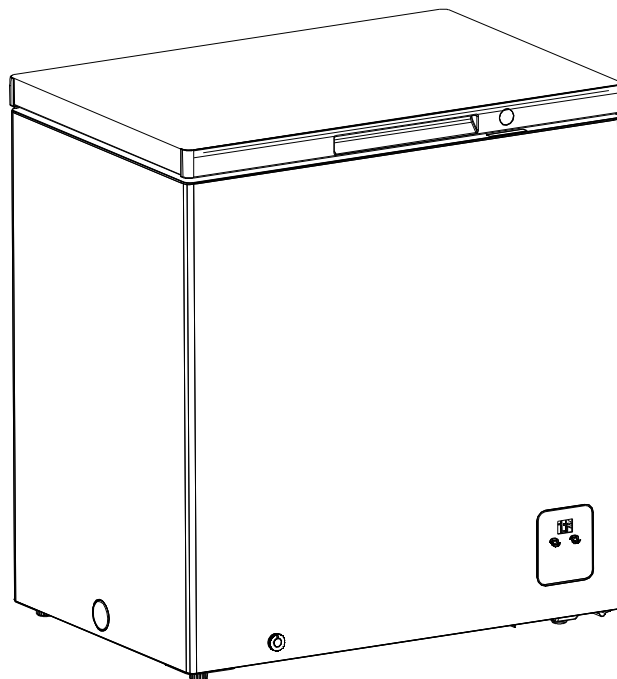




# How to use your new Chest Freezer

Model MCF100E MCF145E MCF200E



# Contents

**Thank you for choosing the appliance. We are sure you will find your new refrigerator a pleasure to use. However, before you use the appliance, we recommend that you carefully read the instructions, which provide details about installing and using the product. Please keep this manual for future reference.**

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## Safety and warning information

For your safety and correct usage before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to make sure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and be sure that they remain with the appliance if it is moved or sold, so that anyone using it throughout its life, will be properly informed on its usage and safety notices. For the safety of life and property, keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.



### **Safety for children and others who are vulnerable people**

#### **According to EN standard**

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

# Safety and warning information



## Safety for children and others who are vulnerable people

### According to IEC standard

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Keep all packaging away from children as there is risk of suffocation.

If you are discarding the appliance, pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent children playing from suffering an electric shock or from closing themselves inside it.

If this appliance, featuring a magnetic door seals, is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make the spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.

# Safety and warning information



## General safety

- **WARNING**

This appliance is intended to be used in residential household and similar applications such as

1. staff kitchen areas in shops, offices and other working environments;
2. farm houses and by clients in hotels, motels and other residential type environments;
  - 1) bed and breakfast type environments;
  - 2) catering and similar non-retail applications.

- **WARNING**

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

- **WARNING**

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

- **WARNING**

Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

# Safety and warning information



## General safety

- **WARNING**

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

- **WARNING**

Do not damage the refrigerant circuit.

- **WARNING**

Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

- **WARNING**

The refrigerant and insulation blowing gas are flammable. When disposing of the appliance, do so only at an authorized waste disposal center. Do not expose to flame.

- **WARNING**

When positioning the appliance, ensure the supply cord is not trapped or damaged.

- **WARNING**

Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

## Safety and warning information



### Replacing the illuminating lamps

- **WARNING**

The illuminating lamps must not be replaced by the user! If the illuminating lamps is damaged, contact the customer helpline for assistance. This warning is only for freezer that contain illuminating lamps.



### Refrigerant

The refrigerant isobutene (R600a) or R290 or R134a is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which R600a and R290 is nevertheless flammable. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit becomes damaged. The refrigerant R600a and R290 is flammable.

# Safety and warning information

## Refrigerant

- **WARNING**

Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damaged prior to proper disposal.

- **WARNING**



Risk of fire / flammable materials If the refrigerant circuit should be damaged:

1. Avoid opening flames and sources of ignition.
2. Thoroughly ventilate the room in which the appliance is situated.

It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire, and/or electric shock.

# Safety and warning information



## Electrical safety

1. The power cord must not be lengthened.
2. Make sure that the power plug is not crushed or damaged. A crushed or damaged power plug may overheat and cause a fire.
3. Make sure that you can access the main plug of the appliance.
4. Do not pull the main cable.
5. If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
6. You must not operate the appliance without the interior lighting lamp cover.
7. The freezer is only applied with power supply of single phase alternating current of 220-240V/50Hz. If fluctuation of voltage in the district of user is so large that the voltage exceeds the above scope, for safety sake, be sure to apply A.C. Automatic voltage regulator of more than 350W to the fridge. The fridge must employ a special power socket instead of common one with other electric appliances. Its plug must match the socket with ground wire.

# Safety and warning information

## Daily use

- Do not store flammable gas or liquids in the appliance, There is a risk of an explosion.
- Do not operate any electrical appliances in the appliance (e.g. electric ice cream makers, mixers etc.).
- When unplugging always pull the plug from the mains socket, do not pull on the cable.
- Do not place hot items near the plastic components of this appliance.
- This refrigerating appliance is not intended to be used as a built-in appliance.
- Do not place food products directly against the air outlet on the rear wall.
- Store pre-packed frozen food in accordance with the frozen food manufacture's instructions.
- The appliances manufactures storage recommendations should be strictly adhered to. Refer to relevant instructions for storage.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.

## Safety and warning information

- Frozen food can cause frost burns if consumed straight from the freezer compartment.
- Do not place the appliance in direct sunlight.
- Keep burning candles, lamps and other items with naked flames away from the appliance so that do not set the appliance on fire.
- The appliance is intended for keeping food stuff and/or beverages in normal household as explained in this instruction booklet. The appliance is heavy. Care should be taken when moving it.
- Do not remove nor touch items from the freezer compartment if your hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Never use the base, drawers, doors etc. to stand on or as supports.
- Frozen food must not be refrozen once it has been thawed out.
- Do not consume ice popsicles or ice cubes straight from the freezer as this can cause freezer burn to the mouth and lips.
- To avoid items falling and causing injury or damage to the appliance, do not overload the door racks or put too much food in the crisper drawers.

# Safety and warning information

## Caution! Care and cleaning

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects, steam cleaner, etheral oils, organic solvents or abrasive cleansers.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper.

## Installation Important

- For electrical connection carefully, follow the instructions given in this manual. Unpack the appliance and check if there are damages on it.
- Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In this case retain packing.
- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be around the appliance, lacking this leads to overheating. To achieve sufficient ventilation, follow the instructions relevant to installation.
- Wherever possible the back of the product should not be too close to a wall to avoid touching or catching warm parts (compressor, condenser) to prevent the risk of fire, follow the instructions relevant to installation.

# Safety and warning information

## Installation Important

- The appliance must not be located close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.

## Service

- Any electrical work required to do the servicing of the appliance should be carried out by qualified electrician or competent person.
- This product must be serviced by an authorized Service Center, and only genuine spare parts must be used.
  1. If the appliance is Frost Free.
  2. If the appliance contains freezer compartment.
- Relevant information for ordering spare parts, directly or through other channels provided by the manufacturer, importer or authorised representative.
- If your refrigerator is damaged, our after-sales service team will provide you with relevant spare parts for repair within a few days.
- Instruction on how to find the model information in the product database, as defined in Regulation (EU) 2019/2016 by means of a weblink that links to the model information as stored in the product database or a link.

## Safety and warning information

### Note

Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances. (This clause applies only to the EU region.)

# Installing your new appliance

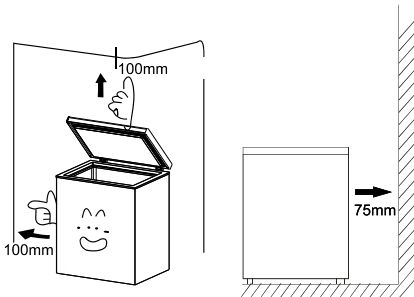
Before using the appliance for the first time, you should be aware of the following tips.

## Ventilation of appliance

In order to improve efficiency of the cooling system and save energy, it is necessary to maintain good ventilation around the appliance for the dissipation of heat. For this reason, sufficient clear space should be available around the freezer.

### **Suggest:**

It is advisable for there to be 75mm of space from the back to the wall, at least 100mm from its side to the wall .



## Note

This appliance performs well in the climate class from SN to T or ST (Please refer to the climate type marked on the parameter nameplate on the appliance). It may not work properly if being left at a temperature above or below the indicated range for a long period.

Climate class	Ambient temperature
SN	+10°C to +32°C
N	+16°C to +32°C
ST	+16°C to +38°C
T	+16°C to +43°C

Lay your appliance in a dry place to avoid high moisture damage. Keep the appliance out of direct sunlight, rain or frost. Stand the appliance away from heat sources such as stoves, fires or heaters.

## Leveling of appliance

- For sufficient leveling and air circulating in the lower rear section of the appliance, the bottom feet may need to be adjusted. Please use a suitable spanner.

# Installing your new appliance

This section tells you how to use most of the useful features. We recommend that you read through them carefully before using the appliance.



## Warning

- For proper installation, this refrigerator must be placed on a level surface of hard material that is the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded.

## Using your freezer compartment

- Compartment is suitable for storage of foods required to be frozen, such as meat, fish, ice cream and other perishable items.
- Caution! Ensure that bottles are not left in the freezer for longer than needed as freezing may cause the bottle break. Bottled or canned liquid are at risk of exploding caused by volume expansion and so should not be stored in the freezer compartment.

This product features Hisense<sup>1</sup> Winter Guard technology. It allows the product to operate in environments such as garages, sheds or outbuildings where temperatures can drop as low as  $-15^{\circ}\text{C}$ . (For the UK market only)



## Before use

- Remove shipping package, tape, etc. and leave doors open for a while in order to ventilate the appliance. The unit is cleaned before shipment.
- However, it is recommended to clean the compartment interior once after delivery.
- Please insert power supply plug into the wall outlet, type “grounded single-phase 220–240 V”.
- Allow the unit to operate for about 1 hour to cool the compartment before placing items in the appliance.

## Wait 5 minutes or more before re-starting

- Restarting the unit immediately after it has been turned off may cause fuses to blow and activate the circuit-breaker, the compressor may become overloaded, and/or other damage may occur.



## Warning

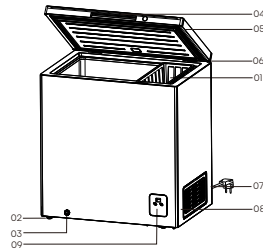
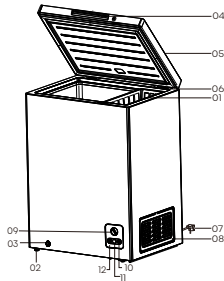
- Do not use the unit to store water or food that requires water as a storage medium.
- Never place fresh seafood containing water into the unit directly.

# Description of the appliance

## View of the appliance

Model no. : MCF100E

Model no. : MCF145E  
MCF200E



- 01. Basket
- 02. Wheel/Foot
- 03. Drain
- 04. Door knob
- 05. Door
- 06. Hinge
- 07. Power supply cord with plug
- 08. Side cover
- 09. Electric control
- 10. Power lamp
- 11. Alarm lamp
- 12. Running lamp

## Specification and information (mm)

Product Name	Chest freezer		
Product No.	MCF100E	MCF145E	MCF200E
Outer Dimensions (mm)	WxDxH	WxDxH	WxDxH
	578×444×858	606×559×858	787×559×858

# Description of the appliance

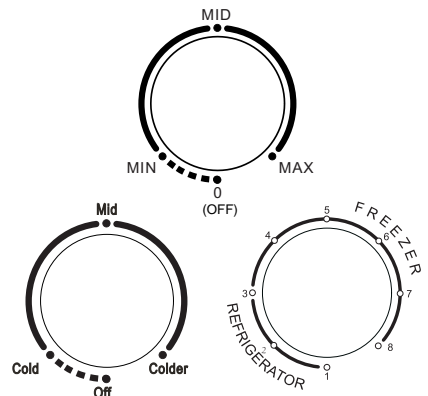
## Note

- Due to constant development of our products, your refrigerator may be slightly different from this instruction manual, but its functions and usage remain the same.
- To get the best energy efficiency of this product, please place all shelves, drawers on their original position as the illustration above.
- Never touch the interior of the freezer chamber or frozen foods in the compartment with wet hands as this could result in frostbite.
- If the appliance has key, keep the key out of reach of children and not in the vicinity of the freezer.
- The specifications may change, please refer to the circuit name plate on the freezer.

# Temperature adjustment

- Thermostat was adjusted using temperature at factory. So, please do not touch it. Excessive refrigeration will increase electricity consumption unnecessarily.
- If need to adjust the temperature, please turn the temperature control dial in the direction of MAX/Colder/8. If too cold, turn dial in the direction of MIN/Cold/2.
- When you need the unit to stop running temporarily, please turn the temperature control dial in the direction of OFF/Off/0/put off the plug.
- In order to quickly freeze fresh food in the freezer, it is recommended to run at the maximum range for 24 hours before returning to the middle range.
- NOTE: High temperature setting will accelerate food waste.

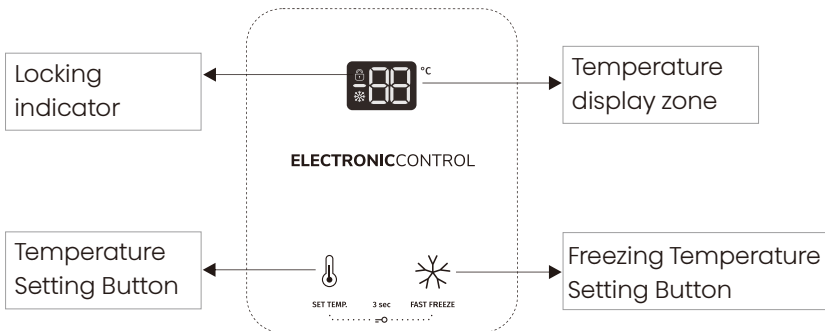
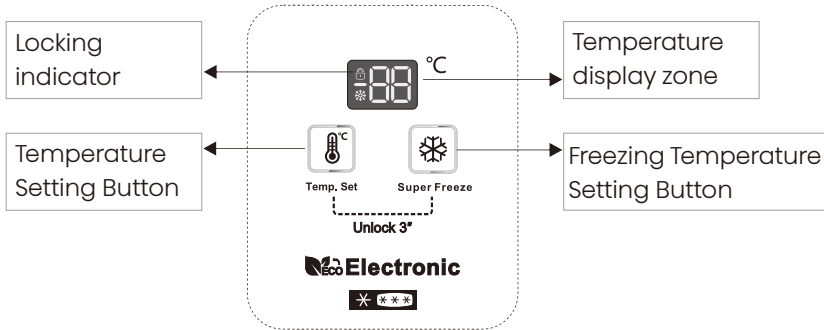
## Temperature adjustment



# Display controls

## Note

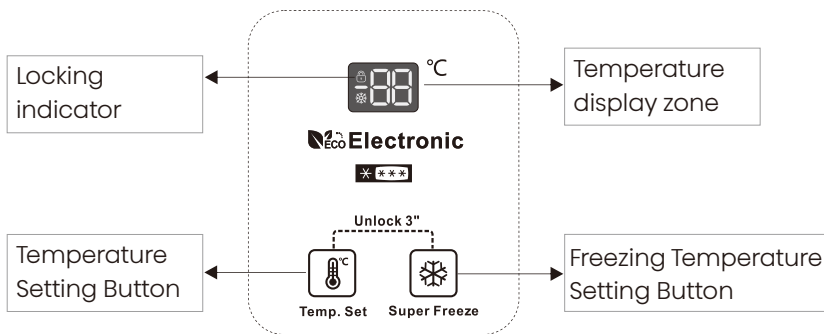
- This figure is only a schematic diagram, so please refer to the physical object for details.
- In order to quickly freeze fresh food in the freezer, it is recommended to run at the maximum range for 24 hours before returning to the middle range.
- High temperature setting will accelerate food waste.



# Display controls

## Note

- This figure is only a schematic diagram, so please refer to the physical object for details.
- In order to quickly freeze fresh food in the freezer, it is recommended to run at the maximum range for 24 hours before returning to the middle range.
- High temperature setting will accelerate food waste.



## Control panel

1. It is used to control operation mode of the refrigerator and is located in the front of the refrigerator.
2. Hint: Since the displayed setting temperature is not the actual temperature but the target temperature, the temperature inside the freezer will vary depending on the stored foods.

## Unlocking

1. When key locking icon of the refrigerator turns on, it means that keys of the refrigerator are locked. If the Temp. Set and Super Freeze key is pressed and held for about 3s at this moment, the locking indicator will turn off, keys will be unlocked, and the temperature and modes can be adjusted.
2. If no key is pressed within approximately 20s after 5 minutes of power on, the keys will be locked automatically. If no key is pressed within approximately 60s, the indicator will turn off. When any key is touched slightly at this time, the indicator will turn on again. The keys are not locked and the indicator turns on within 5 minutes after power on.

# Display controls

## Temperature adjustment

1. When the keys are unlocked, each time the Temp. Set is pressed, the temperature display zone will change from current setting temperature in the following order: “-14-→-15-→-16...-22-→-23-→-24-→-14”.
2. About 2s after the temperature setting is completed, the setting temperature flashes 5 times and the setting takes effect.

## Quick-freezing mode switching

1. After the Super Freeze key is pressed in a mode other than Super Freeze mode when the keys are unlocked, “-25” will be displayed in temperature display zone and the Super Freeze icon turns on. If no key is pressed then, the “-25” in temperature display zone will flash 5 times and setting of Super Freeze mode takes effect.
2. When the keys are unlocked, the Super Freeze mode exited if the Super Freeze key is pressed in Super Freeze mode. When the Temp. Set key is pressed, the Super Freeze icon will flash 5 times to remind the user that the refrigerator is in Super Freeze mode.
3. After a period of continuous forced freezing in Super Freeze mode, the mode will be exited automatically and the original setting temperature will be followed during operation.



- The Super Freeze mode allows for rapid refrigeration, but also increases power consumption.
- The refrigerator can automatically remember the state before power off in case of any power failure, and run according to the state before power off after resumption of power, in which the Super Freeze mode will not be remembered.

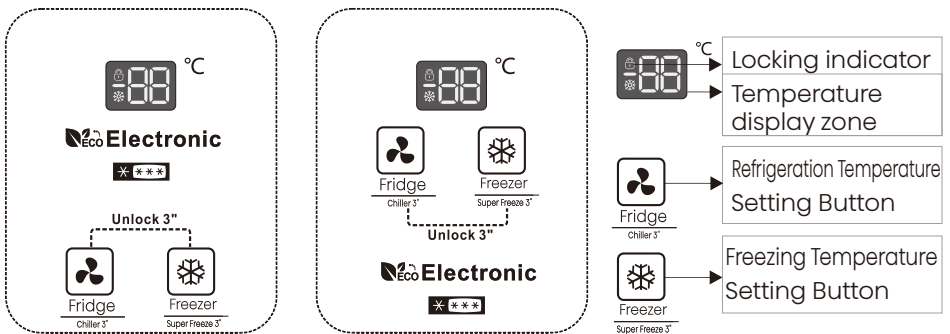
## Alarm and handling

When "E1" is displayed in the temperature display zone, it means that temperature sensor head of the refrigerator is out of order. Although the computer board will automatically control the operation, you shall contact the maintenance point for repair in time.

# Display controls

## Note

- This figure is only a schematic diagram, so please refer to the physical object for details.
- In order to quickly freeze fresh food in the freezer, it is recommended to run at the maximum range for 24 hours before returning to the middle range.
- High temperature setting will accelerate food waste.



## Control panel

1. It is used to control operation mode of the refrigerator and is located in the front of the refrigerator.

2. Hint: Since the displayed setting temperature is not the actual temperature but the target temperature, the temperature inside the freezer will vary depending on the stored foods.

3. Unlocking:

3.1 When key locking icon of the refrigerator turns on, it means that keys of the refrigerator are locked, and adjustment of temperature and modes is unavailable. If the Refrigeration temperature setting button and freezing temperature setting button is pressed and held for about 3s at this moment, the locking indicator will turn off, keys will be unlocked, and the temperature and modes can be adjusted.

3.2 If no key is pressed within approximately 20s after 5 minutes of power on, the keys will be locked automatically. If no key is pressed within approximately 60s, the indicator will turn off. When any key is touched slightly at this time, the indicator will turn on again. The keys are not locked and the indicator turns on within 5 minutes after power on.

# Display controls

## 4. Mode switching and temperature adjustment

### 4.1 Mode switching:

4.1.1 After the refrigeration temperature setting button is pressed and held for about 3s in chiller mode when the keys are unlocked, the refrigerating mode will be enabled; and, refrigerating mode will be enabled when the refrigeration temperature setting button is pressed briefly in freezing mode;

4.1.2 After the refrigeration temperature setting button is pressed and held for about 3s in a mode other than chiller mode when the keys are unlocked, the chiller mode will be enabled; and after the refrigeration temperature setting button is pressed and held for about 3s in chiller mode, the chiller mode will be exited, and the refrigerating or freezing mode will be enabled;

4.1.3 After Freezing temperature setting is pressed briefly in a mode other than freezing mode when the keys are unlocked, the freezing mode will be enabled;

### 4.2 Temperature adjustment

#### 4.2.1 Refrigerating temperature adjustment:

When the keys are unlocked, each time the refrigeration temperature setting button is pressed in refrigerating mode, the temperature display zone will change from current setting temperature in the following order:

"5→4→3→2→...→8→7→6→5".

#### 4.2.2 Interchangeable temperature adjustment:

When the keys are unlocked, each time the refrigeration temperature setting button is pressed in chiller mode, the temperature display zone will change from current setting temperature in the following order:

"0→-1→-2→...→-12→-13→-1→0".

#### 4.2.3 Freezing temperature adjustment:

1. When the keys are unlocked, each time the freezing temperature setting button is pressed in chiller mode, the temperature display zone will change from current setting temperature in the following order:

"-14→-15→-16...-22→-23→-24→-14".

2. About 2s after the temperature setting is completed, the setting temperature flashes 5 times and the setting takes effect.

# Display controls

## 5. Quick-freezing mode switching

5.1 After the freezing temperature setting button is pressed and held for about 3s in a mode other than quick-freezing mode when the keys are unlocked, the quick-freezing mode will be enabled, “-25” will be displayed in temperature display zone and the quick-freezing icon turns on. If no key is pressed then, the “-25” in temperature display zone will flash 5 times and setting of quick-freezing mode takes effect; the temperature cannot be adjusted in quick-freezing mode. When the refrigeration temperature setting button and freezing temperature setting button is pressed briefly, the quick-freezing icon will flash 5 times to remind the user that the refrigerator is currently in quick-freezing mode;

5.2 After the freezing temperature setting button is pressed and held for about 3s in quick-freezing mode when the keys are unlocked, the quick-freezing mode will be exited, and the mode and setting temperature before entering into quick-freezing mode will be resumed.

5.3 After a period of continuous forced freezing in quick-freezing mode, the mode will be exited automatically and the original setting temperature will be followed during operation.



### Note

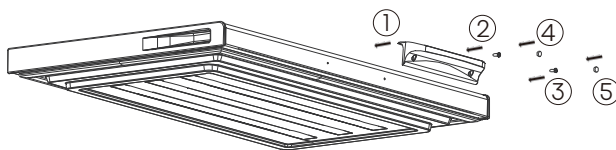
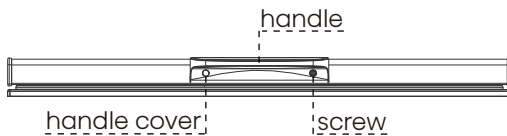
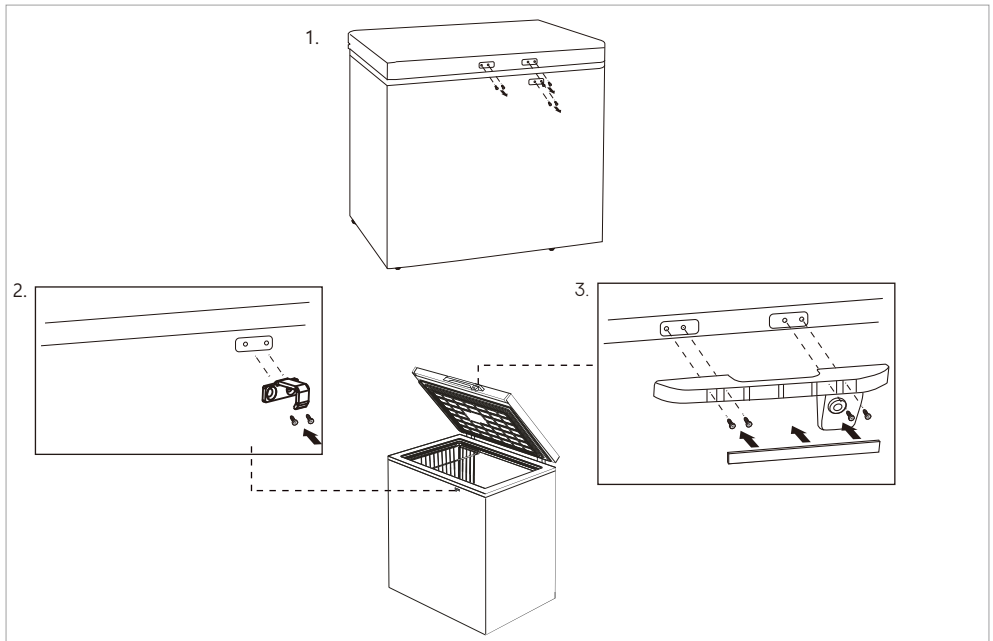
- The Super Freeze mode allows for rapid refrigeration, but also increases power consumption.
- The refrigerator can automatically remember the state before power off in case of any power failure, and run according to the state before power off after resumption of power, in which the Super Freeze mode will not be remembered.

## 6. Alarm and handling

When "E1" is displayed in the temperature display zone, it means that temperature sensor of the refrigerator is out of order. Although the computer board will automatically control the operation, you shall contact the maintenance point for repair in time.

# How to install the handle and hook

If the appliance has handle and hook, Perform the following steps to install.



## Note

- Make sure the door is always kept locked when not in use to prevent children from playing with the unit.
- The door keys should be kept out of reach of children.

# Cleaning and care

- For hygienic reasons the appliance (including exterior and interior accessories) should be cleaned regularly (at least every two months).



## Warning

- The appliance must not be connected to the mains during cleaning. Danger of electrical shock!
- Before cleaning switch the appliance off and remove the plug from the mains socket.

## Exterior cleaning

- To maintain good appearance of your appliance, you should clean it regularly.
- Wipe the digital panel and display panel with a clean, soft cloth.
- Spray water onto the cleaning cloth instead of spraying directly on the surface of the appliance. This helps ensure an even distribution of moisture to the surface.
- Clean the doors, handles and cabinet surfaces with a mild detergent and then wiped dry with a soft cloth.



## Warning

- Do not use sharp objects as they are likely to scratch the surface. Do not use Thinner, Car detergent
- Clorox, ethereal oil, abrasive cleansers or organic solvent such as Benzene for cleaning. They may damage the surface of the appliance and may cause fire.

## Interior cleaning

- You should clean the appliance interior regularly. It will be easier to clean when food stocks are low. You can remove the basket or shelves for a more thorough clean.
- Wipe the inside of the freezer with a weak solution of bicarbonate of soda, and then rinse with warm water using a wrung-out sponge or cloth. Wipe completely dry before replacing the basket or shelves.
- Thoroughly dry all surfaces and removable parts before putting them back into place.

# Cleaning and care

## Cleaning before use

- Before using the appliance for the first time, wash the interior and all internal accessories with lukewarm water and some neutral soap so as to remove the typical smell of a brand new product, then dry thoroughly.

## Defrosting

- You should defrost the freezer compartment two or three times a year when the ice is about 4 mm thick. To defrost, follow these steps:
  - Set the thermostat to Maximum gear at least 12 hours before defrosting.
  - After this period has elapsed, switch of the freezer compartment by removing the plug from the mains supply.
  - Remove all food from the freezer and wrap them in newspaper and store in a cold place and leave the door open.
  - When the defrosting is finished must the compartment be cleaned and wiped dry.
  - Switch the appliance back on using the thermostat set to Maximum gear, wait at least one hour before replacing the foodstuff.
  - After some hours the thermostat can be set back to original position.



## Warning

- Do not use mechanical devices or other artificial means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not use electrical appliance inside de food storage of the appliances, unless they are of the type recommended by the manufacturer.

## Checks

- To ensure the safety, perform the following checks after cleaning the unit:
- Is the power cord plug firmly inserted into a dedicated wall outlet? Confirm that the plug is not abnormally hot.
- Check the power cord for cracks and damage. Should the slightest irregularity be observed, contact the dealer from whom you purchased this unit or our customer's service department.

## Door seals cleaning

- Take care to keep door seals clean. Sticky food and drinks can cause seals to stick to the cabinet and tear when you open the door. Wash the seals with a mild detergent and warm water. Rinse and dry them thoroughly after cleaning.

# Helpful hints and tips

## Energy saving tips

- We recommend that you follow the tips to save energy.
- Try to avoid keeping the door open for long periods in order to conserve energy.
- Ensure the appliance is away from any sources of heat (Direct sunlight, electric oven or cooker etc.)
- Don't set the temperature colder than necessary.
- Don't store warm food or evaporating liquid in the appliance.
- Place the appliance in a well ventilated, humidity free room. Please refer to the installing your new appliance chapter.
- The description of appliance diagram shows the correct combination for the drawers, crisper basket and shelves, do not adjust the combination as this is designed to be the most energy efficient configuration.

## Hints for fresh food refrigeration

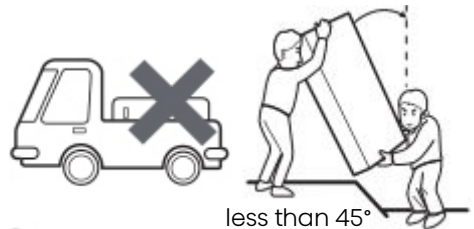
- Do not place hot food directly into the refrigerator or freezer, the internal temperature will increase resulting in the compressor having to work harder and will consume more energy.
- Do cover or wrap the food, particularly if it has a strong flavor.
- Place food properly so that air can circulate freely around it.

## Hints for fresh food refrigeration

- Ensure that frozen food has been stored correctly by the food retailer .
- Once defrosted, food will deteriorate rapidly and should not be re-frozen.
- Do not exceed the storage period indicated by the food manufacturer.

## Moving the Chest Freezer

- Unplug the power plug and cut off the power.
- Remove all food from the freezer.
- Use tape to fix moving parts such as refrigerator shelves, fruit and vegetable boxes and drawers.
- Close the freezer door tightly and secure it with tape to prevent it from being opened when moving.
- When handling, the maximum inclination angle should not exceed 45°, so as to avoid the failure of the refrigeration system.
- In order to avoid scratching the floor, the feet or wheel of the freezer should be wrapped in advance, and it is forbidden to forcibly move the freezer.
- Do not hold the freezer door, top cover and various pipes when moving. the freezer upside down.



 Do not put the freezer upside down.

# Helpful hints and tips

the recommended setting of temperatures in each compartment for optimum food preservation. These settings shall not contradict the storage conditions set out in Annex III, Table 3.

## Switching off your appliance

- If the appliance needs to be switched off for an extended period, the following steps should be taken to prevent mould on the appliance.
  1. Remove all food.
  2. Remove the power plug from the mains socket.
  3. Clean and dry the interior thoroughly.
  4. Ensure that all the doors are wedged open slightly to allow air to circulate.

# Troubleshooting

If you experience a problem with your appliance or are concerned that the appliance is not functioning correctly, you can carry out some easy checks before calling for service, please see below. You can carry out some easy checks according to this section before calling for service.



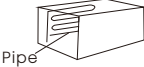
## Warning

Don't try to repair the appliance yourself. If the problem persists after you have made the checks mentioned below, contact a qualified electrician, authorized service engineer or the shop where you purchased the product.

# Troubleshooting

Problem	Possible cause & Solution
Appliance is not working correctly    Odours from the compartments	Check whether the power cord is plugged into the power outlet properly, or the temperature control turn to OFF, Off or 0.
	Check the fuse or circuit of your power supply, replace if necessary.
	The ambient temperature is too low. Try setting the chamber temperature to a colder level to solve this problem.
	The interior may need to be cleaned.  Some food, containers or wrapping cause odours.
Noise from the appliance	<p>The sounds below are quite normal:</p> <ul style="list-style-type: none"> <li>• Compressor running noises.</li> <li>• Air movement noise from the small fan motor in the freezer compartment or other compartments.</li> <li>• Gurgling sound similar to water boiling.</li> <li>• Clicking noise before the compressor starts.</li> </ul>
	<p>Other unusual noises are due to the reasons below and may need you to check and take action:</p> <ul style="list-style-type: none"> <li>• The cabinet is not level.</li> <li>• The back of appliance touches the wall.</li> <li>• Bottles or containers knocking against each other.</li> </ul>
Inadequate refrigeration	<ul style="list-style-type: none"> <li>• Is the place of installation ventilated?</li> <li>• Is the freezer exposed to direct sunlight, placed near a heater or stove?</li> <li>• Are the lids opened and closed frequently?</li> <li>• Are items stocked beyond the load line?</li> <li>• Is a lot of frost forms in the freezer?</li> </ul>

# Troubleshooting

Problem	Possible cause & Solution
Condensation on cooler exterior	<ul style="list-style-type: none"> <li>• Condensation may condense on the exterior and door during hot and humid days or depending on the place of installation. This occurs when the humidity is high and water particles in the cold surfaces. This is normal. Wipe away condensation with a dry cloth.</li> </ul>
The circumference of freezer feels hot	<ul style="list-style-type: none"> <li>• Especially in summer or in starting running, the circumference of freezer feels hot. Because freezer inside has a pipe for radiating and preventing condensation.</li> <li>• The heat do not affect inside goods.</li> </ul>  <p style="text-align: right; margin-right: 20px;">Pipe</p>
Power failure	Keep the opening and closing of the door for a minimum to prevent cold air from escaping.
	Avoid placing new items in the cooler as this will raise the temperature inside the compartment.
	In case of a long power suspension, place dry ice in the freezer.
Power cord problems	If the supply cord is damaged. It must be replace by a special cord or assembly available from the manufacturer or the service agent.
	The freezer must be positioned so that the plug is accessible.
When not used for along period	Remove all items from the compartment and disconnect the power cord plug from the wall outlet.
	Clean the compartment interior and wipe away all water.
	To prevent mold formation and foul odors, leave the door open to dry the compartment completely.
Transportation	Disconnect the power cord plug from the wall outlet.
	When moving the appliance, make sure that the feet do not damage the power cord.
	Do not let the feet hit against floor steps, thresholds, etc.

# Troubleshooting

Problem	Possible cause & Solution
Temporary storage	Put piece of wood or other similar item between the door and main unit to prevent complete closing of the door.
	Be sure not to store the unused freezer in a location where children play.
	Should a child enter the compartment and the door is closed, the child may not be able to open the door from the inside.
The light is not working	<ul style="list-style-type: none"> <li>• The LED light may be damaged. Refer to replace LED lights in cleaning and care chapter.</li> <li>• The control system has disabled the lights due to the door being kept open too long, close and reopen the door to reactivate the lights.</li> </ul>
You can hear water bubbling in the freezer	<ul style="list-style-type: none"> <li>• This is normal. The bubbling comes from the refrigerant coolant liquid circulating through the freezer.</li> </ul>

# Disposal of the appliance

It is prohibited to dispose of this appliance as household waste.

## Packaging materials

Packaging materials with the recycle symbol are recyclable. Dispose of the packaging into a suitable waste collection container to recycle it.


## Before disposal of the appliance

1. Pull out the mains plug from the mains socket.
2. Cut off the power cord and discard with the mains plug.



### Warning

Freezer contains refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damaged prior to proper disposal.

Correct Disposal of this product	
	<p>This marking indicates that this product should not be disposed of with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.</p>

# Disposal of the appliance

To avoid contamination of food, please respect the following instructions

- When refrigerating food, please be careful not to contact the surface of the inner box directly.
- When frozen food, in order to prevent moisture loss, prevent the odor, should separate the different food sealed storage, and can only use non-toxic, tasteless, impermeable, waterproof sealing material.
- Hot food should be cooled to room temperature first, then put into the freezer, otherwise it will affect the storage status of other foods and increase the power consumption.
- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making ice cream and making ice cubes.
- One-, two- and three-star compartments are not suitable for the freezing of fresh food.

# Disposal of the appliance

Order	Compartments type	Target storage temp.[°C]	Appropriate food
1	Fridge	+2~+6	Eggs, cooked food, packaged food, fruits and vegetables, dairy products, cakes, drinks and other foods which are not suitable for freezing.
2	(***)*-Freezer	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months ,the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
3	***-Freezer	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition),are not suitable for frozen fresh food.
4	**-Freezer	≤-12	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 2 months, the longer the storage time, the worse the taste and nutrition), are not suitable for frozen fresh food.
5	*-Freezer	≤-6	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 1 month, the longer the storage time, the worse the taste and nutrition), are not suitable for frozen fresh food.

# Disposal of the appliance



please store different foods according to the compartments or target storage temperature of your purchased products.

- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

## **Water dispenser cleaning (special for water dispenser products):**

- Clean water tanks if they have not been used for 48 h; flush the water system connected to a water supply if water has not been drawn for 5 days.



Food needs to be packed in bags before putting into the freezer, and liquids need to be packed in bottles or capped containers to avoid the problem that the product design structure is not easy to clean.



- The Super Freeze is used to perform pre-freezing and fast freezing in sequence of Freezer compartment. This function accelerates the freezing of fresh food and, at the same time, protects foodstuffs already stored from undesirable warming.
- To freeze fresh food activate the Super Freeze function at least 24 hours before placing the food to complete pre-freezing.
- Super Freeze mode will automatically return to the regular mode after 48h.  
(Dedicated to electronic temperature control products)

**Fridgemaster Technical Helpline and Service Centre-Telephone**  
**0191 387 0804**



**FRIDGEMASTER**  
Ground floor, Munroe Court,  
White Rose Office Park,  
Millshaw Park Lane,  
Leeds LS11 0EA  
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the Fridgemaster Technical Helpline on:  
0191 387 0804  
[Fridgemaster@0800repair.com](mailto:Fridgemaster@0800repair.com)



This symbol on the product or in the instructions means that your electrical and electronic equipment should be disposed at the end of its life separately from your household waste. There are separate collection systems for recycling in the EU.  
For more information, please contact the local authority or your retailer where you purchased the product.

