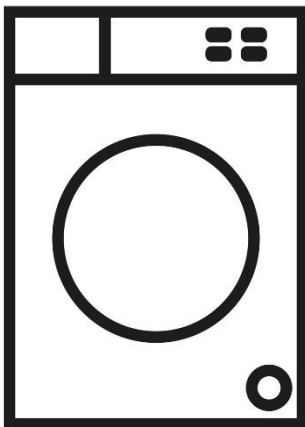




Russell Hobbs

7KG 1400 Spin Speed Washing Machine

Instruction Manual



Model number:

RH714WM1 (W) (B) (G) (R) (S)

For Customer Services & Spare Parts please call **0345 208 8750**
or visit us at <https://mda.russellhobbs.com>

IMPORTANT:
RETAIN FOR FUTURE REFERENCE

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Safety instructions

Important note:

Please read this booklet before installing and switching on this appliance. The manufacturer assumes no responsibility for incorrect installation and usage as described in this booklet.

- **This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.**
- Do not use an extension lead for this appliance. Only plug directly into a wall socket.
- Do not plug in damaged plug sockets.
- In case the power cable becomes damaged, contact **0345 208 8750** for advice.
- Never pull the cable when unplugging – always grip the plug itself.
- Do not plug-in or pull-out the plug from the receptacle with wet hands to prevent electric shock.
- Never touch the machine with wet hands or feet.
- Never open the detergent drawer when the appliance is running.
- Never force the door to open when the washing machine is running.
- Do not touch discharging hose and water during discharging as the appliance may reach high temperatures when running.
- In case of any breakdown, unplug the appliance first and then turn the tap off. Do not attempt to repair by yourself, always contact **0345 208 8750** for advice.
- Remember that packaging materials of your machine may be dangerous for children.
Keep the packaging materials in a place where children cannot reach or dispose of them appropriately.
- Do not allow your children to play with the washing machine as it is an electrically- driven appliance.
- Keep your pets away from your machine.

Safety instructions

- Your machine should only be used by adults in line with the information provided in this user's manual.
- Your machine is designed to be used domestically. Commercial use will cause your warranty to be cancelled.
- Any interference with the appliance, except when carried out by a qualified engineer, will render your warranty invalid.
- Ideal operating temperature of your machine is 15-25°C.
- Do not place your machine on carpet as this will block ventilation of the base.
- Do not keep inflammable liquids near your machine.
- You should remove the transport bolts of your machine before the first usage. Faults occurring in machines operated with transport bolts fitted are not covered by the warranty.
- Do not put the discharging hose of your machine in a bucket or sink.
- Your machine is not covered under warranty for faults caused by any kind of external factors (pesticides, fire, etc.).

To avoid fire, electrical shock and other accidents, please remember the following:

To ensure your safety, an earthed power supply should be used.

- Only the voltage indicated in power label can be used. If you are not clear of the voltage at home, please contact your electricity supplier.
- When you are using the heating function, the maximum current through the washing machine will reach 10A. Therefore, please make sure the power supply units (current, voltage and cable) can meet the normal load requirements for the machine.

Before using your appliance

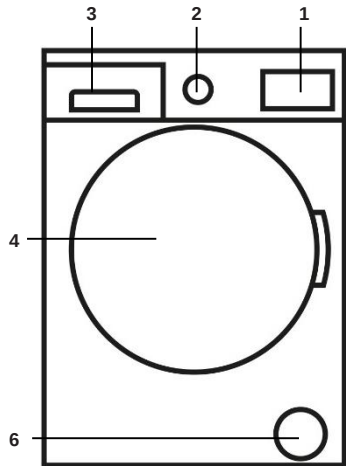
- Transportation screws which are located at the back of the machine, must be removed before using or running the machine. You will void the manufacturer’s guarantee if these are not removed before using or running the machine
- Before installation, check that all parts listed below are present. If any parts are missing, please contact the Russell Hobbs service team on 0345 208 8750.

Inlet hose	Manual	Cap holder
		

The Front of the machine

Note:

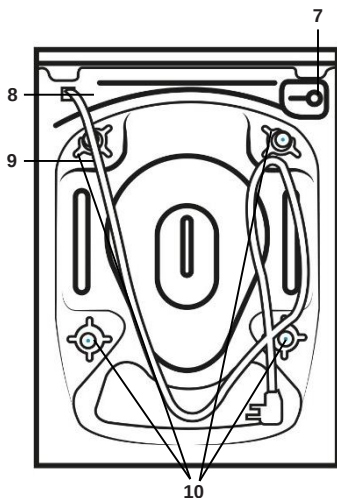
The drawings in the book may vary from your washer model. They are designed to show the different features of all models covered by this book. Your model may not include all features.



1. LED display & function buttons
2. Programme dial
3. Detergent drawer
4. Door & drum
5. Pump filter cover

Before using your appliance

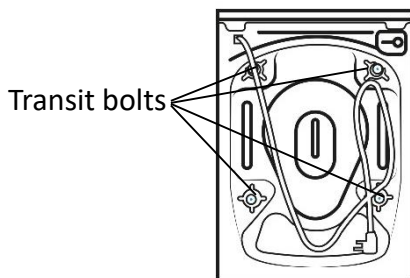
The Back of the machine



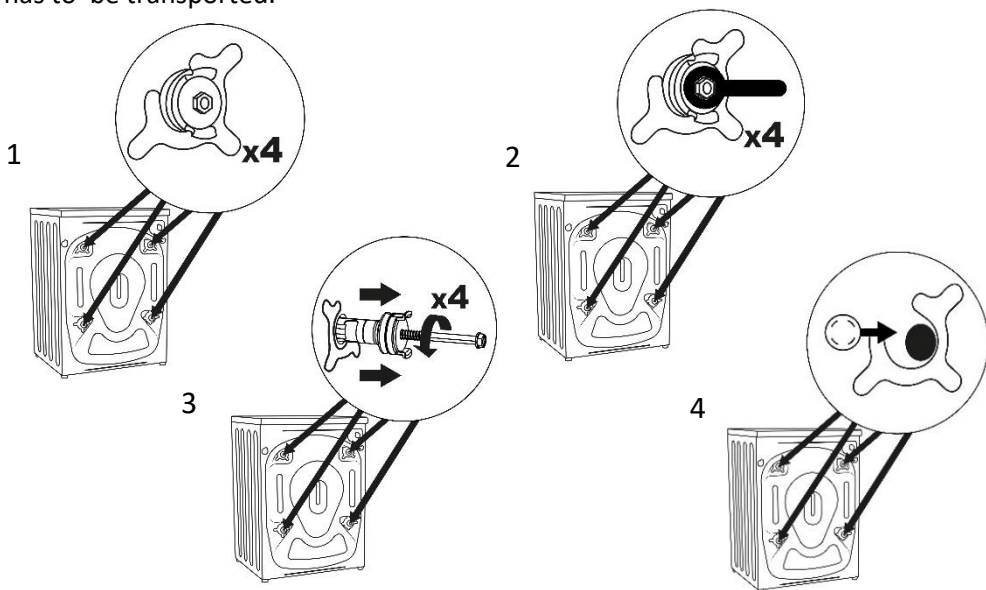
- 7. Water inlet valve
- 8. Drainage hose
- 9. Power cable
- 10. Transit bolts

Installation

1. Before operating the washing machine, remove the 4 transportation bolts and rubber spacers from the back of the machine. If the screws are not removed, it may cause heavy vibration, noise and product malfunction and void the guarantee.



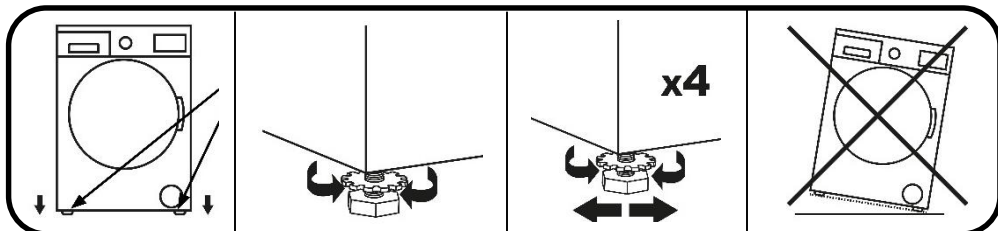
2. Unscrew the 4 bolts by turning them anticlockwise with a wrench or spanner, and remove them. Keep the 4 bolts as they will need to be re-used if the machine has to be transported.



3. Fit the plastic blanking caps supplied in the accessories bag into the gaps left by the removal of the transit bolts.

Installation

4. Do not install your machine on a surface (such as carpet) that would prevent ventilation at the base. To ensure silent and vibration-free operation of your machine, install it on a firm surface. You can level your machine using the adjustable feet, loosen the plastic locking nut. To increase the height of the machine, turn the feet clockwise. To decrease the height of the machine, turn the feet anticlockwise. Once the machine is level, tighten the locking nuts by turning them clockwise.

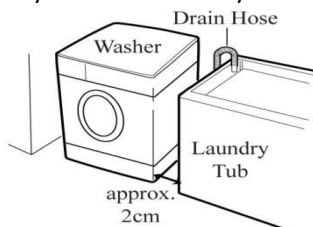


Note:

- **Never insert cardboard, wood or other similar materials under the machine to level it. When cleaning the ground on which the machine is located, take care not to disturb the level of the machine.**
- **The machine should not sway and all the adjustable feet should sit/touch the floor.**

Location of the Washing Machine

- Check location where the washer will be installed. Make sure you have everything necessary for correct installation.
- Do not place or store your washer below 0°C (32°F) to avoid any damage from freezing.
- Do not place or store laundry products on top of washer at any times.
- Install the washer on a horizontal solid floor, flat, non-slippery and tough floor. Do not install onto a carpet.
- If the washer is installed on an unsuitable floor, it could make considerable noise, vibrate severely and cause a malfunction. If the washer is not level, adjust the leg up or down for horizontal installation.
- Never put cardboard, wood or other materials under your machine to try and stabilise the unit.
- Ventilation openings must not be obstructed.
- Leave a space (right & left : 2cm, rear : 10cm).
- In case of built-in installation, the distance between top of the washer and bottom of upper plate should be at least 3mm.



Installation

Electrical connection

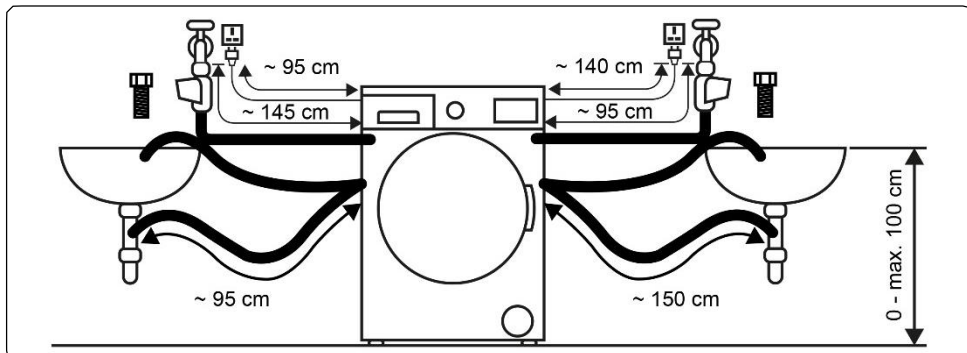
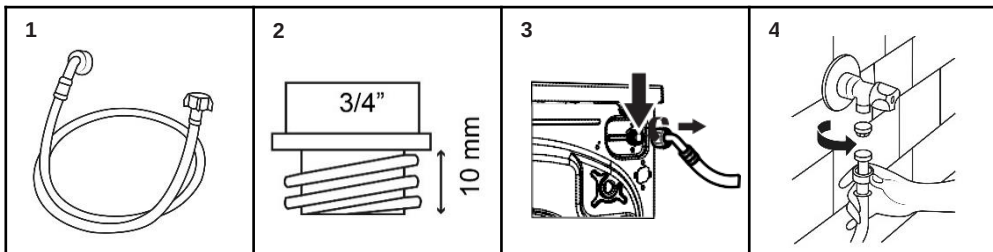
- Your washing machine is set to 220-240V ~ 50Hz.
- The mains cord of your washing machine is equipped with a specific earthed plug. This plug should always be inserted to a earthed socket of 13 amps. The current value of the fuse should be 13 amps.
- **We do not take responsibility for any damage that occurs due to non earthed usage.**
- If you do not have a suitable socket and fuse conforming with this, please ensure the work is carried out by a qualified electrician.
- Operating your machine under low voltage will cause the life cycle of your machine to be reduced and its performance to be restricted.

Water inlet hose connection

- **Your Washing Machine must only be connected to your water supply using the supplied new fill hose. Old hoses must not be reused.**
- **Be careful not to confuse hot water inlet and cold water inlet.**
- **Your machine has a single water (cold) inlet and should only be connected to the cold water inlet**
- To prevent leakages on the connection joints, 1 seal is included in the hose packing, (Fit this seal on the end of the water inlet hose at the tap side).
- After all connections are completed, check for leakages around the connection joints by turning on your tap completely and seeing if any water escapes.
- Be sure that the water inlet hoses are not folded, twisted, crushed or elongated by stretching.
- Your Washing Machine must only be connected to your water supply

Installation

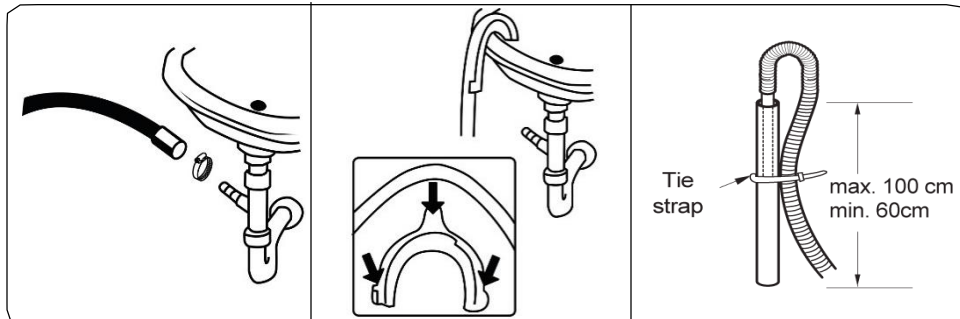
1. Connect new water inlet hoses to a $\frac{3}{4}$ " , threaded tap. Connect the white capped end of the water inlet hose to the white water inlet valve on the rear side of the machine
2. Hand tighten the connections. If in any doubt, consult a qualified plumber. Water flow with pressure of 0.1-1 Mpa will allow your machine to operate at optimum efficiency (pressure of 0.1 Mpa means that more than 8 litres of water per minute will flow through a fully opened tap).
3. Never attempt to extend the water outlet hose by adding extra parts.
4. If the outlet hose is too long, do not force it back into the washer. This will cause abnormal noise and damage to the product.
5. Once you have made all of the connections, carefully turn the water supply on and check for leaks.
6. Ensure that the new water inlet hoses are not trapped, kinked, twisted, folded or crushed.



Installation

Water drainage

- The water outlet hose should be mounted at a height of minimum 60 cm, maximum 100 cm from the ground.
- Connect the water drain hose to a standpipe or on to the outlet elbow of a household sink, using additional equipment.
- Never attempt to extend the water drain hose.
- Do not put the water drain hose from your machine into a container, bucket or bathtub.
- Make sure that the water drain hose is not bent, buckled, crushed or extended.
- When installing the outlet hose, secure it with a string or tie extensions (not included).
- Never attempt to extend the water outlet hose by adding extra parts.
- If the outlet hose is too long, do not force it back into the washer. This will cause abnormal noise and damage to the product.

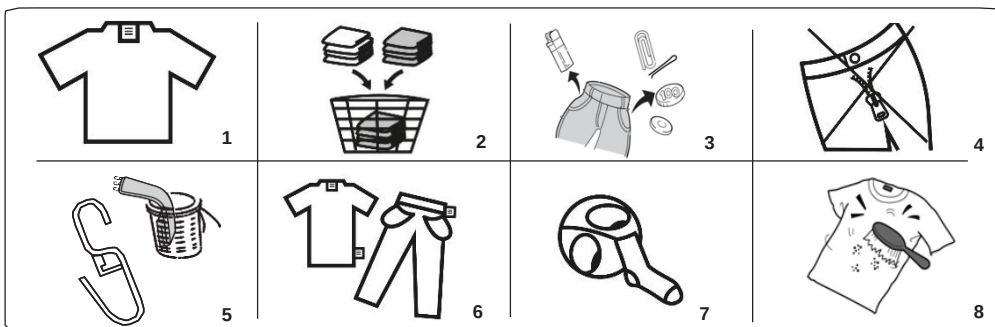


How to use

To obtain the best washing results, you must operate your washer properly. This section gives you this important information.

Preparing clothes for washing

- Close zippers, snaps, and hooks to avoid snagging on other items.
- Ensure that there are no metallic materials (Remove pin, buckles, etc.) on your laundry or in the pockets; if so, remove them to avoid scratching the washer interior.
- Empty pockets and pull them inside out.
- Turn down cuffs and turn synthetic knits inside out to avoid pilling.
- Reverse textiles such as pants, knitwear, t-shirt and sweat suits.
- Tie strings and sashes to avoid tangling.
- Treat spots and stains. (See 'Removing stains' section).
- Follow the washing instructions supplied on the clothing.
- Separate your laundry according to type (cotton, synthetic, sensitive, wool etc.), washing temperature (cold, 30°, 40°, 60°, 90°) and the degree of dirtiness (slightly stained, stained, highly stained).
- Never wash coloured and white laundry together.
- Dark textiles may contain excess dye and should be washed separately several times.
- Remove the metallic or plastic hooks of curtains or place them in a washing net or bag.
- Wash socks, handkerchiefs and other small items in a washing net.



How to use

Important note:

Faults that arise due to the penetration of foreign objects will void the manufacturer's guarantee

- Separate heavily soiled items from lightly soiled ones, even if they would normally be washed together.
- Separate dark colours from light colours, colourfast items from non-colourfast items.
- Wash lint producers and lint collectors separately.

Can be bleached 	Do not bleach 	Normal washing 
Maximum ironing temperature 150°C 	Maximum ironing temperature 200°C 	Do not iron 
Can be dry cleaned 	No dry cleaning 	Dry flat 
Drip dry 	Hang to dry 	Do not tumble dry 
Dry cleaning in gas oil, pure alcohol and R113 is allowed 	Perchloroethylene R11, R13, Petroleum 	Perchloroethylene R11, R113, Gas oil 

How to use

Loading clothes for washing

- Drop items into the washer loosely. Items should move easily through wash water for the best cleaning and wrinkle-free results.
- Load washer properly.
- Overloading and selecting a setting too small for the wash load can :
 - Cause poor cleaning, Increase wrinkling, Create excessive lint
 - Wear out items faster (because of pilling)

Mix large and small items in each load. Load evenly to maintain washer balance. An unbalanced load can make the washer vibrate during spin.

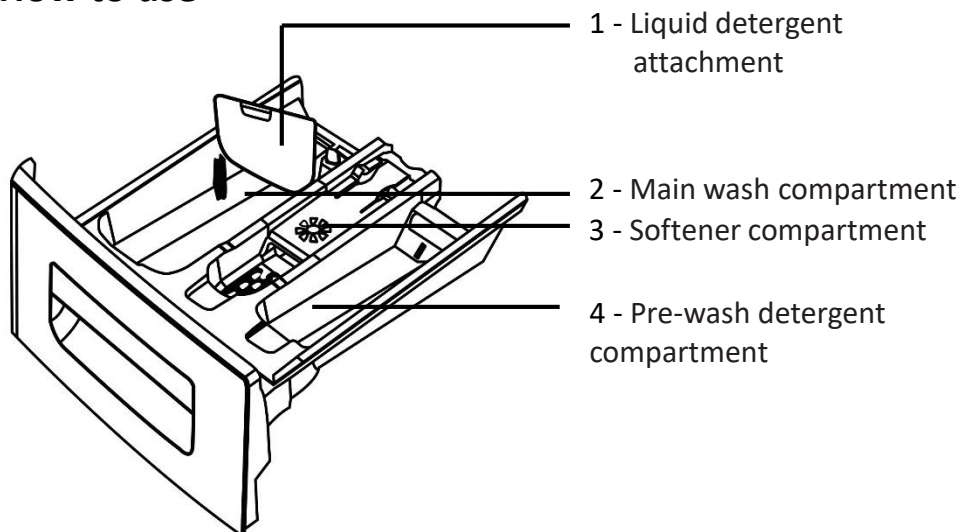
- Ensure that no laundry is caught between the cover and below the seal when closing the door of your machine.
- When closing the door, push the door of your machine until you hear the locking sound – this indicates the door is fully closed.
- Close the door of your machine properly; otherwise your machine will not start the washing operation.

Important note:

Maximum loading capacity may vary based on the laundry type you wash, degree of contamination and the programme you have chosen. Do not exceed maximum dry loading capacity indicated in the programme table for washing programmes. The following table of laundry weights should be used as an indication of what you are loading into the machine:

Laundry type	Weight (kg)
Towel	0.2
Linen	0.5
Bathrobe	1.2
Duvet/quilt cover	0.7
Pillow case	0.2
Underwear	0.1
Tablecloth	0.25

How to use



Adding detergent

- Only use detergent powder for a front loading and automatic washing machine. Only use the correct amount of detergent, see the instructions of the detergent manufacturer.
- In areas of hard water, more detergent will be required.
- The amount of the detergent required will increase with higher washing loads.
- If your clothes are only slightly soiled, do not pre-wash. Put a small amount of detergent (as specified by the manufacturer) into the main wash compartment.
- If your clothes are excessively soiled, select a programme with pre-wash and put $\frac{1}{4}$ of the detergent to be used into pre-wash compartment and the rest in to the main wash compartment.
- It is possible to use fluid detergents in all programmes without a pre-wash. To do this, slide the fluid detergent level plate (*) into the guides in the main wash compartment. Use the lines on the plate as a guide to fill the drawer to the required level.

(*) Specifications may vary depending on the machine purchased.

How to use

- Using an excessive amount of detergent (more than the recommended amount) can cause excessive soapsuds and this will overload machine and the motor. In addition, this will deteriorate the washing and rinse performance.

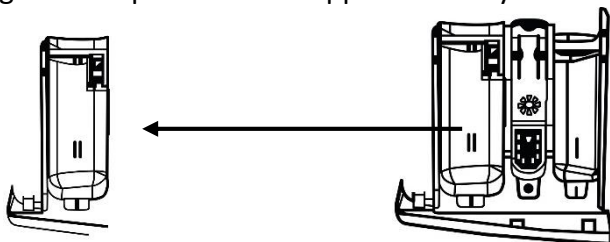
Adding fabric softener

- If desired, add measured liquid fabric softener to the softener compartment
- Put softener in the middle compartment of the detergent drawer.
- Pour liquid fabric softener into the dispenser using the recommended amount on the packaging of the fabric softener.
- Do not exceed the MAX level.
- Thick softeners may cause clogging of the drawer and should be diluted.
- Overfilling can cause early dispensing of the fabric softener which could stain clothes.
- Do not open the detergent draw when water is being let into the appliance
- Do not pour fabric softener directly on the clothes.

How to use

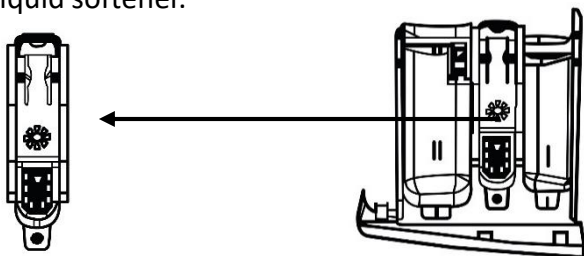
Main wash detergent compartment

This compartment is for liquid or powder detergents or limescale remover. The fluid detergent level plate will be supplied inside your machine. (*)



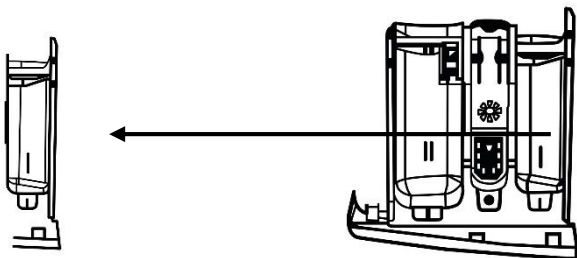
Fabric conditioner, starch compartment

This compartment is for softeners, conditioners or starch. Follow the instructions on the packaging. If softeners leave residue after use, try diluting them or using a liquid softener.



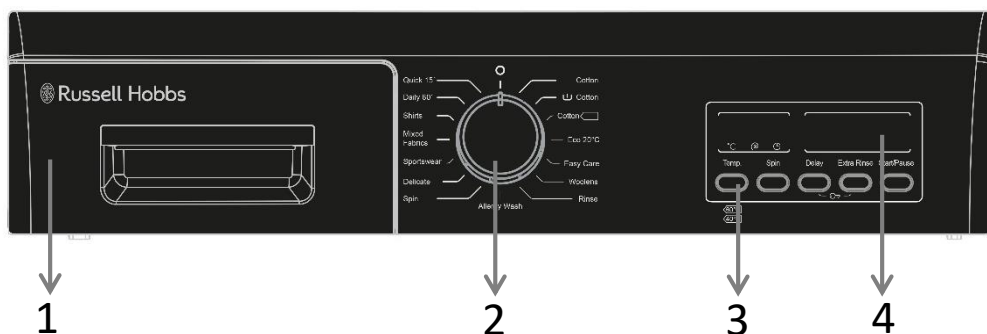
Pre-wash detergent compartment

This compartment should be used only when the pre-wash feature is selected. We recommend that the pre-wash feature is used only for very dirty laundry.



(*) Specifications may vary depending on the machine purchased.

Control Panel



1. Detergent drawer
2. Programme dial
3. Function buttons
4. LED display

Programme dial

You can select the program you want by turning the program dial. The marker on the dial points to the chosen programme. You must ensure the dial is set exactly to the programme you require. The programme time, temperature and spin speed will be shown on the LED display.



 Russell Hobbs

Control Panel

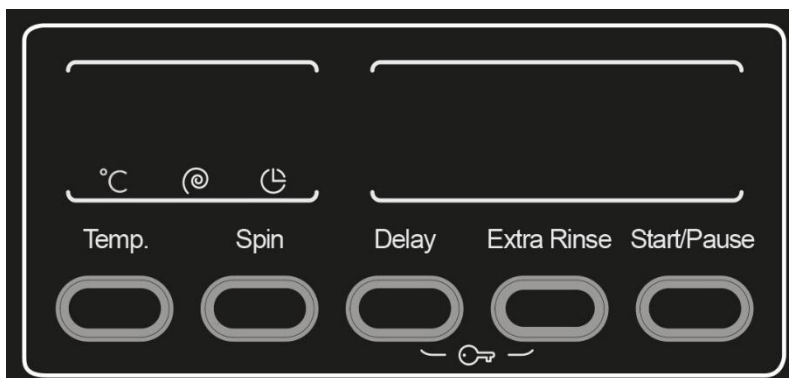
Function buttons & LED display

Press the function buttons to change the temperature or spin speed of the selected program, if applicable to the selected program. You can also press an additional function buttons such as delay and extra rinse.

Press the start / pause button to start the wash programme and any additional functions you have selected. For additional functions to be included they must be pressed after the wash programme has been selected but prior to pressing the start button to start the wash programme. Press while the programme is running to pause the programme.

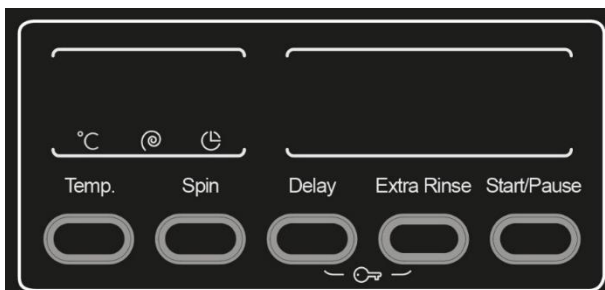
The function LEDs show how much longer the programme has to run, the additional functions you have selected and the wash stages of the selected programme (pre wash/wash state, rinsing stage, spinning stage).

The display panel shows “End” when the selected programme is complete. The display panel also indicates if a fault has occurred with your machine.



Additional Functions

Before starting a programme, you can select an additional function. Press the button on the Control Panel below the symbol of the additional function you wish to select.



If the symbol of the additional function flashes continuously, the function has been activated. If the symbol of the additional function blinks, the function has not been selected.

Reason for non-activation:

- The additional function is not compatible with the selected washing programme.
- Your machine has progressed too far into the programme for the additional function to be possible.
- The additional function you have chosen is not compatible with another additional function you have already selected.

Temperature selection

Use the washing water temperature adjustment button to alter the automatically programmed washing water temperature. When you select a programme the maximum temperature for that programme is automatically selected. To adjust the temperature, press the water temperature adjustment button until the desired temperature is displayed on the digital display.

Additional Functions

You can gradually decrease the washing water temperature between the maximum washing water temperature of the selected programme and coldest washing temperature (--) by pressing the temperature adjustment button.

Note: If you have skipped the washing water temperature you wanted, keep pressing the washing water temperature adjustment button until the desired temperature is displayed again.

Spin speed selection

When you select a programme, the maximum spin speed is automatically selected. To adjust the spin speed between the maximum spin speed and the cancel spinning option (--), press the Spin speed button until the desired speed is displayed.

Note: If you have skipped the spin speed you want to set, keep pressing the spin speed adjustment button until the desired spin speed is displayed again.

Delay time

Press the Delay button once and "1 h" will appear on the display. The symbol will flash on the electronic display. Press the Delay button until the desired delayed time appears on the display.

Note: If you have skipped the delay time you wanted to set, keep pressing the Delay button until the desired delay time is displayed again.

For the delay timer function to work, you must press Start/Pause button. To activate the time delay, press "Start/ Pause" button. To cancel the time delay once it has been set, press the Delay button once. The symbol will no longer flash on the electronic display.

Additional Functions

In order to add/remove laundry whilst the delay timer function is working, you must press the Start/Pause button. After adding/removing laundry, you must press the Start/Pause button again to activate the delay timer function.

Extra rinse

You can add an additional rinse operation to the end of the selected wash programme using this additional function. To select this function, press the Extra rinse button when the symbol is displayed.

Start/Pause

To start the selected programme, press the Start/Pause button. If you switch your machine to standby mode, the Start/Pause indicator on the electronic display will blink.

Child lock

The Child Lock function allows you to lock the buttons so that the wash cycle you have chosen cannot be changed unintentionally. To activate child lock, press and hold the delay and extra rinse button simultaneously for at least 3 seconds. "CL" will flash on the electronic display for 2 seconds when the child lock is activated.

If any button is pressed or selected programme is changed by the programme dial while the child lock is active, the "CL" symbol will flash on the electronic display for 2 seconds.

If the child lock function is active and a programme is running, when the programme dial is turned to the CANCEL position and another programme is selected the previously selected programme continues from where it was left.

Additional Function

To deactivate the child lock, press and hold the delay and extra rinse button simultaneously for at least 3 seconds until the “CL” symbol on the electronic display disappears.

Half load detection

Your machine features a half-load detection system. If you put less than half the maximum load of laundry into your machine it will automatically set the half-load function, regardless of the programme you selected. This means that the selected programme will take less time to complete and will use less water and energy.

Cancelling the Programme

To cancel a running programme at any time:

1. Turn the programme dial to the “0” position.
2. Your machine will stop the washing operation and the programme will be cancelled.
3. Turn the programme dial to any other programme to drain the machine.
4. Your machine will perform the necessary draining operation and cancel the programme.
5. You can now select and run a new programme.

Programme end

Your machine will stop by itself as soon as the programme you have selected finishes.

- “END” will flash on the electronic display.
- You can open the machine’s door and remove the laundry.
- Leave the door of your machine open to allow the inner part of your machine to dry.
- Switch the programme dial to STOP position.
- Unplug your machine.
- Turn the water tap off.

First wash

Before using the machine for laundry, ensure you run the machine on a cycle of 90°C, with detergent and without laundry.

Important note

If the power is turned off at any stage of the washing programme and then turned on, your machine will continue the programme from the point where it was interrupted. This is not harmful for your machine.

Recommendations

- Ensure you run the machine empty (without any clothes) on a full cycle at 90°C with detergent before using the machine properly for the first time.
- Put detergent into the drawer at the beginning of each wash.
- It is recommended that you wash only extremely dirty/soiled laundry in a pre-washing programme.
- **The amount of laundry that you put in your washing machine should not exceed 6kg.**
- If your machine is not going to be used for a long period of time you should unplug the appliance, turn off the water inlet and leave the door slightly open. This is so that the inside of your machine will remain dry and will not cause an unpleasant odour.

Before Use

- Plug in the machine
- Ensure the inlet hose is connected correctly and turn the inlet valve from its closed position to the open position.
- Check that the drainage hose is connected correctly.
- Open the machine door.
- Place your laundry in your machine.
- Push the door of your machine until you hear the locking sound.
- Select the programme you require.
- Put detergent and softener in the detergent drawer, (if required).
- Press the Start/pause button.

Program table

Programme	Washing temperature (°C)	Maximum dry laundry amount (kg)	Detergent compartment	Programme duration (Min.)	Laundry type / Descriptions
COTTON 90°	90°	7	2	180	Very dirty, cotton and flax textiles. (Underwear, linen, tablecloth, towel (maximum 3.0 kg), bedclothes, etc.)
Pre-Wash Cotton	60°	7	1&2	171	Dirty cotton and flax textiles. (Underwear, linen, tablecloth, towel (maximum 3,0 kg), bedclothes, etc.)
COTTON ECO 60°C	60°	7	2	250	Dirty cotton and flax textiles. (Underwear, linen, tablecloth, towel (maximum 3,0 kg), bedclothes, etc.)
ECO 20°	20°	3.5	2	96	Less dirty, cotton and linen textiles. (Underwear, bedsheets, tablecloth, towel (max. 2 kg) bed cloth, etc.)
EASY CARE	40°	3.5	2	110	Very dirty or synthetic-mixed textiles. (Nylon socks, shirts, blouses, synthetic-including trousers etc.)
WOOLENS	30°	2.5	2	42	Woollen laundries with machine wash labels.
RINSING	-	7	-	36	Provides an additional rinse to any type of laundry after the washing cycle.
ALLERGY SAFE	60°	3.5	2	197	Baby clothes, towels, bedsheets, etc.
SPIN	-	7	-	15	Provides an additional spin cycle to any type of laundry after the washing cycle.
DELICATE	30°	2.5	2	90	Laundry recommended for hand wash or sensitive laundry.
SPORTSWEAR	30°	3.5	2	80	Sportswear.
MIXED FABRICS	30°	3.5	2	80	Dirty cotton, synthetics, colour and flax textiles can be washed together.
SHIRTS	60°	3.5	2	114	Dirty cotton, synthetic and synthetic-mixed shirts and blouses can be washed together.
DAILY 60 min.	60°	3	2	60	Dirty, cotton, coloured and linen textiles washed at 60°C in 60 minutes.
*QUICK 15 min.	30°	2	2	15	Lightly soiled, cotton, coloured and linen textiles.

Note: The parameters in this table are only for the user's reference. The times will differ depending on the temperature, spin and load size.

*Due to the short washing time of this programme, we recommend that less detergent is used. The programme may last longer than 15 minutes if your machine detects an uneven load. You can open the door of your machine 2 minutes after the completion of a washing operation. (The 2 minute period is not included in the programme duration).

Program table

The energy class is A+++

Energy test program: Cotton 60°C/40°C;

Half load for 7.0Kg machine: 3.5Kg.

“Cotton 60°C /40°C ” are the standard 60/40°C cotton program and are the standard washing programs to which the information in the label and the fiche relates, and these programs are suitable to clean normally soiled cotton laundry and that they are the most efficient programmes in terms of combined energy and water consumptions for washing that type of cotton laundry, that the actual water temperature may differ from the declared cycle temperature; Please choose suitable type of detergent for the various washing temperature to get the best washing effect with less water and energy consumption.

Error codes

Note: Your Washing Machine is equipped with a built-in fault detection system, indicated by error codes being shown on the LED display. The most common failure codes are shown below.

ERROR CODE	POSSIBLE FAULT	WHAT TO DO
E01	The door of your machine is not shut properly.	Shut the door properly until you hear a click. If your machine persists to indicate fault, turn off your machine, unplug it and contact the nearest authorised service agent immediately.
E02	The water pressure or the water level inside the machine may be low.	Check the tap is fully turned on. Mains water may be cut-off. If the problem still continues, your machine will stop after a while automatically. Unplug the machine, turn off your tap and contact the nearest authorised service agent.
E03	The pump is faulty or pump filter is clogged or electrical connection of the pump is faulty.	Clean the pump filter. If the problem persists, contact the nearest authorised service agent. (*)
E04	Your machine has excessive amount of water.	Your machine will discharge water by itself. Once the water has drained, turn off your machine and unplug it. Turn off the tap and contact the nearest authorised service agent.

(*) See the chapter regarding maintenance and cleaning of your machine

All repairs to your machine should be carried out by a qualified engineer or contact Russell Hobbs on **0345 208 8750**.

Trouble shooting

- All repairs to your machine should be carried out by a qualified engineer or contact Russell Hobbs on **0345 208 8750**.
- Before contacting a qualified engineer or Russell Hobbs, please see if the problem your machine has developed can be solved with the help of the below:

Fault	Possible cause	Removing methods
Your appliance does not start.	It is not plugged in.	Plug the machine in.
	The fuse is faulty or has blown.	Replace the fuse.
	Electricity cut - off.	Check mains power.
	Start/pause button not pressed.	Press the Start/pause button.
	Programme dial 'stop' position.	Switch the programme dial to the desired position.
	The machine door is not completely closed.	Close the machine door.
Your appliance does not fill with water.	Water tap has been turned off.	Turn the water tap on.
	Water inlet hose may be twisted.	Check water inlet hose and untwist.
	Water inlet hose clogged.	Clean water inlet hose filters.
	Valve inlet filter clogged.	Clean the valve inlet filters.
	The machine door is not completely closed.	Close the machine door.
Your appliance does not discharge water.	Drain hose is clogged or twisted	Check the drain hose, then either clean or untwist.
	Pump filter clogged.	Clean the pump filter.
	Laundry settled in the machine unevenly	Spread your laundry in the machine evenly.

Trouble shooting

Fault	Possible cause	Removing methods
Excess foam has formed in the detergent draw.	Excessive amount of detergent used.	Press the Start/pause button. To eliminate foam formation, mix a tablespoon of softener with 500ml of water and pour the mixture in the detergent drawer. After 5 - 10 minutes, press the Start/pause button again. For the next washing operation, use the correct amount of detergent.
	Wrong detergent used.	Use detergents produced only for automatic washing machines.
Your appliance vibrates.	The feet of your machine have not been adjusted correctly.	Adjust the feet on your machine.
	Transportation screws have not been removed.	Remove transportation screws.
	Your machine is under-loaded with laundry or laundry settled unevenly.	This will not stop the operation of your machine.
	Your machine is overloaded with laundry or laundry settled unevenly.	Do not overload the appliance more than the amount recommended and settle the laundry in the machine evenly.
	Your machine rests on a hard surface.	Prevent your machine from resting on hard surfaces. (sides and rear)
No water appears in the drum during washing.	No fault. Water is in the unseen part of the drum.	-



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Trouble shooting

Fault	Possible cause	Removing methods
Unsatisfactory washing results.	The dirtiness of the laundry does not match the programme select.	Select the appropriate programme for the dirtiness of the laundry.
	Insufficient amount of detergent used.	Adjust the amount of detergent based on the dirt level of the laundry.
	The washing machine is overloaded with laundry.	Load the washing machine with the correct amount and weight and do not exceed maximum laundry capacity.
	Hard water.	Increase the amount of detergent following the manufacturer's instructions.
	Your laundry is too tightly packed together in the drum.	Check that your laundry is spread out.
Laundry has detergent residue.	Non-dissolving particles of some detergents may appear on your laundry as white spots.	Perform an extra rinse, or clean your laundry with a brush after it dries.
Grey spots appear on the laundry.	There is untreated oil, cream or ointment on your laundry.	Use the amount of detergent as instructed on the packaging in the next wash.
As soon as the machine is loaded with water, water discharges.	The end of water drain hose is too low for the machine.	Check that the drain hose is at a suitable height.
The spin cycle does not take place or takes place later than expected.	No fault. The unbalanced load control system has been activated.	The unbalanced load control system will try to spread your laundry. The spinning cycle will begin once your laundry is spread. Load the drum evenly for the next wash.



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Maintenance

This section explains how to care for your washer properly and safely.

Note:

- **When cleaning your machine, ensure that the machine is unplugged and the water supply is closed off.**
- **Do not use solvents, abrasive cleaners, glass cleaners or all-purpose cleaning agents to clean your Washing Machine. They may damage the plastic surfaces and other components with the chemicals they contain**

Cleaning your Machine

Exterior

1. Wipe up detergent, bleach, and other spills with a soft, damp cloth or sponge as and when they occur.
2. Use a mild, non-abrasive cleaning agent, or soap and water, to clean the external casing. Wipe dry with a soft cloth.

Drum

1. Do not leave metallic objects such as needles, paper clips, coins etc. in your machine. These objects lead to the formation of rust stains in the drum.
2. To clean such rust stains, use a non-chlorine cleaning agent and follow the instructions of manufacturer of the cleaning agent. Run washer through a complete cycle. Repeat this process if necessary.
3. Never use wire wool or similar hard objects for cleaning rust stains.

Maintenance

Non-use or vacation care

If you are on vacation or don't use your washer for an extended period of time, you should:

- Unplug the power supply cord or turn off electrical power to the washer.
- Turn off the water supplier to the washer.

This helps avoid accidental flooding (due to a water pressure surge) while you are away.

Outbuilding & winter conditions

- Install and store your washer where it will not freeze because some water may stay in the hoses/pipes, and freezing can damage your washer.

Storage

- Run washer on a rinse and spin setting.
- Unplug the power supply cord.
- Turn off water tap and disconnect the water inlet and drain hose

To use washer again

- Flush water pipes and hoses.
- Reconnect water inlet hoses.
- Turn on water faucet.
- Reconnect the power supply cord.

Maintenance

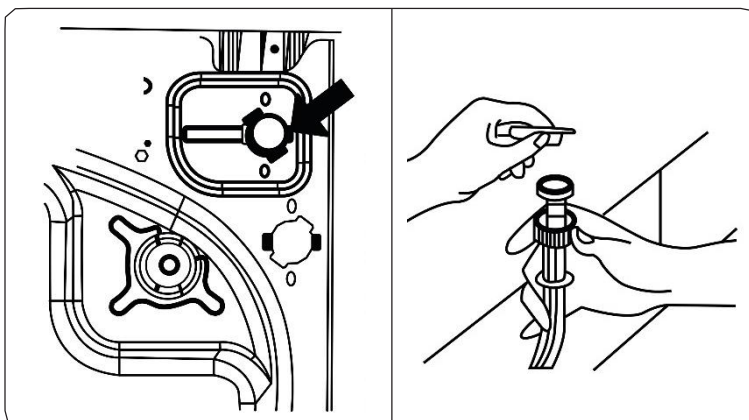
Cleaning the water inlet filter

Water inlet filters prevent dirt and foreign substances in the water from entering the machine. These are on the tap and on the ends of water valves along the water inlet hose of your machine. We recommend that these filters are cleaned every 2 months or when your machine cannot take sufficient amounts of water despite the tap being open.

To do this follow the below steps: these filters should be cleaned.

1. Turn off the water supply
2. Unscrew the water inlet hose(s) from the Washing Machine.
3. To remove the water inlet filter from the water inlet valve, use a pair of long-nosed pliers to gently pull on the plastic bar in the filter.
4. A second water inlet filter is located in the tap end of the water inlet hose. To remove the second water inlet filter, use a pair of long-nosed pliers to gently pull on the plastic bar in the filter.
5. Clean the filter thoroughly with a soft brush and wash with soapy water and rinse thoroughly. Re-insert the filter by gently pushing it back into place.

Note: The filters at the water inlet valve may become clogged due to water quality or lack of required maintenance and may break down. This may cause a water leak. Any such breakdowns are out of the scope of the guarantee.



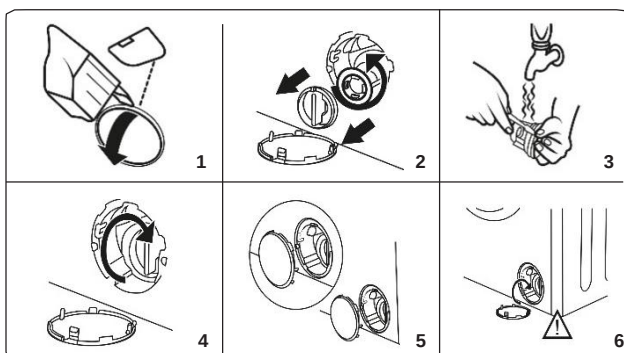
Maintenance

Cleaning the pump filter

The pump filter system in your Washing Machine prolongs the life of the pump by preventing foreign objects such as threads, coins, pins, buttons etc. We recommend that you clean the pump filter every 2 months.

WARNING: The water in the pump may be hot, wait until it has cooled down carrying out any cleaning or maintenance

The pump filter is located behind the cover on the front-lower right corner.



To clean the pump filter:

1. Open the pump cover, you may use the liquid detergent level plate to supplied with your machine.
 2. Lodge the end of the powder spade or liquid detergent level plate in the opening of the cover and gently press backwards. The cover will open.
- Before opening the filter cover, place a container under the filter cover to collect any water left in the machine.
 - Loosen the filter by turning anticlockwise and remove by pulling. Wait for the water to drain.

NOTE: Depending on the amount of water inside the machine, you may have to empty the water collection container a few times.

Maintenance

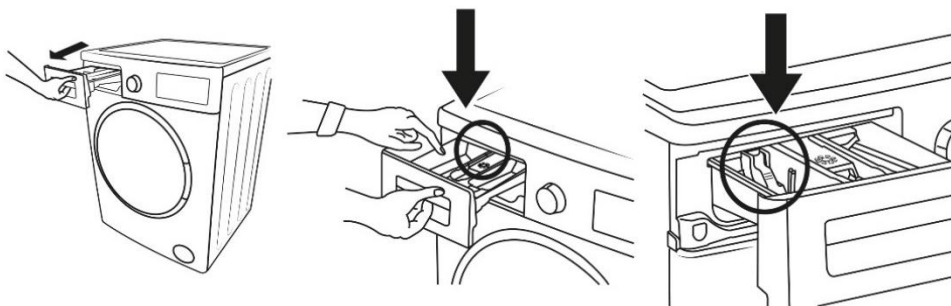
3. Remove any foreign materials from the filter with a soft brush.
4. After cleaning, re-fit the filter by inserting it and turning clockwise.
5. When closing the pump cover, ensure that the mountings inside the cover meet the holes on the front panel side.
6. Close the filter cover

Cleaning the detergent drawer

The use of detergent may cause residual build up in the detergent drawer over time. We recommend that you remove the drawer every 2 months to clean the accumulated residue.

To remove the detergent drawer:

- Pull the drawer forwards until it is fully extended.
- Gently press down on the drawer (as shown below) and pull the drawer from its housing.
- Clean the drawer with water and a soft brush.
- If there is any residue in the drawer housing, remove with a soft brush. Take care to prevent any residue from dropping into the machine.
- Dry the drawer thoroughly and slide it back into the housing.

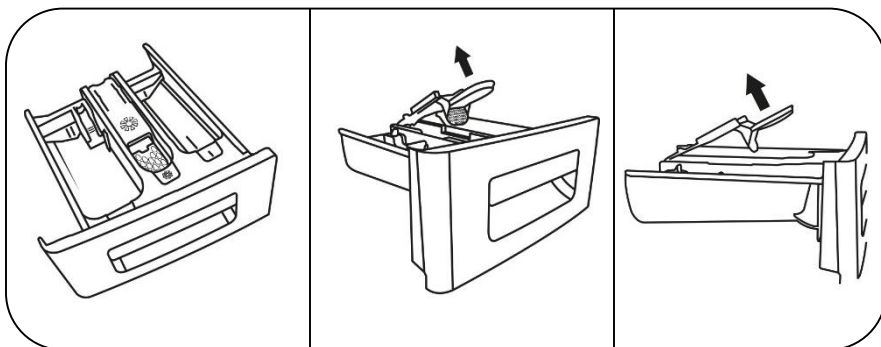


Note: Do not wash your detergent drawer in dishwasher.

Maintenance

Cleaning the flush stopper

Remove the detergent drawer and disassemble the flush stopper. Clean thoroughly to completely remove any softener residue. Refit the flush stopper after cleaning and check that it is seated properly.



Removing stains from clothes

Stained, heavily-soiled, or greasy items may need to be prewashed or soaked for best results. Soaking helps remove protein-type stains like blood, milk or grass. Prewashing helps loosen soil before washing.

Stain removal rules

- Use warm water for soaking or prewashing stained laundry. Hot water can set stains.
- Most stains are easier to remove when they are fresh.
- Before treating any stain, find out what kind of stain it is, how old the stain is, what kind of fabric it is, and whether the fabric is colourfast(Check the care label).
- Washing and drying can set some stains.
- Start with cold or warm water. Hot water can set some stains.
- When bleach is recommended, use a bleach that is safe for the fabric.
- Put the stained area face down on a paper towel or white cloth. Apply the stain remover to the back of the stain. This forces the stain off fabric instead of through it.

Removing stains from clothes

STAIN	TO REMOVE
Blood	Rinse immediately in COLD water. If stain remains, soak in cold water with an enzyme prewash.
Chewing gum	Use ice in plastic bag to harden the gum. Scrape off what you can and the sponge with white spirits.
Cocoa, Chocolate	Sponge with COLD water and soak in an enzyme prewash. If stains persist, rub in a little detergent and rinse in cold water.
Coffee	Blot up quickly and rinse out in COLD water. Rub in a little detergent and wash in the maximum temperature allowed for the fabric type.
Cream/Milk Ice cream	Rinse in COLD water and wash normally. If stain is still apparent, sponge with white spirits.
Deodorant	Rub affected area with white vinegar and then rinse out in COLD water. Sponge with white spirits. Treat stiffened areas with enzyme prewash.
Egg	Soak in a COLD enzyme prewash, rinse and wash normally.
Fabric/Softener	Rub affected area with bar soap and wash normally.
Fruit stains	Treat as soon as possible by sponging with COLD water. Rub a little detergent on the stain and wash normally.
Grass	Sponge with white spirits. Rub in an enzyme prewash and wash as normally.
Grease and oil	Lay the affected area face down on an absorbent cloth and work from the back. Sponge with white spirits or dry cleaning fluid. Wash normally.
Iron or rust	Apply lemon juice and salt and place in the sun. Wash normally.
Lipstick	Sponge with white methylated spirits and wash normally.
Mildew	Wash in WARM water and detergent. Moisten area with lemon juice, dry in the sun and wash normally. If stain persists and the fabric allows, use a bleach.
Mud	Brush off any dry mud. Rinse in cold water. If stain persists rub in a little detergent and wash normally.
Paint-oil based	Scrape off any fresh paint and sponge with a non flammable dry cleaning fluid and wash normally.
Paint-water based	Treat while still wet, rinse in WARM water and wash normally.
Scorch marks	Dampen a cloth with hydrogen peroxide, lay it over the affected area and press with a fairly hot iron.



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Specification

Model	RH714WM1 (W) (B) (G) (R) (S)
Dimension (mm)	(H)845 X (W)597 X (D)497
Maximum mass of dry clothes(kg)	7.0kg
Water pressure (Mpa)	0.1MPa~1MPa
Spin Speed (RPM)	1400
Rated Current	10A
Operating voltage / frequency (V/Hz)	(220-240) V ~/50Hz
Rated Power	2100W



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Connection to the mains supply

For UK use only – Plug fitting details (where applicable):

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

The GREEN/YELLOW wire is the EARTH and must be connected to the terminal which is marked with the letter E or by the earth symbol or coloured GREEN or GREEN/YELLOW.

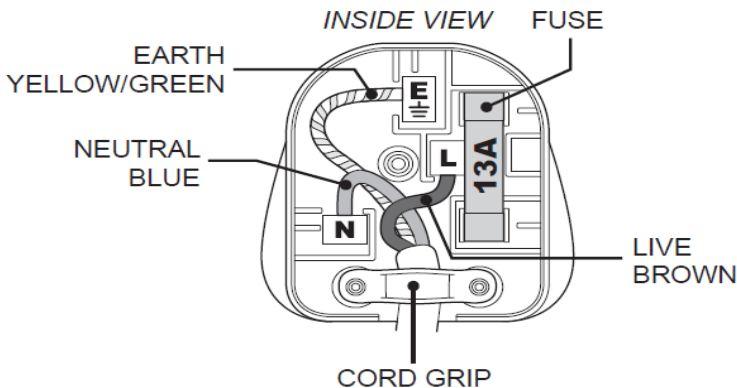
The BLUE wire is the NEUTRAL and must be connected to the terminal marked with the letter N or coloured BLACK. The BROWN wire is the LIVE wire and must be connected to the terminal marked with the letter L or coloured RED.

Always ensure that the plug cord grip is fastened correctly.

If a 13A (BS1363) fused plug is used it must be fitted with a 13amp fuse conforming to BS1362 and be BSI or ASTA approved.



DANGER
Electric
Shock Risk



Guarantee

This product is guaranteed for 12 months from the date of the original purchase. If any defect arises due to faulty materials or workmanship the faulty product must be returned to the place of purchase.

Refund or replacement is at the discretion of the retailer.

The following conditions apply:

- The product must be returned to the retailer with the original proof of purchase.
- The product must be installed and used in accordance with the instructions contained in this instruction guide and any other instructions for use which are supplied.
- It must be used for domestic purposes only and for its intended use.
- This warranty does not cover wear and tear, damage, misuse or consumable parts.

This does not affect your statutory rights.

Produced for:

G2S Limited

Wigan

WN2 4AY

Product Fiche:

Rated capacity:7kg
Energy efficiency class: A+++
EU Eco label: N/A

Energy consumption 172kwh per year, based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full and partial load, and the consumption of the low-power modes. Actual energy consumption will depend on how the appliance is used.

Water consumption 10337 litres per year, based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full and partial load. Actual water consumption will depend on how the appliance is used.

Spin-drying efficiency class B on a scale from G (least efficient) to A (most efficient)
Maximum spin speed:1200/1400rpm

Consumption values (1400rpm):

Standard Programme	Load	Energy consumption	Water consumption	Remaining moisture content	Programme duration
Cotton Intensive 60°C	7kg	0.98kwh	52L	51.5%	230min
Cotton Intensive 60°C	3.5kg	0.6kwh	43L	52.8%	195min
Cotton Intensive 40°C	3.5kg	0.58kwh	43L	52.8%	190min

Notes:

- 1. Programme setting for testing in accordance with applicable standard EN60456-2011.
- 2. When using the test programmes, wash the specified load using the maximum spin speed.
- 3.The actual parameters will depend on how the appliance is used, and maybe different with the parameters in above mentioned table.

Off mode power consumption:0.5W
Left-on mode power consumption:1W
Airborne acoustical noise (spinning):79
Airborne acoustical noise (standard 60°C):58 (washing) & 79 (spinning)

Notes:



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For Customer Services & Spare
Parts please call **0345 208 8750**
or visit us at
<https://mda.russellhobbs.com>



This symbol is known as the 'Crossed-out wheellie bin Symbol'. When this symbol is marked on a product/batteries, it means that the product/batteries should not be disposed of with your general household waste. Only discard electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation is vital to make sure the success of these schemes and for the protection of the environment. For your nearest disposal facility, visit www.recycle-more.co.uk or ask in store for details.

We reserve the right due to possible changes to design to alter the instruction manual without prior notice.

 **Russell Hobbs**

Revision 2