



U.S. Embassy & Consulates  
in Mexico

## Health Alert: U.S. Embassy Mexico City

**Event:** There is an ongoing outbreak of Coronavirus (COVID-19) first identified in Wuhan, China. The global public health threat posed by COVID-19 is high, with more than 100,000 reported cases worldwide.

As of March 9, the Mexican Ministry of Health reported seven confirmed cases of COVID-19 within its borders; authorities are monitoring additional suspected cases.

Visit the local government COVID-19 websites with [advice for the general public](#) and the [most recent Ministry of Health notices](#) for updated information.

### Actions to Take:

- Consult the CDC website for the most up-to-date information.
- For the most recent information on what you can do to reduce your risk of contracting COVID-19 please see the CDC's latest recommendations.
- Visit the COVID-19 crisis page on [travel.state.gov](https://travel.state.gov) for the latest information.
- Check with your airlines or cruise lines regarding any updated information about your travel plans and/or restrictions.
- Visit our Embassy webpage on COVID-19 for information on conditions in Mexico.
- Visit the Department of Homeland Security's website on the latest travel restrictions to the U.S.
- Call the Mexican Ministry of Health's COVID-19 information hotline at 800 0044 800 for local information while in Mexico. English-speaking operators are often, but not always, available.

### Assistance:

- For Emergency Assistance for U.S. citizens in Mexico, call 1-800-681-9374 from Mexico or 1-844-528-6611 from the United States.
- The U.S. Embassy in Mexico City is located at:  
Paseo de la Reforma 305  
Colonia Cuauhtémoc  
06500, Ciudad de México  
Phone: +52-55-5080-2000  
Fax: +52-55-5080-2005  
E-Mail: [ACSMexicoCity@state.gov](mailto:ACSMexicoCity@state.gov)
- State Department – Consular Affairs: 888-407-4747 or 202-501-4444
- Enroll in the Smart Traveler Enrollment Program (STEP) to receive Alerts and make it easier to locate you in an emergency.
- Follow the Department of State on Facebook and Twitter.
- Follow the U.S. Embassy in Mexico on Facebook and Twitter.
- Review the Crime and Safety Reports for Mexico.
- Prepare a contingency plan for emergency situations. Review the Traveler’s Checklist.

This is the official website of the U.S. Embassy and Consulates in Mexico. External links to other Internet sites should not be construed as an endorsement of the views or privacy policies contained therein.

