

Our simple guide to returning to our theatres

Before you visit



1 Take an NHS Lateral Flow test

Before travelling to the theatre please take an NHS lateral flow test and only attend the show if the result is negative.



2 Check you have no Covid Symptoms

Please check you have no Covid-19 symptoms even if your lateral flow test result is negative.



3 Consider travel options

Consider your travel options and use a car, motorcycle, bicycle or walk to the theatre where possible. Avoid busy times and routes on public transport in accordance with UK Government guidance.



4 Pack your face covering

While we can't legally enforce the wearing of face coverings, we will ask our audiences to wear a face covering throughout their visit, unless they are medically exempt. Face coverings will also be available in all our theatres.



5 Arrive in plenty of time

We are opening the theatres 60 minutes before the show starts.

When you arrive



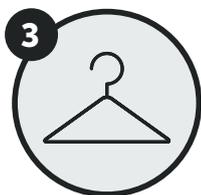
1 Join the queue

On arrival at the venue please join the queue and maintain your distance.



2 Security check

Security checks will be in operation for your safety.



3 Cloakroom

Cloakroom capacity is limited so we ask that you only bring minimal belongings with you.

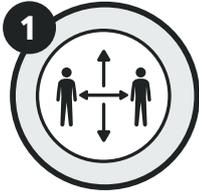


4 Ticket check

Your ticket will then be scanned to gain entry.

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During your visit



1 Be aware of those around you

During your visit please be aware of those around you, especially in busier areas and when queueing.



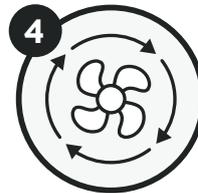
2 Hand hygiene

During your visit please use the hand sanitiser stations and wash your hands regularly.



3 Enhanced cleaning

Rest assured, as always, the theatre is professionally cleaned on a continual basis. Common contact surfaces and toilet facilities are regularly sanitised by our on-site cleaning team.



4 Theatre ventilation

Our theatres are equipped with mechanical ventilation systems which introduce fresh, filtered air, none of which is recirculated.



5 Contactless payments

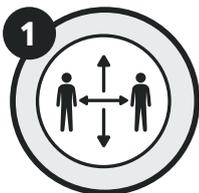
We are encouraging contactless payment throughout the venue to minimise contact.



6 Our team are here to help

Our staff will be on hand during your visit to provide guidance around the theatre. If you have any questions or feedback on your experience, don't hesitate to chat to one of them.

When you are leaving



1 Maintain your distance when leaving

When leaving please be aware of those around you and maintain your distance.