu and sip G&Ts in the open air.

In true Waldorf fashion you can expect superb service here, with staff on hand to help you plan day trips to the Old City and give you hints and tips if you're new to Jerusalem. Each of the rooms has a stately but warm décor, chandelier and luxurious bathroom – think Italian marble, elegant free-standing bathtubs and TVs embedded in the mirrors.

Setting On the fringes of the Old City, just a 10-minute walk from Jaffa Gate
Getting there Approx. 45 minutes by private car from Ben Gurion airport
Rooms 226 grand rooms
Dining 3 restaurants, 2 bars
Facilities Spa*, fitness centre, garden terrace, Wi-Fi
Activities • Enjoy an afternoon tea of sandwiches, cakes and teas ranging from peach to Darjeeling at King's Court Restaurant* • Head out at dawn on a tour to The Dead Sea, the lowest point on Earth – you’ll be in time to watch the sun rise over Jordan’s Moab mountain range, with a Waldorf breakfast picnic including fresh fruit and croissants* • Book onto the hotel’s ‘Flavours of Jerusalem tour’ for a behind-the-scenes glimpse of the Mahane Yehuda Market*.

Need to know
Minimum stays: 3 nights.

What’s included
Breakfast at the main restaurant.

Guide price from £1265 per person
01-16 Apr; 10 Jul-20 Aug 2019
High season from £1448
28 Apr-28 Jun 2019
Extra night from £216
Single supplement from £183

Guide price in £ per person based on 2 people sharing for 3 nights in a Superior Room including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref:140029. Call or see online for latest offers and prices.

* Local charge
5* David Citadel

An instantly recognisable hotel with high-quality cuisine, a great spa and Old City views.

David Citadel is one of the most well-known hotels in Jerusalem – it’s built from local limestone in the shape of a horseshoe with an open courtyard at its centre, home to a large pool with views over the walls of the Old City. The grand interior, courtesy of Piero Lissoni, includes a lobby with an innovative beamed ceiling in the shape of a sunrise and stained glass-style arched doors, as well as a glass roof which lets loads of light into the lounge next door. The building is the work of Moshe Safdie, the Israeli-Canadian architect famous for designing the experimental and internationally acclaimed Habitat 67 complex in Montréal.

Tuck into robust buffet breakfasts at Seasons Restaurant, enjoy regionally inspired vegetables, meat, fish and skewers at Scala and work your way through the Sushi Bar menu, with creative concoctions including crispy vegetable futomaki and sushi orange soy leaves. If you’re celebrating a special occasion then we’d recommend a trip up to the hotel’s exclusive terrace – it overlooks the Tower of David, with glass-fronted balconies to maximise views over the surrounding architecture. There’s also a feng shui-focused spa, which is warmly lit and offers a range of deep tissue massages comprising Balinese, Chinese and Swedish techniques.

The rooms here are very spacious and tastefully furnished, with glossy wooden desks and tables, oak parquet flooring, intricate panelling and white marble bathrooms. Upgrade to an Alcove Deluxe Old City View Room, for your own small private balcony and direct views over the Old City.

Setting Round the corner from Alrov Mamilla Avenue and a 15-minute walk into the heart of the Old City
Getting there Approx. 50 minutes by private car from Ben Gurion airport
Rooms 385 luxurious rooms and suites
Dining 4 restaurants, bar
Facilities Pool, spa*, fitness centre, fitness classes including Pilates and yoga*, children’s play centre, executive lounge, garden terrace, Wi-Fi
Activities • Head to David Citadel Spa for a wide selection of treatments including body wraps, hot stone massages and Ayurveda therapies*
  • Let off some steam in the hotel’s fitness centre with classes including yoga, core, Pilates and cycling
  • Visit the on-site Avi Luvaton art gallery to browse the collection of beautiful jewellery and Judaica (Jewish ceremonial art).


What’s included
Breakfast at Seasons Restaurant.

Meal upgrades
Half Board from £63 • Lunch or dinner at the main restaurant.

Guide price from £1181 per person
25 Aug-07 Oct; 07-28 Nov 2019
28 Apr-09 Jul 2019
High season from £1229
28 Apr-09 Jul 2019
Extra night from £196
Single supplement from £178

Guide price in £ per person based on 2 people sharing for 3 nights in a Superior New City View Room including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref IL0023. Call or see online for latest offers and prices.

* Local charge
This restful and contemporary hotel is just minutes from the walls of the Old City.

Leonardo Boutique Hotel Jerusalem is a great base for exploring this fascinating Israeli city. This is an understated hotel but one with some really neat touches, from the elegant glass wine cabinet in the lobby to the creative framed wall mural and decorative rugs in the entrance hall. Next to the hall you’ll find the Restaurant, with kaleidoscopic-style wallpaper and plenty of places to sit. It serves a generous buffet breakfast, and is overseen on the weekends by renowned Israeli chef Shalom Kadosh, who has cooked for heads of state including Barack Obama. The famous Jaffa Road, intersected by the Jerusalem Light Rail and lined with more restaurants, is only a short stroll away.

The main advantage of a stay here though is the close proximity to the walls of the Old City – 10 minutes’ walk to The New Gate or five minutes further to Jaffa Gate. Pass through either gate and you’re just steps from key sites including the Church of the Holy Sepulchre, Western Wall and Temple Mount. The hotel is a welcome retreat at the end of a busy day’s sightseeing – settle down in front of the wide-screen TV in the cosy library, or head outside if the weather’s good. There’s a decked garden area with a few loungers and a lovely walled terrace with a hot tub, framed by a series of shrubs potted and dotted along either side.

Rooms are simple but stylish – they all come with sleek floors and black furnishings, a private balcony and amenities including a Nespresso coffee machine and flat-screen TV. Upgrade to an Executive Garden Room with Hot Tub for a little extra indulgence, a Studio Room if you’re travelling as a family or a more spacious Suite with separate living room.

Setting North of the Old City walls, a 15-minute walk down to Jaffa Gate
Getting there Approx. 1 hour 15 minutes by private car from Ben Gurion airport
Rooms 74 rooms and suites
Dining Restaurant, bar
Facilities Spa*, terrace, hot tub, lounge, library, fitness centre, Wi-Fi
Activities • Relax after a day of exploring Jerusalem with a dip in the hotel’s hot tub • Head to the Umberto Nahon Museum of Italian Jewish Art, home to artwork created by Jewish communities in Italy dating all the way back to the Renaissance • Walk 15 minutes to Jerusalem’s famous Mahane Yehuda Market, where you can browse the wide variety of stalls selling everything from food and spices to textiles and clothing.

What’s included
Breakfast at the main restaurant.

Guide price from £941 per person
02 Jan-27 Feb 2020
High season from £1033
10 Jul-20 Aug 2019
Extra night from £115
Single supplement from £93

Guide price in £ per person based on 2 people sharing for 3 nights in an Executive Room including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref IL0022. Call or see online for latest offers and prices.

* Local charge
Dead Sea, Tiberias, Sea of Galilee & Acre

Float on the Dead Sea’s buoyant water at the lowest point on earth where mud collects and salt cakes at the shore, both of which are bottled and sold around the world for their soothing and softening properties. In northern Israel, the magical Sea of Galilee is home to some of the most famous parables while UNESCO World Heritage-listed port city, Acre, has grand Crusader tunnels, Turkish baths, synagogues and mosques beyond its old city walls.
The Dead Sea is a natural wonder that you’ve probably heard of: it’s a pool of seriously salty water in the Negev Desert shared by both Israel and Jordan. It’s so salty that no visible organism could live in it and is estimated to be between five to eight times saltier than normal seawater. Rocks of salt crystals collect at its shore, which spas around both countries and beyond use in skin-smoothing salt scrubs, and the mud deposits are packed with so many minerals that it’s common practice to slather yourself in it while you bathe for the ultimate au naturel pampering session. It’s practically impossible to swim in the Dead Sea; the viscous water keeps your body firmly afloat, comfortably above the surface enough to read a newspaper – or pretend to for the classic photo that no Dead Sea trip is complete without.

Tiberias

Tiberias is one of the four Holy Cities of Judaism. Named after Roman Emperor Tiberius, this relatively little-known destination became an important refuge for Jews exiled from Jerusalem and is awash with white blocky buildings at the edge of the freshwater lake. People come to bathe in its hot springs and some of the most prominent Jewish sages have been buried here. It sits on the Sea of Galilee’s western shore and makes a good base for exploring the area’s holy sites of interest. Take the walking trail to Mount Berenice to see Byzantine ruins and views over Tiberias, or drive over to Hamat Gader where you can relax in its springs, see old Roman baths and peer over the border into Jordan.

Sea of Galilee

Known locally as Lake Kinneret, the Sea of Galilee is a special place in Israel. In Christianity, the world’s most widely-followed religion, Jesus was said to have lived and taught among its shores and it’s here that he met five of the people who would become his disciples. Christians believe that Jesus lived in Capernaum, a town at the northern end of the Sea of Galilee. It’s around this area that Jesus is believed to have given some of his most famous sermons and performed miracles like multiplying fish and loaves of bread to feed 5000 people, walking on water and calming a storm on the Sea of Galilee. There’s a walking trail that runs around the whole freshwater lake for leisurely walks or cycling, though it’s worth keeping in mind that the area is popular with locals in the summer and on major Jewish holidays and can get quite busy.

Acre

This port city is packed with history – from mosques built by the Ottomans to a Crusader network of underground tunnels that run under the city streets. Acre, or Akko, has been passed between rulers who have each left their mark on the city. It is also significant because it is part of the centre of the Baha’i faith, a relatively modern religion founded in the 19th Century with shrines and a splendid garden in nearby Haifa. Acre is an hour and a half’s drive from Tel Aviv – so you could head over just for a day – but we recommend spending longer here. There’s so much to see and soak up that most day trippers wish that they had stayed a few days. Shaded stone alleyways lead to the old city centre’s treasures like Acre Market and Al-Jazzar Mosque, the largest mosque in Israel outside of Jerusalem. Blue sea views top the city walls and the Crusader Citadel is real history buff material – there’s even a 150-metre tunnel which connects the palace to the port and was only discovered in 1994.

Multi-centres

Northern Israel is conveniently close-knit with short journey times – Tiberias and the Sea of Galilee are just an hour’s drive from Acre, and Acre and Haifa are half an hour apart. The Dead Sea is accessible from both Jerusalem and Tel Aviv, so you can stay in the city and still tick off must-see attractions. Combining Israel’s cities and historic sites on a multi-centre holiday is the best way to make sure you’re seeing the most important attractions and getting an in-depth experience of the country as a whole. We’ve put together some suggested itineraries (p16-17) to give you an idea of how to see it all, or you can create your own itinerary and add excursions (p14-15) to see key sites with the expert knowledge of a local guide.
5* Isrotel Dead Sea Resort & Spa

Immaculate interiors and a striking desert backdrop combine with a natural spa at this Dead Sea resort.

One of the most luxurious hotels to be found on the shores of the Dead Sea, this elegant resort sits in a relatively secluded spot in the town of Ein Bokek. From an inviting laid-back vibe to the chic and stylish décor, it’s an idyllic and calming lakeside escape with its gorgeous outdoor pool, landscaped gardens and a private beach that’s just steps away. The hotel includes a superb all-natural spa, where body and beauty treatments make great use of the surrounding waters and mineral-rich mud. Overlooking glorious lake views, relax with a signature mud or seaweed wrap, relieve stress with a warming patchouli peel or choose an all-over body massage that refreshes from head to toe.

Start your day with a delicious breakfast spread at the hotel’s main restaurant Zer Hazahav. In the evening, this setting transforms into a multicultural food heaven, where a fantastic variety of flavours and food styles cater to each and every palate. There’s also a great selection of Israeli and Arabic dishes available if you’re keen to experience the local fare. For a change of scenery, the Ranch House Restaurant promises an American-style evening of grilled Nebraskan meats and decadent sweet-toothed desserts.

The rooms at the hotel are both comfortable and contemporary in design, with large double beds and generous en suites with a bathtub. Standard Rooms look over views of the Dead Sea, while the Suites are more spacious, with a living room and two balconies furnished with sun loungers and a private Jacuzzi.

Setting In the historic Dead Sea town of Ein Bokek
Getting there Approx. 2 hours’ private transfer from Ben Gurion airport
Rooms 298 rooms and suites
Dining 2 restaurants, bar, club lounge
Facilities 2 swimming pools, children’s pool, spa*, fitness centre, kids’ club, Wi-Fi
Activities • Spend a day exploring UNESCO-listed Masada National Park*
• Visit the famous botanic gardens in Ein Gedi*
• Take a trip into historic Qumran National Park, the site that famously hid the Dead Sea Scrolls for 2000 years*.

What’s included
Half Board • Breakfast and dinner at Zer Hazahav Restaurant.

Guide price from £1489 per person
06-13 Apr; 09 Jun-07 Jul 2019
High season from £1672
14-30 May; 22 Oct-21 Nov 2019
Extra night from £155
Single supplement from £109

Guide price in £ per person based on 2 people sharing for 5 nights in a Standard Room including half board, economy flights on British Airways from London Heathrow and private transfers. Ref IL0037. Call or see online for latest offers and prices.

Need to know
Minimum stay: 4 nights 18-27 Apr; 3 nights at all other times. Hotel is not available 08-11 May, 06-08 Jun, 26 Sep-01 Oct and 10-21 Oct.

* Local charge
5★ Herods Dead Sea Hotel

Five-star facilities meets an outstanding natural spa at this award-winning Dead Sea hotel.

This sleek, chic and effortlessly tranquil hotel sits on its own private beach on the shores of the Dead Sea. Cool and calm against a dramatic desert backdrop, its contemporary interiors are the finished work of acclaimed designer Andreas Neudham. Soft, clean lines complement splashes of vibrant colour, and the glam outdoor pool works perfectly with the elegant palm trees and columns that frame it. The majestic spa is a crowning glory of the hotel, complete with a Turkish hammam and an indoor Dead Sea water pool. Outside, the immaculate private beach is another standout feature, where spacious cabanas look out to panoramic lake views.

Devour mouthwatering flavours at the Panorama Restaurant, a spectacular setting where each and every window overlooks fantastic views of the Dead Sea. Open all day, the gourmet dishes use only the finest ingredients, and the adjacent wine cellar is just superb. For a lighter evening meal accompanied by relaxing live music, head to the lobby-based Rothschild Bar to dine in front of views overlooking the beach and pool.

There’s a good variety of rooms and suites at the hotel, each one elegantly designed with a generously sized layout and neutral hues. We have chosen to feature the chic and spacious Executive Rooms, which include modern bathrooms and the indulgence of a private terrace overlooking views of the Dead Sea.

Setting In the resort of Ein Bokek
Getting there Approx. 2½ hours’ private transfer from Ben Gurion airport
Rooms 223 stylish rooms and suites
Dining 2 restaurants, 3 bars
Facilities Swimming pool, spa*, fitness centre, designated kids’ area, complimentary bikes, Wi-Fi
Spa Take an afternoon to relax at the Vitalis Spa, a luxurious natural spa complete with a fresh juice bar and authentic Turkish hammam. Outstanding facilities include a solarium facility and wet and dry saunas, as well as a variety of heated and health-promoting pools. From pampering treatments to therapeutic massages, a full range of programs includes mud wraps, mud baths and tailored Dead Sea facials.
Activities • Organise a scenic hike in the spectacular Ein Gedi Nature Reserve* • Visit the Masada Museum, which displays more than 500 ancient artefacts discovered by archaeologists*.

Need to know
Hotel is not available 27-29 Jun.

What’s included
Half Board • Breakfast and dinner at the Panorama Restaurant.

Guide price from £1438 per person
09 Jul-19 Aug 2019
High season from £1627
22 Oct-26 Nov 2019
Extra night from £142
Single supplement from £113

Guide price in £ per person based on 2 people sharing for 5 nights in an Executive Room including half board, economy flights on British Airways from London Heathrow and private transfers. Ref IL0041. Call or see online for latest offers and prices.

* Local charge
This classy hotel is a first choice for families in the beachfront resort of Ein Bokek.

Just a few minutes’ walk from a private beach, this stylish resort is a popular choice for families visiting the Dead Sea. Cosy, homely and full of modern comforts, there are plenty of peaceful spots to relax in, and even a library in the lobby if all you want is a quiet read. Both contemporary and unpretentious, the outdoor pool is an oasis of serenity with its palm trees, sun loungers and indulgent double day beds. The kids’ facilities are stand out; children will love the Kidos Club, where activities include a puppet theatre, children’s pool and a cosy multimedia room fitted with PlayStations and Wii consoles. At the other end of the scale, adults will appreciate some soothing downtime in the hotel’s all-natural Esprit Spa.

When it comes to rooms, generous floor-to-ceiling windows overlook great views of the Dead Sea or the misty Moav Mountains. Standard Rooms are cosy retreats while Deluxe Rooms are more spacious, and include an elegant interior with a comfortable sitting area and modern en suite. Family Garden Rooms have been superbly designed with families in mind, and include a generous second bedroom complete with two single beds and a flat-screen TV.

Whether you’re craving Mediterranean and Moroccan or Asian and Italian, there’s nothing quite like the variety of food styles available at the Dining Room, the hotel’s main buffet restaurant. For refreshments, lap up the casual vibes and drinks at the lobby bar, while in the summer months take full advantage of the fresh fruit shakes and salads at the open-air Chill Out Pool Bar.

Need to know
Minimum stay: 4 nights 18-27 Apr; 3 nights at all other times. Hotel is not available 08-11 May, 06-08 Jun, 26 Sep-01 Oct & 10-21 Oct.

Guide price from £1470 per person
02-11 Apr; 11 Jun-04 Jul 2019
High season from £1582
14-30 May; 22 Oct-21 Nov 2019
Extra night from £144
Single supplement from £100

Guide price in £ per person based on 2 people sharing for 5 nights in a Standard Room including half board, economy flights on British Airways from London Heathrow and private transfers. Ref IL0042. Call or see online for latest offers and prices.

* Local charge
The Setai Sea of Galilee gives a stylish twist to the traditional Israel hotel scene. This much is clear as soon as you walk into the golden lobby, with its polished stone and eclectic cow-print sofas. You wouldn’t expect anything less of the younger sibling of The Setai Miami, of course. Tucked away among the peaceful foothills of the Golan Heights, the 110 low-slung villas and suites are strung along the eastern shores of the Sea of Galilee, all offering a tantalising glimpse of the water and the ancient holy city of Tiberias. These seafront hangouts are awash with soothing creamy hues, accented with muted metallic tones and lots of pale wood. Pick a Kinneret Villa to take advantage of a spacious living room that opens onto a furnished balcony, with either a private plunge pool or hot tub for an extra slice of luxury.

The hotel centres around an outdoor infinity pool, where only a handful of swaying palms come between you and the sea. Grab one of the sun loungers perched on wooden terraces over the pool for the best views or, come evening, cosy up around the crackling fire pit. An indoor pool, filled with skin-softening mineral water, can be also found in the stylish spa complex, along with a Turkish bath and dry sauna. A vast treatment menu spans everything from aromatherapy, reflexology and shiatsu to Ayurveda, facials and hot stone therapy – be sure to try the skin-softening Turkish hammam massage.

That’s not the only tempting menu at the hotel either: Israeli cuisine is served up at the elegant bar-restaurant, whose interiors also draw upon the natural surroundings – acres of wood and basalt stone, shot through with flashes of black metal.

Setting Steps from the eastern shores of the Sea of Galilee, in northern Israel
Getting there Approx. 2 hours’ private transfer from Ben Gurion airport
Rooms 110 villas and suites
Dining Restaurant, bar
Facilities Outdoor infinity pool, indoor swimming pool, bike rental, spa*, Turkish hamman, sauna, fitness centre, children’s pool, children’s club
Activities • Test your mettle with adrenaline-pumping watersports on the Sea of Galilee • Take a dip in the region’s bubbling hot springs • Hike and cycle among the rural landscapes of Golan Heights • Discover the archaeological ruins dotted across northern Israel.


What’s included Breakfast at the restaurant.

Meal upgrades Half Board from £52 • Breakfast and dinner at the restaurant.

Guide price from £191 per person per night

Guide price in £ per person based on 2 people sharing a Kinneret Villa with Hot Tub including breakfast. Call or see online for latest offers and prices.

*Local charge
Find indulgent relaxation at this boutique hotel, set in a private bay overlooking the Sea of Galilee.

Bask in glorious views at this urban-chic hotel, a romantic escape in one of the four holy cities of Judaism. It's the unique location which is one of our absolute highlights. Set in a private bay, the hotel overlooks the shores of the Sea of Galilee – Israel's largest freshwater lake and the site of miracles where Jesus was said to have walked on water. A comfortable base for exploring the historic streets of Tiberias, it's also a welcoming oasis of high-end relaxation with its spa, gorgeous beach and the glamorous outdoor pool.

There's just one restaurant at the U Boutique Kinneret, a setting right at the heart of the hotel where you'll dine overlooking views of the pool and sea beyond. Sit indoors or eat al fresco on the stylish poolside terrace, and discover a home-style menu that's fantastic for variety and full of different gourmet flavours. Continue the evening with an after-dinner drink in the inviting lobby bar.

The cool and calm vibes continue into the rooms, where charming little touches include an espresso machine and generous en suite. Each one is spacious and contemporary in style; find a small standing balcony and partial sea views in the elegantly-designed Deluxe Rooms or opt for beautiful full views in the larger Panoramic Rooms. The Deluxe Balcony Rooms are more spacious inside and include a furnished terrace looking over partial views of the Sea of Galilee.

**Setting** In a private bay on the western shores of the Sea of Galilee

**Getting there** Approx. 2 hours' private transfer from Ben Gurion airport

**Rooms** 60 spacious rooms and suites

**Dining** Restaurant, lobby bar

**Facilities** Swimming pool (closed November to April), spa*, fitness centre, Wi-Fi

**Activities** • Take a walking tour of Old Tiberias, one of the four holy cities of Judaism* • Visit the famous hot springs in Hamat Tiveriya National Park*.

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**Need to know**

Minimum stay: 2 nights year round.

Hotel is not available 01-31 Aug.

**What’s included**

Breakfast at the restaurant.

**Guide price from**

£174 per person per night

Guide price in £ per person based on 2 people sharing a Deluxe Room including breakfast. Call or see online for latest offers and prices.

*Local charge
5★ The Efendi Hotel

This romantic city hotel combines two former palaces that date back to the 19th Century Ottoman era.

Hidden in the backstreets of historic Old Acre, this meticulously restored hotel is the work of renowned Israeli chef Uri Jeremias. Where an inviting ancient charm meets a contemporary Middle Eastern opulence, what once were two palaces left to ruin have today been stylishly transformed into an ultra-luxe city escape. Following an extensive renovation, the minimalist décor works perfectly with original features that include an intricate wall fresco of an Ottoman-era Istanbul and the excavated 12th Century wine cellars. For complete relaxation, the one-of-a-kind spa is simply gorgeous. It’s modest and tiny, with an indulgent 400-year-old Turkish bath, and affords maximum privacy with its single treatment room.

Each day begins in the breakfast room, a historic dining hall that dates back centuries. Breakfast is served on a six-metre-long knight’s table and combines a delicious spread where eggs are cooked to order and local pastries are freshly homemade. On return to the hotel after a long day exploring the city, make sure to have a drink in the underground wine bar. For something a little different, we suggest taking them to the hotel’s lovely rooftop terrace – head up at sunset to enjoy a happy hour accompanied by a gorgeous pink skyline overlooking ancient minarets and domed churches.

This boutique hotel has just 12 rooms, and each one has been designed with an individual character and style in mind. Furnished to the highest specs and standards, sleek features that we love include the generous beds and the views that extend out to the Old City and the glorious blue Med beyond. Deluxe Rooms and Grand Deluxe Rooms feature restored wooden-beamed ceilings, while the Royal Rooms include a spacious sitting area and a generous marble bathroom. For the ultimate indulgence, opt for a spacious Presidential Room to enjoy an original marble floor and an intricate hand-painted frescoed ceiling.

Setting In the heart of Old Acre, an ancient port city in northern Israel
Getting there Approx. 1½ hours’ private transfer from Ben Gurion airport
Rooms 12 luxury rooms
Dining Breakfast room, bar
Facilities Sun deck, roof terrace, Turkish bath, spa*, Wi-Fi
Activities • Head to the hotel’s rooftop terrace for a sunset happy hour* • Try a tapas and wine tasting evening in the underground wine bar* • Take a relaxing stroll around the narrow alleyways of the Old City • Walk the 350-metre-long passageway of the ancient Templars’ Tunnel*.

What’s included
Breakfast in the breakfast room.

Guide price from £173 per person per night

Guide price in £ per person based on 2 people sharing a Deluxe Room including breakfast. Call or see online for latest offers and prices.

*Local charge
Discovering Eilat

Between the northern reaches of the Red Sea and the ocre-hued Eilat Mountains is the almost-perpetually-sunny and lively beach resort of Eilat. With six miles of shoreline and marine life-rich waters, the city is favourite with divers, snorkellers and sun seekers; it’s also a gateway to the beautiful landscapes of the Negev Desert.

An insight into Eilat

*Eilat Lagoon*
Most of the resort action in Eilat takes place around the Lagoon that’s located at the Red Sea’s very northern tip. There’s a boardwalk that hugs the waterfront where you’ll find plenty of shops (tax-free shopping is one of the city’s biggest draws), restaurants, bars and entertainment venues. There’s a lively atmosphere here on summer evenings when those who’ve returned from their day by, or in the Red Sea, head out to experience the region’s famous nightlife.

*Diving & snorkelling*
The Red Sea’s reputation as one of the world’s best dive destinations precedes it. Spectacularly colourful coral reefs and a high concentration of marine wildlife can be found under the surface of the beautifully clear sea, currents are minimal, the water temperature hovers around 24 degrees and visibility is an average of 40 metres. And in Israel’s southern-most city, you don’t have to go too far from the shore to reach the majority of its dive sites. Whether you’re a diver or snorkeller, you can see some of the 250 types of coral and 1000 or so species of fish just a few metres from the water’s edge.

The Coral Beach Nature Reserve, which is situated approximately three quarters of the way down along Israel’s Red Sea coast, is an Eilat favourite. The beach can get very busy between June and August, although there is a limit on the number of divers who can enter the water every day. As you glide over the incredible coral belt known as the Japanese Gardens, or around the Joshua and Moses Rocks, you’ll forget about anything other than this glorious underwater world where clownfish dart in and out of sea anemones and rays drift by.

*Beyond Eilat*
The rugged Eilat Mountains are an ever-present backdrop during your stay in Eilat. Hidden within the sandstone peaks just 20 minutes from the city is the Red Canyon, a slot canyon that wouldn’t look out of place in the American state of Utah. Carved and shaped over the years by wind and water, this narrow fissure has multi-coloured wave-like walls that are a photographer’s dream, especially under that unbeatable golden hour lighting. While in the mountains, keep an eye out for wildlife such as the striped hyena, the golden jackal and the Dorcas gazelle.

The Eilat Mountains make up the southern-most part of the Negev, a vast desert which covers approximately half of Israel. A little further north you’ll find the breathtaking Timna Park, a region with both natural and human interest. This 15,000-acre park is home to a horseshoe-shaped valley that’s surrounded by soaring cliffs and dotted with unique sandstone formations such as Solomon’s Pillars, a selection of natural arches and a balanced rock named for its resemblance to a mushroom.

Alongside natural wonders, the park is home to the world’s oldest copper mine, which dates back to around the 13th Century BC, and an Egyptian temple situated at the foot of Solomon’s Pillars. First built during the reign of Pharaoh Seti I, this ancient temple is dedicated to Hathor, the Goddess of Mining. Other points of interest include cliff carvings depicting Egyptian chariots, and the man-made Lake Timna.

From Eilat, one of the highlight day-trips is a visit to the Lost City of Petra – one of the New Seven Natural Wonders of the World – in neighbouring Jordan (page 52). This incredible ancient settlement has been carved into the sandstone cliff faces of the mountain Jebel al-Madhbah and is reached through a narrow and winding gorge with 80-metre-high cliffs. As well as taking in the iconic Treasury, wander along the Street of Facades, see the incredible theatre which once held 4000 people and explore the intriguing side valleys.
4★ Isrotel King Solomon

A lively hotel overlooking Eilat’s lagoon with plenty of facilities that are perfect for families.

The Isrotel King Solomon was one of the first hotels to open in the region and it remains a popular choice to this day, particularly for families. It’s well situated too; just a short walk from the shops at the waterside King’s Wharf and 5 to 10 minutes from North Beach which has a private section for the use of you and your fellow Isrotel guests. The kids’ facilities is where this resort stands out. There’s a large kids’ club, the Kids’ Kingdom, where toddlers to teens can enjoy a range of activities such as arts and crafts workshops, watching movies, indoor climbing, pool activities and gaming. There’s also a water slide, kid’s splash pool and Family Rooms which have a double bedroom and separate room with twin beds.

The day begins at King’s Table, the hotel’s main dining room where an extensive buffet breakfast is served. At dinner, many of the dishes here are cooked in the open kitchens. For a change of taste and scene, head to Angelina Restaurant which is located on the King’s Promenade. Alternatively, enjoy some light snacks at the Pool Bar which overlooks the two-level swimming pool, or at the Lobby Bar.

Alongside the Family Rooms, which overlook either the surrounding mountains or the busy pool area, there are smaller rooms that are perfect for couples. Each room has a balcony and sitting area with a single sofa bed. If you go for a room on the top three floors of the hotel – the King’s Floors – you’ll have access to the 12th-floor, adults-only King’s Lounge which features a sun terrace with fantastic views of the city. Light refreshments and selected drinks are served here throughout the day.

**At a glance**
- Overlooking entrance of the Eilat lagoon
- Large kids’ play centre
- Two-level pool

**Setting** Adjacent to the city’s lagoon, the shops of King’s Wharf and a short walk from North Beach

**Getting there** Approx. 15 minutes’ private transfer from Eilat airport or 4 hours’ private transfer from Ben Gurion airport

**Rooms** 415 rooms

**Dining** 2 restaurants, 2 bars

**Facilities** Swimming pool, splash pool for children, spa* with sauna and jacuzzi, fitness centre, kids’ club

**Families** The Kids’ Kingdom is one of the best kids’ clubs in the region. There are plenty of facilities such as arts and crafts areas, a games corner and a selection of play areas

**Activities** • Enjoy live music and pub food at Monkeys Pub on the Royal Promenade** • Head to the Isrotel Royal Garden Theatre to watch the all-singing all-dancing WOW – Vegas Show** • Head into the Negev Desert and explore beautiful Timna Park**.

**Need to know**
- Minimum stay: 4 nights

**What’s included**
- Half Board • Breakfast at King’s Table Restaurant • Soft drinks, beer and house wine with dinner.

**Guide price from**
- £103 per person per night

Based on 2 people sharing a Mountain View Room including half board. Ref IL0054. Call or see online for latest offers and prices.

* Local charge
5* Royal Beach Eilat, Isrotel Exclusive Collection

Waterfront hotel with a fantastic outlook, direct access to the beach and plenty of facilities.

Of our two featured Isrotel hotels in Eilat, the flagship Royal Beach Eilat has the best setting. It’s just steps from a private section of the city’s North Beach (shared with guests of the sister hotels) and within easy reach of the Royal Boardwalk and the shops and bars that line the marina. The focus here is on the network of pools to the front of the hotel which is surrounded by natural-looking rocks and verdant landscaping, and the Carmel Forest Spa. In this tranquil adults-only space there’s a hot tub, Turkish hammam, sauna and fitness centre, and the spa menu features over seventy massages and beauty treatments. For younger guests, there’s the Kids Club and a shallow swimming pool that’s ideal for little ones.

When it comes to rooms, the hotel really makes the most of its seafront setting: many of the rooms have a sea view from their balcony. The Bellavista Rooms are located on floors 3 to 10 (the third floor rooms are bigger but do not have a balcony) and either look towards the surrounding mountains or over the Red Sea. The Family Rooms are larger and have a separate area with twin beds where the kids can sleep. If you want a few added extras such as access to the adults-only VIP lounge and breakfast at the Bubbes restaurant, choose one of the Royal Rooms or Presidential Rooms.

The hotel’s main restaurant, Vista, is where breakfast will be served daily. If you opt to upgrade to half board, dinner will also be served here. Dishes are fresh and many are created in open kitchens. On one of Eilat’s many sunny days they can be enjoyed on the open-air terrace that overlooks the pool. Head to the Royal Promenade, which is located just along from the Royal Beach Eilat, for a taste of Tuscany at La Cucina or traditional grill dishes at the Ranch House.

Setting On North Beach in the heart of Eilat’s lagoon area, overlooking the Red Sea
Getting there Approx. 15 minutes’ private transfer from Eilat airport or 4 hours private transfer from Ben Gurion airport
Rooms 362 rooms and suites
Dining 4 restaurants (2 in the hotel and 2 on the Royal Promenade), bar
Facilities 3 swimming pools, kids’ pool, kids’ club, spa*, fitness centre, Wi-Fi Activities • Browse the shops along the lagoonside boardwalk • Head out into the Negev Desert and explore the rugged landscapes of the breathtaking Timna Park*. Need to know Minimum stay: 4 nights.
What’s included Breakfast at Vista Restaurant.
Meal upgrades Half Board from £49 • Breakfast and dinner at Vista Restaurant.
Guide price from £147 per person per night Based on 2 people sharing a Bellavista Room including breakfast. Ref IL0049. Call or see online for latest offers and prices.

* Local charge
Highlights of Israel

This escorted tour takes you around Israel’s diverse cities, religious sites and to the shores of the Dead Sea. The Holy Land’s sites are familiar to almost everyone but there’s nothing quite like seeing them for yourself. Spend a couple of days in Tel Aviv, the Middle East’s most vibrant city, and Haifa – your base for Roman ruins and beautiful rolling hills – before reaching the extraordinary city of Jerusalem.

Escorted small group tour

**Activity level**

Is this for you?

This escorted tour is ideal for first-timers who want to learn about Israel’s history, and see the most important historic and religious places and landmarks.

What’s included

- Quality accommodation
- Insightful local tour leaders
- Handpicked itineraries
- Flexible arrival times
- Small groups
- Porterage
- Meals where most convenient
- Porterage
- Small groups
- Flexible arrival times

Need to know

- For guests over 16 (unless travelling on a private journey, where the minimum age is 8)
- Average group size of 6 guests
- A maximum of 16 guests
- Journey times do not take into account stops or local traffic conditions.

Accommodation

We’ve chosen cool and comfortable boutique-style hotels with great locations and bold designs that show off Israel’s artistic side. There’s sea views and modernist design at Tal by the Beach in Tel Aviv; The Bay Club in Haifa is in a landmark building with Art Deco vibes and in Jerusalem, you’ll be nestled down a side street close to the Old City and Ben Yehuda Street. Most of the hotels we’ve picked also host a complimentary happy hour, too.

Your itinerary – 8 nights

**Route**

- Tel Aviv: 2 nights
- Haifa: 2 nights
- Jerusalem: 4 nights

Day 1: UK to Tel Aviv Depar from the UK on your flight to Tel Aviv. On arrival, meet your tour representative and head to your hotel by the old harbour to check in and have dinner on your first night. Stay: Tal by the Beach Hotel (or similar). B.

Day 2: Tel Aviv The Middle East’s most vibrant city is the perfect start to this tour. It’s a busy first day, starting at the “State of Mind” Innovation Center, which displays products like machines that convert the humidity in air to drinking water. Wander around Jaffa, a pretty tumbled of aged stone alleys, restaurants and craft shops that make up this ancient port city, which Tel Aviv grew from, before trying out bites of Israeli cuisine on a tasting tour. Carmel Market is Tel Aviv’s biggest market – there are mountains of pomegranate, pyramids of sweet halva and tubs of ground spices – and its buzzy vibe makes it the best place to have a taste of local food. Afterwards, it’s a trip to the attractive Rothschild Boulevard to see Tel Aviv’s collection of 1930s and ’40s Bauhaus buildings in its White City. Wind down with the rest of the evening to spend however you like. Stay: Tal by the Beach Hotel (or similar). B.

Day 3: Tel Aviv to Haifa Leaving Tel Aviv, today is all about exploring Israel’s coastline. Head north to Caesarea, a restored Roman port built by Herod the Great, and walk among the ruins of a hippodrome once used for chariot races and see its impressive amphitheatre, now used as a concert venue. Next is Zichron Yaakov, a small town on the Mediterranean with quaint cafés and one of Israel’s oldest wineries, Carmel Winery. Stop for a wine tasting and after, continue to Nazareth, famously known as the town Jesus grew up in. A visit isn’t complete here without seeing the Church of the Annunciation; take a tour of the church and see the old city’s markets before ending the day at your hotel in Haifa. Stay: Bay Club Hotel, Haifa (or similar). B.

Day 4: Haifa Visit Tzfat, a Jewish settlement of quaint cobbled streets, beautiful synagogues you can take a peek into and an artists’ quarter of workshops and galleries. It’s where Kabbalah, Jewish mysticism, was born – a faith famously followed by Madonna. Continue to a family-owned winery, Pelter Winery, for a wine tasting and visit the remains of a Talmudic village near Kfar-Kanna for a glimpse into life in ancient Israel. Return to your hotel in Haifa. Stay: Bay Club Hotel, Haifa (or similar). B, D.

Day 5: Haifa to Jerusalem Leave Haifa for Acre (Akko), a UNESCO World Heritage-listed port city steeped in Crusader history. Go underground and see the imposing crypt-like Crusader Halls of the Knights of the Hospitaller Fortress and spend time in the local bazaar. Next, travel into Haifa to visit the immaculately laid-out Bahá’í Gardens, the holiest site in the Bahá’í faith and the resting place of the prophet, Báb. Head to the top of Mount Carmel to the Arabic-speaking Druze village, Daliyat El Carmel, and learn about the community. Then travel on to Jerusalem, where you’ll stop at Mount Scopus for views over the city before checking in to your modern boutique hotel. This evening you’ll get to learn about Jewish faith by joining a local family for the first meal of Shabbat (Sabbath). Stay: Harmony Hotel (or similar). B, D.
Day 6: Jerusalem & the Dead Sea Today you’ll travel to the Dead Sea, the lowest point on earth where the water is so salty it’s practically impossible to do anything other than float on the water. Your first stop is Masada, where Herod the Great built his desert fortress on a rocky plateau. Walk around the remains of a synagogue and bath houses and after, descend from the mountaintop fortress by cable car. Your next stop is the Dead Sea, where you can take a mineral-rich mud bath in its waters for super-soft skin. Have lunch by the Dead Sea shore and after enjoying your natural spa time, drive to Wadi Qelt for a tasting tour at Carmel Market – and on the Petra extension, we’ve included time for an afternoon dip in the Dead Sea and a walking tour of the site; thousands of Jews come all year round to say their prayers or leave written prayers in the cracks of the wall. Browse the shops at the Cardo, an ancient Roman street where souvenirs mingle with archaeological artefacts. The bazaar in the Arab Quarter (Muslim Quarter) is a Middle Eastern pocket of sweet treats, Arabic coffee and colourful trinkets in narrow alleyways. Go on a behind-the-scenes rooftop tour to see the Old City and its diverse neighbourhoods from above and follow Via Dolorosa, the road Jesus is believed to walked on to the Church of the Holy Sepulchre, where he was crucified and buried. The rest of your evening is free to find a local restaurant or spend more time getting to know this historic city independently. Stay: Harmony Hotel (or similar). B.

Day 7: Jerusalem Take a tour of Jerusalem’s Old City and visit major sites like the Western Wall, also known as the Wailing Wall. The Western Wall is Judaism’s most important pilgrimage site; thousands of Jews come all year round to say their prayers or leave written prayers in the cracks of the Shrine of the Temple Mount. We walk the beautiful restored Roman ancient Roman street where souvenirs mingle with archaeological artefacts. The bazaar in the Arab Quarter (Muslim Quarter) is a Middle Eastern pocket of sweet treats, Arabic coffee and colourful trinkets in narrow alleyways. Go on a behind-the-scenes rooftop tour to see the Old City and its diverse neighbourhoods from above and follow Via Dolorosa, the road Jesus is believed to walked on to the Church of the Holy Sepulchre, where he was crucified and buried. The rest of your evening is free to find a local restaurant or spend more time getting to know this historic city independently. Stay: Harmony Hotel (or similar). B.

Day 8: Jerusalem & Bethlehem Visit Yad Vashem, Israel’s main museum to commemorate victims of the Holocaust. Built to tell the stories of the individuals who lost their lives, including the 1.5 million Jewish children’s lives who are remembered at the Children’s Pavilion, the museum is a heartbreakingly beautiful experience. Follow on with the Israel Museum to see the Dead Sea Scrolls, which include text that predates the Bible and matches almost all of the Old Testament; and the Model of Jerusalem, a huge model showing the city as it was before the Second Temple was destroyed, leaving only the Western Wall. At the Yvel Design Center, learn about how luxury jewellery is made and the philanthropic efforts that help immigrants. Then it’s on to the little town of Bethlehem and the Church of the Nativity, where Jesus was born. Choose where you want to spend some time on your last evening; maybe head to the comforts of Mamilla Mall, a modern shopping centre for high-end boutiques, or soak up the lively atmosphere on Ben Yahuda Street, a shopping street with cafés that are great for people watching. Stay: Harmony Hotel (or similar). B.

Day 9: Jerusalem Transfer to the airport for your flight back to the UK or extend your tour in Petra (Jordan). B.

Stay longer Petra 4 nights from £1893 per person, ref IL0062
On this private tour you’ll have full day of sightseeing in Amman trying local delicacies with a foodie experience, visit the brilliant Roman ruins at Jerash, then see Petra in all its glory by night and day.
Jordan

Unearth archaeological sites and ancient legends in Jordan, a gold mine of history with an arsenal of phenomenal sites worth bragging about. This is where to see Roman ruins, explore Petra and bathe in the super-salty Dead Sea.

In this section
52 Jordan guide
54 Amman hotel
55 Dead Sea hotel
56 Aqaba hotels
58 Highlights of Jordan escorted tour
General information

**Flying time**
Amman 5 hours; Aqaba 5½ hours

**Time difference**
GMT +2 hours

**Currency**
Jordanian dinar

**Language**
Arabic

**Visa info**
A visa is required for all UK passport holders travelling to Jordan. This can be obtained on arrival at the airport.

**Key events**

05 May 2019
Ramadan begins – The first day of the holy month of Ramadan

25 May
Independence Day – Independence from the United Kingdom in 1946

04 June
Eid Al Fitr – Celebrating the end of fasting during Ramadan

30 August 2019
Islamic New Year – The new lunar year begins

09 November 2019
Al Mawlid – Celebrating the birthday of the prophet Muhammad.

**Climate**
The best time to visit Jordan is spring, from March to May, and autumn, from October to November. Summers are dry and hot with temperatures reaching around 40°C between July and August. Weather can vary depending on location thanks to Jordan’s contrasting altitudes – winter sees most of the yearly rainfall and can bring freezing temperatures at night.

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**Important holiday information**
The price we confirm at the time of booking is the price we guarantee. It may vary depending on the date you wish to travel and the elements included in your package. Please read p62-67 before you book your holiday, for further information and to tailor make your holiday, please call us or go to www.kuoni.co.uk for the best available price.
Discovering Jordan

Giant gorge crevices leading to ancient wonders and colossal sandstone slabs that swallow you up – you're always on the brink of uncovering something spectacular with a holiday in Jordan. Rocks give way to a tantalising glimpse of Petra, one of the world’s most treasured relics; in Amman, there’s a Roman Citadel at the heart of a welcoming capital; the Dead Sea’s magical waters lie at the lowest point on earth; and the Red Sea opens up a colourful underwater world to snorkellers and divers.
An insight into Jordan

Amman
Jordan’s capital, Amman, proves that just because a place is old doesn’t mean it’s set in its ways. Centuries of history is entwined with open-mindedness and international neutrality; Amman is a traditional Middle Eastern city that feels welcome to all. It’s a place where you can learn how to bake your own pitta bread in a family home, see the ruins of an ancient Roman temple and find inner city peace inside a blue-domed mosque.

Petra
There’s nothing quite like seeing Petra for yourself. It’s the main reason people visit Jordan, to gaze upon the glorious rose red city chiselled out of the desert sandstone over 2000 years ago. The walk to Petra and find inner city peace inside a blue-domed mosque.

The Dead Sea
The Dead Sea is one of the saltiest bodies of water on earth. It’s near impossible to properly swim in it – the salt forces you to stay afloat so you end up bobbing along the surface of water in one of the most surreal natural experiences. The salt is thought to soothe muscles while the mineral-rich mud that collects at the shore does wonders for the skin; most bathers paint themselves in it before getting into the water. Stay at the village-style Mövenpick Resort & Spa Dead Sea (p55) for direct access to the nourishing waters from a private beach.

Aqaba (Red Sea)
Jordan is full of unexpected delights and the warm waters off its beach resort Aqaba are one of them. Underwater gardens, miniature fish cities living in shipwrecks and spas serving up mud wraps and body scrubs – Aqaba is one of our favourite places for Red Sea relaxation. Its international resorts cater to families with animation teams and kids’ clubs, like at Mövenpick Resort & Residences Aqaba (p57), and some are nestled away from town by popular snorkelling spots like Mövenpick Resort & Spa Tala Bay Aqaba (p56). Petra and the Dead Sea are both just a day trip away, so you can base your whole holiday by the sea.

Escorted tour in Jordan
Our popular small group Highlights of Jordan escorted tour (p58-59) is the easiest way to take in Jordan’s staggering relics and ruins. Travelling between the main tourist sites, you’ll be guided by local tour leaders to some of the Middle East’s most famous points of interest and finish your exploration with some time to relax by the Red Sea. Slather some magical mud on your skin and float effortlessly in the Dead Sea, and stay in a hotel just outside the entrance to Petra with a full day exploring its monuments – this itinerary is...
5 ★ InterContinental Jordan, Amman

An iconic landmark hotel on one of Amman's seven hills, within walking distance of the old city centre.

This established hotel is proud to be one of the oldest and largest in the city and oozes old-world charm. Its parchment-colour marble and plush interiors complement Amman’s rich heritage, and the long-standing staff know the city inside out. Its location is convenient at just a short taxi ride from major sights like Amman Citadel or the blue-domed King Abdullah Mosque, and there’s shopping and local dining a leisurely walk away at Rainbow Street and the Friday Market. Just ask theconcierge to help plan your route for the day, or take a day trip to the Dead Sea where you can be reaping the benefits of its super-salty waters in an hour.

The hotel’s popularity means there’s usually a lively buzz around the palm-lined pool and bars, although its grand size makes it feel like a calming oasis away from the city’s busy downtown. Try kibbeh dishes in the Lebanese restaurant, Bourj Al Hamam, where fairy light-strewn parasols make up the romantic al fresco area, and head to Cinco De Mayo for themed nights, the buzz of happy hour and flavour-packed Mexican food. The Club InterContinental is an exclusive perk for guests staying in Club rooms and comes with eighth-floor views of the city as you graze on afternoon tea or evening canapés. Club guests can also take a more private breakfast in the Club Lounge and be waited on by dedicated Club staff.

Universally calming colours and dark wood panelling make the rooms a comfortable place to return to after day trips or hours spent exploring Amman’s Roman ruins. Most rooms and suites have city views to take in and Executive Rooms are great for adding extra room – or pick a Club-grade room or suite for access to the Club Lounge and added perks like refreshments throughout the day, afternoon tea and cocktails at happy hour.

Setting In a central spot on one of Amman’s hills, a short drive away from key sights like the Amman Citadel and Roman Amphitheatre
Getting there Approx. 40 minutes’ private transfer from Amman airport
Rooms 440 rooms and suites
Dining 5 restaurants, bar
Facilities Pool, spa facilities, spa treatments*, Wi-Fi in public areas and rooms (at extra cost in some rooms)
Activities • Indulge with the Spa InterContinental’s Jordan’s Wonder Package for a salt scrub, mud wrap, facial and massage using mud and salt from the Dead Sea* • Visit the Amman Citadel and see Hercules’ hand • Get lost in a traditional Middle Eastern souk at the Friday Market.

What’s included Buffet breakfast at The Atrium.

Meal upgrades
Half Board from £37 • Buffet breakfast at The Atrium • Lunch or dinner at The Atrium
Full Board from £73 • Buffet breakfast, lunch and dinner at The Atrium.

Guide price from £962 per person
01 May-14 Jul; 15-29 Aug 2019
High season from £1059
16 Feb-29 Mar 2020
Extra night from £108
Single supplement from £82

Guide price in £ per person based on 2 people sharing for 3 nights in a Deluxe Room including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref J0060. Call or see online for latest offers and prices.

* Local charge
Mövenpick Resort & Spa Dead Sea

Traditional Middle Eastern hotel in a series of creamy stone buildings, steps from the Dead Sea.

Mövenpick Resort & Spa Dead Sea is all about the location. Hidden among lush gardens, this beautiful honey-stoned hotel hugs the northern shores of the Dead Sea, in a sun-drenched spot with mountain views. Make the most of long, sunny days with leisurely dips in the outdoor pool, a trip to the extraordinary rock-hewn city of Petra, a nourishing soak in the Dead Sea and sundowners overlooking the pink-streaked sky.

The Dead Sea also takes centre stage in the Zara Spa, its therapeutic waters forming part of hydrotherapy treatments and filling a flotation pool and whirlpool bath. There’s also an infinity pool, a Turkish hammam and hydropool, alongside steamrooms and aromatic showers. Don’t miss the signature Dead Sea treatment, where a black-mud body wrap cleanses, purifies and conditions the skin.

Gourmands are spoilt for choice at the hotel’s nine restaurants and bars; wash down flaky pastries with fresh coffee at the Arabian-inspired Al Hana Lounge, watch the sun go out in a fiery blaze over drinks at Al Khayyam Bar, or relax with shisha and live music from the stone terrace at Valley Café & Bar. There are classic Mediterranean plates at Al Saraya Restaurant, the finest steaks at the exposed-stone Grill Restaurant, and Italian favourites like wood-fired pizza at Luigi’s.

Setting

On the northern shores of the mountain-rimmed Dead Sea

Getting there

Approx. 40 minutes’ private transfer from Amman airport

Rooms

346 rooms

Dining

9 restaurants and bars

Facilities

Spa* (Dead Sea pool and whirlpool, infinity pool, Turkish hammam, steamrooms and hydropool), children’s pool, kids’ club, tennis courts

Families

Mövenpick Resort & Spa Dead Sea is a family-friendly place, catering for all ages. Rooms are designed to make your life easier with kids, from toddlers’ pillows and nightlights to baby cots with story books and a selection of kids’ TV channels. Children’s meal favourites and healthy options are listed on the menus of the hotel restaurants, along with colour-in place mats and high chairs. There’s a Little Birds Club for entertainment, along with babysitting services and access strollers and children’s car seats

Activities

Layer yourself in skin-smoothing mud and float lazily in the salty Dead Sea • Take a loop of the hotel’s vast network of swimming pools • Go on a day trip to Petra to see the famous Treasury*. 

Need to know

The spa is open to guests aged 18 years and over. Compulsory New Year’s Eve gala dinner, supplement applies.

What’s included

Breakfast at Al Saraya Restaurant.

Meal upgrades

Half Board from £37 • Breakfast and dinner at Al Saraya Restaurant.

Guide price from £1079 per person

06-31 May; 16 Aug-11 Sep 2019

High season from £1215

09 Jun-14 Jul; 16 Sep-06 Nov 2019

Extra night from £81

Single supplement from £68

Guide price in £ per person based on 2 people sharing for 5 nights in a Classic Room including breakfast, economy flights on British Airways from London Heathrow and private transfers. Ref JO053. Call or see online for latest offers and prices.

* Local charge
This Swiss resort offers spa relaxation at Jordan’s premier snorkelling and diving spot.

This relaxing resort is the perfect post-adventure tonic, best taken by the warm, lapping shores of the Red Sea. Tala Bay is a beach resort 15 minutes south of Aqaba town centre that’s known as the best spot for snorkelling and diving in Jordan. It’s the perfect place for rounding off jam-packed itineraries of sightseeing in Amman and Jordan’s rose red city, Petra – whether your idea of winding down is hanging out with the rainbow fish just off the hotel beach, exploring nearby wreck sites or browsing a menu of spa treatments.

The main pool is a calming oasis so big that there are more than enough good sunbathing spots to go round, and there’s a shallow section with in-water loungers for cooling off with minimal effort. The hotel’s private sand-and-pebble beach slips into waters teeming with colourful marine life; head for one of the amazing snorkelling and diving sites close to the shore like the seagrass-filled Japanese Garden or the marine mini city at Cedar Pride Shipwreck. The modern ZARA Spa is the best in the area for body scrubs with salt from the Dead Sea and cool facilities like a crushed ice fountain. There’s a healthy menu at Najel for health-conscious guests and buffet breakfasts with live cooking stations if you’d rather indulge.

The simple and contemporary rooms and suites all come with a balcony, so all you have to do is choose between mountain, pool and sea views. Superior Rooms are spacious with interconnecting options; Family Suites are designed with a sliding door which leads to an adjoining room for kids – we recommend upgrading to a Suite for superior sea views and a separate living area to relax in.

Setting On the beachfront in Tala Bay close to snorkelling and diving sites, 15 minutes from Aqaba town centre
Getting there Approx. 30 minutes’ private transfer from Aqaba airport
Rooms 306 rooms and suites with balconies
Dining 6 restaurants, 2 bars, pool bar
Facilities Pools, spa*, dive centre*, shuttle to Mövenpick Resort & Residences Aqaba, Wi-Fi throughout
Spa ZARA Spa is the best spa in Aqaba with 11 treatment rooms in a modern 1200-square-metre space. Spa guests can make use of classic facilities like the sauna and steamroom, choose between the scented experience showers and try the invigorating crushed ice fountain. Local ingredients like salt and mud from the Dead Sea are used in body scrubs and mud wraps to soothe and deep cleanse the skin
Activities • Go snorkelling and discover the colourful fish in Tala Bay’s coral reef • Treat your skin to a Dead Sea mud wrap at ZARA Spa* • Join in a game of beach volleyball.

Need to know Compulsory New Year’s Eve gala dinner, supplement applies. Due to the rocky shore, water shoes are recommended.

What’s included Breakfast at Najel.

Meal upgrades Half Board from £37 • Breakfast and dinner at Najel.

Guide price from £1119 per person 05-30 May; 15 Aug-10 Sep; 11 Nov-22 Dec 2019
High season from £1294
08 Jun-05 Aug; 15 Sep-24 Oct 2019
Extra night from £81
Single supplement from £68

Guide price in £ per person based on 2 people sharing for 5 nights in a Superior Room including breakfast, economy flights on Royal Jordanian from London Heathrow and private transfers. Ref JD058. Call or see online for latest offers and prices.

* Local charge
5 * Mövenpick Resort & Residences Aqaba

This resort is spacious, central and great for family beach holidays by the Red Sea.

This classic Arabic resort is one of our favourites for a chilled-out family holiday in Jordan. Its private beach is a golden seat right by the Red Sea’s warm waters, with sun loungers and cute thatched umbrellas to sunbathe or watch the sun go down. In the summer months, grilled seafood is served up to ocean views at the Red Sea Grill – a must-do for date nights while the kids are busy at the popular kids’ club which puts on a mini disco in the evenings.

The hotel is in central Aqaba so you can have a wander around the modest city’s castles or try one of the local restaurants for dishes like kofta and fattoush salad. Just 15 minutes’ drive south takes you to Jordan’s best snorkelling and diving sites if you want to see the Red Sea’s rainbow of underwater life, though most guests love this resort because it’s spacious enough to find a comfortable spot of your own to get lost in a holiday read and soak up some vitamin D. The main pool is a hit with kids as they cool off on summer days – it flows under a bridge where there’s also a cosy jacuzzi for two – and there’s an animation team keeping guests entertained with volleyball, yoga and zumba classes. Breakfast is the kind of generous buffet that beach holidays are made of, there’s belly dancing and live entertainment at Abu Nawwas Fun Pub and wherever you are in-resort, you’re never too far from some mouth-watering Mövenpick ice cream.

Rooms and apartments are clean and modern with hints of traditional character and super comfortable beds. We recommend upgrading to a Deluxe Room with Sea Views which have a private balcony for sitting out on. Family Rooms have mountain views and are well-sized for a young family of four; Residences are best for older or larger families – these apartments come with one, two or three bedrooms and have a kitchenette plus extra living space.

**Setting** On the beachfront in central Aqaba, within walking distance of Aqaba’s shops and restaurants

**Getting there** Approx. 15 minutes’ private transfer from Aqaba airport

**Rooms** 379 rooms, suites and residences

**Facilities** 4 pools, spa*, fitness centre, indoor jacuzzi, sauna, kids’ club, watersports*

**Families** Parents love getting the best of both worlds with this beachfront setting close to Aqaba’s city centre. The busy animation team have plenty of activities like volleyball and pool games, and the mini disco in the evenings is a kids’ club highlight. Families can get comfortable in dedicated Family Rooms or upgrade to one of the Residences for the luxury of a kitchenette and separate bedrooms

**Activities** • Join in a lively Zumba class • Watch a belly dancing show at Abu Nawwas Fun Pub • Go snorkelling or diving in the Red Sea*.

**Need to know**

Compulsory New Year’s Eve gala dinner, supplement applies.

**What’s included**

Breakfast at Palm Court Restaurant & Terrace.

**Meal upgrades**

Half Board from £37 • Breakfast and dinner at Palm Court Restaurant & Terrace.

**Guide price from £1088 per person**

05-30 May; 15 Aug-10 Sep; 11 Nov-22 Dec 2019

High season from £1189

08 Jun-05 Aug; 15 Sep-24 Oct 2019

Extra night from £75

Single supplement from £61

Guide price in £ per person based on 2 people sharing for 5 nights in a Superior Room including breakfast, economy flights on Royal Jordanian from London Heathrow and private transfers. Ref: JO063. Call or see online for latest offers and prices.

* Local charge
**Highlights of Jordan**

Discover Jordan’s rich cultural heritage and compelling archaeological sites as you visit the must-see icons of this beautiful country on a leisurely small group tour. This itinerary is the perfect blend of exploration and relaxation, with the undoubtable highlight, the rose red city of Petra carved in sandstone, and the rejuvenating qualities of the Dead Sea to soothe the soul.

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**Escorted small group tour**

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**Is this for you?**

This leisurely tour is packed with history from Petra to Amman’s Citadel, followed by plenty of time to relax on golden sands by the Red Sea.

**What’s included**

- Quality accommodation
- Insightful local tour leaders
- Handpicked itineraries
- Flexible arrival times
- Small groups
- Porterage and guide tips
- Meals where most convenient
  - (B=Breakfast, L=Lunch, D=Dinner)
- All specified flights.

**Need to know**

- For guests over 16 (unless travelling on a private journey, where the minimum age is 8)
- Average group size of 6 guests
- A maximum of 16 guests
- Journey times do not take into account stops or local traffic conditions.

**Accommodation**

We’ve chosen the best hotels to suit each place you visit. In Amman, it’s less about indulgence and all about the location, while at the Dead Sea and in Aqaba, the emphasis is on luxury resorts that make the most of your relaxing beach-style setting. At Petra, we’ve gone for a balance – Mövenpick Resort Petra is the highest standard hotel in close proximity to the historic site.

**Your itinerary – 9 nights**

**Route**

- Amman: 2 nights
- Dead Sea: 2 nights
- Petra: 2 nights
- Aqaba: 3 nights

**Day 1: UK to Amman** Depart the UK on your flight to Amman. On arrival, you will be transferred to your hotel by your local tour leader. The rest of the evening is free to spend as you please. Stay: Grand Millennium Amman (or similar).

**Day 2: Amman** Today begins with an insightful tour of Amman, the capital city of the Hashemite Kingdom of Jordan. The oldest part of Amman is crowned by the ancient Citadel, and from here you can get a panoramic view of the city. Layer upon layer of history is woven into this remarkable place, with archaeological remains from ancient Bronze Age tombs through to the AD161-180 ruins of the Roman Temples of Hercules. You can also visit the Archaeological Museum which houses some of the country’s most important antiquities. Later, continue north to visit the impressively well-preserved Roman city of Jerash, which is often referred to as the ‘Pompeii of the East’. Enter through the monumental South Gate, where you will come across the lovely Oval Plaza, the Temple of Zeus and the South Theatre, which seats more than 3000 spectators. After lunch at a local restaurant in Jerash, you’ll return to Amman for the chance to get to know your fellow travellers over a welcome dinner at a local restaurant. Stay: Grand Millennium Amman (or similar).

**Day 3: Amman to the Dead Sea** This morning you’ll depart Amman for the shores of the famous Dead Sea. Visit Bethany Beyond the Jordan en route – a sacred site where it is believed that Jesus was baptised by John the Baptist. This site was only found at the end of the 20th Century and during excavations they uncovered a 1st-Century settlement and a 5th-Century Byzantine settlement. Later, travel to your resort on the shores of the Dead Sea. At 417 metres below sea level, this is the lowest place on earth. The unique natural conditions makes this the only place in the world with this particular combination of exclusive spa benefits: peculiar sun radiation (ultraviolet-filtered), an enriched oxygen atmosphere, mineral-rich mud and sea salt. According to legend, Cleopatra used the area’s natural resources to create perfumes to bewitch men. Stay: Mövenpick Resort & Spa Dead Sea (or similar). B, D.

**Day 4: Dead Sea** Relax by the Dead Sea and be immersed in your calm surroundings. We recommend making the most of your resort’s award-winning spa which is right on the shore of the Dead Sea. Float in the salty waters and enjoy the reputed restorative and skin-soothing powers as you take in the stunning natural landscapes. Stay: Mövenpick Resort & Spa Dead Sea (or similar). B, D.

**Day 5: Dead Sea to Petra** After breakfast, head to Petra along the King’s Highway, which has been in continuous use for the past 5000 years and is thought to be one of the oldest roads in the world. En route you’ll stop at the sacred site of Mount Nebo, an elevated ridge from which Moses is believed to have viewed the Promised Land. It is said that Moses is also buried somewhere on the mountain, according to Christian and some Islamic traditions. Continue to Madaba, home to the Madaba Archaeological Park where you will see the famous Byzantine mosaics. Continue through the spectacular Wadi Mujib to Kerak, a city with an imposing
12th-Century Crusader castle – one of the largest of its kind in the Eastern Mediterranean. Explore the castle's Lower Court and underground galleries. Have lunch at a local restaurant, then continue on to Petra ahead of a two-night stay at the Mövenpick Resort Petra. This hotel has an amazing spot right outside the entrance of Petra, and your first experience tonight is a magical one: seeing The Treasury lit up beautifully by lanterns in the dark in a Petra by night experience. Stay: Mövenpick Resort Petra (or similar). B, L.

Day 6: Petra Explore the iconic UNESCO World Heritage-listed city of Petra, which was carved out of the rose sandstone some 2000 years ago, and was voted one of the New Seven Wonders of the World. Carved out of the sheer rock face by the Nabataeans – an ancient group of Arabic people – this impressive archaeological city has to be seen to be believed. To reach the iconic façade of The Treasury you have to walk through the mile-long Siq, a narrow gorge that's no more than three metres wide and is over 48 metres high. The 900-step climb can be challenging in the heat, but it's worth the views if you are able to navigate the steps. We recommend bringing a bottle of water with you and taking breaks to admire the red sandstone landscapes of Wadi Araba. Stay: Mövenpick Resort Petra (or similar). B, L.

Day 7: Petra to Aqaba After breakfast continue on to Al Beidha, or ‘Little Petra’, as it’s commonly known. Just a few miles from Petra, you’ll pass through another siq here – smaller than that at Petra – to reach the well-preserved ruins which are hidden away in the mountains. Find out about the lifestyle and history of the Nabataeans and experience a more peaceful atmosphere than at the busier Petra ruins. There are plenty of rock-cut stairs leading off the main valley which you can explore during your time here before heading on to your final stop on the Red Sea. Stay: Mövenpick Aqaba Resort & Residences (or similar). B.

Day 8: Aqaba Relax at your beachfront resort, soaking up the sun and making the most of the wellness facilities on offer. Stay: Mövenpick Aqaba Resort & Residences (or similar). B.

Day 9: Aqaba Enjoy the day at leisure before a walking tour with your guide and a farewell dinner at Ali Baba Restaurant. Stay: Mövenpick Aqaba Resort & Residences (or similar), B, D.

Day 10: Aqaba A very early start this morning takes you back to Amman for the holy month of Ramadan (May-June 2019) is a great time to travel as Muslims break fast and celebrate Eid al-Fitr. There may be possible restrictions on alcohol consumption and entertainment • The holy month of Ramadan.

Stay longer Aqaba beach from £189 per person, ref DX1991
Extend your time on the Red Sea with two extra nights at Mövenpick Aqaba Resort & Residences.

Guide price from £2385

Guide price dates
23 Nov 2019
High season
19 Sep 2020 from £2871

Guide price is in £ per person based on 2 people sharing for 9 nights including meal plan as detailed, economy flights on Royal Jordanian from London Heathrow and group transfers, ref DX1935.

UK departure months
All 2019 departure dates are guaranteed to operate
2019 Tours depart in: Jul, Sep, Oct, Nov
Tours depart regularly. See kuoni.co.uk for the most up-to-date departures and itineraries.

Options
Sole-use room supplement from £654
Private tour Upgrade to a private tour with a local tour leader on the same itinerary, departing on the date of your choice from a supplement of £1445 per person, ref DX1967.

What to expect
• Some long journeys
• Frequent rest stops will be made
• UK passport holders require a visa
• As Petra is reached on foot by a mile’s walk, this tour is not recommended for those with walking difficulties
• The holy month of Ramadan (May-June 2019) is a great time to travel as Muslims break fast and celebrate Eid al-Fitr. There may be possible restrictions on alcohol consumption and entertainment • This tour runs on a slightly different itinerary for 2020.

Kuoni highlights
Slow-paced and leisurely, this adventure combines the best of classic Jordan with a relaxing resort stay at the Dead Sea and a beach break at Aqaba. Uncover Jordan’s wealth of compelling history on a tour that showcases the region’s spellbinding scenery, see Petra illuminated at night and explore it again the next day, before kicking back and indulging in spa treatments and soaking up the sunshine.
Our preferred airline and airport lounge partners

We will tailor make your holiday to start just the way you want it to – we know the best airlines to travel with, from economy seats and the finest first class cabins to luxury private jets. We’ll let you know if you can fly from your local airport, recommend airport lounges and tell you about the latest airline offers and make sure all your flights on your itinerary flow seamlessly.
British Airways can fly you to Israel in style and comfort. When flying to Israel on British Airways’ long-haul aircraft in Economy, you’ll have complimentary food and drinks on board as well as on-demand entertainment. Or if upgrading to Club World you’ll have the luxury of a lie-flat bed with plush The White Company bedding, the option to choose your meal before you fly (from selected airports) and the use of departure lounges at Gatwick or Heathrow – including an Elemis Spa if you’re flying from Terminal 5.

Virgin Atlantic has been one of the world’s best-loved long haul airlines for over 30 years. In Economy you can enjoy free meals, the latest movies and complimentary drinks or upgrade to a big, comfy seat in Premium. Then there’s Upper Class, where you can enjoy a spa treatment in the Clubhouse before boarding, relax on a fully-flat bed during your flight or have a drink at the bar on board.

EL AL Israel Airlines is Israel’s national flag carrier and has 27 flights each week from London Heathrow and Luton. From May 2019, EL AL will also fly three times a week from Manchester to Tel Aviv. In Economy you can enjoy warm Israeli hospitality, free meals and a generous 23kg baggage allowance, or on the 787 Dreamliner you can upgrade to a spacious seat in Premium. Then there’s Business Class, where you can enjoy departure lounges before you fly and relax on a fully-flat bed on board.

Low-cost airlines
You can choose to fly with a low-cost airline from local airports across the UK; and easyJet, Jet2 and Norwegian Airlines offer a safe, reliable service to destinations across Europe and beyond. A ‘no frills’ airline doesn’t offer the service of a full scheduled airline, however, it can provide a good-value flight from an airport that is easier to reach from your home. If you would like to fly with a low-cost airline, then simply ask one of our Personal Travel Experts.

Airport Lounges
If you would like to start your holiday in style with an airport lounge, then please talk to your Personal Travel Expert or give us a call.

No 1 Lounges
We highly recommend No.1 Lounges, a beautiful atmosphere in which to relax before you fly, with complimentary freshly-prepared meals and drinks. All offer runway views, unlimited Wi-Fi and some feature a cinema, games room and spa, too.

Available at Heathrow Terminal 3, Gatwick North and South terminals, Birmingham and Edinburgh.

Manchester Airport – Escape Lounge
Enjoy freshly-prepared food, put your feet up with a complimentary newspaper or magazine in the lounge and relax with complimentary alcoholic and soft drinks available at the bar. You can also stay connected with unlimited free Wi-Fi. Available at Manchester Airport terminals one, two and three.
Terms & Conditions

For accommodation-only arrangements, please refer to the relevant booking conditions, which can be found on our website: www.kuoni.co.uk/help-and-support/accommodation-only-terms-and-conditions.

The Terms & Conditions (“booking conditions”) below apply to all holiday arrangements made by DER Touristik UK Ltd, a trading name of DER Touristik UK Ltd. We are registered in England and Wales under company number 295623. Our registered office address is: Tourist House, Dorking Business Park, Dorking, Surrey, RH4 1HJ. Please read the booking conditions carefully, as they form the basis of your package holiday contract with Kuoni and set out our respective rights and obligations. By asking us to confirm your booking, we are entitled to assume that you have had the opportunity to read and have read these terms and conditions and agree to them.

Except where otherwise stated, these booking conditions only apply to holiday arrangements which you book with us in the UK and which we agree to make, provide or perform (as applicable) as part of our contract with you. All references in these booking conditions to “holiday”, “booking”, “contract”, “package”, “tour” or “arrangements” mean such holiday arrangements unless otherwise stated.

In these booking conditions, “you” and “your” means all persons named on the booking (including anyone who is added or substituted at a later date) or any of them, as the context requires and “we”, “us” and “our” means Kuoni.

Before you book

1.1 CHOOSING YOUR HOLIDAY

We hope your Kuoni holiday will live up to expectation, so it is very important that you choose the right arrangements for you. Our staff are always happy to advise and guide you in choosing your professional opinion; however it is important that you also conduct your own independent research to ensure you are happy with the arrangements being made.

Please visit the Foreign & Commonwealth Office website at https://www.fco.gov.uk/traveladvice or visit www.gov.uk/travelaware. These sites offer an essential travel advice and tips, these websites offer a wealth of country-specific information. The advice can change, so please check regularly for updates.

1.2 CONFIRMING YOUR HOLIDAY

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore, you will benefit from all EU rights applying to packages. Kuoni will be fully responsible for the proper performance of the package as a whole, subject to minimum numbers and could be cancelled at short notice. In such circumstances, you will receive a full refund of all monies paid for the excursion or activity concerned. Your contract will therefore be with us and it does not form part of your contracted holiday arrangements with us. The contract will be subject to the local operator’s terms and conditions, some of which may include our liability to you. You should therefore read the holiday brochure and/or website or contact your sales team, and we will do our utmost to try and arrange this for you - there may well be an additional charge for this.
and some religious holidays such as Ramadan, which affects many Muslim countries, may result in a reduction of facilities and entertainment. Regional festivals and events may also take place throughout the year. They can be somewhat chaotic but are generally great fun to be a part of. You should research your desired destination, if you have concerns about what impact these may have on your holiday. The appropriate Tourist Offices are happy to supply more detailed information.

1.21 OTHER HOTEL GUESTS
Many of the resorts have multiple and major, accommodate weddings, conventions and conferences. Also, some destinations may have an influx of groups such as students, associations or clubs, which may have seating requests from many countries with different cultures and customs. We have no control over the acceptance of bookings at the hotels that we feature. We are therefore unable to accept responsibility for any inconveniences caused by such groups or their activities.

1.22 HOLIDAY SEASONS
Most of the destinations we feature are available all year round. However, you may have fewer 'off peak' periods when you can take advantage of uncrowded beaches and a more personal attention from hotel staff at excellent prices. At this time it may be necessary for hotels to scale down the size of some of their facilities, such as restaurants, to match demand. Similarly, during peak periods hotels experience full occupancy which may result in a livelier atmosphere and slower service in busier facilities.

1.23 MEALS
i) Meals, if included, are based on table d’hôte menus or a meal voucher system and otherwise in your travel documentation. Holidays which include main meals generally commence with dinner on the day of arrival at your hotel and terminate with breakfast (on half board) or lunch (on full board) on the day of departure. All inclusive packages generally finish at check-out time on your day of departure between 10am and noon. After this time, payment for any additional meals must be made direct to the hotel. No refunds on meals not taken can be given.

ii) Special diets of any kind (including vegetarian) can seldom be catered for adequately within the constraints of a table d’hôte menu and cannot be guaranteed. Anyone with special requirements should consider which meal plan is most suitable for their needs.

iii) Where breakfast is included this will more commonly be continental breakfast, although full breakfasts are provided at certain hotels. Please ask at the time of booking if this is important to you.

iv) Supplements for optional meal plans offer you the opportunity of being able to budget for extra costs before you go. In some cases you may find the cost of the meal cheaper locally, however we regret that it will not be possible to refund the difference either during or after your holiday.

v) If booked meals may be subject to dining in the main restaurant only and any local restaurant visits may be necessary to be seated with other hotel guests. If you have paid a half board supplement it may be possible in some hotels to ask for a credit from the main restaurant against a meal in a la carte restaurant. Please note that the value of the voucher will generally be considerably less than the half board supplement included in your holiday price.

vi) You may need to wear a wristband or carry some ID to get the benefits of your package. For a full description of what’s included, check the hotel description. Hotels often place restrictions on restaurants and meal arrangements. Times for inclusive drinks, meals and snacks vary. All inclusive does not necessarily mean that unlimited food and beverages are available 24-hours a day and it is uncommon for minibars to be included in such packages. An All inclusive package may not include bottled water, imported drinks. It is recommended you specify the items you require you to expect a table and will be subject to availability. Not all bars and restaurants operate on an All inclusive basis, so, there may be cash bars once participating All inclusive bars close.

1.24 FLIGHT SEAT REQUESTS, AIRLINES & AIRCRAFT
Please bear in mind that you may have particular seat preferences. Kuoni has no control over the allocation of seats by the airline and even if a request has been made with them to pre-book seats for you, no guarantee can be made that they will still be available on departure. Airlines may change the seat allocated to you for operational or safety reasons, for persons with reduced mobility or for reasons deemed necessary, at their discretion. The provision of particular seats does not constitute a term of your contract with Kuoni. Please note airlines operate both older and more modern aircraft within their fleet. We regret we cannot guarantee the type of aircraft you will travel on as this may be subject to change and general availability. Although some airlines offer the facility to book seats online this is not always possible when booking a holiday through us, as the holidays we offer are based on special Tour Operator fares.

In accordance with EU directive (EC) no. 2111/2005, we are required to bring to your attention the existence of a ‘Community List’ which contains details of air carriers that are subject to an operating ban within the EU Community. The Community List is available for inspection at http://ec.europa.eu/transport/air-ban/ list_en.htm.

We are required to advise you of the actual carrier(s) (or, if the actual carrier(s) is not known, the likely carrier(s)) that will operate your flight(s) at the time of booking. We do this by flying carriers to which we have an established holiday confirmation invoice. Any changes to the actual airline after you have received your tickets will be notified to you as soon as possible and in all cases at check-in or at the boarding gate. Where we are only able to inform you of the likely carrier(s) at the time of booking, we shall inform you of the identity of the actual carrier(s) as soon as we become aware of this. Any change to the operating carrier(s) after your booking has been confirmed will be notified to you as soon as possible. If the carrier with whom you have a confirmed reservation becomes subject to an operating ban as above, we will immediately let you know. We hope to offer you a suitable alternative the provisions of ‘if we change or cancel your holiday’ will apply.

1.25 DIRECT FLIGHTS
The flight routings used in connection with our holidays may be used on special fares which do not necessarily take the most direct route. Sometimes a change of aircraft en route. A flight that is described as direct is one where there is no need to change aircraft during the journey. However stops may be made en route to rest passengers or to refuel and/ or details of any stops will be given on your itinerary wherever possible. However, should you require this information at an earlier stage please ask at the time of booking our Sales staff at the time of booking, or our Help Desk once the booking has been invoiced.

1.26 CODE SHARE FLIGHTS
It is a common practice for scheduled airlines to use a code share system, which may include you flying with a partner airline. Where this situation arises, it is not classed as a major change.

1.27 SCHEDULED AND ‘NO FRILLS’ CARRIERS
We provide a choice of scheduled and ‘no frills’ carriers to take advantage of competitive airfares. We should note that ‘no frills’ flights do not include in-flight meals. The deposit at the time of booking is £15 per person or 10% of the total holiday cost, whichever is the lesser. The airline. However, it may occasionally be necessary to charge a higher deposit due to a fluctuation in airfares, details of which will be advised to you at the time of booking. Any changes to destination / routing will be subject to availability and will incur the loss of the original deposit collected. Date and name changes are permitted, subject to availability and the relevant charges imposed as per the individual airline’s own policies (details available on request). Any changes made may also result in additional charges due to an increase in airfares or charges imposed.

1.28 CHARTER FLIGHTS
We provide these to destinations where there are usually no direct scheduled flights available to you. You may be advised that note that leg room is slightly less than in economy on some scheduled flights.

1.29 SMOKING
The majority of airlines have introduced a total smoking ban on all or most of their flights. Many hotels also now have a non-smoking policy in hotel rooms and public areas, although this is not always the case. Please ask at the time of booking if this is important to you.

1.30 SPECIAL REQUESTS
Where a special request such as, diet, room location, twin or double bedded room, a particular facility at a hotel, flight seat requests and/ or particular meals etc. is an important factor in your choice of holiday, you must ensure that your booking is made. We are happy to pass your request on to the hotel, airline or other supplier but cannot guarantee that it will be accommodated. We will also try our best to check that this is the case but recommend that you check directly with the airline once your tickets have been issued. The provision of any special request does not constitute a term of your contract with us. Confirmation that a special request has been noted or passed on by the travel agent or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. We regret that Kuoni cannot confirm all special requests are subject to availability. For your own protection, you should obtain confirmation in writing that a special request will be complied with (where it is possible to give this) where it is important to you.

1.31 SMOKING OR MEDICAL CONDITIONS
If you have any medical condition or disability which may affect your holiday or any special requirements as a result of any medical condition or disability (including any which affect the booking process), please tell us before you confirm your booking so that we can assist you in considering the suitability of the arrangements and/or making the booking. In any event, you must give us full details in writing at the time of booking and whenever any significant change in the condition or disability occurs. You must also promptly advise us if any medical condition or disability which may affect your holiday develops after your booking has been confirmed. Failure to do so may limit your rights under the Package Travel and Linked Travel Arrangements Regulations 2018.

Kuoni complies fully with Regulation (EC) No 1107/2006 concerning the rights of disabled persons with reduced mobility when travelling by air and is delighted to offer assistance to disabled persons or persons with reduced mobility provider we will not be responsible for any additional charges at the time of booking. Whilst we are happy to make a special request for you with the airline/s concerned, please be aware that we cannot guarantee the provision of high-loaders for embarking/disembarking the aircraft.

1.32 EXCLUSION/MEAL PACKAGES
Exclusion or meal packages which are offered are not always cheaper than buying the same arrangements locally. It is often the case that these packages are offered for the convenience of being both booked and paid for in one transaction. The cost of any unused tours within exclusion packages may not be refunded.

1.33 LOCAL PURCHASES
We cannot accept responsibility for any items you may purchase locally e.g.; jewellery/furniture etc. and the quality and value of such cannot be guaranteed. We recommend that you check whether or not any extra charges will be payable for import duty or freight as we are unable to assist with any costs you may incur in this respect.

1.34 GROUP TRANSFERS
Our holidays include group transfers from airports/hotels and vice versa unless otherwise stated on the appropriate pages or your documentation. A group transfer is generally a shared transfer involving the recording of phone calls and the retention of other media communications, in line with our Privacy Policy, which can be found at www.kuoni.co.uk/privacy-policy.

1.35 WEATHER
World weather is becoming more erratic and unpredictable and we cannot be held responsible for disappointment or disruption to your holiday due to bad or unusual weather conditions.

1.36 OUR STAFF
We pride ourselves on the quality and friendly professionalism of our staff. In our search to continually try and improve our level of service, we are committed to continually investing in our staff. This involves the recording of phone calls and the retention of other media communications, in line with our Privacy Policy, which can be found at www.kuoni.co.uk/privacy-policy.

1.37 LATE BOOKINGS & SPECIAL OFFERS
Please note that many of the hotels and tours included in our late bookings and/or special offers are also featured in our other main brochures/website. Any offers/facilities detailed therein are not applicable to late bookings or special offers unless otherwise stated.

1.38 KUONI EXCLUSIVE PROPERTIES
We feature hotels and resorts around the world where we have exclusive booking rights and/or special offers. The Kuoni Exclusives may be booked via your local travel agent, as part of a Kuoni holiday. Properties listed as Kuoni Exclusives may be available to book directly or via third party providers, based overseas.

Booking & paying for your holiday

2.1 YOUR COMMUNITY TO US
When you or your Travel Agent wish to confirm a holiday booking you must to deposit of either £175 per person or 10% of the holiday cost, whichever is the greater, or any higher deposit which applies to your holiday (such as for cruise, where a deposit of 20% applies). The deposit will only be refundable as set out in these booking conditions. Please note airlines have certain ticketing deadlines and some hotels have certain booking and/or check-in times. Please be aware that we cannot accept any cancellation.
charges – please refer to 3.3 - Cancellation your holiday. When you make a booking, the lead name confirms that you understand and have accepted these booking conditions and our Important Holiday Information which forms our booking conditions. We reserve the right in our absolute discretion to refuse to accept any booking without necessarily specifying a reason. Many airlines now require the full name of all passengers travelling. We will therefore ask you at the time of booking to provide us with your first name (as shown in your passport) as well as your title and surname. When booking your holiday, if you wish to make a modification to a holiday we will try to assist. Should you require to make an alternative ATOL holder, this may be charged at the difference in published price, as long as Kuo


2.2 OUR COMMITMENT TO YOU We will arrange to provide you with the various services which form part of the holiday you book with us. Before your booking is confirmed and a contract comes into existence, we reserve the right to increase or decrease, and correct errors in advertised prices and to change any of the information. Changes will be confirmed to you at the time of booking. The prices advertised are based on specially negotiated airfares to be booked in a specific airline booking class. At the time of booking, if there is no specific airline booking class, we will advise you on any particular flight, we will endeavour to secure seats for you in an alternative economy class and you will be told the amount of the applicable supplement / higher deposit before you book.

A booking is not accepted until we issue an invoice. The date shown on the invoice, which will be sent to you or your travel agent, is the date of booking. It is important to check the details on the invoice when you get it. If any details appear to be incorrect or incomplete, please contact us or your travel agent immediately as it may not be possible to make changes later. We regret we cannot accept any liability if we are not notified of any inaccuracy (for which we are responsible) in any document within 10 days of the date on which the invoice was issued. If you are not going to receive your e-ticket until after the travel date, we will arrange to provide you with the various services which form part of the holiday you book with us. Before your booking is confirmed and a contract comes into existence, we reserve the right to increase or decrease, and correct errors in advertised prices and to change any of the information. Changes will be confirmed to you at the time of booking. The prices advertised are based on specially negotiated airfares to be booked in a specific airline booking class. At the time of booking, if there is no specific airline booking class, we will advise you on any particular flight, we will endeavour to secure seats for you in an alternative economy class and you will be told the amount of the applicable supplement / higher deposit before you book.

The Package Travel and Linked Travel Arrangements Regulations 2018 require us to provide security for the monies that you pay for the package holidays booked and for your repayment in the event of our insolvency. We hold an Air Travel Organiser’s Licence issued by the Civil Aviation Authority, 4-5 Kingsway London WC2B 6TE (ATOL no. 0132). When you buy an ATOL protected inclusive holiday or flight* from us you will receive a confirmation invoice from us (or our authorised travel agent) containing the arrangements and your protection under our ATOL. In the unlikely event of insolvency of the CAAs, the ECAA will ensure that you are not left stranded abroad and we will arrange to refund any money you have paid to us for an advance booking. Please note: Not all holiday or travel services offered and sold by us will be protected by the ATOL. For further information, visit the ATOL website at www.atol.org.uk.

We are a member of ABTA (ABTA no. V258K). When you buy a package holiday that is not covered under ATOL protection, provision is made by a bond held by ABTA. You can contact ABTA at: The Travel Insurance Centre, 255 Gray’s Inn Road, London WC1X 9NQ, consumerprotection@abta.co.uk, 020 758 8779, www. abta.co.uk for a copy of the guide to ABTA’s scheme of Financial Protection.

If you book arrangements other than a package holiday (e.g. accommodation only), the financial protection referred to above does not apply.

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvent, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. They may make a payment (or confer a benefit on) you under the ATOL scheme. They may make a payment (or confer a benefit on) you under the ATOL scheme. They may make a payment (or confer a benefit on) you under the ATOL scheme. They may make a payment (or confer a benefit on) you under the ATOL scheme. They may make a payment (or confer a benefit on) you under the ATOL scheme. They may make a payment (or confer a benefit on) you under the ATOL scheme. They may make a payment (or confer a benefit on) you under the ATOL scheme. They may make a payment (or confer a benefit on) you under the ATOL scheme. They may make a payment (or confer a benefit on) you under the ATOL scheme. They may make a payment (or confer a benefit on) you under the ATOL scheme. They may make a payment (or confer a benefit on) you under the ATOL scheme.

3.1 CHANGES OR ADDITIONS TO YOUR HOLIDAY If you want to change any part of your holiday arrangements after the invoice has been issued, we will do our best to assist but it may not be possible. Any amendments must be made in writing by the person who made the original booking or their travel agent. If it is possible to make the change, it will be subject to an administration charge of £50 per booking and payment of any further costs incurred by us as a result of the change. You should be aware that any such costs are likely to increase, the closer to the departure date the changes are made. If we agree that you may make a change, a written request to change all names on a booking, this will be considered a cancellation and rebooking, so any alteration may incur a 100% cancellation charge in respect of the air fare. Please note that for the transfer of a booking (see below) or the addition of any offers made by Kuo which were not requested at the time of booking, it will not be possible to make changes within 30 days of your scheduled departure date.

3.2 TRANSFERRING BOOKINGS You can transfer your booking to another person, who satisfies all the conditions that apply to this booking, by giving us notice in writing at least 7 days before departure. Both you and the new traveller are jointly liable for paying all costs we incur in making the transfer. An administration charge will be levied by us of £50 per person for transfers made within 61 days (or 100 days cruise, 180 days world cruise) before departure. For flight inclusive bookings, you must pay the charges levied by the airline concerned. As most airlines do not permit name changes after ticketing has taken place, these charges are likely to be the full cost of the flight. If you request to change all names on a booking, this will be considered as a cancellation and new booking and full cancellation charges will apply.

3.3 CANCELLING YOUR HOLIDAY If you or anyone on your holiday booking decides to cancel the holiday, the lead name or their travel agent must notify us of the decision in writing as soon as possible. Any notification by telephone must also be confirmed in writing or e-mail. Cancellation will take effect from the day written confirmation is received by us.

A cancellation invoice will be sent within 7 days. If you do not receive this, please contact us immediately in order to prevent an increase in charges. You may also check your booking has been cancelled on our website. However, you do not have immediate right to be in receipt of your airline tickets please also return these to us along with your cancellation request.

Since we incur costs in cancelling your travel arrangements, the following scale of charges will be payable. Insurance premiums and amendment charges will be payable on cancellation. References to the deposit include all sums paid or payable at the time of booking.
Plan arrangements a long time in advance of your holiday using independent suppliers such as airlines, hotels etc., or whom we have no direct control. On occasions changes do have to be made, and we reserve the right to make these. Most of these changes are minor. However, occasionally, changes are significant.

Examples of a significant change include: a change of accommodation to that of a lower category and/or price for the whole or a major part of your time away, a change of flight time of more than 12 hours (except between London airports), or a significant change of resort area. We do our best to avoid cancelling holidays but we must reserve the right to do so. However, we promise we will only cancel your confirmed booking after you have made full payment where we are forced to do so as a result of "force majeure" as defined below (see 4.5) or lack of minimum numbers. Please note, some of our holidays require a minimum number of participants to enable us to operate them. If the minimum number of bookings required for a particular holiday has not been received, we are entitled to cancel it. We will notify you or your travel agent of cancellation for this reason no later than 61 days prior to departure.

If we have to make a significant change or cancel, we will tell you as soon as possible. If there is time to do so before departure, we will offer you the choice of the following options:

(a) accepting the changed arrangement(s) with any refunds that may be due to you for changes to a lower category of service; or
(b) selecting an alternative holiday from us, of a similar standard to that originally booked (and holiday is cheaper than the original), we will refund the price difference. You will be liable to us for any additional costs payable for the new arrangements;
(c) cancelling the booking or accepting our cancellation of the booking, in which case we will receive a full refund of all monies you have paid to us, within 14 days.

If we have to make a significant change or cancel we will, where appropriate, pay you compensation as set out in the table below. Compensation entitlements will vary depending on the circumstances and when the significant change or cancellation is notified to you subject to the following exceptions:

Compensation will not be payable and no liability beyond offering the above mentioned choices can be accepted where (1) we are forced to make a change or cancel as a result of unavoidable and extraordinary circumstances beyond our control, the consequences of which we could not have avoided even if all reasonable measures had been taken or (2) we have to cancel because the minimum number of bookings necessary for us to operate your holiday has not been reached (see above). No compensation will be payable and the above options will not be available if we cancel as a result of your failure to comply with any requirement of these booking conditions entitling us to cancel (such as paying on time) or where a change is a minor one. A change of flight time of less than 12 hours, airline (except where otherwise stated), type of aircraft (if advised) or destination airport will all be treated as minor changes.

If we have to make a significant change or cancel we will, where appropriate, pay you compensation as set out in the table below. Compensation entitlements will vary depending on the circumstances and when the significant change or cancellation is notified to you subject to the following exceptions:

Compensation Per Person
More than 60 days: NIL
60 – 42 days: £20 (91 days if your booking includes a cruise)
41 – 28 days: £40 (91 days if your booking includes a cruise)
27 – 15 days: £60
14 – 0 days: £80

NB: Please be advised that compensation in the event of any significant change to your cruise arrangements, will be made as future credit towards another cruise, rather than a cash value.

4.5 CHANGES DUE TO CIRCUMSTANCES BEYOND OUR CONTROL

Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by you otherwise suffering any damage, loss or expense of any nature as a result of "force majeure". In these booking conditions, "force majeure" means any unavoidable and extraordinary circumstances beyond our control which we or the supplier of the service(s) in question could not have avoided, even if all reasonable measures had been taken. Such events may include, but are not limited to, terrorist attack, industrial dispute, natural or nuclear disaster, adverse weather conditions, epidemics, fire and other situations which are outside our control.

Period before departure within which a significant compensation change or cancellation is notified to you or your travel agent

More than 60 days: NIL
60 – 42 days: £20 (91 days if your booking includes a cruise)
41 – 28 days: £40 (91 days if your booking includes a cruise)
27 – 15 days: £60
14 – 0 days: £80

5.1 FLIGHT DELAYS

In the event of a flight being delayed, we will arrange for the following to be provided, whenever practical, and subject to the airport being able to cater for this: over 4 hours, an appropriate refreshment; for flights over 3 hours, a proper meal; for flights over 1 hour beyond midnight, overnight accommodation will be provided wherever possible. However, this will depend on such factors as the expected length of delay, local availability of accommodation, immigration rulings etc. Where long flight delays result in lost holiday time, no refunds are given by hotels for unused accommodation, as rooms are held for delayed arrivals, not re-let.

5.2 WATER/ELECTRICITY SUPPLIES

In many of the less sophisticated destinations we feature, the water and electricity services struggle to keep up with increased demands from tourism. Limited rainfall can put further pressure on their provision. Hotels do everything possible to maintain full services. However, to avoid potential power cuts and/or water restrictions may be experienced.

5.3 ACCOMMODATION IN THE TROPICS

In many destinations, especially in the Caribbean or ‘insects’ in the rooms (e.g. ants, cockroaches etc.) and the occasional rodent scuttling around the hotel grounds are almost inevitable. It should by no means be taken as a sign of dirtiness, as it is simply a fact of life in these destinations. Views from some hotel rooms may be partly obstructed by palm trees and other vegetation that can grow very quickly in tropical climates.

5.4 WATERSPORTS & OTHER ACTIVITIES

Many hotels offer watersports and other sporting activities; in some cases these may be free of charge. Please note that in the interest of your personal safety, the operators of these activities

If you want to change or cancel your holiday

4.4 IF WE CHANGE OR CANCEL YOUR HOLIDAY PRIOR TO YOUR DEPARTURE

We hope and expect to be able to provide you with all the services we have confirmed to you at the time of booking.

4.3 FLIGHT CHANGES

Any change in flight timings and routings shown on our website, within our brochures and/or detailed within your confirmation invoice are for guidance only and may be subject to change. They are set by airlines and are determined by a variety of factors including air traffic control restrictions, weather conditions, potential technical problems and the ability of passengers to check in on time. Any changes to such arrangements are outside of our control.

Airlines occasionally may change the type of aircraft used on a particular flight, for reasons of advanced warning, scheduled and/or emergency flight timings, and days of operation, are subject to change. We will advise you of any significant changes. Minor timing changes will be shown on the flight ticket, which you should check carefully when received. Any change in the identity of the airline, the flight timings and/or aircraft type (if advised) will not entitle you to cancel or change your booking without paying the relevant normal charges, except where specified in these conditions.

4.2 BUILDING & DEVELOPMENT WORK

Many hotels and resorts are continuing to develop, sometimes rapidly and intensively and often with little or no advance warning. Whilst we have no control over such work, as a responsible tour operator, it is important to us that you are aware of any significant building/refurbishment work that may be going on during your stay. Good staying and services at hotels is necessary to maintain standards but if we are informed of such work where this can reasonably be expected to have an effect on your holiday, we will endeavour to notify you of it as soon as possible, however near to your departure this may be.

3.2 – 15 days: 90% of total holiday cost
14 days or less: 100% of total holiday cost

Normal charges, except where specified in these conditions. Additionally, you can request a change of flight time of less than 12 hours, airline (except where otherwise stated), type of aircraft (if advised) or destination airport will all be treated as minor changes.

5.1 FLIGHT DELAYS

In the event of a flight being delayed, we will arrange for the following to be provided, whenever practical, and subject to the airport being able to cater for this: over 4 hours, an appropriate refreshment; for flights over 3 hours, a proper meal; for flights over 1 hour beyond midnight, overnight accommodation will be provided wherever possible. However, this will depend on such factors as the expected length of delay, local availability of accommodation, immigration rulings etc. Where long flight delays result in lost holiday time, no refunds are given by hotels for unused accommodation, as rooms are held for delayed arrivals, not re-let.
5.5 BEHAVIOUR  
Most people go on holiday for rest and relaxation, so if in our opinion or in the opinion of any airline pilot, hotel manager, tour leader or other person in authority, your behaviour is such as to compromise your or another guest's safety, or to require that you demonstrate your competence (for example water-skiing), we may automatically entitle you to do so.

5.6 PERSONAL BELONGINGS AND LOST ITEMS  
For security reasons, valuables should be kept to a minimum and packed in your hand luggage along with some basic essentials, such as a change of clothing and toiletries. It is essential that you keep track of your property and/or belongings. Please ensure you are adequately covered by comprehensive insurance. If you lose any personal items whilst on holiday, please obtain a written report from a local representative and the police, where appropriate, as these may be required if you wish to make an insurance claim upon your return.

5.7 IF YOU HAVE A COMPLAINT WHILE YOU ARE ON HOLIDAY  
If you have cause for complaint whilst on holiday, you must bring the matter to the attention of the Kuoni Duty Officer, without undue delay (see 5.8). It is unreasonable to take no action whilst on holiday, but then to complain upon your return. If you do not raise concerns promptly, this may affect our ability to investigate and take remedial action and it may impact on the way your complaint is dealt with.

5.8 KUONI DUTY OFFICER  
Kuoni offers 24 hour assistance for emergency situations and to help resolve any general issues while you are on holiday. The number provided on your itinerary is a messaging service and our Duty Officer will not answer your call. Many destinations have local representatives and they should be contacted in the first instance, should you have a problem.

5.9 CONSERVATION  
It is becoming ever more important to conserve the world’s natural resources, its landscapes, flora and fauna. Someone coining the phrase ‘Take only photographs; leave only footprints’.

5.10 MALDIVES / COASTAL CONSERVATION  
Changes in season, wind direction and tides can cause the shape and beach width of some tropical islands to change. The use of sandbars and shallow water beaches is becoming increasingly necessary, in order to minimize the effects of erosion. Whilst such activity is most prominent in the Maldives, other tropical locations may also be affected. Reef ecosystems worldwide are suffering from bleaching, erosion and other natural decline, associated with extreme weather and climate change. Whilst the effects can be temporary, recovery can be very slow.

5.11 OUR COMMITMENT TO YOU FOR YOUR HOLIDAY ARRANGEMENTS  
(a) We promise to ensure that the holiday arrangements we have agreed to make, perform or provide as part of our contract with you are delivered with reasonable skill and care. This means that, subject to the other conditions in this contract, we will ensure our local representative or agent and the hotel immediately and they will do their best to rectify the situation. If matters remain unresolved, your concerns must be brought to the attention of the Duty Officer, without undue delay (see 5.8). It is unreasonable to take no action whilst on holiday, but then to complain upon your return. If you do not raise concerns promptly, this may affect our ability to investigate and take remedial action and it may impact on the way your complaint is dealt with.

(b) We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following:

- the act(s) and/or omission(s) of the person(s) or company responsible for the event or your employer (for employees) or carrying out work we had asked them to do (for agents and suppliers).

- the act(s) and/or omission(s) of a third party not connected with the provision of your holiday and which were unforeseeable or unavoidable or unavoidable and extraordinary circumstances, which means unexpected events or circumstances which the consequences of which could not have been avoided even if all reasonable measures had been taken. See ‘force majeure’ as defined in 4.5.

- (c) For claims which do not involve personal injury, illness, death, the most we will have to pay if we are liable to you is three times the price the person affected paid for their holiday (not including insurance and travel charges). We will only have to pay this maximum amount if everything has gone wrong and you have received no benefit from your holiday. Where enjoyment of your holiday has been affected or you have been refunded the reasonable related expenses and pay a daily sum of compensation up to £50 per person per affected.

(d) Further to (b) above, your liability will also be limited in accordance with and/or in an identical manner to: (a) The contractual terms of the companies that provide the travel services which make up your package. These terms are incorporated into this booking; and (b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of the provision of accommodation, which limit the amount of and conditions under which compensation can be claimed for death, injury or loss, and which we will always accept up to our insurance limits.

In the event that any claim is made directly with us, our liability to pay compensation and/or the amount of compensation will be limited in accordance with these conventions, where applicable.

(e) Under EU law you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from the airlines. However reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from us. If any payments to you are due from us, any payment made to you by the airline will be with our consent. If your airline does not comply with these rules you should complain to the CAA www.caa.co.uk.

(f) Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities which your airline or any other supplier agrees to provide for you where the services or facilities are not advertised by us and we have not agreed to arrange them as part of our contract and any excursion you purchase locally. If any excursion is booked locally, if you book using Kuoni’s brochures and a number of countries now use this to promote conservation, it would be hard to improve on this statement.

5.12 REPRESENTATIVE SERVICES  
Please note we only offer Kuoni’s representative services available in all the destinations we feature and therefore you will not necessarily be met on arrival. Please ensure you refer to your itinerary which will provide the appropriate contact details should you need assistance whilst on holiday.

5.13 CURTAILMENT  
If you cut short your holiday and return home early in circumstances where you have no reasonable cause to complain about the standard of accommodation and services provided, we will not offer you any refund for the remainder of your holiday nårerun, or assist you to make alternative arrangements. Depending on the circumstances, your travel insurance may offer cover for curtailment and we suggest that any claim is made directly with them.

5.14 VOLUNTEERING HOLIDAYS  
The volunteering element of your holiday involves working and, where appropriate, staying on a project that is arranged by a charity, social enterprise or other organisation usually visit. These locations are often remote and the conditions for the people who live there are generally basic. Volunteering is not a conventional holiday activity and the organisations with whom we work do not provide services for tourists. Whilst we will endeavour to carry out certain health and safety checks on any organisation you intended to stay in, these checks will be limited. We do not carry out health and safety checks on the other elements of your volunteering experience as it is not possible to do so. Depending as to the conditions you will encounter during your volunteering experience or that there will be compliance with any minimum standards of health, safety or hygiene. You must therefore exercise caution and take all appropriate steps to protect yourself against the risks involved.

Whilst volunteering, you are likely to come into contact with both wild and domestic animals. All animals, including domesticated ones, are unpredictable and capable of causing injury and even death. They can also carry diseases, illness or parasites which you may be passed on by close contact with the animal or its faeces. You must therefore exercise a great deal of caution and take responsibility for your own safety in all circumstances, especially when facing an animal that may require that you demonstrate your competence (for example water-skiing).

We do not offer any refunds for the remainder of your holiday if you or your party are therefore unable to accept responsibility for them. Where, as a result of the above, you are obliged to change or end your holiday after departure, but before the end of your holiday, we will not pay compensation or reimburse you for any travel arrangements made beforehand. We are not responsible for any travel insurance claim for your holiday and claim via your insurance company for any loss or damage to luggage and/or personal possessions.

If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, we will bear the cost of your return accommodation, if possible of equivalent category, for a maximum of three nights. The limit does not apply to persons with reduced mobility and any person accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified us of these needs at least 48 hours before the start of your holiday. (b) Whilst you are away Kuoni cannot act as an agent (if we make a booking for you). If you decide to buy an excursion or activity, your contract will be made with the local company which provides it and it will not form part of your contract holiday arrangements with us. The contract will be subject to the excursion/activity provider’s terms and conditions, so which may exclude or limit our liability to you, and will be governed by local law and jurisdiction. Kuoni accepts no liability for any breach of contract or act or omission of any excursion/ activity provider. Some excursions and activities may contain an element of risk or require a good level of physical fitness, and, in doubt, you should make direct enquiries with the local provider, before deciding to buy and that you are covered by your travel insurance policy.

6.1 SURVEYS  
Your feedback is very important to us. As a valued customer, we would regularly send you an email, track your satisfaction throughout the course of your booking journey. We would like to know about your experience with Kuoni before, during and after you travel and whether there are any elements of our service that you feel we could look to improve along the way.

Important Holiday Information & Booking Conditions
In store • Selected John Lewis stores • In travel agents
6.2 If you had a problem
If a problem remains unresolved during your holiday, you should make a complaint in writing to Kuoni within 28 days of the completion of the holiday. Please remember to quote your holiday booking number and yourillis horne number. We will reply to you within 28 days of receipt of your letter, as laid down by the ABTA Tour Operator’s Code of Conduct.

6.3 Dealing with complaints
We are a member of ABTA, membership number V258X. We are obliged to maintain a high standard of service to you by ABTA’s Code of Conduct. We certainly hope that we can settle any complaint amicably; however, if you remain unhappy you may wish to refer any unresolved matters relating to this contract to ABTA’s scheme for the resolution of disputes, which is approved by the Chartered Trading Standards Institute. You must have previously filed your complaint with ABTA in order to qualify for their ADR services. (See 6.4 for further advice on Law & Jurisdiction.)

6.4 Law & Jurisdiction
We both agree that English Law (and no other) will apply to your contract and to any dispute, claim or other matter of any description (hereinafter referred to as “claim”) which arises between us (except as set out below). We both also agree that any claim (and whether or not involving any personal injury) must be dealt with under the ABTA arbitration scheme (if the scheme is available for the claim in question and you wish to use it – see 6.3) or by the Courts of England and Wales only unless in the case of Court proceedings, you live in Scotland or Northern Ireland. In this case, proceedings must either be brought in the Courts of your home country or those of England and Wales. If proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and claim governed by the law of Scotland/Northern Ireland as applicable (but if you do not so choose, English law will apply).

Data Protection Policy
In order to process your booking, send a brochure or respond to an enquiry, we need to collect personal data from you. Depending on what’s required, the personal data we collect may include names and contact details, credit/debit card or other payment information and special requirements such as those relating to any disability or medical condition which may affect holiday arrangements and any dietary restrictions which may disclose your religious beliefs (“sensitive personal data”). All references in this privacy policy to personal data include sensitive personal data unless otherwise stated. The person who makes the booking is responsible for ensuring that other members of your party are aware of our booking conditions and this privacy policy and that they consent to your acting on their behalf in your dealings with us.

We may disclose personal data to companies within the DER Touristik Group for business purposes and to companies who act as data processors on our behalf. We take appropriate technical and organisational measures which are intended to prevent unauthorised or unlawful processing of personal data and accidental loss or destruction of, or damage to, personal data.

By making a booking with us, you agree to allow your insurers, their agents and medical staff to disclose relevant information to us in circumstances where we may need to act in your interests or in the interests of everyone in any group with whom you are travelling. For information on how we collect, process and manage your data in line with the General Data Protection Regulation please refer to www.kuoni.co.uk/privacy-policy.

You are generally entitled to ask us what details of yours are being held or processed, for what purpose and to whom they may be or have been disclosed. Please identify any such enquiry as a Subject Access Request and direct your enquiry to a member of our Customer Services team, who will respond to you within one month. In certain circumstances we are entitled to refuse your request. If you believe that any of your personal data which we are processing is incorrect, please contact us immediately so it may be updated.

General Information

Health & Vaccinations
Health facilities and disease risk vary worldwide. You should take health advice about your specific needs as early as possible and ensure that vaccinations or preventative measures such as malaria tablets are taken early enough (which may be a month or more prior to departure) to be fully effective by the date of travel. It is your responsibility to ensure you are aware of all recommended and required vaccination and health precautions in good time before departure. Details are available from your GP surgery and from the National Travel Health Network and Centre www.nathnaac.org. Sources of information include the Department of Health free leaflet ‘Health advice for travellers’ (available on request Tel. 0207 210 4850), your specialist travel clinic.

Passports & Visas
Please remember that every traveller (including all children from birth) will need a valid passport to travel. If your passport is endorsed in any way, requirements should be checked with the relevant embassy. British passport holders should ensure a valid ten year passport is held and a valid 5 year passport is held for children under 16. As many countries require passport expiry dates to fall a considerable time beyond the dates of travel, we would recommend that all passports are valid for a minimum of 6 months after your scheduled return to the UK. It can take at least six weeks to get an adult passport, although renewal of an existing passport can be quicker. Requirements may change and you must check the up to date position in good time before departure. Please visit gov.uk/foreign-travel-advice for advice by country. If you are travelling on a non-British passport, you must check your requirements with the appropriate embassy, high commission or consulate.

Visa information can change at short notice. If you are a British passport holder, please check www.gov.uk/foreign-travel-advice for the latest information. There may be specific entry requirements for under 18s. If you are travelling on a non-British passport, you must check any visa requirements with the appropriate embassy, high commission or consulate. For assistance with any visa enquiry you may wish to refer to the UKBA website at http://www.gov.uk/visas. TTVisas and AT&TVisa are approved by the Chartered Trading Standards Institute. You may wish to refer any unresolved matters relating to this booking to the ABTA Tour Operator’s Code of Conduct.

Health, Safety & Security Abroad
We take the safety and security of our clients extremely seriously. If the Foreign and Commonwealth Office advises that people should not visit a particular country, we would act on this and we reserve the right to cancel your holiday. However we are sure you appreciate from press and television coverage that the political, economic and social conditions in many of the countries we feature in this brochure are not as stable as we are used to in Europe. Sadly crimes against both people and their property are a fact of life the world over, and when in a foreign country it is very important to be extra vigilant and avoid drawing attention to yourself by wearing expensive jewellery, carrying expensive camera equipment etc. Travellers have the same responsibility for their personal safety and that of their possessions, as they do at home. We sell holidays to many parts of the world, some of which do not conform to British health and safety standards. We request that all hotels comply with the local regulations applicable in their country for health and safety but we cannot guarantee that these meet British standards and therefore urge that you undertake reasonable precautions to protect your family and yourself whilst on holiday.

To make the most of your trip abroad, check out the Foreign & Commonwealth Office website at www.fco.gov.uk/travel. Packed with essential travel advice and tips, this website offers a wealth of country-specific information that only the FCO can provide.

Important Holiday Information & Booking Conditions

Kuoni is supporting The Travel Foundation, the UK charity that cares for places we love to visit. You can find out more at www.thetravelfoundation.org.uk

Member of ABTA No. V258X
ATOL Licence No. 0132
(Kuoni is a bonded tour operator with a licence granted by the Civil Aviation Authority)
For travel agents
Book online at www.agents.kuoni.co.uk or call us on 01306 744447
Request brochures at www.trade-gate.co.uk

Brochures
See our full brochure range at www.kuoni.co.uk

kuoni.co.uk | stores nationwide | selected John Lewis stores | in travel agents