

STATEMENT OF QUALITY POLICY

The management team of ECHA Microbiology fully recognise the need for the service supplied by the company to be recognised as being of the highest quality. We are fully committed to the development, implementation and improvement of the Quality Management System. Accordingly, we have required that the Company develop, implement and utilise fully, a Quality Management System meeting the requirements of BS EN ISO 9001:2015, to control the quality of service supplied to our customers.

The following Policy Statement has been issued by the Managing Director of ECHA Microbiology, which is prominently displayed at the company's premises.

'The company's aim is to provide a professional, comprehensive service to our customers and it has recognised the importance of Quality Assurance in assisting the company to achieve this objective.'

Our Quality Objectives are reviewed at least annually with a commitment to continual improvement. These objectives are retained in the Master Quality file and circulated/communicated throughout the Company by the Quality Representative. We are committed to complying with legal/regulatory requirements and those of our customers as agreed with them.

We recognise Quality Assurance as a principle feature in achieving the high level of customer satisfaction and loyalty which is essential to our development as a Company. Our Quality Management System is the core of our business management and defines the processes under which the company operates.

In order to achieve our aims and objectives we have based our Quality System on BS EN ISO 9001:2015. The Management of ECHA Microbiology are committed to the ongoing implementation of this standard and to the involvement of all staff in the continual maintenance of the high standards of customer service provided.



Graham C Hill
Managing Director

28th January 2019

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Results that count