

COMMUNICATION QUESTIONNAIRE - MARCH 2018

Thank you so much for taking the time to complete our Communication Questionnaire-it is very much appreciated. In total we had 78 responses. The winner of the raffle prize goes to Mr P Reddy (his child is in Year 1)

I have included the responses below and some of the comments made.

| QUESTIONS Please circle yes or no. | |
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| 1. | <p>Do you prefer the Headteacher newsletters sent out via the website with a text reminder?</p> <p>Yes 75% No 25%</p> <p><i>Much easier especially if you have a large family</i></p> <p><i>If No please tell us why not, or how we could do it better.</i></p> <p><i>Prefer e mails</i></p> <p><i>Forget to look at website</i></p> <p><i>Prefer paper copies</i></p> <p><i>Like to put letter on noticeboard/fridge</i></p> <p><i>Can you E mail with a direct link to the website?</i></p> <p><i>Give an option of a paper copy for parents</i></p> |
| 2. | <p>Do you like the school texting to parent system?</p> <p>Yes 97% No 3%</p> <p><i>Please tell us more.</i></p> <p><i>Good for reminders</i></p> <p><i>Very helpful</i></p> <p><i>Keeps us up to date</i></p> <p><i>Like the super learner texts</i></p> <p><i>Good information on which entrances/exits to use during the snow</i></p> <p><i>Some texts are irrelevant to me/my child -hopefully the new App that is being introduced will help in this area</i></p> <p><i>Can a text go to both parents? Currently the package we buy into only allows for one parent to receive a text. We have raised this with the company</i></p> <p><i>Can text message state which classes/year group the message is for? Yes-we can try to do this, however, we are limited with the amount of 'characters' we can use in any one text.</i></p> <p><i>Some text messages are sent out quite late-can we give more notice? Yes-we will try our best to do this. We do put all calendar dates on the school website. They are also sent out in the Headteacher newsletters and in class newsletters.</i></p> |

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|-------|--|--------|-------------|---------|-------------|---------|--------|-------|----|-----|-----|-----|-----|----|--|
| 3. | <p>Are the half termly class newsletters useful? Yes 99% No 1%</p> <p>Could we could improve them? More detail about the curriculum Really good, very informative Can we do reminders about snack money? Same information-can we vary it sometimes?</p> | | | | | | | | | | | | | | |
| 4. | <p>How often do you look at the information on the school website?</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: center;">Daily</td> <td style="text-align: center;">2-3 days</td> <td style="text-align: center;">Weekly</td> <td style="text-align: center;">Fortnightly</td> <td style="text-align: center;">Monthly</td> <td style="text-align: center;">Rarely</td> <td style="text-align: center;">Never</td> </tr> <tr> <td style="text-align: center;">3%</td> <td style="text-align: center;">39%</td> <td style="text-align: center;">19%</td> <td style="text-align: center;">17%</td> <td style="text-align: center;">18%</td> <td style="text-align: center;">4%</td> <td></td> </tr> </table> <p>Can we send out more text reminders as prompts to check the website? Yes</p> | Daily | 2-3 days | Weekly | Fortnightly | Monthly | Rarely | Never | 3% | 39% | 19% | 17% | 18% | 4% | |
| Daily | 2-3 days | Weekly | Fortnightly | Monthly | Rarely | Never | | | | | | | | | |
| 3% | 39% | 19% | 17% | 18% | 4% | | | | | | | | | | |
| 5. | <p>Are you kept well informed about school events? Yes 94% No 6%</p> <p>Please tell us more. Like the texts/posters and children know A bit more notice needed-some texts come out last minute. We will try and send out information earlier Great to have text reminders about events Some info is a little vague-this may be to do with the limited amount of 'characters' we can use per message but we will look at this Some letters get crumpled/torn in school bags The website is difficult to navigate on a mobile-hopefully the new mobile app will help here. Can we email?</p> | | | | | | | | | | | | | | |
| 7. | <p>Are staff in school approachable? Yes 98% (one reply was 'depends who you approach') No 2%</p> <p>Friendly, accommodating, lovely You can always make an appointment Always Very Fantastic Friendly, professional All staff are wonderful, including the Oscars staff</p> <p>More staff on playground at the start of the day?</p> | | | | | | | | | | | | | | |

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| 8. | <p>We are in the process of building a school app (Free to download), this will allow you to choose what you receive via messages, newsletters and any other school information e.g. if you have children in Y3 and Y1 you can click to only see information from those classes.</p> <p>Would you download the APP? Yes 94% No 6%</p> <p>Please tell us more.</p> <p>An extremely positive response to this question-brilliant idea</p> <p>Parents to be sent notifications when new things are added.</p> |
| 9. | <p>Please tell us anything else that we would find useful/supportive in the way we communicate with you.</p> <p>You do an awesome job! THANK YOU!</p> <p>Want more information about my child's school day-your child's class teacher will happily speak to you about this</p> <p>Tell me if my child is falling behind or needs extra support -we are going to be looking at the information parents get around their child's progress</p> <p>More feedback from homework</p> <p>Class blogs to share work/photos-something we are going to be looking at</p> <p>Meetings held in the school day are hard to attend for working parents-webinars? We do appreciate this-we have reviewed attendance at meetings and last year when we held meetings after school we had very few parents attend.</p> <p>Put all letters on the school website-we can look to do this</p> <p>Like the personal messages that get written in reading diaries</p> |
| | <p>Once again-thank you very much for taking the time to complete this questionnaire.</p> |