



VAX Platinum Power Max

Carpet Washer



Safety information

This machine is intended for household use only, not for commercial or industrial use.
Please keep instructions for future use and use only as instructed in this guide.

Basic Safety Precautions

- Only use the machine indoors and keep the area you're cleaning well lit.
- Keep fingers, hair and loose clothing away from moving parts and openings whilst using the machine.
- Before using the machine test your carpets/rugs/upholstery for colourfastness and pile distortion.
- This machine is not intended to be used or cleaned by persons with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given instructions concerning the safe use of the appliance by a person legally responsible for their safety. They should be supervised whilst using the appliance. Children shall not use, clean or play with this appliance, which when not in use should be secured out of their reach.
- Only VAX recommended tools and solution should be used with this machine. Using other solutions may invalidate the guarantee.

Don'ts

- Don't leave the machine plugged in when unattended.
- Don't use the machine if it has been dropped, damaged or left outdoors.
- Don't run over the power cord or use the machine if the power cord or plug is damaged. If the power cord is damaged, it must be replaced by a qualified person in order to avoid a hazard.
- Don't use the machine to pick up any flammable or combustible materials (lighter fluid, petrol, kerosene etc.) or use the machine in an area with explosive vapours or liquid.
- Don't handle the plug or use the machine with wet hands.
- Don't pull or carry the machine by the power cord.
- Don't use the machine to pick up hot coals, cigarette butts, matches or smoking hot burning items or use in an area where there may be harmful fluids (chlorine, bleach and ammonia drain cleaner).
- Don't use the power cord as a handle, pull the power cord around corners or sharp edges, or close a door over the power cord.
- Don't unplug the machine by pulling on the power cord.
- Don't carry the machine while it's switched on.
- Don't attempt to remove blockages with sharp objects as this may cause damage to the machine. Remove blockages only as instructed in the user guide.
- Don't use the machine with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the ratings label.

- Don't over saturate your flooring. Always finish on a dry stroke.
- Don't use on a surface that is damaged, uneven or incorrectly fitted.

Do's

- Check with the manufacturer of your flooring prior to using the machine.
- The clean water tank should be filled with warm water (max 40°C) only. Filling the clean water tank with hot or boiling water will damage the machine and invalidate the guarantee.
- Always vacuum your flooring and upholstery thoroughly before using the machine.
- Test all carpets/rugs/upholstery before full usage. Run the machine over a small hidden area. If no damage or pile distortion occurs continue cleaning.
- Only replace the fuse in the plug with a British standard 13amp fuse.
- Always unplug the machine before carrying out any maintenance and before connecting or disconnecting the hose/accessories.
- Always check the machine, tools and accessories are free from damage, dirt/debris before using.
- Take extra care when cleaning on the stairs.
- Always protect the power cord from heated surfaces and open flames.
- Turn off all controls on the machine before disconnecting or connecting the power cord. After use always wrap the power cord around the cord clips provided.
- Always keep the power cord away from the brushes whilst using the machine.
- Use only CE/UKCA approved 13amp extension cords, non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- Always use the machine with all water/solution tanks and filters in place.
- Keep all openings clear and free from debris as this may affect the airflow/suction/water pick up.
- Always use the machine in an upright position. To prevent motor damage from dirty water, never hold the machine upside down or on its side.
- Store the machine in a cool, dry area. Before storing the machine please ensure all water tanks are empty and filters are thoroughly clean and dry.

Welcome to the Vax family!

You're now the proud owner of a VAX Platinum Power Max.

Here you'll find everything you need to know about your machine and, most importantly, instructions on how to get started so that you can get cleaning!

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Register your product to activate your free 6 year guarantee



Bought your product directly from vax.co.uk?

Relax - your guarantee will be automatically emailed to you.
Contact us if you haven't received this and we'll be happy to help.

Bought elsewhere? Registering is quick and easy.
Scan this QR code or visit vax.co.uk/registration

Please see the back cover of this User Guide for more detail.

Machine overview



- 1 Handle
- 2 Boost trigger
- 3 Clean water/solution tank release button
- 4 Clean water/solution tank caps
- 5 Clean water/solution tank
- 6 Rinse/Wash dial
- 7 Dirty water release latch
- 8 Dirty water tank
- 9 Hose and solution connection port (hidden)
- 10 Quick/Deep Clean dial
- 11 Nozzle release clip
- 12 Nozzle
- 13 SpinScrub brushes and brushbars
- 14 Solution trigger (hidden)
- 15 Quick release cord hook
- 16 Handle lock dial
- 17 On/Off pedal
- 18 Recline pedal
- 19 2.5m Hose
- 20 Upholstery Wash Tool*
- 21 2-in-1 Antimicrobial Tool†
- 22 SpinScrub Tool
- 23 Pre-treatment Wand
- 24 Accessory Bag
- 25 500ml Solution
- 26 250ml Solution Spray

Weight 9.47kg. Cord length 9m.
 Dirty water tank capacity 2.9L.
 Clean water/solution tank capacity 3.5L.

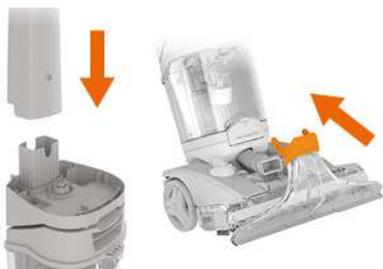
*Included with model ECB1SPV1 only.
 †Included with model CDCW-PMXP only.
 Subject to technical change without notice.
 Images are illustrative only.



SCAN HERE TO GET TO KNOW YOUR MACHINE
 visit www.vax.co.uk
 for help and support with setting up your machine

1 Assembly

Push the handle onto the main body and turn the handle dial to lock into position. Fit the nozzle.



2 Filling the water/solution tank

Fill the water/solution tank with warm water and Vax carpet cleaning solution.



3 Setting the mode

Turn the wash/rinse dial to WASH.



4 Wash

Squeeze the trigger to release the water/solution mix.



Release the trigger on the backward stroke to pick up water/solution.



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or visit support.vax.co.uk for help and support
with using your machine

PLEASE READ THE SAFETY GUIDE BEFORE USE.

IMPORTANT: Carpets/upholstery should be dry vacuumed thoroughly before washing.

- Test for colourfastness - Wet a white absorbent cloth with the solution. In a small hidden area of your carpet/rugs/upholstery, gently rub with the dampened cloth. Wait ten minutes and check for colour removal or bleed with a white paper towel or cloth. Check all carpets/rugs/upholstery material before first use and if your carpet has more than one colour, check all colours.
- Test all flooring/carpets/rugs before first usage. Run the machine over a small hidden area. If no damage or pile distortion occurs continue cleaning.
- When using the machine, basic safety precautions should always be observed. Do not over saturate your carpets and continue using dry strokes until little water is visibly passing through the nozzle. When using the hose and tools always finish on a dry stroke.
- When cleaning an entire room, move furniture out of the area to be cleaned. If the furniture cannot be moved, place aluminium foil or wax paper under the legs. This will prevent wood finishes from staining your carpet. Pin up furniture skirts and curtains.
- Only use VAX carpet solution. Using other solutions may cause excess foaming and will invalidate the guarantee.
- For heavily soiled areas, it may be necessary to repeat the cleaning process. Make criss-crossing strokes across the original pattern and overlap with each pass.
- The clean water tank should only be filled with warm water (max 40 °C). Filling the clean water tank with hot/boiling water will damage your machine and invalidate the guarantee.
- Empty and rinse out clean and dirty water tanks and leave to air dry before storage.
- This is a powerful machine, before plugging in make sure all controls are turned off and hold the machine firmly when starting and during use.

Assembly



Turn the handle lock dial a few times to activate the lock mechanism.



Stand the base of the carpet washer on the floor in the upright position. Line up the handle with the main body and push into place.



Line up the handle with the main body and push it into place. Turn the handle lock dial clockwise to lock into position.



Fit the nozzle; align the tabs at the top of the nozzle with the machine. Push the nozzle backwards until it clicks into place.



Assemble the tanks by tilting and lining up the front of the tank to the washer and pushing the tank back until it clicks into place.

Using your machine

IMPORTANT: Carpets should be dry vacuumed thoroughly before washing. For heavily soiled areas, it may be necessary to repeat the cleaning process. Make criss-crossing strokes across the original pattern and overlap with each pass.

Filling the water/solution tank and cleaning modes



Press the clean water/solution tank release button, pull and lift to remove the tank.



Fill the clean water tank with warm water (max 40°C). Fill to max fill line for a Deep Clean, and fill to the Quick Clean fill line for a quick surface clean.



Twist the water/solution tank cap anti-clockwise and remove.



Pour the required amount of carpet cleaning solution into the tank. Tighten the cap before returning the tank to the washer.



Tilt and line up the front of the tank to the washer and push the tank back until it clicks into place.



Turn the wash/rinse dial to 'wash'. The SpinScrub brushes and brushbar deep clean your carpets with water and solution removing dirt and stains.



Plug into the mains, press the On/Off button to switch on.



Choose the cleaning mode by turning the dial on the base.

Quick Clean Mode:
Best for a quick, surface clean - carpets dry in as little as 1 hour.*

Deep Clean Mode:
Best overall results for a thorough, deep clean.

This machine has an auto mix tank so any solution not used can be poured back into the bottle.

*Tested in Quick Clean mode. Results may vary.

IMPORTANT: Your dirty water tank is fitted with a float. When the dirty water tank is full, or the floorhead is not in contact with the carpet, the float will shut off the suction on the carpet washer. You will be able to hear if this has happened as the motor noise on the machine will increase. Once the float is activated, empty the dirty water tank if full. If the dirty water tank is not full then turn off your machine at the power switch and wait for the float to settle.



Press the recline pedal and pull handle backwards.



Squeeze the trigger to release the solution and water mix.



For best results apply water/solution on the forward stroke and release the trigger on the backward stroke to pick up water/solution. For a dryer finish, follow with an additional dry stroke with no trigger pressed.



For tough stains press the boost trigger together with the solution trigger to release more water/solution mix.



Turn the wash/rinse dial to 'rinse'. Only water is released to remove solution residue.

For best cleaning results use slow straight parallel strokes. Intermittent dry forward strokes will increase water pick up. The 'rinse' mode will also work when using the hose.



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Using your machine

Using the hose and tools

IMPORTANT: The carpet washer should be in the upright position when using the hose and tools; this will de-activate the SpinScrub brushes and brushbar.



Upholstery Wash tool*

For use on upholstery and carpeted stairs, and is perfect for reaching into small spaces.



SpinScrub Hand Tool

Suitable for targeting stains and stubborn marks on rugs and carpets.



2-in-1 Antimicrobial Tool*

Coated with an antimicrobial treatment which helps to protect against the growth of bacteria. Suitable for use on upholstery, carpeted stairs and reaching into small spaces.



Fill the clean water tank with warm water (max 40°C).



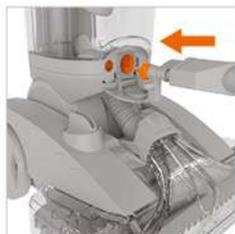
Pour the required amount of carpet cleaning solution into the tank.



Turn the wash/rinse dial to 'wash'.



Pull down the accessory hose connector cover.



Push the hose end into the hose and solution connection port.



To fit the Upholstery wash tool* slide the tool over the tab at end of the hose until it clicks into place.

To fit the SpinScrub or 2-in-1 Antimicrobial tool*, slide the tool onto the end of the hose until the button clicks into place.



Plug into the mains and press the On/Off button to switch on.

*Upholstery wash tool included with model ECB1SPV1 only.

*2-in-1 Antimicrobial tool included with model CDCW-PMXP only.

Using the hose and tools



Press the trigger on the hose to release solution/water. Squeeze the trigger on the forward stroke and release the trigger on the backward stroke to pick up water/solution. For a dryer finish, follow with an additional dry stroke without trigger pressed.



To remove the Upholstery wash tool, lift the clear plastic clip up over the button on the end of the hose.

To remove the SpinScrub or 2-in-1 Antimicrobial tool, press the button on the top of the tool and pull to remove.

Using the pre-treatment wand

Pre-treating your carpet before washing will help to remove stubborn stains. Do not saturate your carpet.



Pour the required amount of pre treatment solution into the tank.



Turn the wash/rinse dial to 'wash'.



Pull down the accessory hose connector cover.



Push the wand connector into the solution tube port.



Plug into the mains and press the On/Off button to switch on.



Press and hold the trigger on the pre-treatment wand, spraying evenly over stubborn stains.



Leave the solution for 10-15 minutes before washing the carpet.

Cleaning and maintenance

CAUTION: Always unplug the carpet washer before performing any maintenance/troubleshooting checks.

Emptying and cleaning the dirty water tank

IMPORTANT: Empty and rinse out clean and dirty water tanks and leave to air dry before replacing. Do not leave solution stored in the tanks between uses.



Press the dirty water tank release latch and pull the tank to remove.



Pull and lift the dirty water tank clip to release the lid. Lift the tank lid to remove.



Empty the dirty water over the sink or toilet. Rinse the dirty water tank and lid under water (max 40°C) to remove dirt/debris.



Clean the filter screen located at the back of the dirty water tank.



To re-fit, tilt the dirty water tank and line the front of the tank up onto carpet washer. Push back until it clicks into place.

CAUTION: Always unplug the carpet washer before performing any maintenance/troubleshooting checks.

Removing and cleaning the nozzle



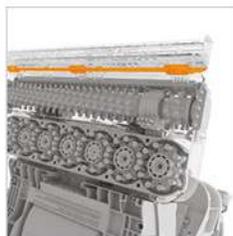
Remove both tanks and tilt the carpet washer back.



Lift the nozzle release clip and pull the nozzle forward, separating the tabs on the nozzle and carpet washer.



Rinse the nozzle under water to remove dirt/debris.



To replace the nozzle, line up the tabs on the nozzle with the tabs underneath the front of the carpet washer. Push the nozzle down until it clicks into place.

IMPORTANT: If the nozzle is fitted incorrectly, this will cause poor dirty water pick up.

Removing and cleaning the SpinScrub brushes



Lie the carpet washer on its back exposing the SpinScrub brushes and brushbar.



Firmly pull the sides of the SpinScrub cover and remove the SpinScrub brushes.



Using a pair of scissors, remove any threads or hair caught around the brushes. Rinse under water to remove debris.



Line up spindle and tabs on side of spin scrub cover into carpet washer, push firmly until it clicks into place.



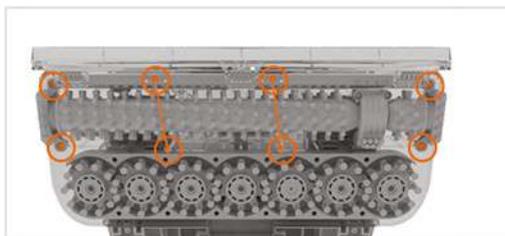
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Cleaning and maintenance

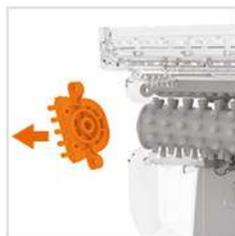
Removing and cleaning the brushbar



Using a crosshead screwdriver, undo the 2 screws and remove the belt guard.



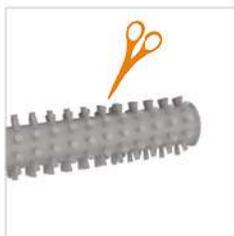
Using a crosshead screwdriver remove the 4 screws on the side brushes and the top and bottom screws from each of the rug guards (metal pins) to get access to the brushbar.



Pull and slide the left side brushes and remove the side cap from the brushbar.



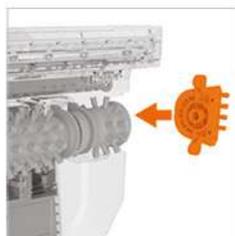
Pull and slide the right side brushes together with the brushbar. Remove the side cap from the brushbar and unloop the brushbar from the belt.



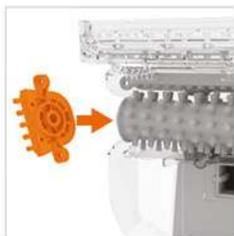
Using a pair of scissors, remove any threads or hair caught around the brushes. Rinse under water to remove debris.



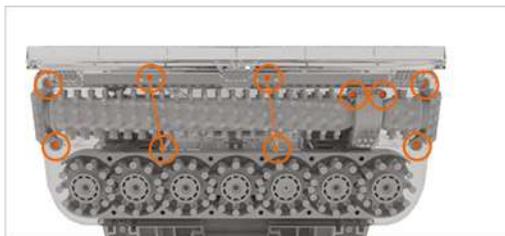
To refit, loop the brushbar through the belt and onto the belt grip.



Line up the 'right' side brushes with base and slide into place. Attach brushbar to side brushes.



Attach the other side of the brushbar to the side brushes. Slide onto the side of the base and into place.



Refit the belt guard and tighten the 2 screws. Replace and tighten the 4 screws on the side brushes and refit the rug guards tightening the 4 screws to secure.

WARNING: Always switch off and unplug the machine before performing any checks or maintenance.

There is an accessory missing

- Check the contents on the box to make sure the part is definitely included with your machine.
-

Why won't the machine turn on?

- The plug may not be fully pushed into the electrical socket.
 - The fuse in the plug may need replacing. Always replace with a British 13amp fuse.
 - The motor thermostat may have tripped. If this has happened, unplug the machine. Check the machine for blockages and clean the dirty water tank filter.
-

Why won't the machine pick up?

- The float in the dirty water tank may have been activated. Empty the dirty water tank and wait for the float to settle before restarting your machine. **See Emptying and cleaning the dirty water tank page 13.**
 - Check the SpinScrub brushes and brushbars for blockages and clear. **See Removing and cleaning the brushbar page 15.**
 - The dirty water tank and/or lid may not be fitted correctly. **See Emptying and cleaning the dirty water tank page 13.**
 - Check the nozzle for blockages and clear. **See Removing and cleaning the nozzle page 14.**
 - Check the nozzle is correctly fitted. **See Removing and cleaning the nozzle page 14.**
 - Check the filter in the dirty water tank for dirt/debris. Remove and clean. **See Emptying and cleaning the dirty water tank page 13.**
 - The hose connector port cover may be open, close and retry. **See Using the hose and tools page 10.**
-

Why won't the clean water/solution dispense?

- Make sure the water/solution tank is fitted securely. **See Filling the water/solution tank page 8.**
 - Wash/Rinse dial has been set to Rinse. Set dial to Wash to dispense solution. **See Operation page 9.**
 - The water/solution tank valve may be stuck. Hold the tank over the sink and press the valve underneath to release.
 - Squeeze the trigger on the handle to release water/solution.
 - The water/solution tank is empty. Refill the tank. **See Filling the water/solution tank page 8.**
-

Why won't the brushbars spin?

- The brushes will only spin when the machine is reclined.
 - Check the brushbars are correctly fitted. **See Removing and cleaning the brushbar page 15.**
 - Check the brushbars for blockages and clear. **See Removing and cleaning the brushbar page 15.**
 - Check for damage to the brushbars and the spindle on the back of the SpinScrub brush.
-

Guarantee and technical

Guarantee

If a VAX machine is used in the way it is intended and it breaks down within the guarantee period, it's our responsibility to repair or replace it.

Here's what isn't covered:

- Functional parts, tools and accessories after 12 months that may suffer premature failure due to every day wear and tear.
- Consumables after 3 months such as belts, filters, brushbars, fuses etc.
- Accidental damage.
- Cosmetic damage that does not affect the functioning of the product.
- Damage as a result of use not in accordance with the user guide.
- Damage caused by not carrying out regular maintenance.
- Damage to the power cord.
- Blockages; please refer to the user guide.
- Poor product performance caused by:
 - Negligent use, misuse or careless operation of the machine.
 - Failure to clean or maintain the product in accordance with the user guide.
 - Use of the machine which is not in accordance with the user guide.
 - Use of a VAX product for anything other than normal domestic household purposes in the country in which it was purchased.
 - Use of parts, accessories and consumables, which are not genuine VAX components.
 - Faulty installation or repairs - unless carried out by a qualified electrician or engineer.

Making a claim?

If you wish to make a claim under your standard 1 year guarantee or extended guarantee, please contact us on the details set out in our Vax Terms and Conditions.

Technical

Statement of Compliance: Manufacturer/EU importer: Vax Limited, hereby on our own responsibility, declare that the **VAX Platinum Power Max** is manufactured in compliance with the following Legislation:

Safety: 2014/35/EU Low Voltage Directives/Electrical Equipment (Safety) Regulations 2016. EMC: 2014/30/EU Electromagnetic Compatibility Directive/ Electromagnetic Compatibility Regulations 2016.



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

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Vax Ltd, Artillery House, Heritage Way, Droitwich, WR9 8YB, UK.





PROTECT YOUR PRODUCT FOR LONGER, REGISTER TO ACTIVATE YOUR FREE 6 YEAR GUARANTEE*

Bought your product direct from vax.co.uk?

Sit back and relax - your free 6 year guarantee was automatically applied at the checkout.

Check your email for details of your guarantee*.

Please contact us if you haven't received this and we'll be happy to help.

Bought elsewhere?

All VAX products have a 1 year standard guarantee.

Register now to claim your additional 5 year guarantee (6 years in total).

Registering is quick and easy, just follow the steps below:

1 What you'll need

Grab your machine and proof of purchase and keep them handy.

2 Register

To get started scan the QR code, or visit vax.co.uk/registration



3 Congratulations!

You've now secured your total 6 year guarantee! (Keep an eye out for your confirmation email - you'll need to keep this safe).



Your guarantee is with Vax Limited. Please note that your statutory rights in relation to any VAX products will remain unaffected by these guarantees.

*All VAX products bought in the UK come with a standard 1 year guarantee from the date of purchase. Most VAX products are eligible for an "Additional Guarantee" by registering with Vax. Registration within 3 months from date of purchase is required to claim the additional guarantee and is subject to our terms and conditions (www.vax.co.uk/registration/guarantee-information)

If you need help registering, please visit www.vax.co.uk/contact.