



Customer Delivery Installer Job Description

Job Title	Customer Delivery Installer / Product Genius
Reports to	Logistics Manager
Date Reviewed	October 2019

The Role

You will be responsible for the delivery, collection, installation and training of our products to our varying customer base. A key component of the team's purpose is to use their engaging personality to inspire and excite customers and colleagues about the features and benefits of our latest products, technology and innovations.

Detailed Tasks and Responsibilities Include:

- Work in conjunction with the Sales and Key Account Management teams in the delivery, collection, installation, asset management and training of our products at customer sites
- Supply useful and insightful information during demonstrations, as well as supporting Key Account Managers, by demonstrating product options to customers when required
- Work with the company's internal system in updating job progress via tablet
- Load vehicles with listed equipment, ensuring equipment is loaded correctly and safely
- Record accurately serial numbers and full details of the company asset as part of the asset management process
- Pay close attention to compliance information associated with the delivery of equipment, specifically storage/customer instructions/PA testing dates and other legislative matters i.e. manual handling
- Sort equipment to be delivered according to correct delivery note
- Support the effective planning and following of the most efficient routes for all equipment to be delivered

Candidate

- Full UK Driving Licence
- Self-starter with strong desire to develop, and bring value to both the team and wider business
- Preferably experience in delivery however, full training will be provided along with full training on industrial cleaning machines
- Flexible – some early mornings, late nights, staying away required
- IT literate
- Excellent communicator & problem solver



Offer

- Extremely competitive salary package
- Workplace pension
- 21 days holiday
- Health Cash Plan
- Employee benefits hub with discounts to retailers and entertainment
- Life assurance
- Long term service bonus
- Holiday buy back scheme

How to Apply

Please email a copy of your CV to amanda.newitt@ice-clean.com.

Equal Opportunities

Our company are an equal opportunities employer and welcome applications from all suitable, qualified persons regardless of their sex, marital status, disability, religion, creed, colour, race, nationality, ethnic origins or social background.

If you are successful and are invited to an interview, you should ensure that you bring with you to the interview the correct documentation to confirm your right to work in the UK e.g. your passport (current or expired) or birth certificate with a letter confirming your national insurance number.

Due to the large volume of applications received, we are unable to respond to every application. If you have not heard back from us within 14 days of your application, unfortunately, on this occasion, your application has been unsuccessful, but we would like to take this opportunity to wish you every success in your future job search.