

iRostrum Website Terms

Website and Bidder User Terms and Conditions ("Website Terms")

The Website Terms for iRostrum are below. Also below is a short summary of the key provisions of our terms and conditions and your responsibilities as a user of this Website.

Please read these Website Terms carefully before you start to use the iRostrum Website in order to receive the online auction content and Services. By:

- **accessing the Website and/or any content made available through it; and/or**
- **receiving the online auction content; and/or**
- **using the Website in order to receive the online auction Services**

you indicate that you accept these Website Terms and that you agree to abide by them.

The Services as defined below are made available to you online from the moment you register and agree to the Website Terms you are reminded that you have no right of cancellation. If you do not agree, please refrain from using the iRostrum Website to receive the online auction Services.

Please note that auctioneers will have their own terms and conditions of sale and may have their own website terms which you also may be obliged to comply with depending on your use of the Service. We are not a party to their terms or have any liability under them.

Summary of Website Terms

These Website Terms (together with the Privacy Policy) (together "**the Terms**") tell you the terms of use on which you may use our Website and in particular our Services to facilitate online bidding at auctions. Please read these carefully. We highlight some key terms below:

What We Do For You

- iRostrum is the owner and licensor of the iRostrum online auction software system and has granted a licence to our client ("**the Auctioneer**") to use this product to provide their own online auction content on the Website.
- We provide online auction Services (more particularly described in paragraph 2 of the Website Terms) that facilitate online bidding at auctions. The Website and Services are only a means of communication to view online auction

content and/or participate in auction sales and iRostrum is not an online auctioneer. Therefore, **we are not a party to the contract for sale and purchase entered into between you, the bidder, and the Auctioneer.**

- We are not in control of the information and Content made available by the Auctioneer which you access via the Website and Services. We cannot therefore make any representations, warranties or guarantees in connection with what the Auctioneer may offer for sale through the Website and Services or otherwise.
- We do not charge you the bidder for your use of the Services. We are paid by the Auctioneer to provide the Services to potential bidders.

What You Agree To Do

- Use the Website and the Services in accordance with our Terms. In particular you agree that we can change modify or remove any of the Services without notice and without reason at any time. You also agree that our liability is limited in accordance with paragraph 10 of the Website Terms.
- You agree that where we suffer loss as a result of your failure to comply with the Website Terms that you shall reimburse us in respect of all losses, expenses and costs incurred.

iRostrum Website Terms

Our agreement

- 1.1 By accessing www.iRostrum.com or the Auctioneer instance of iRostrum identified as [http://\[AuctioneerDomain\].irostrum.com](http://[AuctioneerDomain].irostrum.com) or such other site or sites we use to provide the Services (defined below) ("**Website**") or being linked to these Terms from the site of the Auctioneer which is powered by iRostrum ("**Auctioneer Site**") in order to receive the Services and/or by registering to receive the Services (whether through the Website, the Auctioneer Site, or otherwise) you agree to be bound by these Terms, which constitute a legally binding contract between you (defined in these Terms as the "**Bidder User**") and iRostrum.
- 1.2 These Website Terms are additional to iRostrum's Privacy Policy, and the Auctioneer's terms and conditions of sale (if any) which may also apply (provided that in the event of any conflict or inconsistency these Website Terms shall prevail).
- 1.3 For the purposes of these Website Terms iRostrum shall mean iRostrum Ltd a Company registered in England and Wales with company number 8112845 with its registered office at 3 Halcyon Place Keswick Road London SW15 2DL.
- 1.4 iRostrum's VAT number is: 139 2640 10
- 1.5 These Website Terms are subject to change. iRostrum reserves the right to amend them at any time. Notification of this amendment shall be effected by posting the new Website Terms on the Website, the Auctioneer Site and/or notifying Bidder

Users by e-mail. The amended Website Terms shall become effective immediately.

1.6 These Website Terms replace all previous terms and conditions.

Services provided by iRostrum to Bidder Users

2.1 Subject to the Bidder User's compliance with its obligations under these Website Terms, iRostrum will use reasonable endeavours using reasonable skill and care to provide some or all of the following services from time to time to the Bidder User:

2.1.1 **Provision of "Content"** (meaning all data, information, advice and downloaded materials contained or referred to in or accessed from the Website) provided on the Website to the Bidder User by the Auctioneer.

2.1.2 **Access to and participation in a "Timed Auction"**. A Timed Auction takes place online and the Auctioneer will be responsible for organising the Timed Auction (such organisation includes (but is not limited to) the Auctioneer describing and cataloguing the lots, posting the lots on the Website and dealing with post sale matters). The Timed Auction is an automatic process that is administered according to parameters (such as bid increments and end times) established by the Auctioneer and takes place without the Auctioneer calling the bids. Bids are placed online on a lots in a Timed Auction over a defined time period ("**Bidding Period**"). Bidder Users can view the highest current bid. The highest bid, (being the greatest bid that meets or is in excess of any reserve bid), at the end of the Bidding Period is successful. Once the Bidding Period has expired, no further bids can be placed. The timing of an auction is established as per the time displayed on the Website. A Timed Auction:

- a. will either be open to all registered Bidder Users who have registered and been approved by iRostrum and/or the Auctioneer in accordance with paragraph 3.2 or restricted to a defined group of Bidder Users according to the Auctioneer's chosen criteria; and
- b. may also be a 'private treaty sale' where Bidder Users cannot see the bids placed by other Bidder Users.

2.1.3 **Registration of "Absentee Bids" using iRostrum's Maximum Bid function.** An Absentee Bid is the highest amount the Bidder User is willing to bid on a specific lot, which is registered during Bidding Period using iRostrum's Maximum Bid function. The Maximum Bid function submits the Absentee Bid so that it is executed automatically on behalf of the Bidder User during the Bidding Period to purchase the lot at the lowest possible amount, other bids and reserves permitting. In relation to Absentee Bids (and without prejudice to any other right or remedy that iRostrum may have under these Website Terms);

- a. **The Absentee Bid is at the risk of the Bidder User.** Subject always to clause 10 iRostrum accepts no responsibility for and shall not be liable

for the communication and placement of Absentee Bids including (but not limited to) any direct or indirect loss that may occur;

- i. as a result of a failure to register the Absentee Bid due to any disruption or disturbance to the wider internet; or
 - ii. for any other reason
- b. iRostrum will at no time be agent for the Bidder User and/or the Auctioneer; and
- c. Registration of the Absentee Bid through the Website and/or Services does not constitute or guarantee the Auctioneer's acceptance of the Absentee Bid.

(Together the **"Services"**)

2.2 iRostrum reserve the right to change, modify or remove all and/or any of the Services at any time (with or without notice to the Bidder User) and without reason.

2.3 iRostrum and/or the Auctioneer may terminate, restrict and/or refuse the Bidder User's use of the Website and/or the Services and/or remove or alter any content at any time and for any reason.

Responsibilities of the Bidder User

3.1 Bidder user access

3.1.1 Those under 18 (eighteen) years of age are not permitted to access the Website and/or the Services.

3.1.2 Those who have been barred, refused or suspended by iRostrum or the Auctioneer are not permitted to access the Website and/or receive the Services.

3.1.3 Those who access the Website and/or receive the Services on behalf of their business, warrant that they have authority to bind that business.

3.2 Registration and User Credentials

3.2.1 If the Bidder User wishes to use the Website in order to receive the Services or make use of any of the Services the Bidder User must:

- a. register with and be approved by iRostrum; and
- b. register with and be approved by the Auctioneer (as per their terms if any) in advance of receiving or using the Services.

3.2.2 For the avoidance of doubt, the Bidder User's registration with iRostrum in accordance with paragraph 3.2.1(a), above, will require the Bidder User to agree to abide by these Website Terms on registering to receive the Services. The Bidder User's agreement to these Website Terms does not constitute iRostrum's approval of the Bidder User and notwithstanding paragraph 2

iRostrum may at any time terminate, restrict and/or refuse the Bidder User's use of the Website and/or the Services without notice.

- 3.2.3 For the avoidance of doubt, the Bidder User's registration with the Auctioneer in accordance with paragraph 3.2.1(b), above, will require the Bidder User to agree to abide by the Auctioneer's terms and conditions of sale (if any) on registering to receive the Services. The Bidder User's agreement to the Auctioneer's terms and conditions of sale does not constitute the Auctioneer's approval of the Bidder User and notwithstanding paragraph 2 the Auctioneer may at any time terminate, restrict and/or refuse the Bidder User's use of the Website and/or the Services without notice.
- 3.2.4 The Bidder User will supply all information requested by iRostrum and/or the Auctioneer in order to register and represents, warrants and undertakes to iRostrum and to the Auctioneer that all such information is complete, truthful and accurate. It is the responsibility of the Bidder User to update and maintain changes to such information. iRostrum and the Auctioneer are entitled to rely on any information provided by the Bidder User.
- 3.2.5 iRostrum and/or the Auctioneer reserve the right to refuse registration and/or approval to any person for any reason. Such refusal shall be in the absolute discretion of iRostrum and/or the Auctioneer.
- 3.2.6 On registration a Bidder User must register a unique email address which must be used in conjunction with the Bidder User password, these are known as "**User Credentials**".
- 3.2.7 The Bidder User's access to the Website and/or the Services must only be achieved using these User Credentials
- 3.2.8 The Bidder User must ensure that User Credentials are not disclosed to any other person and in any event they must only be disclosed to persons under the authority and control of the Bidder User for the purpose of ensuring the Bidder User has access to the Website and/or use of the Services. If the Bidder User believes that there has been any breach of security such as the disclosure, theft or unauthorised use of the User Credentials, the Bidder User must immediately notify iRostrum by email at support@irostrum.com.
- 3.2.9 The Bidder User shall be liable for any use of the Website and/or Services made using the User Credentials and for any misuse of the User Credentials.

3.3 Protecting iRostrum and the Services. The Bidder User warrants and undertakes that:

- 3.3.1 the Bidder User will not misuse the Website by knowingly introducing viruses, or other material which is malicious or technologically harmful or which will act to cause the Website to operate less effectively or with any limited functionality. The Bidder User must not attempt to gain unauthorised access to

the Website, the server on which our site is stored or any server, computer or database connected to our Website;

- 3.3.2 the Bidder User will not impose unreasonable stress, burden, or demand on the Website or the Services;
- 3.3.3 the Bidder User will comply with iRostrum's instructions regarding the use of the Website and the Services from time to time and also will not bypass measures to prevent or limit access to the Website or the Services;
- 3.3.4 the Bidder User will not commit or cause the commission of any act or omission, directly or indirectly, which results in detriment to iRostrum;
- 3.3.5 the Bidder User will not copy, reproduce, modify, communicate to the public, or make derivative product from or publicly display any material available on or through the Website or the Services other than in order to bid for goods using the Services;
- 3.3.6 the Bidder User will not create a database in electronic or structured manual form by systematically and/or regularly downloading, caching, printing and/or storing the material available on or through the Website or the Services (by spidering or otherwise) or enable or permit others to do so; and
- 3.3.7 The Bidder User will not present, use or communicate any information or language which is offensive, harmful, inaccurate, defamatory, deceptive, infringing or otherwise unlawful or illegal.

3.4 No sniping

- 3.4.1 Bid sniping (such as watching a timed online auction and placing a winning bid at the last possible moment giving others no time to outbid), whether manual or automated, is strictly prohibited on the Website and the Bidder User warrants and undertakes that the Bidder User will not place or permit to be placed any bids on any lots in any auction by way of sniping.
- 3.4.2 Any attempt at bid sniping may automatically extend the relevant Bidding Period and without prejudice to any other right or remedy of iRostrum and/or the Auctioneer may result in the Bidder User's access to the Website being suspended or revoked.

3.5 No shill bidding

- 3.5.1 Shill bidding (where the seller of an item at auction, or someone known to the seller, places a bid in order to inflate the price of the product being sold), whether manual or automated, is strictly prohibited on the Website and the Bidder User warrants and undertakes that the Bidder User will not place or permit to be placed any bids on any lots in any auction by way of shill bidding.

- 3.5.2 Any attempt at shill bidding may extend the relevant auction time or cause the lot to be withdrawn from auction and without prejudice to any other right or remedy of iRostrum and/or the Auctioneer may result in the Bidder User's access to the Website being suspended or revoked.

4 Duration of the Services

- 4.1 Unless terminated earlier as provided in these Website Terms, the Bidder User's registration, approval, and/or right to use the Services shall apply on an auction-by-auction basis, although the Auctioneer may (in its absolute discretion) grant approval for a Bidder User to participate in more than one auction.

5 The Role of iRostrum

5.1 The iRostrum Website and the Services are only a means of communication to participate in auction sales and iRostrum is not an online auctioneer

- 5.2 iRostrum acts only as a host system and the Website and Services act only as a means of communication intended to provide online access to the Auctioneer's auction. Bids may be made and accepted utilising the technology inherent in the Services. Without prejudice to paragraph 3.4 above, when a Bidder User bids for a lot, the Bidder User does so in accordance with the terms and conditions of sale provided by the Auctioneer for that sale and not iRostrum, as more particularly described in paragraph 7 below. The Bidder User is responsible for independently ensuring that they are aware of those terms and conditions of sale and undertake to bid in accordance with those terms and conditions of sale.

- 5.3 **iRostrum is not a party to the contract for sale and purchase entered into between the Auctioneer, (and/or its principal) and the Bidder User**, nor is iRostrum acting as agent for any such person. iRostrum shall not, by whatever means or for any reason, be joined as a party to the contract for sale and purchase.

- 5.4 No joint venture exists or shall exist between iRostrum and any party.

- 5.5 No franchise exists or shall exist between iRostrum and any party.

- 5.6 No partnership exists or shall exist between iRostrum and any party.

6 Charges

- 6.1 iRostrum does not charge Bidder Users for accessing the Website or using the Services.

- 6.2 The Auctioneer may charge Bidder Users in respect of auction bids or otherwise through commission payments or other charges. The Bidder User acknowledges that any charges or commission arrangements that the Auctioneer may make are a matter between the Bidder User and the Auctioneer and are not the responsibility of iRostrum. It is the responsibility of the Bidder User to check it is

happy with any charges or commission arrangements before bidding or otherwise incurring any liability to the Auctioneer.

6.3 Payment due from the Bidder User to the Auctioneer may be dealt with via a third party payment processor and, in such event, iRostrum will not be directly involved in such payments.

6.4 iRostrum excludes all liability for any failed payments.

7 Auctioneer Terms

7.1 The Auctioneer will have their own terms and conditions of sale ("**Auctioneer Terms**"): these terms and conditions may differ from those of another Auctioneer. A Bidder User accepts that in bidding at an auction they accept the specific terms and conditions of that Auctioneer and any other terms which may be implied by law, whether or not these have been brought to their attention. It shall be the responsibility of each Bidder User to ascertain the nature of these terms and to abide by them.

7.2 Whilst it is the responsibility of the Bidder User to read the Auctioneer Terms and to comply with them, the Bidder User is reminded that under English auction law and practice the following provisions typically apply (subject to any contrary provisions in the Auctioneer Terms):

7.2.1 the Bidder User must not bid in an auction where they are the seller nor must they procure or encourage any person to do so on their behalf;

7.2.2 the Bidder User must not contact other bidders prior to the full conclusion of the sale of the lot;

7.2.3 the highest bidder, where the reserve is met, and the bid is not subsequently declared by the Auctioneer to be inoperative, shall be bound by law to complete the transaction; and

7.2.4 each Bidder User shall be deemed to act as principal, unless in possession of written authority given by the Auctioneer to act for a third party.

7.3 Also, the submission of commission or absentee bids and their acceptance by the Auctioneer is a matter to be agreed between the Bidder User and the Auctioneer, provided that where commission or absentee bids are made or facilitated by using the Website and/or the Services these Website Terms shall apply.

8 Additional Auction Methods

From time to time, the Auctioneer may use one of the following auction methods. Please see individual Auctioneer Terms.

8.1 Piecemeal Selling

- 8.1.1 The Auctioneer may offer 'Piecemeal Selling' where a Bidder User bids on one lot consisting of multiple items. The Auctioneer calls the bid at the unit price of the items.
- 8.1.2 If a Bidder User's bid is successful, it acknowledges and agrees that it will pay the per unit price multiplied by the number of items in the lot.

8.2 Options

- 8.2.1 Where the Bidder User's bid is successful, the Auctioneer may offer the Bidder User the option to buy additional lots at the same price as the successful bid price. The Bidder User is able to choose how many additional consecutive lots to buy (subject to availability) but is unable to choose any combination of lots, only consecutive ones.
- 8.2.2 This option only relates to lots immediately succeeding the first lot of a series. The Bidder User acknowledges that the lots are not necessarily identical.

8.3 Grouping

- 8.3.1 The Auctioneer may offer a group of lots to a Bidder User as one lot. Where the Auctioneer offers 'grouping' the purchase price payable by the Bidder User for the entire lot will be the price that the Bidder User bids on the lot. The Bidder User acknowledges and agrees that should it be successful when bidding on such a lot, it will be contracted to buy the entire group of lots in accordance with the Auctioneer Terms.

8.4 The lot prices in the methods detailed in 8.1, 8.2 and 8.3 exclude buyer's premium, VAT and any additional charges that may be charged by the Auctioneer and will be subject to the Auctioneer Terms governing each bid.

9 No representation and warranties

9.1 iRostrum makes no representations or warranties whatsoever in connection with what the Auctioneer may offer for sale through the Services or otherwise.

9.2 The Bidder User accepts that the Auctioneer is solely responsible for any undertaking, representation and/or warranties ("**Representation**") made in respect of a lot, and iRostrum advises that the Bidder User is responsible for checking the accuracy and validity of claims made by the Auctioneer including but not limited to:

- 9.2.1 Representation as to quality of lots;
- 9.2.2 Representation as to the description of lots;
- 9.2.3 Representation as to fitness for purpose of lots;
- 9.2.4 Representation as to truth or accuracy of statements made;
- 9.2.5 Representation as to authenticity or provenance in respect of lots;
- 9.2.6 Representation as to legality of lots;

- 9.2.7 Representation as to title of lots;
- 9.2.8 Representation as to the liability of any party to the contract to complete the transaction.
- 9.3 The Bidder User accepts that the contract for sale is between the Bidder User and the Auctioneer and therefore, iRostrum accepts no liability in respect of any lots or items sold.
- 9.4 If the Bidder User over pays for a lot (as assessed against insurable value) this is the responsibility of the Bidder User.
- 9.5 iRostrum has no knowledge as to, or responsibility for, the safety of lots. The Bidder User must not pre-suppose that all lots are risk free and not dangerous to the Bidder User.
- 9.6 iRostrum has no knowledge as to, or responsibility for, the legality of lots. The Bidder User must not pre-suppose that all lots are lawfully sold in the relevant jurisdiction. iRostrum does not accept any responsibility to protect Bidder Users from any illegality arising from their purchase or use of lots.
- 9.7 iRostrum is not in control of the information made available by the Auctioneer and accessed via the Website and/or Services. The Bidder User accepts that iRostrum is in no way responsible for the inclusion or use of any language or information or any detrimental effect it may have.
- 9.8 iRostrum does not warrant that the Website is free from infection by viruses or any other technologically harmful material that may infect the Bidder User's computer equipment, computer programs, data or other proprietary material ("**Bidder User's Computer System**") arising out of the Bidder User's use of the Website and/or Services. The Bidder User accepts that iRostrum does not accept responsibility to protect the Bidder User's Computer System from such viruses or other contamination or destruction. Subject to paragraph 10.2.1, below, iRostrum will not be liable for any loss or damage to the Bidder User's Computer System caused by a distributed denial-of-service attack.

Liability

10.1 Provision of the Services is not guaranteed.

- 10.1.1 The Bidder User accepts that access to iRostrum's Services (whether the Website, or the Services or access to a particular lot) may be withdrawn at any time. The Website and the Services may be interrupted and provision of the Website and the Services is not guaranteed. Bidder Users are advised to make alternative provision for making bids prior to the sale (for example by telephone) and must not rely on and are not entitled to rely on iRostrum's Services (whether the Website or the Services) to make bids. Such Services

may not be continuous and may be interrupted by factors within or outside iRostrum's control.

- 10.1.2 The Website and the Services are provided free of charge by iRostrum (see paragraph 6 above) 'as is' and 'when is' available only. iRostrum shall have no liability where a bid fails to be received by the Auctioneer or is delayed, or where the bid is made in error for whatever reason. iRostrum is under no obligation to correct erroneous bids or to resubmit bids which were lost in transmission or otherwise not received by the Auctioneer.

10.2 Limitation of liability

- 10.2.1 This clause 10.2 sets out the entire financial liability of iRostrum (including any liability for the acts or omissions of its employees, agents, consultants and subcontractors) to you in respect of:

- o any breach of these Website Terms;
- o any use made by the you of the Services;
- o any representation, statement or tortuous act or omission (including negligence) arising under or in connection with these Website Terms;
- or
- o any loss, damage or expense arising out of or in connection with our provisions of the Services to you.

- 10.2.2 Whilst we do not intend to avoid the consequences of our actions, we limit our liability to the higher of £10,000 or the value of our insurance policies in effect at the time of any event giving rise to a claim by you in relation to the Services performed.

- 10.2.3 Whilst nothing in these Website Terms seeks to exclude or limit our liability for death or personal injury resulting from our negligence, or for any damage or liability incurred by you as a result of any fraud or fraudulent misrepresentation on our part, or in relation to the quality of the Services, we are unable to cover any losses which are not directly covered by these Website Terms, such as loss of earnings or profit or data or any losses which arises as a result of you providing incorrect information to us.

- 10.2.4 It is your sole responsibility to ensure that information provided to us is accurate in all material regards.

- 10.2.5 Under no circumstances is iRostrum liable for the Auctioneer Site or the acts or omissions of the Auctioneer with whom the Bidder User contracts or with whom iRostrum link or facilitate communication with the Bidder User. It is your sole responsibility to ensure and verify the accuracy and validity of any information displayed or claims made in relation to the lots advertised.

- 10.2.6 The Bidder User agrees to pursue any dispute, claim, action or right against the Auctioneer independently and without recourse to iRostrum. The Bidder User agrees to release iRostrum from all and any liability for any dispute, claim, action or right in any way associated with the Bidder User's use of the Website and the Services.

Personal information

- 11.1 iRostrum may make such use of any information (including any personal data) arising from or in connection with or supplied by any Bidder User, as is necessary to provide for the effective provision of the Website, the Services, any databases made available through the Website and/or the Services from time to time, and as further provided in iRostrum's Privacy Policy referred to below.
- 11.2 iRostrum also collects certain personal data (including the Bidder User's address, contact number and email address) from the Bidder User on behalf of the Auctioneer and the Bidder User agrees that iRostrum is entitled to pass this information to the Auctioneer concerned.
- 11.3 Please read iRostrum's Privacy Policy for more information.

Confidentiality

- 12.1 The Bidder User will keep confidential any information received from iRostrum in connection with the Services and will not use the information other than as necessary to access and use the Services as expressly contemplated by these Website Terms. This restriction shall not apply to the extent the information (a) enters the public domain through no fault of the Bidder User; or (b) is required by law to be disclosed.

Force majeure

- 13.1 In no event shall iRostrum be liable for any delays or failures attributable to any cause beyond its reasonable control. Failures of telecommunications networks, the Internet, and/or iRostrum's or its subcontractor's IT systems shall without limitation be deemed to be events beyond iRostrum's reasonable control.

Third party rights

- 14.1 This agreement is only intended for the benefit of the parties (i.e. iRostrum and the Bidder User) and where expressly provided the Auctioneer and iRostrum's affiliates and subcontractors. The consent of the Auctioneer or iRostrum affiliates and/or subcontractors is not required to amend or vary these terms.

Entire agreement

- 15.1 The Terms constitute the entire agreement and understanding of the parties and supersede any previous agreement between the parties in respect of its subject matter. All terms and conditions which may be implied by law are hereby excluded to the fullest extent permitted by law.

- 15.2 Each of the parties acknowledges and agrees that in entering into an agreement based on the Terms it does not rely on any statement not contained within the Terms. Also, the striking out of one part by law shall not detract from the effectiveness of the entire agreement; the agreement shall operate effectively without that provision.

Assignment

- 16.1 iRostrum may at any time assign, transfer, charge or deal in any other manner with this agreement or any of its rights under it.

Severance

- 17.1 If any court or competent authority finds that any provision of this agreement (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of this agreement shall not be affected.

General

- 18.1 The Terms shall be governed by and shall be construed in accordance with the law of England and Wales. Each party agrees to submit to the exclusive jurisdiction of the English courts in any claim or matter arising under or in connection with the Website Terms. This is without prejudice to iRostrum's right to commence proceedings anywhere in the world relating to the protection of its intellectual property rights or those of its licensors.

iRostrum Privacy Policy

This privacy policy sets out how iRostrum Limited uses and protects any information that you give us when you use this Website.

iRostrum is committed to ensuring that your privacy is protected. With any information that we ask you to provide by which you can be identified when using this Website you can be assured that it will only be used in accordance with this privacy statement.

For the purpose of the Data Protection Act 1998 ("**the Act**") the data controller is iRostrum Limited of Telephone House, 69/77 Paul Street, London, EC2A 4NW United Kingdom ("**we**").

iRostrum may change this policy from time to time without notification and therefore advise you to regularly review this policy when you visit this site. This policy is effective from 15 March 2013.

Information we may collect from you

We may collect and process the following information:

- Information that you provide by filling in forms on this Website including:
 - Name and job title
 - Contact information including email address
 - Demographic information such as postcode, preferences and interests
 - Other information relevant to customer surveys and/or offer

If you do not want your personal data collected, please do not submit it to us.

What we do with the information we gather

You agree that we may obtain, hold and use the personal information you provide to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping
- We may use the information to improve our products and Services
- Provide support services to the Auctioneer

Sharing your personal information

iRostrum collects certain personal data (including your address, contact number and email address) on behalf of the Auctioneer and as part of the iRostrum Website Terms you agree that iRostrum is entitled to pass this information to the Auctioneer concerned. Please refer to the Auctioneer's Privacy Policy for more information on how they may use your personal information.

We will not sell, distribute or lease your personal information to any other third parties unless we have your permission or are required by law to do so.

Cookies

In addition to asking you to submit personal information, we may collect information about you automatically when you connect to this Website. This information is not personally identifiable and includes general information about your computer settings, your connection to the internet, your browsing patterns and your geographical location.

We may collect the above information through the use of cookies. A cookie is information which is sent to and stored on your computer when you first visit the Site, and allows us to identify your computer (but not you) the next time you visit the Site. We may use the information collected in this way to adapt the Site so that it better suits you and your interest.

Most Internet browsers give you the option to reject all cookies, accept all cookies, erase cookies stored on your computer or be notified before a cookie is stored on

your computer. Without cookies enabled, you may not be able to use certain features on our site. You will need to refer to your Internet browser instructions to find out more about these options and how to use them. For more information about cookies and how to control them, please visit AboutCookies.org.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Unfortunately, no data transmission via the Internet can be completely secure. So, whilst we will do our best to protect your personal data, we cannot ensure the security of your data transmitted to our site. Any transmission is at your own risk. Once we have received your information we will use strict procedures and security features to prevent unauthorised access.

Links to other websites

This Website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Access to information

You may request details of personal information which we hold about you under the Data Protection Act 1998. We may charge a small administration fee of £10. If you would like a copy of the information held on you please write to iRostrum, Telephone House, 69/77 Paul Street, London, EC2A 4NW United Kingdom.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.