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## FOR PERFECT RESULTS

Thank you for choosing this AEG product. We have created it to give you impeccable performance for many years, with innovative technologies that help make life simpler features you might not find on ordinary appliances. Please spend a few minutes reading to get the very best from it.

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## CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.

The information can be found on the rating plate.



Warning / Caution-Safety information



General information and tips



Environmental information

Subject to change without notice.

## 1. SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damages that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

### 1.1 Children and vulnerable people safety

- This appliance can be used by children aged 8 years and above and by persons with reduced capabilities provided that they have been given instruction and/or supervision regarding the safe use of the appliance and understand the potential hazards involved.
- Do not let children play with the appliance.
- Children aged 3 years and under must be kept away from this appliance when it is in operation at all times.
- Keep all packaging away from children and dispose of it appropriately.
- Keep detergents away from children.
- Keep children and pets away from the appliance door when it is open.
- If the appliance has a child safety device, this should be activated.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

### 1.2 General Safety

- Do not change the specification of this appliance.
- Do not exceed the maximum load of 9 kg (refer to the "Programme chart" chapter).
- The operating water pressure at the water entry point from the outlet connection must be between 0.5 bar (0.05 MPa) and 8 bar (0.8 MPa).
- The ventilation opening in the base (if applicable) must not be covered by a carpet, mat, or any floor covering.

- The appliance must be connected to the water mains using the new supplied hose sets, or other new hose sets supplied by the Authorised Service Centre.
- Old hose sets must not be reused.
- If the mains power supply cable is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons to avoid an electrical hazard.
- Before any maintenance operation, deactivate the appliance and disconnect the mains plug from the socket.
- Do not use high pressure water sprays and/or steam to clean the appliance.
- Clean the appliance with a moist cloth. Use only neutral, detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.

## 2. SAFETY INSTRUCTIONS

### 2.1 Installation

- Remove all the packaging and the transit bolts.
- Keep the transit bolts in a safe place. If the appliance is to be moved in future they must be reattached to lock the drum to prevent internal damage.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Do not install or use a damaged appliance.
- Follow the installation instruction supplied with the appliance.
- Do not install or use the appliance where the temperature can be less than 0°C or where it is exposed to the weather.
- The floor area where the appliance is to be installed must be flat, stable, heat resistant and clean.
- Make sure that there is air circulation between the appliance and the floor.
- Adjust the feet to have the necessary space between the appliance and the flooring.

- Do not install the appliance where the appliance door cannot be fully opened.

### 2.2 Electrical connection

- The appliance must be earthed.
- Always use a correctly installed shockproof socket.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not, contact an electrician.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the mains cable need to be replaced, this must be carried out by our Authorised Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not touch the mains cable or the mains plug with wet hands.

- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- UK and Ireland only. This appliance is fitted with a 13 A mains plug. If it is necessary to change the mains plug fuse, use only a 13 A ASTA (BS 1362) fuse.
- This appliance complies with the E.E.C. Directives.

## 2.3 Water connection

- Do not cause damage to the water hoses.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- Ensure that there are no visible water leaks during and after the first use of the appliance.

## 2.4 Use



### **WARNING!**

Risk of injury, electrical shock, fire, burns or damage to the appliance.

- This appliance is for household use only.
- Follow the safety instructions on the detergent packaging.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.

- Make sure that all metal objects are removed from the laundry.
- Do not put a container to collect possible water leakage under the appliance. Contact the Authorised Service Centre to ensure which accessories can be used.
- Do not touch the glass door while a programme is in operation. The glass can get hot.

## 2.5 Service

- To repair the appliance contact an Authorised Service Centre.
- Use original spare parts only.

## 2.6 Disposal



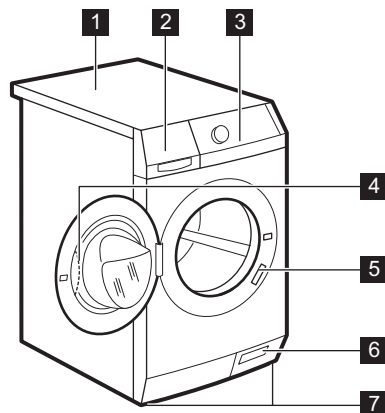
### **WARNING!**

Risk of injury or suffocation.

- Disconnect the appliance from the mains electrical and water supplies.
- Cut off the mains electrical cable close to the appliance and dispose of it.
- Remove the door catch to prevent children or pets from becoming trapped in the drum.
- Dispose of the appliance in accordance with local requirements for the disposal of Waste Electrical and Electronic Equipment (WEEE).

## 3. PRODUCT DESCRIPTION

### 3.1 Appliance overview

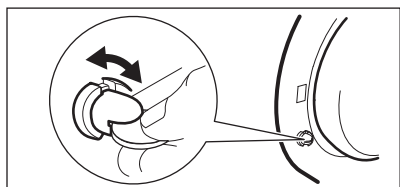


- 1 Worktop
- 2 Detergent dispenser
- 3 Control panel
- 4 Door handle
- 5 Rating plate
- 6 Drain pump filter
- 7 Feet for levelling the appliance

### 3.2 How to activate the child safety device

This device prevents children or pets from being closed in the drum.

Turn the device clockwise, until the groove is horizontal.  
You cannot close the door.



To close the door, turn the device anticlockwise until the groove is vertical.

### 3.3 Installation on suspended flooring

Suspended wooden floors are particularly susceptible to vibration.

To limit vibration we recommend placing a waterproof wooden panel, at least 15

mm thick, under the appliance. It should be screwed to at least 2 floor beams and should extend beyond the front feet.

If possible, install the appliance where the floor is more stable.

### 3.4 Available from your authorized dealer



Only appropriate accessories approved by AEG ensure the safety standards of the appliance. If unapproved parts are used, any claims will be invalidated.

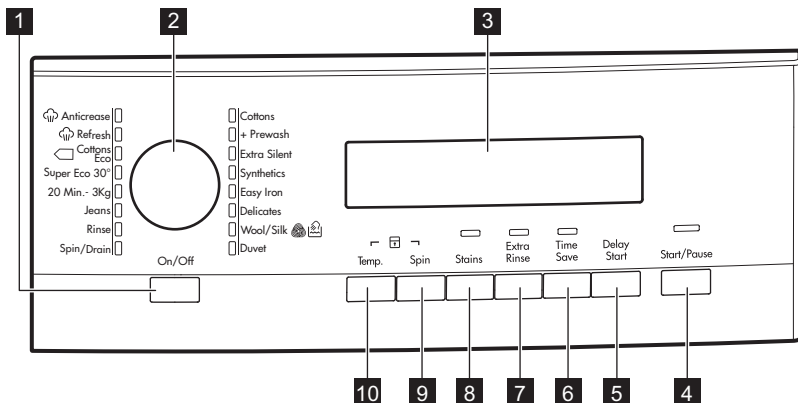
### Fixing plate kit (4055171146)

Available from your authorised dealer.

If you install the appliance on a plinth, secure the appliance in the fixing plates.

Read carefully the instructions supplied with the accessory.


## 4.1 Control panel description









- 1 On/Off button (On/Off)
- 2 Programme knob
- 3 Display
- 4 Start/Pause button (Start/Pause)
- 5 Delay start button (Delay Start)
- 6 Time save button (Time Save)
- 7 Extra rinse button (Extra Rinse)
- 8 Stain button (Stains)
- 9 Spin reduction button (Spin)
- 10 Temperature button (Temperature)




	Temperature area:	
A	88	Temperature indicator
	--	Cold water indicator.

Spin area:		
B	1888	Spin speed indicator
	- - -	No Spin indicator <sup>1)</sup>
		Rinse Hold indicator

<sup>1)</sup> Only available for Spin/Drain programme.

Display indicators:		
C		Washing phase
		Rinses phase
		Spin phase
		Child safety lock
		Door locked You cannot open the appliance door when the symbol is on. You can open the door only when the symbol goes off.
		Delay start


Time area:		
D	1:25	Programme duration
	2h	Delay start
	E20	Alarm codes
	E r r	Message of error
		Programme is completed



# 5. PROGRAMMES


## 5.1 Programme Chart

Programme Temperature range	Maximum load Maximum spin speed	Programme description (Type of load and soil level)
Washing programmes		



Programme Temperature range	Maximum load Maximum spin speed	Programme description (Type of load and soil level)
Cottons 95°C - Cold	9 kg 1400 rpm	<b>White cotton and coloured cotton.</b> Normal soil and light soil.
Cottons + Pre-wash 95°C - Cold	9 kg 1400 rpm	<b>White cotton and coloured cotton.</b> Heavy soil and normal soil.
Extra Silent 95°C - Cold	9 kg	<b>White and coloured cotton.</b> Normal soil and light soil. The programme eliminates all spinning phase to perform a silent cycle. The cycle stops with water in the tub.
Synthetics 60°C - Cold	4 kg 1200 rpm	<b>Synthetic items or mixed fabric items.</b> Normal soil.
Easy Iron 60°C - Cold	4 kg 800 rpm	<b>Synthetic items requiring a gentle wash.</b> Normal and light soil. <sup>1)</sup>
Delicates 40°C - Cold	4 kg 1200 rpm	<b>Delicate fabrics such as acrylics, viscose, polyester items.</b> Normal soil.
 Wool/Silk 40°C - Cold	2 kg 1200 rpm	<b>Machine washable wool, hand washable wool and delicate fabrics</b> with «hand washing» care symbol. <sup>2)</sup>
Duvet 60°C - 30°C	3 kg 800 rpm	Special programme for one <b>synthetic blanket, duvet, bedspread</b> and so on.
Spin/Drain <sup>3)</sup>	9 kg 1400 rpm	To spin the laundry and to drain the water in the drum. <b>All fabrics, except woollens and delicate fabrics.</b>
Rinse	9 kg 1400 rpm	To rinse and spin the laundry. <b>All fabrics,</b> except woollens and very delicate fabrics. Reduce the spin speed accordingly to the type of laundry.
Jeans 60°C - Cold	9 kg 1200 rpm	<b>Items in denim and jersey.</b> Also for dark coloured items.

Programme Temperature range	Maximum load Maximum spin speed	Programme description (Type of load and soil level)
20 Min. - 3 Kg 40°C - 30°C	3 kg 1200 rpm	<b>Cotton and synthetic items with light soil level</b> or worn only once.
Super Eco 30° 30°C - Cold	3 kg 1200 rpm	<b>Cottons, synthetic and mixed fabrics.</b> Normal soil <sup>4)</sup> .
 Cottons Eco <sup>5)</sup> 60°C - 40°C	9 kg 1400 rpm	<b>White cotton and fast-coloured cotton.</b> Normal soil. The energy consumption decreases and the time of the washing programme is extended.
<b>Steam programmes<sup>6)</sup></b>  Steam can be used for dried, washed or worn once laundry. These programmes can reduce creases and odours and make your laundry softer.  Do not use any detergent. If necessary, remove stains by washing or using localized stain removal.  Steam programmes do not perform any hygienic cycle.  Do not set a Steam programme with these types of items: <ul style="list-style-type: none"> <li>• Items to be washed at a temperature lower than 40°C.</li> <li>• Items where it is not specified on the care label as being suitable for tumble drying.</li> <li>• All items with plastic, metal, wooden parts or alike.</li> </ul>		
 Refresh	1.5 kg	Steam programme for <b>cotton and synthetic items.</b> This cycle removes odours from the laundry. <sup>7)</sup>

Programme Temperature range	Maximum load Maximum spin speed	Programme description (Type of load and soil level)
 Anticrease	1.5 kg	Steam programme for <b>cotton and synthetic items</b> . This cycle helps to dewrinkle the laundry.

- 1) To reduce creasing, this cycle regulates the water temperature and performs a soft wash and spin phase. The appliance adds some rinses.
- 2) During this cycle the drum rotates slowly to ensure a gentle wash. It can seem that the drum doesn't rotate or doesn't rotate properly, but this is normal for this programme.
- 3) Set the spin speed. Make sure it is suitable for the type of fabric being washed. If you set the No Spin option then only the drain phase is available.
- 4) Set this programme to decrease the energy and water consumption maintaining a good washing performance.
- 5) **Standard programmes for the Energy Label consumption values.** According to regulation 1061/2010, these programmes are respectively the «Standard 60°C cotton programme» and the «Standard 40°C cotton programme». They are the most efficient programmes in terms of combined energy and water consumption for washing normally soiled cotton laundry.




The water temperature of the washing phase may differ from the temperature declared for the selected programme.

- 6) If you set a Steam programme with dried laundry, at the end of the cycle the laundry could be humid. It is better to expose the items to the fresh air for about 10 minutes to let the humidity dry. When the programme is completed, quickly remove the laundry from the drum. After a steam cycle, items may be ironed however with less effort.
- 7) Steam does not remove animal odours.

## Programme options compatibility

Programme	Spin	- - -		Stains <sup>1)</sup>	Extra Rinse <sup>2)</sup>	Time Save <sup>3)</sup>	Delay Start
Cottons	■		■	■	■	■	■
Cottons + Prewash	■		■	■	■	■	■
Extra Silent				■	■	■	■
Synthetics	■		■	■	■	■	■
Easy Iron	■		■		■	■	■
Delicates	■		■	■	■	■	■
Wool/Silk	■		■				■
Duvet	■						■

Programme	Spin	---		Stains <sup>1)</sup>	Extra Rinse <sup>2)</sup>	Time Save <sup>3)</sup>	Delay Start
Spin/Drain	■	■					■
Rinse	■		■		■		■
Jeans	■		■		■		■
20 Min. - 3 Kg	■						■
Super Eco 30°	■		■		■		■
Cottons Eco	■		■	■	■	■ <sup>4)</sup>	■

- 1) The Stain option is not available with a temperature lower then 40°C.
- 2) If you set Extra Rinse option, the appliance adds some additional rinses. In the Rinse programme, if you set a low spin speed the appliance performs delicate rinses and a short spin.
- 3) If you set a shorter duration, we recommend that you decrease the load size. It is possible to fully load the appliance, however the washing results can be less satisfactory.
- 4) For this programme you can set only the Extra Quick duration.

5.2 Woolmark Apparel Care - Green




The wool wash cycle of this machine has been approved by The Woolmark

Company for the washing of wool garments labelled as «hand wash» provided that the garments are washed according to the instructions issued by the manufacturer of this washing machine. Follow the garment care label for drying and other laundry instructions. M1361

In UK, Eire, Hong Kong and India the Woolmark symbol is a certification trademark.

6. CONSUMPTION VALUES



The data in this table are approximate. Different variables can affect the data: the quantity and type of laundry, the water and ambient temperature.



At the start of the programme, the display shows the programme duration for the maximum load capacity.

During the washing phase the programme duration is automatically calculated and can be greatly reduced if the laundry load is lower than the maximum load capacity (e.g. Cotton 60°C, maximum load capacity 9 kg, the programme duration exceeds 2 hours; actual load 1 kg, the programme duration will be less than 1 hour).

When the appliance is calculating the real programme duration a dot flashes in the display.

Programmes	Load (kg)	Energy consumption (kWh)	Water consumption (litre)	Approximate programme duration (minutes)	Remaining moisture (%) <sup>1)</sup>
Cottons 60°C	9	1,55	87	220	52
Cottons 40°C	9	0,97	87	205	52
Synthetics 40°C	4	0,72	55	155	35
Delicates 40°C	4	0,60	59	89	35
Wool/Silk 30°C <sup>2)</sup>	2	0,35	58	60	30
<b>Standard cotton programmes</b>					
Standard 60°C cotton	9	0,640	57	226	52
Standard 60°C cotton	4.5	0,349	41	185	52
Standard 40°C cotton	4.5	0,347	40	199	52

<sup>1)</sup> At the end of spin phase.

<sup>2)</sup> Not available for some models.

Off Mode (W)	Left On Mode (W)
0.48	0.48
The information given in the chart above is compliant with the EU Commission regulation 1015/2010 implementing directive 2009/125/EC.	

## 7. SETTINGS

### 7.1 Acoustic signals

The acoustic signals operate when:

- You activate the appliance.
- You deactivate the appliance.
- You press the buttons.
- The programme is completed.


- The appliance has a malfunction. To **deactivate/activate** the acoustic signals, press Stains and Extra Rinse at the same time for 6 seconds.



If you deactivate the acoustic signals, they continue operate when the appliance has a malfunction.

## 7.2 Child Lock

With this option you can prevent that the children play with the control panel.

- To **activate/deactivate** this option, press Temp. and Spin at the same time until the indicator  **comes on/goes off**.

# 8. OPTIONS

## 8.1 Programme knob

Turn this knob to set a programme. The related programme indicator comes on.

## 8.2 Start/Pause

Press button Start/Pause to start or interrupt a programme.

## 8.3 Delay Start

With this option you can delay the start of a programme from 30 minutes to 20 hours.

The display shows the related indicator and delay time.

## 8.4 Time Save

With this option you can decrease the programme duration.

- Press this button one time to set 'Shortened duration' for items with daily soil.
- Press this button two times to set 'Extra Quick' for slightly soiled items only.



Some programmes accept only one of the two options.

You can activate this option:

- After you press Start/Pause : the options and the programme knob are locked.
- Before you press Start/Pause : the appliance cannot start.

## 7.3 Permanent Extra Rinse

With this option you can permanently have an extra rinse when you set a new programme.

- To **activate/deactivate** this option press Delay Start and Time Save at the same time until the relevant indicator **comes on/goes off**.

## 8.5 Extra Rinse

With this option you can add some rinses to some washing programmes, refer to "Programme chart".


Use this option for persons allergic to detergents and in areas where the water is soft.

The related indicator comes on.

## 8.6 Stains

Set this option to add the stain phase to a programme.

Use this option for laundry with hard stains to remove.

When you set this function, put the stain remover into compartment .




This option increases the programme duration. This option is not available with a temperature lower than 40 °C.

## 8.7 Spin

With this option you can decrease the default spin speed.


The display shows the indicator of the set speed.

**Additional spin options:****No Spin**

- Set this option to remove all spin phases.
- Set it for very delicate fabrics.
- To compensate for the absence of spinning, the rinse phase uses more water for some washing programmes.
- The display shows the indicator .

**Rinse Hold**

- Set this option to reduce creasing.
- The washing programme ends with water in the drum. The drum turns regularly to reduce creasing.


- The door stays locked. You must drain the water to unlock the door.
- The display shows the indicator .



To drain the water refer to "Draining water out after end of cycle".

**8.8 Temperature**

Set this option to change the default temperature.

Indicator  = cold water.

The display shows the set temperature.

**9. BEFORE FIRST USE**

1. Put a small quantity of detergent in the compartment for washing phase.
2. Set and start a programme for cotton at the highest temperature without laundry.

This removes all possible dirt from the drum and the tub.

**10. DAILY USE****10.1 Activating the appliance**

1. Connect the mains plug to the mains socket.
2. Open the water tap.
3. Press button On/Off to activate the appliance.

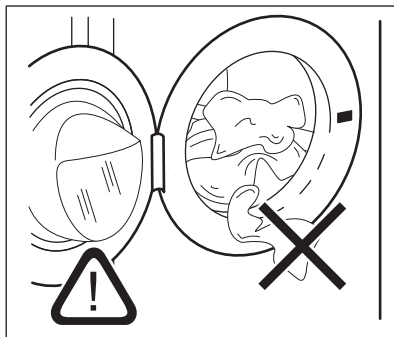
A short tune sounds.

**10.2 Loading the laundry**

1. Open the appliance door.
2. Put the laundry in the drum, one item at a time.
3. Shake the items before you put them in the appliance.

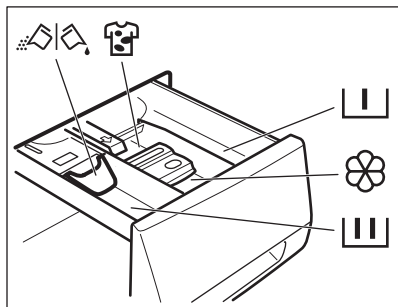
Make sure you do not put too much laundry in the drum.






4. Close the door firmly.


**CAUTION!**

Make sure that no laundry becomes trapped between the seal and the door. There is a risk of water leakage or damage to the laundry.

## 10.3 Filling the detergent and additives

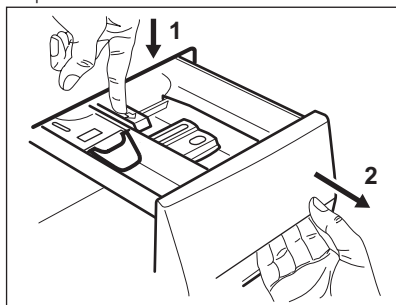


-  Compartment for prewash phase an soak programme.
-  Compartment for washing phase.
-  Compartment for liquid additives (fabric conditioner, starch).
- MAX** Maximum level for quantity of liquid additives.
-  Compartment for stain remover.
-  Flap for powder or liquid detergent.

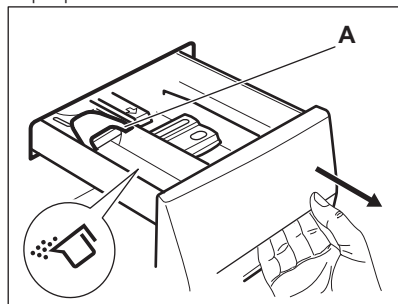
 Always follow the instructions that you find on the packaging of the detergent products.

## 10.4 Check the position of the flap

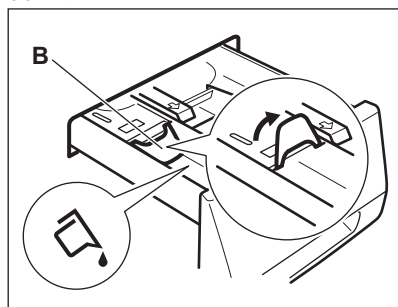
1. Pull out the detergent dispenser until it stops.
2. Press the lever down to remove the dispenser.



3. To use powder detergent, turn the flap up.



4. To use liquid detergent, turn the flap down.



### With the flap in the position DOWN:

- Do not use gelatinous or thick liquid detergents.
  - Do not put more liquid detergent than the limit shown on in the flap.
  - Do not set the prewash phase.
  - Do not set the delay start function.
5. Measure out the detergent and the fabric conditioner.
  6. Carefully close the detergent dispenser.
- Make sure that the flap does not cause a blockage when you close the drawer.
- ## 10.5 Setting a programme
1. Turn the programme knob and set the programme:



- The related programme indicator comes on.
  - The indicator of Start/Pause flashes.
  - The display shows: the default temperature, the spin speed, the indicators of the programme phases and the programme duration.
2. If necessary, change the temperature, the spin speed, the cycle duration, or add available options. When you activate an option, the indicator of the set option comes on.



If you set something incorrect, the display shows the message **Err**.

## 10.6 Starting a programme without the delay start

Press button Start/Pause to start the programme.

The relevant indicator stops to flash and stays on.

On the display the indicator of the phase is operation starts to flash.

The programme starts, the door is locked. The display shows the indicator



The drain pump can operate for a short time when the appliance fills water.

## 10.7 Behaviour of the appliance



After approximately 15 minutes from the start of the programme:

- The appliance adjusts automatically the cycle time to the laundry you have put in the drum to have perfect washing results in the minimum necessary time.
- The display shows the new time value.

## 10.8 Starting a programme with the delay start

1. Press button Delay Start again and again until the display shows the number of minutes or hours of delay.

The related indicator comes on.

2. Press button Start/Pause.

The appliance starts the countdown of the delay start.


When the countdown is completed, the programme starts automatically.



Before you press button Start/Pause to start the appliance, you can cancel or change the set of the delay start.

## 10.9 Cancelling the delay start

To cancel the delay start:

1. Press button Start/Pause to set the appliance to pause. The related indicator flashes.
2. Press button Delay Start repeatedly until the display shows .
3. Press button Start/Pause again to start the programme immediately.

## 10.10 Interrupting a programme and changing a option

You can change only some options before they operate.

1. Press button Start/Pause. The related indicator flashes.
2. Change the option set.
3. Press the button Start/Pause again. The programme continues.

## 10.11 Cancelling a running programme

1. Press button On/Off to cancel the programme and to deactivate the appliance.
2. Press button On/Off again to activate the appliance.

Now, you can set a new washing programme.



Before starting the new programme the appliance could drain the water. In this case, make sure that the detergent is still in the detergent compartment, if not fill the detergent again.

## 10.12 Opening the door



If the temperature and level of the water in the drum are too high and/or the drum still rotates you cannot open the door.


While a programme or the delay start operates, the appliance door is locked.

1. Press button Start/Pause. In the display the related door lock indicator goes off.
2. Open the appliance door.
3. Close the door and press button Start/Pause.

The programme or the delay start continues.

## 10.13 End of cycle

When the programme has finished, the appliance stops automatically. The acoustic signal operates (if it is active).

In the display  comes on and the door locked indicator  goes off.

The indicator of Start/Pause button goes off.

1. Press button On/Off to deactivate the appliance. After five minutes from the end of the programme, the energy saving function automatically deactivates the appliance.




When you activate the appliance again, the display shows the end of the last set programme. Turn the programme knob to set a new cycle.

2. Remove the laundry from the appliance.
3. Make sure that the drum is empty.
4. Keep the door ajar, to prevent mildew and odours


## 10.14 Draining water out after end of cycle

**The washing programme is completed, but there is water in the drum:**

The drum turns regularly to prevent the creases in the laundry.

The door lock indicator  is on. The door stays locked.

You must drain the water to open the door:

1. If necessary, decrease the spin speed.
2. Press the Start/Pause button. The appliance drains the water and spins.
3. When the programme is completed and the door lock indicator  goes off, you can open the door.
4. Press On/Off some seconds to deactivate the appliance.



The appliance drains and spins automatically after approximately 18 hours.

## 10.15 AUTO Stand-by option

The AUTO Stand-by function automatically deactivates the appliance to decrease the energy consumption when:

- You do not use the appliance for 5 minutes before you press Start/Pause button. Press the button On/Off to activate the appliance again.
- After 5 minutes from the end of the washing programme Press the button On/Off to activate the appliance again. The display shows the end of the last set programme. Turn the programme knob to set a new cycle.



If you set a programme or an option that ends with water in the drum, the AUTO Stand-by function **doesn't deactivate** the appliance to remind you to drain the water.

## 11. HINTS AND TIPS



### WARNING!

Refer to Safety chapters.

### 11.1 The laundry load

- Divide the laundry in: white, coloured, synthetics, delicates and wool.
- Obey the washing instructions that are on the laundry care labels.
- Do not wash white and coloured items together.
- Some coloured items can discolour with the first wash. We recommend that you wash them separately for the first times.
- Button up pillowcases, close zippers, hooks and poppers. Tie up belts.
- Empty the pockets and unfold the items.
- Turn multilayered fabrics, wool and items with painted illustrations inside out.
- Remove hard stains.
- Wash heavy soil stains with a special detergent.
- Be careful with the curtains. Remove the hooks or put the curtains in a washing bag or pillowcase.
- Do not wash laundry without hems or with cuts. Use a washing bag to wash small and/or delicate items (e.g. underwired bras, belts, tights, etc. ).
- A very small load can cause balance problems with the spin phase. If this occurs, adjust manually the items in the tub and start the spin phase again.

### 11.2 Stubborn stains

For some stains, water and detergent is not sufficient.

We recommend that you pre-treat these stains before you put the items in the appliance.

Special stain removers are available. Use the special stain remover that is applicable to the type of stain and fabric.

### 11.3 Detergents and additives

- Only use detergents and additives specially made for washing machines:

- powder detergents for all types of fabric,
- powder detergents for delicate fabrics (40 °C max) and woollens,
- liquid detergents, preferably for low temperature wash programmes (60 °C max) for all types of fabric, or special for woollens only.
- Do not mix different types of detergents.
- To help the environment, do not use more than the correct quantity of detergent.
- Obey the instructions that you find on the on packaging of these products.
- Use the correct products for the type and colour of the fabric, the programme temperature and the level of soil.
- If your appliance does not have the detergent dispenser with the flap device, add the liquid detergents with a dosing ball (supplied by the detergent's manufacturer).

### 11.4 Ecological hints

- Always start a washing programme with the maximum load of laundry allowed.
- If necessary, use a stain remover when you set a programme with a low temperature.
- To use the correct quantity of detergent, check the water hardness of your domestic system. Refer to "Water hardness".

### 11.5 Water hardness

If the water hardness in your area is high or moderate, we recommend that you use a water softener for washing machines. In areas where the water hardness is soft it is not necessary to use a water softener.

To know the water hardness in your area, contact your local water authority.

Use the correct quantity of the water softener. Obey the instructions that you find on the packaging of the product.

## 12. CARE AND CLEANING



### WARNING!

Refer to Safety chapters.

### 12.1 External cleaning

Clean the appliance with soap and warm water only. Fully dry all the surfaces.



### CAUTION!

Do not use alcohol, solvents or chemical products.

### 12.2 Descaling

If the water hardness in your area is high or moderate, we recommend that you use a water descaling product for washing machines.

Regularly examine the drum to prevent limescale and rust particles.

To remove rust particles use only special products for washing machines. Do this separately from the laundry wash.



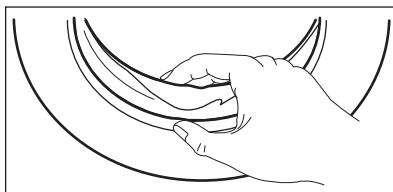
Always obey the instructions that you find on the packaging of the product.

### 12.3 Maintenance wash

With the low temperature programmes it is possible that some detergent stays in the drum. Perform a maintenance wash regularly. To do this:

- Remove all laundry from the drum.
- Select the cotton programme with the highest temperature with a small quantity of detergent.

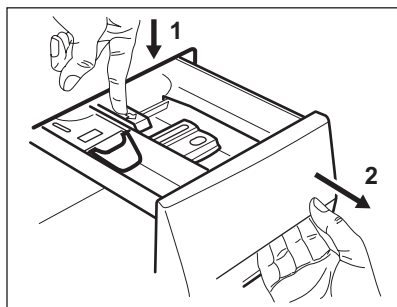
### 12.4 Door seal



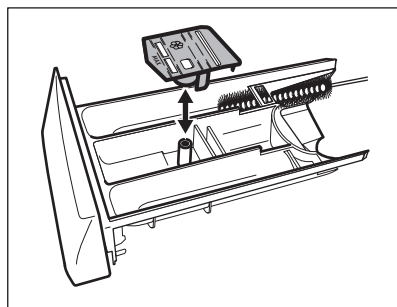
Regularly examine the seal and remove all objects from the inner part.

### 12.5 Cleaning the detergent dispenser

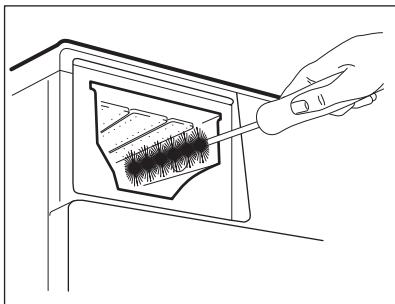
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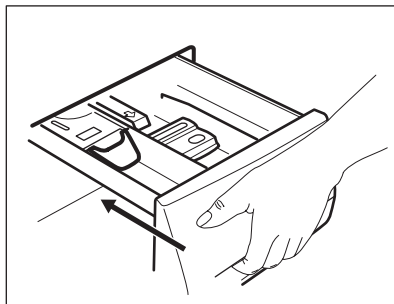
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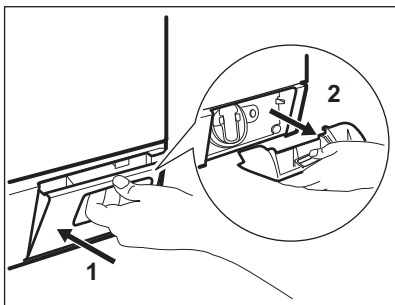


## 12.6 Cleaning the drain filter

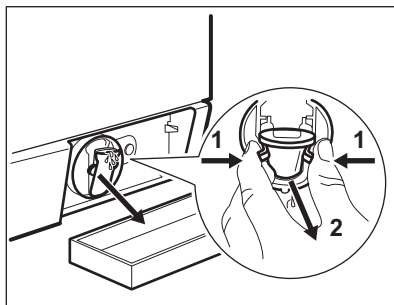


Do not clean the drain filter if the water in the appliance is hot.

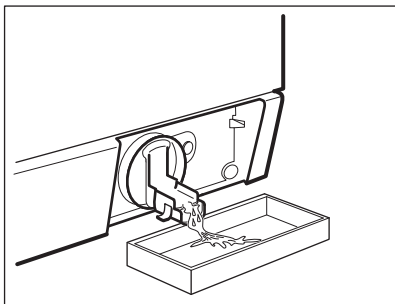
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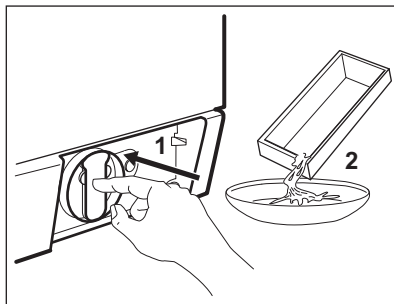
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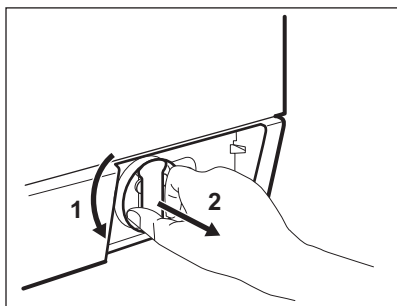
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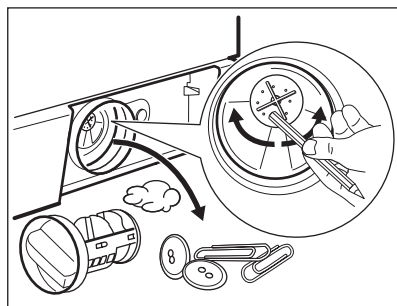
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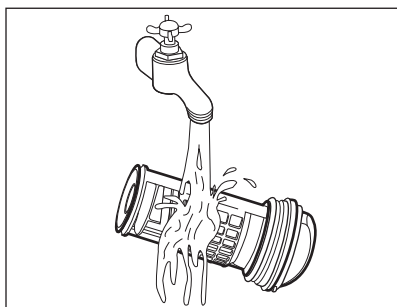
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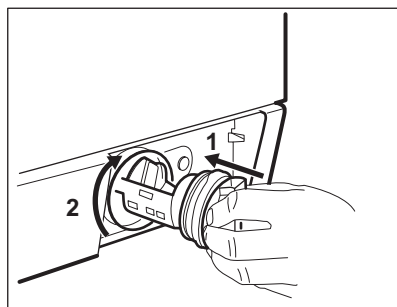
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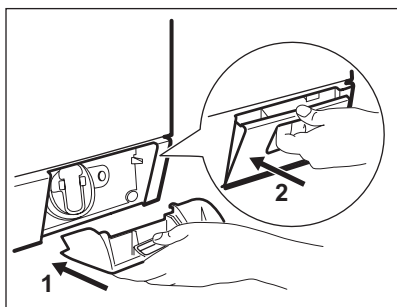
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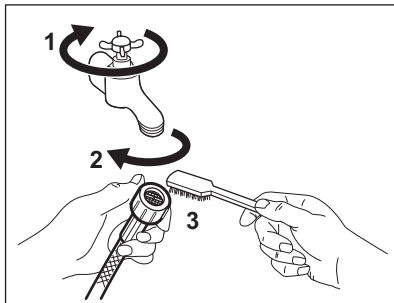


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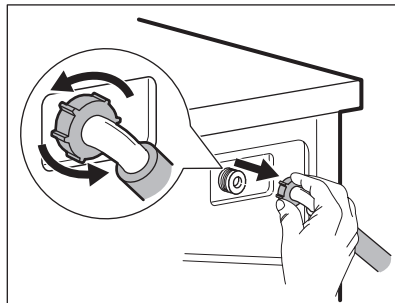


## 12.7 Cleaning the inlet hose and the valve filter

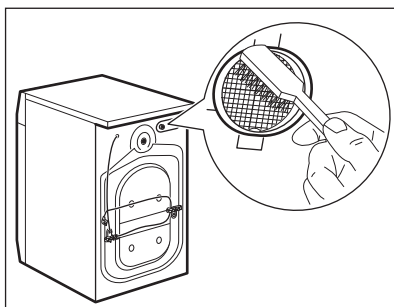
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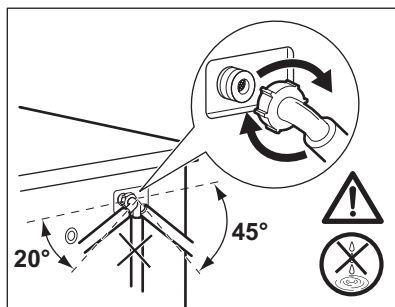
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## 12.8 Emergency drain

Because of a malfunction, the appliance cannot drain the water.

If this occurs, do steps (1) through (9) of 'Cleaning the drain filter'. If necessary, clean the pump.

When you drain the water with the emergency drain procedure, you must activate the drain system again:

1. Put 2 litres of water in the main wash compartment of the detergent dispenser.
2. Start the programme to drain the water.

## 12.9 Frost precautions

If the appliance is installed in an area where the temperature can be less than

0° C, remove the remaining water from the inlet hose and the drain pump.

1. Disconnect the mains plug from the mains socket.
2. Close the water tap.
3. Put the two ends of the inlet hose in a container and let the water flow out of the hose.
4. Empty the drain pump. Refer to the emergency drain procedure.
5. When the drain pump is empty, install the inlet hose again.



### WARNING!

Make sure that the temperature is higher than 0 °C before you use the appliance again.

The manufacturer is not responsible for damages caused by low temperatures.

## 13. TROUBLESHOOTING



### WARNING!

Refer to Safety chapters.

### 13.1 Introduction

The appliance does not start or it stops during operation.

First try to find a solution to the problem (refer to the table). If the problem persists, contact the Authorised Service Centre.

**With some problems, the acoustic signals operate and the display shows an alarm code:**

- **E10** - The appliance does not fill with water properly.
- **E20** - The appliance does not drain the water.

- **E40** - The appliance door is open or not closed correctly. Please check the door!
- **E40** - The mains supply is unstable. Wait until the mains supply is stable.
- **E91** - No communication between electronic elements of the appliance. Switch off and switch on again.
- **EFO** - The anti-flood device is on. Disconnect the appliance and close the water tap. Contact the Authorised Service Centre.



### WARNING!

Deactivate the appliance before you do the checks.

### 13.2 Possible failures

Problem	Possible solution
The programme does not start.	Make sure that the mains plug is connected to the mains socket.
	Make sure that the appliance door is closed.
	Make sure that there is not a damaged fuse in the fuse box.
	Make sure that the Start/Pause has been pressed.
	If the delay start is set, cancel the setting or wait for the end of countdown.
	Deactivate the Child Lock function if it is on.
The appliance does not fill with water properly.	Make sure that the water tap is open.
	Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority.
	Make sure that the water tap is not clogged.
	Make sure that the filter of the inlet hose and the filter of the valve are not clogged. Refer to "Care and cleaning".
	Make sure that the inlet hose has no kinks or bends.
	Make sure that the connection of the water inlet hose is correct.



Problem	Possible solution
The appliance does not fill with water and drain immediately.	Make sure that the drain hose is in the correct position. The hose may be too low.
The appliance does not drain the water.	Make sure that the sink spigot is not clogged.
	Make sure that the drain hose has no kinks or bends.
	Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to 'Care and cleaning'.
	Make sure that the connection of the drain hose is correct.
	Set the drain programme if you set a programme without drain phase.
	Set the drain programme if you set an option which ends with water in the tub.
The spin phase does not operate or the washing cycle lasts longer than usually.	Set the spin programme.
	Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to 'Care and cleaning'.
	Adjust manually the items in the tub and start the spin phase again. This problem may be caused by balance problems.
There is water on the floor.	Make sure that the couplings of the water hoses are tight and there is not water leakages.
	Make sure that the drain hose have no damages.
	Make sure you use the correct detergent and the correct quantity of it.
You cannot open the appliance door.	Make sure that the washing programme is finished.
	Set the drain or the spin programme if there is water in the drum.
	Make sure that the appliance receives electrical power.
	This problem may be caused by a failure of the appliance. Contact the Authorised Service Centre. If you need to open the door, please read carefully «Emergency door opening».
The appliance makes an unusual noise.	Make sure the levelling of the appliance is correct. Refer to 'Installation'.
	Make sure that the packaging and/or the transit bolts are removed. Refer to 'Installation'.

Problem	Possible solution
	Add more laundry in the drum. The load may be too small.
The cycle is shorter than the time displayed.	The appliance calculates a new time according to the laundry load. See the 'Consumption Values' chapter.
The cycle is longer than the time displayed.	An unbalanced laundry load increases the duration time. This is a normal behaviour of the appliance.
The washing results are not satisfactory.	Increase the detergent quantity or use a different detergent.
	Use special products to remove the stubborn stains before you wash the laundry.
	Make sure that you set the correct temperature.
	Decrease the laundry load.
You cannot set an option.	Make sure that you press only the wanted button(s).

After the check, activate the appliance. The programme continues from the point of interruption.

If the problem occurs again, contact the Authorised Service Centre.

If the display shows other alarm codes. Deactivate and activate the appliance. If the problem continues, contact the Authorised Service Centre.

## 14. EMERGENCY DOOR OPENING

In case of power failure or functioning failure the appliance door remains locked. The washing programme continues when the power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock function.

Before opening the door:



### CAUTION!

**Make sure that the water temperature is not too high and the laundry is not hot. If necessary, wait until they cool down.**



### CAUTION!

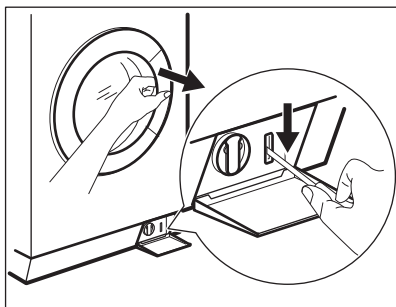
**Make sure that the drum is not rotating. If necessary, wait until the drum stops rotating.**



**Make sure that the water level inside the drum is not too high. If necessary, proceed with an emergency drain (refer to «Emergency drain» in «Care and cleaning» chapter).**

To open the door, proceed as follows:

1. Press the On/Off button to switch the appliance off.
2. Disconnect the mains plug from the mains socket.
3. Open the filter flap.
4. Keep the emergency unlock trigger pulled downward and, at the same time, open the appliance door.



5. Take out the laundry and then close the appliance door.
6. Close the filter flap.


## 15. TECHNICAL DATA


Dimension	Width/ Height/ Depth/ Total depth	600 mm/ 850 mm/ 605 mm/ 639 mm
Electrical connection	Voltage	230-240 V
	Overall power	2200 W
	Fuse	13 A
	Frequency	50 Hz
Level of protection against ingress of solid particles and moisture ensured by the protective cover, except where the low voltage equipment has no protection against moisture		IPX4
Water supply pressure 1)	Minimum	0,5 bar (0,05 MPa)
	Maximum	8 bar (0,8 MPa)
Water supply 2)		Cold water
Maximum Load	Cotton	9 kg
Energy Efficiency Class		A+++
Spin Speed	Maximum	1400 rpm

1) The appliance works correctly if the water pressure is not lower than 0.05 MPa (0.5 bar). If you cannot connect the water inlet hose to the cold water tap of the primary hydraulic system, connect it to your domestic cold water storage system. Make sure not to exceed a distance of 5.02 m (16.5 ft) between the appliance inlet hose and the bottom of the water storage tank.

2) Connect the water inlet hose to a water tap with a 3/4" thread.

## 16. ENVIRONMENTAL CONCERNS

Recycle the materials with the symbol . Put the packaging in applicable containers to recycle it. Help protect the environment and human health and to recycle waste of electrical and electronic appliances. Do not dispose appliances

marked with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.

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