

Our simple guide to returning to our theatres

Before you visit



1 Confirm your Covid-19 Status

Although there will be no formal COVID certification system in place in relation to your particular performance, for the comfort and reassurance of all our guests we kindly request that all audience members over the age of 11 years take a COVID lateral flow test within 48 hours of their visit to the theatre.

This request does not apply to guests who have chosen to obtain a Domestic COVID-PASS from the NHS App or website (or national and international equivalents) which demonstrates double vaccination plus 14 days or natural immunity. **Please bring your negative test result or COVID-PASS to the theatre with you as we may ask to see it on arrival.**

The NHS COVID Pass lets you share your Coronavirus (COVID-19) vaccination records or test COVID-19 status in a secure way. Full details about the NHS COVID Pass can be found on the [government website](#).

See below for further details.



2 Check you have no Covid Symptoms

Please check you have no Covid-19 symptoms even if your lateral flow test result is negative.



3 Consider travel options

Consider your travel options and use a car, motorcycle, bicycle or walk to the theatre where possible. Avoid busy times and routes on public transport in accordance with UK Government guidance.



4 Pack your face covering

While we can't legally enforce the wearing of face coverings, we will ask our audiences to wear a face covering throughout their visit, except when eating and drinking or if they are medically exempt. Face coverings will also be available in all our theatres.



5 Arrive in plenty of time

We are opening the theatres 60 minutes before the show starts.

When you arrive



1 Join the queue

On arrival at the venue please join the queue and maintain your distance.



2 Security check

Security checks will be in operation for your safety.



3 Cloakroom

Cloakroom capacity is limited so we ask that you only bring minimal belongings with you.

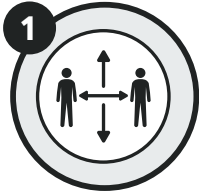


4 Ticket check

Your ticket will then be scanned to gain entry.

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During your visit



1 Be aware of those around you

During your visit please be aware of those around you, especially in busier areas and when queueing.



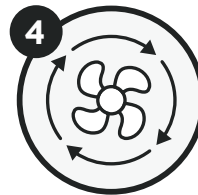
2 Hand hygiene

During your visit please use the hand sanitiser stations and wash your hands regularly.



3 Enhanced cleaning

Rest assured, as always, the theatre is professionally cleaned on a continual basis. Common contact surfaces and toilet facilities are regularly sanitised by our on-site cleaning team.



4 Theatre ventilation

Our theatres are equipped with mechanical ventilation systems which introduce fresh, filtered air, none of which is recirculated.



5 Contactless payments

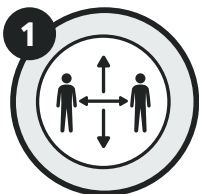
We are encouraging contactless payment throughout the venue to minimise contact.



6 Our team are here to help

Our staff will be on hand during your visit to provide guidance around the theatre. If you have any questions or feedback on your experience, don't hesitate to chat to one of them.

When you are leaving



1 Maintain your distance when leaving

When leaving please be aware of those around you and maintain your distance.

Covid-19 Status

Although we have no formal COVID certification system in place, for the comfort and reassurance of all our guests we kindly request that all audience members over the age of 11 years provide:

Proof of a **NHS negative lateral flow test** taken within the last 48 hours. [Click here](#) to have tests sent to your home. Negative test results can be demonstrated with an email, text message or print out, or via the NHS App.

Or

Proof of **full vaccination** (With your second dose administered at least 14 days before the day of your visit, or 1 dose of the Janssen vaccine) displayed via the NHS COVID Pass in the NHS App, via NHS.UK or in the form of a letter via the NHS as a PDF or print out. National and international equivalents are also accepted.

Or

Proof of **natural immunity** (shown by a positive PCR test result for COVID-19, in the last 180 days from the date of the positive test and after completion of the self-isolation period). displayed via the NHS COVID Pass in the NHS App, via NHS.UK or in the form of a letter via the NHS as a PDF or print out. National and international equivalents are also accepted.

Please bring your negative test result or COVID-PASS to the theatre with you as we may ask to see it on arrival.

For more information about the NHS COVID Pass, please [click here](#).

Please download to your mobile phone via the [Google Play Store](#) or the [Apple App Store](#).