Dear Valued Customer,

**Addressing International Trade Disruptions – Update to ARP Pilotage Procedures**

Consistent with the needs of our citizens and customers, we are committed to facilitate the flow of vital medical supplies, critical agricultural products, and other goods and services across borders, and work to resolve disruptions to the global supply chains, to support the health and well-being of all people.

Accordingly, we confirm that all **Great Barrier Reef and Torres Strait Pilotage Routes serviced by ARP remain open and operational to foreign originating vessels. This is irrespective of the last port of origin and days at sea, but is conditional upon the clear health status of the vessel’s crew.**

Australian Reef Pilots (ARP) continues to be proactive in implementing proportionate and targeted measures to ensure the protection of ship’s crew, ARP staff and the wider community. Our primary focus is on the human health and safety aspects of our operations. Our measures are informed by the relevant international/national authorities and the latest data provided by them.

Extra precautionary measures are in place and we expect all vessel and pilotage operations will align with the attached Australian Border Force advice and ARP Procedure on COVID-19 protection measures.

- On booking our services, all vessels will be required to provide a full response to the attached vetting questionnaire and our response to the advice from vessels is measured against the current available professional health advice.
- We are providing our pilots/crew with the advised PPE; social distancing measures are in place for all boarding and on-board activities conducted by our pilots and we appreciate the ship side responses we are seeing in preparation for receiving our pilots.

Should you have any questions regarding our operations and measures, we encourage you to contact us at any time.

Sincerely,

*Alister Munro | Business Development Manager | Australian Reef Pilots Pty Ltd*

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