

The customer is free to use Private Collection Points for the delivery of their order without consequences if the Private Collection Point belongs to one of our [partners](#), including but not limited to UPS. Change of delivery address to a Private Collection Point not belonging to our partners, such as but not limited to MyPup, qualifies as a third party designated by the consumer-customer. The risk of the product passes to the consumer-customer at the moment the Private Collection Point as defined in the previous sentence has received the product. In addition, if the consumer-customer has opted for delivery at such a Private Collection Point, they will not be able to invoke any investigation into the dispute of the delivery and any associated possible compensation.

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