Health Alert: U.S. Embassy Mexico City

Event: There is an ongoing outbreak of Coronavirus (COVID-19) first identified in Wuhan, China. The global public health threat posed by COVID-19 is high, with more than 100,000 reported cases worldwide. As of March 9, the Mexican Ministry of Health reported seven confirmed cases of COVID-19 within its borders; authorities are monitoring additional suspected cases.

Visit the local government COVID-19 websites with advice for the general public and the most recent Ministry of Health notices for updated information.

Actions to Take:

- Consult the CDC website for the most up-to-date information.
- For the most recent information on what you can do to reduce your risk of contracting COVID-19 please see the CDC's latest recommendations.
- Visit the COVID-19 crisis page on travel.state.gov for the latest information.
- Check with your airlines or cruise lines regarding any updated information about your travel plans and/or restrictions.
- Visit our Embassy webpage on COVID-19 for information on conditions in Mexico.
- Visit the Department of Homeland Security's website on the latest travel restrictions to the U.S.
- Call the Mexican Ministry of Health's COVID-19 information hotline at 800 0044 800 for local information while in Mexico. English-speaking operators are often, but not always, available.

Assistance:
• For Emergency Assistance for U.S. citizens in Mexico, call 1-800-681-9374 from Mexico or 1-844-528-6611 from the United States.
• The U.S. Embassy in Mexico City is located at:
  Paseo de la Reforma 305
  Colonia Cuauhtémoc
  06500, Ciudad de México
  Phone: +52-55-5080-2000
  Fax: +52-55-5080-2005
  E-Mail: ACSMexicoCity@state.gov

• State Department – Consular Affairs: 888-407-4747 or 202-501-4444
• Enroll in the Smart Traveler Enrollment Program (STEP) to receive Alerts and make it easier to locate you in an emergency.
• Follow the Department of State on Facebook and Twitter.
• Follow the U.S. Embassy in Mexico on Facebook and Twitter.
• Review the Crime and Safety Reports for Mexico.
• Prepare a contingency plan for emergency situations. Review the Traveler’s Checklist.

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