



9 March 2020

Dear Valued Customers

### **TPT'S RESPONSE TO CORONAVIRUS PANDEMIC**

The objective of this communicate is to keep you updated regarding TPT's response to the Coronavirus (COVID-19) Pandemic.

#### **Measures implemented by TPT**

1. TPT Health and Wellness has been working with the Clinic Nurses to provide information and education to employees and business partners on the virus. This information has also been provided through various other media (mediums) of communication.
2. A Coronavirus Procedure and Business Continuity Plan has been developed to identify and respond to risks, and to ensure that TPT takes all available precautions to protect employees, customers and stakeholders. The procedure will be updated as new risks are identified, and new information becomes available.
3. A summary of the measures are listed below:

#### **A. Risks from the Sea:**

- a. TPT is working with TNPA and Port Health (Department of Health) to ensure that all vessels (and crew on those vessels) are screened before they can dock at our ports.

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- b. If there are risks identified, the vessel will be put under quarantine either until it has been cleared, or not be allowed to dock.

**B. Risks from Landside and other sources:**

- a. There is currently no cure for the virus, and all treatment is symptomatic. This means that for now, the best form of defence remains infection prevention. Where infection has occurred, it is urgent that controls are put in place to ensure that the disease is contained.
- b. Orders have been placed to get temperature thermometers, disinfectants and sanitizers for all employees, customers and stakeholders who are entering our terminals and business sites.
- c. Line Managers have been directed to raise their level of vigilance, and to do high level checks at the beginning of, and during shifts, on all employees so as to identify and get the correct medical assistance for those who are not well; as well as obtain and immediately report any health-related risks during this period.

TPT wishes to reassure you that all possible measures are being put into place to protect our customers, stakeholders and employees which may result in slight delays at shift changes and the various communication platforms and request your support to work together with us to minimize the risks, and to ensure that we all remain healthy and safe for our families and communities.

Kind regards



**SIYABULELA MHLALUKA**

**GENERAL MANAGER: SALES AND NEW BUSINESS DEVELOPMENT**