



# St. Paul's R. C. Primary School

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Thank you for completing the recent questionnaire. We had a total of 44 returns (44/172) and there were a cross-section of returns representing Nursery to Y6.

The feedback and comments we received are largely positive, and your constructive comments will help us to make further school improvements. Please see below:-

## **Your feedback about Parents' Evenings:**

Parents' Evenings			
I find the on-line booking system useful.	Agree	Disagree	Don't know
I receive valuable information about my child/children at parents evening.	Agree	Disagree	Don't know
I find it beneficial for my child to be part of the discussion at Parents Evening (Year2 – Year 6).	Agree	Disagree	Don't know

- The majority of parents and carers find the on-line booking system useful (38/44)
- All parents and carers said that they receive valuable information about their child/children at Parents' Evenings (42/44 – Two parents have not attended yet as children have just joined Nursery)
- Some parents and carers find it beneficial for their child to be involved in the discussion (15/44). Some parents and carers answered 'do not know' as they have chosen not to bring their child or their child may be too young to attend (23/44). Some parents and carers disagree with bringing their child to parents evening (6/44).

## **Your Comments:**

"The on-line system and organisation for parents' evening is very good."

"Being able to choose your own time and date is preferable."

"I like the on-line booking system, although the early slots are booked within seconds of the message being sent from school."

"Lots of sensible information about my child's progress."

"I find the time allocated isn't long enough."

"I find it useful to see how my children interacts with their teacher and to hear their views."

"It could make it difficult to discuss issues in front of my children."

## **School response and action:**

- The online booking system will remain. Support will be available via the school office if parents and carers need assistance to book on-line. The booking site will "go-live" after school to allow more parents and carers to access it immediately. A text message will be sent to alert parents and carers that the system is available to take bookings.
- Teaching Assistants will continue to be available in the classrooms during Parents' Evening to provide general information to you about your child. The 10 minute consultation time with teachers will focus on

academic progress, attainment and behaviour for learning. Parents and carers are able to make an appointment to discuss any concerns about their child's progress or welfare if they feel they have concerns. Please do this via the school office.

- Parents and carers are reminded that it is optional as to whether to bring their child along to the consultation. We believe that this can be useful for children from Y2-Y6 but appreciate that parents and carers may feel differently. Please continue to use your own judgement and preference.

**Your feedback about Communication:**

Communication			
I find the information I receive from school about the curriculum useful.	Agree	Disagree	Don't know
I find the regular school newsletters keep me informed about school life.	Agree	Disagree	Don't know
I feel confident when contacting the school that any issues will be dealt with promptly.	Agree	Disagree	Don't know

- The majority of parents and carers find the information they receive from school about the curriculum useful. (41/44)
- Overwhelmingly, the monthly school newsletter ensures that information is shared and parents and carers are informed about school life. (43/44)
- Most parents and carers feel that issues they raise are dealt with promptly (41/44). Three parents and carers responded "don't know" to this question.

**Your Comments:**

"Communication is always excellent, purposeful and helpful."

"People are friendly and genuinely care about children and families."

"The newsletters are a great help and everything seems to have been planned further in advance this school year."

"Sometimes I don't get letters from school and only had information from other mams."

"The school is excellent at dealing with any issues promptly."

**School response and action:**

- We will continue to keep the school website up to date with curriculum information. Under the 'Curriculum' tab there is a page for each class which contains a general overview about the class, the adults in the class, as well as routines. There will also be copies of termly newsletters outlining learning and events. Information about learning over a period of time can also be found. From time to time additional information will be added e.g. videos about National Tests. A calculation policy will be added to the curriculum page to support parents and carers with age appropriate methods for maths.
- The monthly newsletter will continue and dates for school events will be shared as early as possible to facilitate arrangements.
- Most letters are now sent electronically via e-mail and placed on the school website under the 'Parents and Carers' tab – Letters to Parents. Some letters that require a form to be returned are sent out as paper copies but these will now be emailed too along with a text alert.
- We feel it is essential that any concerns regarding your child or the school are raised directly by parents and carers. Office staff are available to take telephone calls or to speak to parents and carers directly. To ensure that your queries or concerns are addressed promptly and in an appropriate way, it is sometimes necessary to make an appointment to speak to the headteacher, deputy head or class teacher; we aim to do this as promptly as possible. We hope that parents and carers feel confident that general messages or queries can be responded to by duty teachers before school or class teachers after school. If you require a longer discussion then please make an appointment.

**Your feedback about the Curriculum:**

I feel the school have provided the opportunity to find out more about the curriculum and how to support my child’s learning journey.	Agree	Disagree	Don’t know
If you were able to attend the recent curriculum evenings for pupils from Year 1 to Year 6 could you please comment on the structure and content of the meeting.			

- The majority of parents and carers (42/44) agreed that the school provides the opportunity to help them support their child’s learning journey by providing information about the curriculum or curriculum evenings for parents and carers to attend.

**Your Comments:**

“The curriculum evening was excellent. It supported parents to understand the huge changes and gave confidence.”

“I enjoyed the meeting – it was informative and useful”

“The evening was very well presented and the supporting hand outs were encouraging.”

“It was good to have all the teachers at the meetings to provide information.”

“The new government expectations of children are scary.”

“I think the standards set by the government are ridiculously high.”

“We couldn’t attend due to prior commitments but would find the information given out useful.”

“Additional workshops could be offered to allow parents the opportunity to see exactly what the children are learning.”

**School response and action:**

- Curriculum evenings will be offered annually as almost all parents and carers who attended found them useful and valued the time that teachers had taken to share information and strengthen partnership for the benefit of their child/children.
- Power point presentations used during the evenings will be placed in the curriculum area of the school website. Any further information or handouts will also be added. Some resources are paper based so please ask your child’s class teacher if there is anything else to receive.
- We will consider providing workshops for parents and carers that are specific e.g.: maths events, reading events, spelling, punctuation and grammar events or may consider providing an option for parents and carers to have a drop-in session to glean further information and support with the curriculum.

We do hope that you have found the information provided useful. Thank you once again for your valued responses.

As always, if you have any queries or concerns about your child’s welfare or progress, or any aspect of school life please do not hesitate to contact us.

Yours sincerely,

Mrs. S. Sinclair  
Headteacher