



## Driver Technician Job Description

<b>Job Title</b>	Driver
<b>Reports to</b>	National Logistics Manager
<b>Date Reviewed</b>	April 2019

### Background

This is an exciting opportunity to join the UK's largest independent cleaning equipment and service provider. With over 50 years of experience, ICE is able to provide bespoke solutions with a customer focused model, along with the innovative services and products offered, it continues to set the standards for its industry.

### The Role

You will be responsible for the delivery, collection, installation and training of our products to our varying customer base. A key component of the team's purpose is to use their engaging personality to inspire and excite customers and colleagues about the features and benefits of our latest products, technology and innovations.

### Detailed Tasks and Responsibilities Include:

- Provide support to the Sales and Key Account Management team in the delivery, collection, installation and training of our products at customer sites
- Supply useful, insightful information during demonstrations as well as supporting Key Account Managers by demonstrating product options to customers when required
- Complete all company paperwork diligently and promptly
- Work with the company's internal system (SERVICESMARTlite) in updating job progress via tablet
- Contribute to key process improvement initiatives
- Load vehicles with listed equipment, ensuring equipment is loaded correctly and taking precautions to strap and secure equipment safely
- Ensure all equipment accessories are loaded and form part of the delivery/collection
- Record accurately serial numbers and full details of the company asset as part of the asset management process
- Pay close attention to compliance information associated with the delivery of equipment, specifically storage/ customer instructions/ PA testing dates and other legislative matters i.e. manual handling
- Unload listed equipment and store safely as directed by your line manager/customer



- Sort equipment to be delivered according to correct delivery note
- Receive emails, telephone and verbal messages on equipment to be delivered and information on recipients such as names, addresses, telephone numbers and delivery instructions
- Support the effective planning and following of the most efficient routes for all equipment to be delivered
- Obtain signatures for all deliveries and collections

### **Candidate**

- Full UK Driving Licence- Category C/Class 2
- Preferably experience in the installation of cleaning equipment
- Experience in delivery/installations and training
- Customer centric
- Flexible
- IT literate
- Problem solver
- Strong communicator

### **Offer**

- Extremely competitive salary package
- Workplace pension
- 21 days holiday
- Health cash plan
- Employee benefits hub with discounts to retailers and entertainment
- Life assurance

### **Equal Opportunities**

Our company are an equal opportunities employer and welcome applications from all suitable qualified persons regardless of their sex, marital status, disability, religion, creed, colour, race, nationality, ethnic origins or social background, or are disadvantaged by conditions or requirements that cannot be shown to be justifiable.

If you are successful and are invited to an interview, you should ensure that you bring with you to the interview the correct documentation to confirm your right to work in the UK e.g. your passport (current or expired) or birth certificate with a letter confirming your national insurance number.

Due to the large volume of applications received, we are unable to respond to every application. If you have not heard back from us within 14 days of your application, unfortunately, on this occasion, your application has been unsuccessful, but we would like to take this opportunity to wish you every success in your future job search.