

TERMS AND CONDITIONS

The following document provides the required information regarding the owner of the website, as well as the access conditions, registration and use. Please be advised that the use of this website and contracting therein is governed, in addition to the Terms and Conditions herein, by the following documents:

- Sweepstakes conditions
- Promotional participation conditions
- Purchase conditions
- Privacy Policy
- Cookies policy
- Rules

We urge Users to carefully read the aforementioned legal texts, in addition to the Terms and Conditions herein, as they contain the complete information that Users should know concerning their rights and obligations. Playfulbet has set forth the following email: soporte@playfulbet.com so that Users can communication any questions they may have regarding this document.

1. Legal information

In compliance with article 10 of Law 34/2002, of July 11th, on Information Society Services and Electronic Commerce, we have set the following information identifying the service provider of Playfulbet.com (referred hereinafter as, the Website):

- Corporate name: Playful Gaming, S.L.
- Registered Office: Marina 16 – 18, 18B (08005). Barcelona - Spain
- Email: support@playfulbet.com
- Commercial Registry information: Commercial Registry of Barcelona, Volume 43332, Folio 135, Page number 425407, 1st registration
- Tax identification number: NIF B-65860025

2. Object of the Website

2.1. Playfulbet is a Website that offers Users the possibility of conducting projections (referred hereinafter as the "Bids") on the outcome of future sporting events, by allowing Users to obtain Coins which they may, per the terms provided set forth in this document, redeem for prizes and vouchers at the Playfulbet store.

2.2. Playfulbet also provides Users with an online sales channel for gift products, such as collectible figures, toys, and textile items. Users can reference the contracting conditions through the aforementioned channel in paragraph 15 of this document.

3. Nature of the Website

3.1. All bids on the Website are conducted via a virtual proprietary currency (Coins) which can be obtained for free through various Website activities, generally of an advertising nature. Therefore, under no case can one risk amounts of money or other economically assessable objects on uncertain future results for attaining a prize or gift, since one cannot conduct deposits with real money. Hence, the events provided for in Article 3 of Law 13/2011, of May 27th, regulating gambling with respect to the definition of gambling activity is not applicable.

3.2. Consequently, the activity carried out on the Website is outside the scope of the regulations contained in Law 13/2011, of May 27th, regarding gambling regulation, which does not require the granting of a license.

4. Access and Registration

4.1. Legal age

4.1.1 Playfulbet Users must be at least 18 years old and complete the required fields of the registration form, which requests information of a personal nature. If you are under 18 years old, you cannot access, participate or win in Playfulbet.

4.1.2. If the information provided by Users is not true, Playfulbet will not be held liable as it cannot verify the age of its Users. Without prejudice to the aforementioned, Playfulbet will conduct random checks to detect Users of the Website who are under 18 years old, and will employ its maximum diligence to cancel the account.

4.1.3. Playfulbet may contact any User to demonstrate his or her age by providing a copy of their ID or to require proof of the consent of legal representatives. Playfulbet reserves the right to cancel the user account of any User who refuses to provide his or her identity document or, if deemed appropriate, to prove the consent of their legal representatives.

4.1.4. Only adults or emancipated users may conduct purchases through the Store of the Website.

4.2. Creating a user account

4.2.1. The Registration and creation of a user account on the Website is free. The User may register by providing, among other information, an e-mail address or a Facebook or Twitter account. If you choose to register to the Website via a social network, the User authorizes Playfulbet to access and use certain information from the social network account depending on the privacy settings.

4.2.2. Playfulbet will provide each user with a User name which will match the email address used by the user to register, and a password. The User name and password are strictly personal and confidential. The User undertakes to not disclose them or make them accessible to third parties. The User will be solely liable if the information is used by third parties, or any other action takes place if the User name and password is used.

4.2.3. The User may unsubscribe from Playfulbet by contacting soporte@playfulbet.com, and expressing his or her intent to cancel the account.

4.3. Users' Responsibility

4.3.1. By opening an account, the User accepts all liability that may arise from any activity under his user name and password. The User will be fully responsible for maintaining the confidentiality of the assigned password during the registration process. The User may not share it with others or conduct activities that may diminish or undermine the security of the account.

4.3.2. A User can only hold one account, and Playfulbet therefore reserves the right to prevent the User from using the Website if the User violates this prohibition.

5. Coins

5.1. By simply registering with Playfulbet, the User will receive a number of free points in their account (referred hereinafter as, "Coins"), which will allow the User to start playing. When the User uses his Coins in a game, the Coins will be deducted accordingly. If the user wins, the user will recover the Coins in addition to the new Coins according to the chosen quota. The quota refers to the value by which the used Coins are multiplied if chosen correctly. Upon accumulating Coins, the User may choose one of the prizes indicated in the Website.

5.2. The Coins may only be used on Playfulbet in accordance with the Terms herein and for entertainment purposes. The Coins have an exclusively promotional nature, and in no case will be exchangeable for money. They have no monetary value and cannot be bought or sold. In addition, they do not represent a transferable security, nor a right of credit or any right that allows their exchange for money or any patrimonial element other than the prizes indicated in the Website. The Coins do not expire, and are personal and non-transferable. The User may not assign, transfer, transmit or charge in any way his or her Coins, whether free of charge or onerous, totally or

particularly, by direct or indirect means. In no case may the Coins be transferred between accounts, even if the User is the holder of both.

5.3. Playfulbet reserves the right to modify the balance of Coins, cancel a requested prize or block the user's account if there are indications of improper use and/or illicit conduct to obtain Coins or prizes through second accounts for the benefit of a principal. Any use of the Website or the Coins contrary to any of these Terms, or to that specified in the Frequently Asked Questions (FAQ) will be considered an Improper Use and, consequently, will represent a breach of contract by the User.

5.4 In these cases, Playfulbet reserves the right to delete, cancel, withdraw, discontinue

or temporarily block, without prior notice, the User's Account, and to determine whether to exchange the Coins. Likewise, in such cases, Playfulbet reserves the right to refuse and / or cancel any reservation or exchange made on behalf of the User, as well as to cancel the remaining Coins in your account or those that have been granted to you.

6. Betting at Events, Betting communities, and betting games

6.1. At each Event, the User can project the winner, the loser or whether they tie. Playfulbet will inform the User beforehand and for each event whether Coins have been won or lost according to the result of their bet.

6.2. In each Betting community, the User can project the winner of multiple events. The User may select 1 for the local team, x for the tie or 2 for the visitor. Playfulbet will inform the User beforehand whether Coins have been won or lost according to the result of their betting community.

6.3. In each Betting Game, the User will be able to predict the exact result of an event. Playfulbet will inform the User beforehand whether Coins have been won or lost

according to the correct projected result. The pot will be distributed among all Users with a bet on the same accurate projection.

7. Unsubscribing users

Users may unsubscribe from Playfulbet by sending an email to soporte@playfulbet.com, indicating their intent to cancel their account. In doing so, the balance of Coins held by the User will be cancelled one month after the request for cancellation if the User does not inform Playfulbet within this period of his/her wish to exchange the Coins. For more information on the processing of personal data, please refer to the User Privacy Policy.

8. Account Inactivity

Playfulbet reserves the right to reset the coins of an account if inactive for over 3 months and the User will lose any unredeemed corresponding Coins. In any case, prior to such reset, Playfulbet will contact the User through the corresponding communication method and informing of a 15-calendar period to access his/her account. Otherwise, Playfulbet will reset the coins.

9. Playfulbet's Website Operation Liability

9.1. The User shall be liable for having the necessary services and equipment for Internet browsing and for accessing Playfulbet's website. In the event of any incident or difficulty in accessing www.playfulbet.com, the User may inform Playfulbet via email to soporte@playfulbet.com whom will proceed to analyze the incident and provide instructions to the User on how to resolve the issue as soon as possible.

9.2. Playfulbet will not be held liable in the event of service interruptions, connection errors, lack of availability or deficiencies in the Internet service, nor for any interruptions in the Internet network or other reason beyond Playfulbet's control.

9.3. Playfulbet provides its services and content on a continuous basis by using all technical means at its disposal to carry out such provision in a satisfactory manner.

9.4. Playfulbet may, when it deems appropriate, perform corrections, improvements or modifications to the information contained in the Website, services or content without being entitled to any claim or compensation, nor does it represent any liability.

9.5 Playfulbet shall not be liable for any damages that may arise from any information attained by unauthorized third parties and their use available on the Website.

10. Playfulbet's Content Liability Available to Users

10.1. Upon becoming aware that any of its contents, files, information, advertising, opinions, concepts and images hosted on the Website go against the law, morality, good faith and public order or contain any type of virus or similar software, Playfulbet will remove them accordingly.

10.2. Playfulbet shall not be held liable any for any damages resulting from the use of content, files, information, advertising, opinions, concepts and images provided by users to the Website.

10.3. In any case, Playfulbet shall not be held liable for the contents, files, information, advertising, opinions, concepts and images that do not depend on the Website, nor managed by Playfulbet.

10.4. Playfulbet will not be liable for the misuse of the contents contained on the Website. The User of the Website will be the only party hold liable for any use.

10.5. The User agrees to use the Web and its services in accordance with the Law, morality, and good order.

11. Liability for the contents hosted and available on the websites

11.1. Playfulbet does not assume any liability regarding the contents of the links contained on the Website, the User's access to features and services offered by third parties, as long as they are not part of the Website. Therefore, Playfulbet is not liable for the information contained therein or any effects that might result from such information. If any User or third-party notices that such links may be contrary to law, morality or public order, they must inform us via email to soporte@playfulbet.com

11.2. Playfulbet assumes no responsibility for the services and contents offered by third parties.

11.3. Playfulbet does not assume any liability for the editing, review, censorship and verification of content, files, information, advertising, opinions, concepts and images of the pages or websites to which the User accesses through the links included in the Website.

11.4 Playfulbet is not liable for any of the content, files, information, advertising, opinions, concepts and images that are shared, published or distributed directly or indirectly through the Website, or any interconnected website accessed through the Website via links, or any of the services that links or are associated to this interconnected Website.

11.5. Similarly, Playfulbet excludes its liability for services, goods or products that may be purchased or contracted from third parties via this Website, especially in situations where the purchase or contracting process is carried out directly on the website of the third party regardless whether they come in a "frame" with the graphic elements of the website (Branding).

12. Access Limitation

12.1. Playfulbet may deny access to the Users section of the Website and discontinue prizes, in the event of any doubts or suspicious User, in regard to the correctness of the information provided.

12.2. Playfulbet reserves the right to exclude, temporarily or permanently, from participating in the Website and discontinue prizes to Users who are under suspicion of using multiple accounts or any other action considered fraudulent or contrary to the Terms and Conditions. Some fraudulent actions include, but are not limited to:

- Playing with multiple accounts simultaneously.
- Misuse of promotions or false information to obtain coins.
- Intentionally changing IPs or VPNs to change country and redeem unsuitable rewards or illegally obtaining coins through these methods with promotions or other means.
- Automation of processes through scripts or bots.

12.3. Playfulbet reserves the right to take all appropriate measure for any breach that Users may commit.

13. Comments on the Chat section

13.1. Playfulbet offers Users the possibility of writing comments in the chat rooms. The User identified as the author shall be solely responsible for its content and the comments from Users do not reflect Playfulbet's opinion.

13.2. Playfulbet will not be held liable for any errors, inaccuracies or irregularities that may be contained in the User's comments, as well as for any damages that may be caused by the User's comments. In any case, the Users when using the chat section will have to respect the code of conduct of the website, set forth in the following paragraph.

13.3. Shall the User becomes aware of any violation described herein or others that could affect property, rights or protectable interests, should immediately contact Playfulbet via soporte@playfulbt.com indicating the alleged violation. Playfulbet, upon receiving the communication, shall use the maximum diligence to resolve the issue. In any case, Playfulbet reserves the right to eliminate or delete any comment that it considers goes against these Legal Conditions, morality or public order.

14. Code of conduct.

14.1. The User commits to NOT to carry out the following activities:

- Pester, intimidate, harass, threaten or insult other users.

- Impersonate any person, using their personal information, photographs or any other content through which the user presents themselves as someone they are not.

- Violate the privacy or the right to data protection of others.

- Include or upload to the Website content that is harmful to public order or offences or that pose serious threats or insults, as well as content whose property rights belong to a third party without having authorization for their publication. Likewise, it is prohibited to upload or include content that threatens children or property specially protected by the Spanish legal system or any another type of harmful content that encourages violence or discrimination, in any form, based on the discernment of Playfulbet.

14.2. Likewise, the User commits to using the Website in an appropriate and responsible manner and, therefore, must respect the present conditions, as well as the prevailing legislation. For illustrative purposes, the User agrees to:

- Not introduce or disseminate content or propaganda of racist, xenophobic or pornographic nature, in defense of terrorism, or that violates human rights.

- Not introduce or disseminate harmful software on the website that could cause damage to

the computer systems of Playfulbet, its suppliers or the website Users.

- Not to disseminate, transmit or make available to third parties any type of information, element, or content that constitutes illicit or misleading advertising.

- Not introduce or disseminate any false, ambiguous or inaccurate information and content

in a way that misleads the recipients of the information.

- Not to distribute, transmit or make available to third parties any type of information, element or content that involves a violation of the secrecy of communications and the Personal data protection legislation.

14.3. Playfulbet will not be responsible for the information published by the User while he or she does not have effective knowledge that said information is unlawful or injures property or rights of third parties. At the time that Playfulbet has effective knowledge that data such as those referred above exist, it agrees to act with diligence to remove them or make it impossible to access them, and can also eliminate or make the User's account inaccessible .

15. Invitations

15.1. The User may, through his or her own email, invite other people to join Playfulbet, sending an email to as many people as they wish. This invitation in no case will be made through the Website. The person who receives the invitation and wishes to be part of Playfulbet must follow the registration steps listed on the Website.

15.2. Playfulbet will not process the information received in the invitation, as it will not have access to the information, especially regarding the email account of the invited person.

16. Intellectual property

16.1. Playfulbet owns intellectual and industrial property rights, or has obtained the corresponding authorizations or licenses for its use, regarding the Website and its contents, as well as the rest of the related projects and creations on the Website and the technology associated with it.

16.2. The intellectual property rights of the website, as well as: texts, images, graphic design, navigation structure, information and contents that are included in it are the property of Playfulbet, who has the exclusive exercise of the rights to use them in any way, especially, reproduction rights, distribution, public communication and transformation, in accordance with Spanish intellectual and industrial property rights legislation.

16.3. The User's authorization for the access and use of the Website does not include resignation, transmission, license or total or partial cession of intellectual, property, or industrial rights of Playfulbet.

16.4. It is not permitted to suppress, elude or manipulate in any way the contents of the Playfulbet Website. It is also prohibited to modify, copy, reuse, exploit, reproduce, communicate publicly, make secondary or subsequent publications, upload files, send by mail, transmit, use, process or distribute in any way all or part of the content included in the Playfulbet website for public or commercial purposes, if you do not have the expressed written authorization of Playfulbet or, where appropriate, the holder of the rights to which it corresponds.

16.5. The User is solely responsible for the contents included in the Website, affirming that he or she has all the consents and authorizations for the publication of the content, releasing Playfulbet from any liability.

16.6. The User grants Playfulbet a free, non-exclusive, universal license, without geographical or time limitation on the contents incorporated through the Website, of use for publication, modification, transformation, compilation, public communication and exploitation, in any form. Likewise, it grants a license in the same terms on the image rights of those photographs used as a profile image or avatars as well as on the rights of the name provided to Playfulbet.

17. Update and Modification of the Website

17.1. Playfulbet may modify these Legal Conditions at any time by email or publishing the modified terms on the Website. All the Modified terms will take effect automatically once published.

17.2. Playfulbet reserves the right to make, at any time and without the need of prior notice, updates, modifications or deletion of information contained in the Website, in the configuration and presentation of this and the access conditions, without assuming any responsibility for it. Notwithstanding the above, Playfulbet will take the necessary steps to communicate modifications to the Users.

17.3. Playfulbet does not guarantee the absence of interruptions or errors in the access of the Website or its content, or that it is always updated, however, Playfulbet will carry out, provided there are no causes that make execution impossible or difficult, and as soon as we hear of errors, disconnections, or a need for content updates, all actions aimed at correcting errors, re-establishing communication and updating the contents.

18. Governing law and jurisdiction

The Terms and Conditions herein, as well as the rest of the legal documents that regulate the Website, are governed by Spanish law. The parties are subject to the resolution of the conflicts in the courts and tribunals of the user's place of residence. Also, as an entity adhered to Confianza Online (Online Trust) and in the terms of its

Code of Ethics, in case of controversies relating to online recruitment and advertising, data protection and protection of details, the user can go to the extrajudicial dispute resolution system of Confianza Online (Online Trust) (www.confianzaonline.es).