



KYSTVERKET
NORWEGIAN COASTAL ADMINISTRATION

Information to partners of the Norwegian Coastal Administration Pilot Service

Date: 15.03.2020 at 1300.

The Deputy Director of the Norwegian Pilot Service established on 13 March at 1600 a crisis staff. The purpose is to keep an overview of the status of the Pilot Service at all times to maintain efficient operations and assure safe operations for all parties involved.

Continuity plans have been implemented and daily status is reported to the crisis staff.

Similar to the Pilot Service, other actors are worried of the current situation around the pandemic, but it is important to point out that the Pilot Service's personnel have implemented measures and guidelines in accordance with national guidelines.

MAIN ITEMS IMPLEMENTED FROM NCA PILOTS SERVICE:

- 1) All personnel in the Pilot Service is well informed about national health authorities' general advice. Action has been taken to implement these in the organization.
- 2) The Pilot Service has set crisis staff with 24/7 response.
- 3) The Pilot Service has implemented continuity plans for the service.
- 4) Pilot masters report status daily (all week).
- 5) Quarantine regulations are complied with and followed up.
- 6) All vessels must notify status on board in SSN.
- 7) In case of doubt, remote pilotage to safe haven will be conducted.
- 8) The Pilot Service will NOT embark a ship if it is suspected of infection without proper measures in place.

CONCLUSION:

We can assure you that the Norwegian Pilot Services, considered a national service provider of critical value by the Norwegian transport authorities, is taking into account, and carrying out, all the precautionary measures recommended and ordered by the national authorities. Especially when it comes to infection prevention and control in order to safeguard the good health of our own employees, all our partners, and all our customers. Based on the above, please share this information within your organization to provide normal handling of Pilots.

Emergency response team:

Reporting lines should be followed as normal, but an emergency response team has been set up to assist in the ongoing pandemic situation.

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All mail and e-mail should be addressed to Kystverket, not to any unit or individual.