# ACCOUNTABILITY TEMPLATE Build a fully responsible team

Systems and Teams.com

in less time

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#### We can make you the least important person in your business.

It has been said that great businesses are not built by extraordinary people but by ordinary people doing extraordinary things with systems.

At Systems and Teams, we believe in a systems-first approach that allows us to **shift your business to where results are systems-dependent** rather than people-dependent.

Our objective is simple: to systemize your business, replicate the methods of your best team members (or even yourself), and free up your time to reduce stress and elevate your quality of life.

By creating a business structure that doesn't rely on extraordinary people (or yourself) showing up every day but rather on clear, replicable systems, we give you **the freedom to focus on growth** rather than daily management.

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#### **Functionality**

For each task, there are two possible values to enter each day.

If the box is left blank, it will remain white—this can be used for days when you intentionally leave certain tasks open, such as weekends when no mandatory tasks are scheduled. Feel free to adjust this based on your business needs and preferences.

F ▼	G	Н	1	J	K	L	М
Мо	Tue	Wed	Thu	Fr	Sa	Su	WEEK
1-Mar-25	2-Mar-25	3-Mar-25	4-Mar-25	5-Mar-25	6-Mar-25	7-Mar-25	1
х	х	-	-	х			60.00%
х	х	х	-	х			80.00%
							A .

At the end of each day, you'll receive an **Accountability Performance Value (APV)**, which gives you an overview of how the day went.

Accountability Performance Value (APV)	35.00%	100.00%	100.00%	50.00%	0.00%	100.00%

This value becomes increasingly valuable as you add more tasks for your team to be accountable for.

Over time, it helps you track productivity more effectively, especially as the volume of tasks grows, and keeping a clear overview of daily

performance becomes more challenging.

#### Here's how to track progress with the tool:

• Enter "x" when your team successfully completes a task, duty, or process from the list. This will turn the box green, signifying completion.

Systems &Teams	Accountab	Accountability Template			Wed	Thu
Department	Team Member	Activity	1-Mar-25	2-Mar-25	3-Mar-25	4-Mar-25
Sales	Johnthan	Follow up with yesterdays leads	х	х		
		Update CRM	х	х	х	
		Send 100 new emails	Х			
		Make 100 calls	х			
		Prepare quotes	х			

• Enter "-" if the task, duty, or process was not completed for the day. This will turn the box red, indicating an area that needs attention.

Systems &Teams	Accountab	Accountability Template			Wed	Thu
Department	Team Member	Activity	1-Mar-25	2-Mar-25	3-Mar-25	4-Mar-25
Sales	Johnthan	Follow up with yesterdays leads	х	х	-	-
		Update CRM	х	х	х	-
		Send 100 new emails	х	-	х	-
		Make 100 calls	х	-	-	-
		Prepare quotes	х	-	-	-

This simple yet effective system allows you to track progress and identify areas for improvement.

By using this tracker, you'll ensure that you and your team stay accountable and aligned with your goals, just like we help our clients at **Systems and Teams** stay on track during our personalized consulting and system mapping sessions.

#### This Tracker Can Be Designed For:

- Company-wide tracking (visibility across all departments)
- Single department tracking (focused oversight on a specific team)
- Individual team member tracking (personalized accountability & performance tracking)
- New employee onboarding (8-week structured training tracker)

By integrating this system, you create a scalable and repeatable way to manage tasks, teams, and projects while ensuring alignment with company goals.

[Click here to access the tool]

\*Please note that this resource is only one small piece of the puzzle that is scaling your business on systems. We highly recommend **watching the video** below to understand better what you need to implement to achieve predictable growth.



#### Click here to watch

"How to Escape Daily Operations & Scale Your
Business on Autopilot"

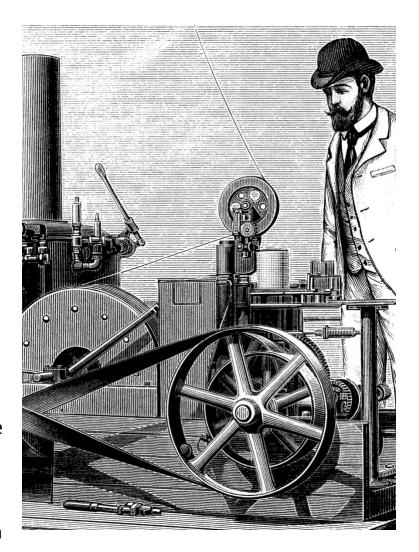
## IMPORTANT: Ramping Up Accountability

As your team gets into the rhythm of tracking their tasks, you'll notice a significant shift in how they approach their responsibilities.

The key to scaling any business efficiently is gradual accountability—building a culture where each individual understands their role, tracks their progress, and takes ownership without you needing to be the enforcer.

This is exactly how we work with our clients at **Systems and Teams** to create sustainable, high-performing teams—through proven methods like this accountability tracker.

Here's how you can build up accountability over time, just like many of our clients have done with us:



#### 1) Start Small

In the beginning, focus on a few critical tasks that can be easily tracked. This gives your team the opportunity to establish consistency before introducing more complex tasks.

Activity	1-Mar-25	2-Mar-25	3-Mar-25
Processing Invoixes	х	х	-
Confirming meetings	х	х	х
Updating EOD report	х	-	х
Updating team timetable	х	-	-

We recommend starting with simple, measurable goals that align directly with your business's core objectives—just like we guide our clients here at Systems and Teams during the early stages of training and process mapping.

#### 2) Gradually Increase Responsibility

Once your team is consistently hitting green "x" marks, it's time to shift your focus from what is being done to what isn't being done.

Processing Invoixes	х	х	х	х	х
Confirming meetings	х	х	x	х	x
Updating EOD report	х	-	х	х	-
Updating team timetable	х	х	-	-	-
Social Media replies	х	х	x	х	-
Complete EOD report	-	-	х	-	-

The goal here is to find the holes in your processes—what is getting missed, rather than what is going well. If a task has been receiving a consistent 100% completion rate with all green "x" marks for several weeks in a row, then it's a sign that task is being effectively handled.

Processing Invoixes	х	X	x	х	х	100.00%
Confirming meetings	х	х	x	х	x	100.00%

You can likely stop tracking it and let it continue running smoothly on autopilot.

This is something we help our clients achieve here at **Systems and Teams**, ensuring their systems are running smoothly and they can focus on scaling their business.

By focusing on areas that consistently miss the mark or have incomplete tracking, you can identify where there are gaps in your systems.

Мо	Tue	Wed	Thu	Fr	Sa	Su	WEEK
1-Mar-25	2-Mar-25	3-Mar-25	4-Mar-25	5-Mar-25	6-Mar-25	7-Mar-25	1
х	х	х	х	х	_		100.00%
-	-	-	-	х			20.00%
х	-	х	-	-			40.00%
-	х	-	-	-	_		20.00%
x	х	-	х	-			60.00%
-	-	х	-	-			20.00%

This allows you to proactively address any weak spots in your operations rather than wasting time tracking tasks that are already functioning well.

Gradually, this approach helps shift your focus to where the attention is needed most—ensuring that you're not micromanaging what's already working, but

instead, dedicating energy to areas that still require improvement or optimization.

#### 3) Weekly Reviews

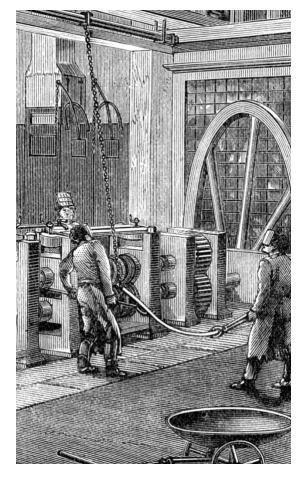
Set aside time each week to review the tracker with your team—not to

micromanage, but to clear the path for them and make their jobs easier.

If tasks aren't being completed or goals aren't being met, there's a reason—whether it's a process inefficiency, a lack of clarity, or a team structure that needs optimizing for better time management and throughput.

Leaders should focus on removing barriers rather than dictating every step of the process. Instead of asking, "Why wasn't this done?", shift to "How can I help?"—this reframes the conversation from blame to problem-solving, allowing team members to openly discuss what's blocking them.

When leaders actively support their teams,



employees feel empowered to take ownership, problem-solve more effectively, and improve overall performance. At **Systems and Teams**, this is a critical part of the consulting process we provide to clients—empowering leaders to step back and allow their teams to thrive.

Remember, when the team's job is easier, our job is easier—so our focus should always be on making their work as smooth and efficient as possible.

#### 4) The Power of Accountability

By consistently using this system, you'll cultivate a team that takes full ownership of their responsibilities, freeing you from the constant need to follow up.

More importantly, this accountability tracking sheet doesn't just highlight what's getting done—it reveals why things aren't getting done. If a task was missed, was it due to unclear instructions, lack of resources, poor time management, or a bottleneck earlier in the workflow? Did an issue in the morning snowball into missed tasks later in the day?

It's important to recognize that **it's never a "team problem**"—it's always a system, process, or leadership problem. If your team isn't completing tasks or meeting expectations, something upstream is causing the breakdown.

Are the roles clearly defined?
Are expectations realistic?
Are there gaps in training, documentation, or delegation?

Blaming the team only leads to frustration and resistance, while focusing on optimizing systems leads to real, lasting improvements.

This mindset is at the heart of our approach here at **Systems and Teams**. We help our clients solve these system-level issues through personalized consulting, ensuring their businesses are optimized for maximum performance.

Every missed task tells a story about your business and how your team operates within it. This system helps you spot inefficiencies, process gaps, and recurring obstacles so you can optimize workflows instead of reacting to problems after they occur.

Rather than asking, "Why wasn't this done?", shift your approach to "What's preventing this from being completed?" or "How can I help clear the path?".

This subtle but powerful shift moves the focus from blame to problem-solving, allowing you to refine systems rather than micromanage individuals.

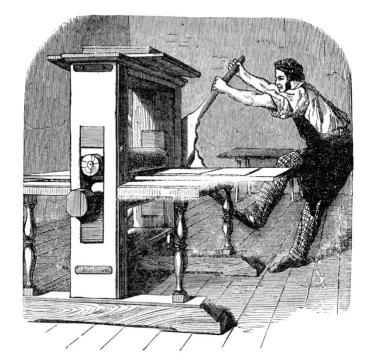
By fostering a culture of accountability and continuous improvement, you'll spend less time overseeing daily operations and more time scaling your business.

With a team that operates with autonomy and a well-structured system in place, you gain the confidence that your business can run smoothly—whether you're present or not.

#### **Customizable for Your Needs**

The beauty of this accountability tracker lies in its adaptability. Every business is unique, and that's why we designed this system to be flexible enough to meet your specific needs. Whether you're managing a small team or scaling up a larger operation, this tracker can evolve to fit your team's requirements.

Customize the tracker to align with your business operations by creating specific sections for each team. Whether it's sales, marketing, customer service, operations, or production, tailoring the tracker ensures that each role is accounted for with relevant tasks.



This customization allows you to clearly see who is excelling, who may need additional support, and where your resources are being allocated. Additionally, by categorizing tasks, you gain insight into which areas of your business may be bottlenecked, allowing you to adjust workflows or redistribute tasks to improve efficiency.

Many of our clients at Systems and Teams use this template alongside our training to map and design their processes, which then get tracked inside the system for clarity and accountability.

Beyond tracking completion rates, this system helps identify patterns in missed tasks. If a team consistently struggles with certain activities, it's a sign that something upstream—such as a broken process, unclear instructions, or unrealistic workload—needs to be addressed.

Leaders should use this data to improve systems rather than placing blame, ensuring a more streamlined and productive operation. This is a key component of our work with clients at Systems and Teams, helping to identify where things are breaking down and then optimizing those areas to make teams more efficient.

#### **Frequency Adjustments**

Every role in your business operates on a different rhythm, which is why a one-size-fitsall approach doesn't work. The tracker allows you to adjust task frequency based on team needs.

#### For example:

- Sales teams might have daily lead generation and follow-up tasks.
- Marketing teams may work on weekly content plans and ad performance reviews.
- Operations teams could focus on bi-weekly system audits or monthly quality control checks.

This flexibility ensures that the tracker adapts to the pace and complexity of each role, helping you create a tailored system for success.

It also allows for seasonal or campaign-based adjustments, ensuring that shifting priorities are reflected in daily operations—something we help our clients manage at Systems and Teams while scaling their businesses effectively.

#### **Personalized Accountability**

Not every team member requires the same level of oversight. Some thrive with autonomy, while others need more structured guidance—especially newer employees.

The tracker allows you to adjust accountability levels based on experience and performance:

- New hires can start with structured, step-by-step tasks and gradually build independence.
- Experienced employees can be assigned more complex or strategic responsibilities from the start.
- Underperforming team members can have closer monitoring to identify roadblocks and improve efficiency.

Additionally, you can duplicate the entire tracker for a single team member, creating a custom performance log that helps guide individual coaching and professional development.

If a team member isn't meeting expectations, reviewing their tracker history can provide clear, data-driven insights into what needs improvement—whether it's training, workflow adjustments, or shifting priorities.

Many of **Systems and Teams'** clients use this same approach with our personalized consulting to support individual team members' growth.

At Systems and Teams, we help business owners systemize every part of their company—from operations and sales to hiring and service delivery—so that work gets done right without errors, delays, or your constant involvement.

#### Six Areas For Business Freedom

Instead of spending years putting out fires and figuring it all out alone, we'll save you time, money, and stress by helping you shift from 'business operator' to 'business owner.'

Explore the six core systems that reduce friction and drive growth — no specific order needed.

**Optimisation:** Optimize your operations, services, and team for greater efficiency, productivity, and happiness. Reclaim an average of 4-6 hours per week per employee / founder. Learn More

**Centralised Knowledge:** Foster accountability and transparency across teams by reducing meetings, emails, and time on Slack. Cultivate ownership and a team wide commitment by making information and skills accessible to all. <u>Learn More</u>

**Process & System Design:** Eliminate assumptions and ambiguity. Our Perfect Process Method™ replicates the effectiveness of A-players, duplicates decision makers, and clones creativity. <u>Learn More</u>

**Hiring Systems:** Streamline your hiring process by reducing time spent on applications and interviews. With our systems-first approach, focus on attracting the right person for the right system, rather than role-first hiring. <u>Learn More</u>

**Business Management:** Begin to run your business like an operator and an investor. Develop dashboards, operational systems, and KPI levers that enable your business to function with clock-like predictability. <u>Learn More</u>

**Sales Operations:** Integrate our top-performing sales systems to easily boost revenue per employee with less effort. This integration also provides increased visibility to identify and address sales problems before they escalate. <u>Learn More</u>

#### Our clients have:

Quadrupled profits while reducing workload

- Built systems that run their business without them
- Scaled and exited their companies with ease

On this page you'll discover how our clients have transformed their businesses and reclaimed their lives, earning more while working less:

https://www.systemsandteams.com/casestudies

If you're ready to free up your time and scale your business, book a free consultation with us today. <a href="https://www.systemsandteams.com/makeabooking">https://www.systemsandteams.com/makeabooking</a>