# Shark.



## IMPORTANT SAFETY INSTRUCTIONS - FOR HOUSEHOLD USE ONLY READ CAREFULLY BEFORE USE - SAVE THESE INSTRUCTIONS

## **A WARNING**

To reduce the risk of injury, fire, electric shock, and property damage resulting from improper use of the appliance, carefully observe the following instructions. This unit contains electrical connections and moving parts that potentially present risk to the user.

## POWER SUPPLY, CHARGING DOCK, AND VACUUM CONTAIN ELECTRICAL CONNECTIONS:

- There are **NO** serviceable parts.
- 2 **DO NOT** use to vacuum any liquids
- 3 **DO NOT** immerse in water or other liquids
- 4 If vacuum is damaged, discontinue use.
- To avoid fire, explosion, or injury, inspect vacuum and charging dock for any damage before use.

**DO NOT** use damaged vacuum or charging dock.

- 6 DO NOT use outdoors or on wet surfaces. Use only on dry surfaces.
- 7 If vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or immersed in water, return it to SharkNinja for examination, repair, or adjustment.
- 8 **DO NOT** handle charger or vacuum cleaner with wet hands.
- 9 **DO NOT** leave vacuum cleaner unattended while powered on.
- 10 Keep vacuum away from heated surfaces.
- 11 Always turn off vacuum before connecting charging dock.
- 12 Use only Shark® chargers and batteries. Other types of batteries may burst, causing injury and damage
- 13 Use charging dock on flat and stable surfaces only.
- 14 **DO NOT** incinerate appliance, even if it is severely damaged, as lithium-ion battery may explode in a fire.

#### **GENERAL USE**

- 15 **DO NOT** carry the charger by the cord or pull to disconnect from a socket; instead grasp the plug and pull to disconnect.
- 16 Keep charger cord away from heated surfaces.
- 17 Use only as described in this manual.
- 18 Keep your work area well lit.
- 19 To avoid unintentional starting, always turn off the vacuum cleaner before picking it up or carrying it, and before attaching or detaching the charger, dust cup, filter, or any accessories.
- 20 **DO NOT** put any objects into openings.
- 21 **DO NOT** use if any opening is blocked; keep free of dust, lint, hair, or anything that may reduce airflow.
- 22 **IMPORTANT:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- 23 **DO NOT** use without dust cup and filter in place.

- 24 DO NOT use if airflow is restricted; if the air paths become blocked, turn off the vacuum cleaner. Clear all obstructions and power on again.
- 25 Keep nozzle away from hair, face, fingers, uncovered feet, or loose clothing.
- 26 Only use manufacturer's recommended attachments
- 27 **DO NOT** charge at temperatures below 10°C (50°F) or above 40°C (104°F). Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- 28 Store the appliance indoors. **DO NOT** use or store it below 3°C (37.4°F). Ensure the appliance is at room temperature before operating.

## **DUST CUP/FILTERS/ACCESSORIES**

Before turning on the vacuum

- 29 Make sure dust cup and filter are in place after routine maintenance.
- 30 Make sure accessories are free of blockages and keep openings away from face and body.
- 31 Use only Shark® brand filters and accessories. Using other brands will void warranty.

## **GENERAL CLEANING**

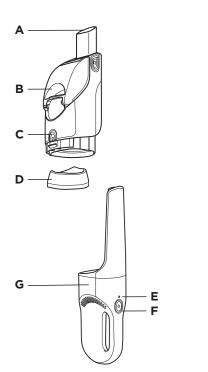
- 32 **DO NOT** vacuum up hard or sharp objects such as glass, nails, screws, or coins that could damage the vacuum cleaner.
- 33 **DO NOT** vacuum up drywall dust, fireplace ash, or embers.
- 34 **DO NOT** use as an attachment to power tools for dust collection.
- 35 **DO NOT** vacuum up smoking or burning objects such as hot coals, cigarette butts, or matches.
- 36 **DO NOT** vacuum up flammable or combustible materials (e.g., lighter fluid, gasoline, or kerosene) or use vacuum in areas where they may be present.
- 37 **DO NOT** vacuum up toxic solutions (e.g., chlorine bleach, ammonia, or drain cleaner).
- 38 DO NOT use in an enclosed space where vapours are present from paint, paint thinner, moth-proofing substances, flammable dust, or other explosive or toxic materials.
- 39 **DO NOT** immerse vacuum cleaner in water or other liquids.
- 40 Use extra care when cleaning on stairs.

## LITHIUM-ION BATTERY

- 41 The battery is the power source for the appliance. **DO NOT** carry the appliance with your finger on the power button. **DO NOT** charge appliance with the power on.
- 42 Use only E-TEK Electronic Manufactory Ltd ZD012A133075BS charger or Dongguan Dongkun Power Technology Co. Ltd DK12-133075A-B charger. Use of an incorrect charger may result in no charging, and/or unsafe conditions.
- $43\ \ Use appliance only with included lithium-ion battery. Use of any other battery may create a \textit{risk} of injury and fire.$
- 44 Under abusive conditions, liquid may be ejected from the battery. Avoid contact with liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.
- 45 Store the appliance indoors. To maintain battery life, **DO NOT** use or store battery at temperatures below 3°C (37.4°F) or above 40°C (104°F).
- 46 **DO NOT** expose appliance to fire or temperature above 130°C (266°F) as it may cause explosion.
- 47 There are **NO** serviceable parts. To ensure safety, **DO NOT** modify or attempt to repair the appliance.

## **GETTING TO KNOW YOUR VACUUM**

- A Nozzle
- Dust Cup
- @ Dust Cup Release Button
- Washable Filters + Filter Frame
- **■** Charging Indicator Light
- ♠ On/Off Switch
- **G** Vacuum Body





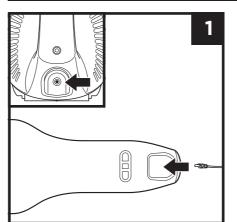
- Motorised Fet
- Crevice ToolDusting Brush
- н —



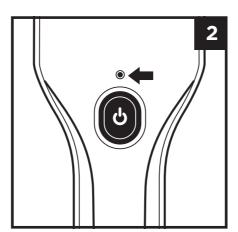




## **CHARGING YOUR SHARK® VACUUM**



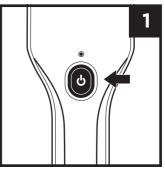
I. Insert the charging adapter plug into the port on the handle.

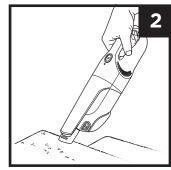


2. Plug the charging adapter into a socket. The charging indicator light will blink. Light will go out when fully charged.

**NOTE:** Lithiumion battery takes approximately 4 hours to charge completely.

## **USING YOUR SHARK® VACUUM**







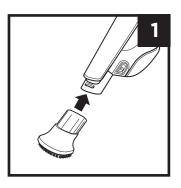


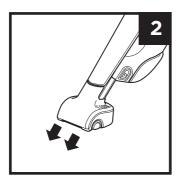
- 1. Press power button.
- 2. Run the nozzle over the surface to be cleaned.
- 3. To empty dust cup, hold your vacuum over a bin.
- 4. Press the easy empty button to release the debris.

NOTE: For maintenance, see reverse side.

#### **ACCESSORIES**

### ATTACHING AND REMOVING





- 1. To attach an accessory, align it with the nozzle, then slide it on.
- 2. To remove an accessory, slide it straight off the nozzle.

## **TROUBLESHOOTING**

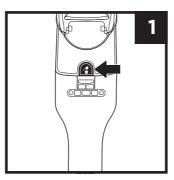
Problem	Solution
The vacuum will not operate	Battery needs to be recharged. Lithium-ion battery takes approximately 4 hours to charge completely.
	Try using a different socket to charge.
Motorised brush will not work	The metal contact pins on the motorised brush are not in contact with the connector slots on the vacuum. Remove the motorised brush and reinsert firmly into the air-intake nozzle.
	The motorised brush is blocked. Carefully remove all lint, hair, or other debris from the motorised brush.
Vacuum will not pick up or suction is weak	Dust cup is full. Empty the dust cup.
	Filters need cleaning or replacement. Clean or replace the filters.
	Vacuum needs to be recharged.
Dust is escaping from the vacuum	Empty the dust cup.
	The filters are not installed correctly. Remove filters, then reinstall them.
	A filter has a hole or a puncture and needs to be replaced.
	An obstruction may be blocking the dust cup lid, keeping it from closing correctly. Clear any obstructions and ensure the lid is completely closed.

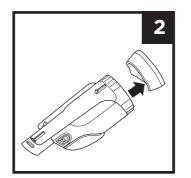
## **BATTERY INDICATOR**

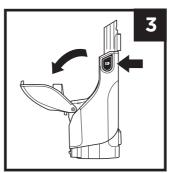
No Light	Low Battery	Press the power button. If the unit doesn't turn on, then the battery power is too low. Please charge before use.
Slow Flashing Light (while plugged in)	Vacuum Charging	To charge the vacuum, connect charging cord to unit and plug into the socket. The light will fade in and out slowly as the vacuum charges.
Fast Flashing Light (in use)	Low Battery	If the light flashes quickly while the unit is in use, the battery power is low. Recharge the unit.
Solid Light	Fully Charged	When the vacuum is fully charged, the indicator light will illuminate steadily, then turn off. (It takes approximately 4 hours for a full charge).
Five Flashes (after plugging in)	Not Charging	If the wrong charger is used, the light will blink five times and then stop. Use the included charger.

### **MAINTENANCE**

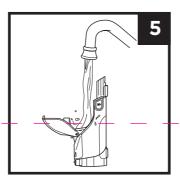
## **CLEANING THE DUST CUP**

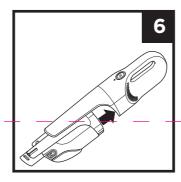












- 1. Press the dust cup release button and pull out the dust cup.
- 2. Carefully remove the filter frame.
- **3.** To open and empty the dust cup, hold it over the bin, then press the easy empty button (complete instructions on reverse side).
- **4.** Hand-wash the filters in cold water and let them air-dry for at least 24 hours before reinstalling. Air-dry only. **DO NOT** use a hair dryer or clothes dryer.
- **5.** To clean the interior of the dust cup, rinse it with water. Place it on its side with the lid open to air-dry for at least 24 hours before reinstalling.
- **6.** When filters are dry, reinsert them into the filter frame (foam first), reinstall the filter frame into the dust cup, then reattach the dust cup.

**DO NOT** wash any parts or accessories in a dishwasher.

NOTE: For replacement filters please visit sharkclean.co.uk

## REGISTER YOUR PURCHASE



sharkclean.co.uk/register-guarantee



Scan QR code using mobile device



## **TECHNICAL SPECIFICATIONS**

Battery Voltage: 10.8V Motor Watts: 100W E-TEK ZD012A133075BS DS/DK DK12-133075A-B

## TWO-YEAR LIMITED GUARANTEE

When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your "statutory rights"). You can enforce these rights against your retailer. However, at Shark we are so confident about the quality of our products that we give you an additional manufacturer's guarantee of up to two years (1 year as standard plus 1 year when you register). These terms and conditions relate to our manufacturer's guarantee only - your statutory rights are unaffected.

Every Shark machine comes with a free parts and labour guarantee. Our customer service helpline (0800 862 0453) is open from 9.00am to 6.00pm Monday - Friday. It's free to call, and you'll be put straight through to a Shark representative. You'll also find online support at www.sharkclean.co.uk.

### How do I register my extended Shark\* guarantee?

You can register your guarantee online within 28 days of purchase. To save time, you'll need the following information about your machine:

- Model Number
- Serial Number (only if available)
- Date you received the machine (from your in-store receipt or delivery note)

To register online, please visit www.sharkclean.co.uk/register-guarantee

#### IMPORTANT

- The manufacturer's guarantee covers your product for 12 months (or for 2 years, if registered) starting on the date of delivery.
- Please keep your receipt at all times. Should you need to use your guarantee (standard 1 year or further 1 year extended) we will need your receipt to verify the information you have supplied to us is correct. The inability to produce a valid receipt may invalidate your quarantee.

#### How long are new Shark machines guaranteed for?

Our confidence in our design and quality control means that your new Shark vacuum cleaner is guaranteed for a total of two years (12 months plus an extended guarantee of 1 year).

#### What is covered by the free Shark guarantee?

Repair or replacement of your Shark machine (at Shark's discretion to decide whether to replace or repair) including all parts and labour. A Shark guarantee is in addition to your legal rights as a consumer.

What is not covered by the free Shark guarantee?

- Blockages For details of how to unblock your vacuum cleaner, please refer to the Instructions.
- Normal wear and tear of parts which require regular maintenance and/or replacement to ensure the proper functioning of your unit.
- 3 Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the vacuum cleaner which is not in accordance with the Shark Instructions supplied with your machine.
- Use of the vacuum cleaner for anything other than normal domestic household purposes.
- 5 Use of parts not assembled or installed in accordance with the operating instructions.
- 6 Use of parts and accessories which are not Shark spares.
- 7 Faulty installation (except where installed by Shark).

### Where can I buy genuine Shark spares and accessories?

Shark spares and accessories are developed by the same engineers who developed your Shark vacuum. You'll find a full range of Shark spares, replacement parts and accessories for all Shark machines at www.sharkclean.co.uk.

Please remember that using non-Shark spares may invalidate your manufacturer's guarantee. However, your statutory rights are unaffected.

## **BATTERY REMOVAL AND DISPOSAL**

This product uses a rechargeable and reusable lithium-ion battery. When the battery no longer holds a charge, it should be removed from the vacuum and recycled. **DO NOT** incinerate or compost the battery.

When your lithium-ion battery needs to be replaced, dispose of it or recycle it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the bin or in a municipal solid waste stream. Return spent battery to an authorized recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.





## RECORD THIS INFORMATION

Model Number:	
Date of Purchase:	
(Keep receipt)	
Store of Purchase:	

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Euro-Pro Europe Limited, 3150 Century Way, Thorpe Park, Leeds, LS15 8ZB, UK +44 (0)800 862 0453

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