



## **Countryside Education Visits Accreditation Scheme – Refund Policy**

Refunds will be available only in exceptional circumstances and if

- you have requested it within the 14-day cooling off period (from date of booking);
- you have not completed (or attempted to complete) any elements of the course; and
- you have not received an Accreditation Certificate (whether digital or physical) from the course;

Please note any refunds will incur a £20 (plus VAT) admin fee.

This is made clear during the booking and payment process. This is also communicated as part of the receipt of booking to the learner.

**Policy last reviewed March 2026, to be reviewed no later than March 2027.**

*CEVAS is managed by LEAF (Linking Environment And Farming) on behalf of the Access to Farms Partnership.*



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