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Subject: Information Services for Families in Wiltshire

This information is being sent to you on behalf on Wiltshire Council. The information captures the changes to the provider of the Family Information Service (FIS) and Parent Partnership Service (PPS).

Information Services for Families in Wiltshire

From 1st April 2014 the Family Information Service will be provided by Wiltshire Council and the Parent Partnership Service will be provided by Action for Children. Previously these services have been provided by **ask**. Wiltshire Council would like to thank **ask** for providing valued services to families of Wiltshire over the last 20 years. The new services and contact details are:

Service Name	Service Description	New Provider	Contact Details
Family Information Service	General information and signposting service for parents/ carers about services and facilities in Wiltshire.	Wiltshire Council	0300 003 4573 www.wiltshirefis.org.uk
Parent Partnership Service	Information, support and advice service to parents/ carers about their child's special educational needs.	Action for Children	01225 769399 www.actionforchildren.org.uk/our-services/wiltshire-parent-partnership

The following services also provide helpful information and support to families:

Service Name	Service Description	Provider	Contact Details
Childcare Information Service	Information for parents/ carers about Ofsted registered childcare.	Wiltshire Council	0300 003 4561 www.wiltshire.gov.uk/schoolseducationandlearning/earlyyearsandchildcare.htm
Benefits Advice	Information and advice for parents/ carers about a wide range of benefits.	Wiltshire Council	0300 003 4560 www.wiltshire.gov.uk/counciltaxhousingandbenefits.htm
SENDIS (SEN and Disability Information Service)	Information and signposting for parents/ carers of children and young people from 0-25 with special educational needs and/ or a disability about short breaks, activities and other services.	Wiltshire Parent Carer Council (WPCC)	01225 764647 www.wiltshireparentcarercouncil.co.uk

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