

Return Slip

Order number _____

Whilst we hope that you love your order, we understand that occasionally things go wrong. To return your order, here's what you need to do:

1. Fill in the Returns Slip
2. Write your order number and what you are returning in the space provided. Please also indicate the reason for your return and place the return slip into the parcel.
3. Please ensure that your dispatch note is included as failure to do so will result in a delay to your refund being processed
4. Package up your parcel, ensuring that all original address labels are covered
5. Ship your parcel back to us at:

Live Better With (Returns), 7 St Andrews Way, London, E3 3PA

Reason (please tick):

Wrong size

It's not what I ordered

Poor fit

Faulty item

Item arrived too late

Other

What item(s) are you returning?

RETURNS INFORMATION

Several types of goods are exempt from being returned. These include:

- Perishable goods such as food, flowers, newspapers or magazines cannot be returned
- Intimate or sanitary goods
- Hazardous materials, or flammable liquids or gases
- Gift cards
- Downloadable software products
- Sale items

This returns information is not intended to be a full statement of all your rights. Please see our Terms and Conditions by visiting www.livebetterwith.com/terms-and-conditions/