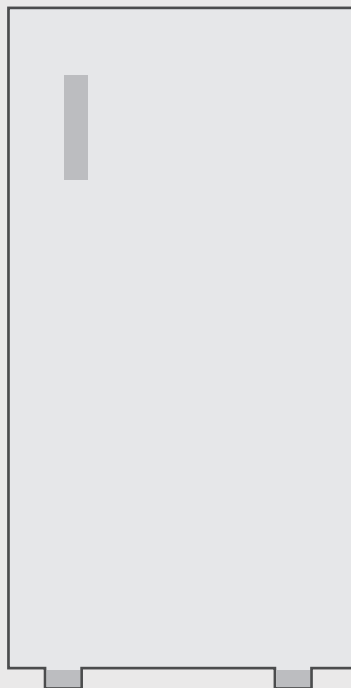




**Upright Freezer**  
**SINGLE DOOR SERIES**

# **USER MANUAL**

**MDRU385MTE46**

Warning notices: Before using this product, please read this manual carefully and keep it for future reference. The design and specifications are subject to change without prior notice for product improvement. Consult with your dealer or manufacturer for details.  
The diagram above is just for reference. Please take the appearance of the actual product as the standard.



## THANK YOU LETTER

Thank you for choosing Midea! Before using your new Midea product, please read this manual thoroughly to ensure that you know how to operate the features and functions that your new appliance offers in a safe way.

# CONTENTS

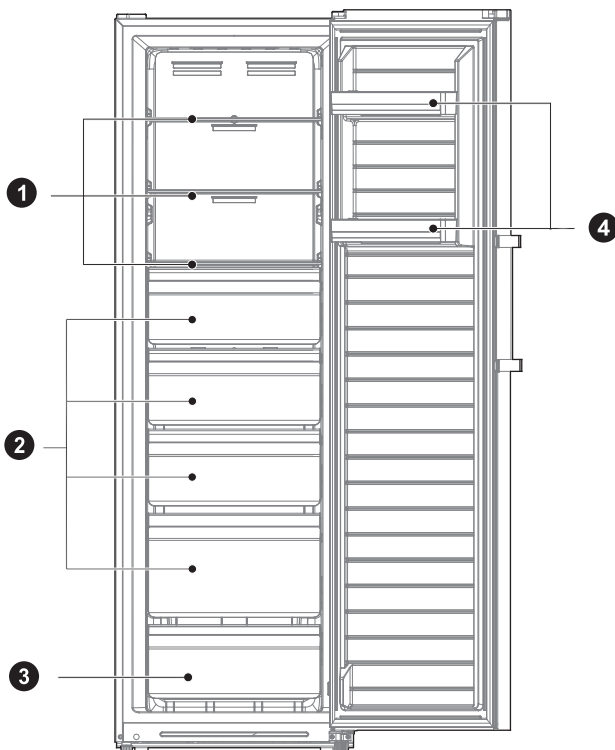
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# SPECIFICATIONS

| Product model                         | MDRU385MTE46   |
|---------------------------------------|----------------|
| Fresh Food Storage Compartment Volume | /              |
| Frozen Food Storage Volume            | 272L           |
| Defrosting Type                       | Auto-defrost   |
| Temperature Rise Time                 | 8h             |
| Freezing Capacity                     | 12.4kg/24h     |
| Rated Voltage                         | 220-240V~      |
| Rated Current                         | 0.5A           |
| Overall Dimension (H x W x D)         | 1850x595x618mm |

# PRODUCT OVERVIEW

## Names of components



- 1 shelf
- 2 Drawer

- 3 Two-star compartment
- 4 Door tray

### ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.

# PRODUCT INSTALLATION

## Install Instruction

### For refrigerating appliances with climate class

- Depending on the climate class, This refrigerating appliance is intended to be used at ambient temperatures range as specified following table.
- The climate class can be found on the rating plate. The product may not operate properly at temperatures outside of the specific range.
- You can find the climate class on the product label.

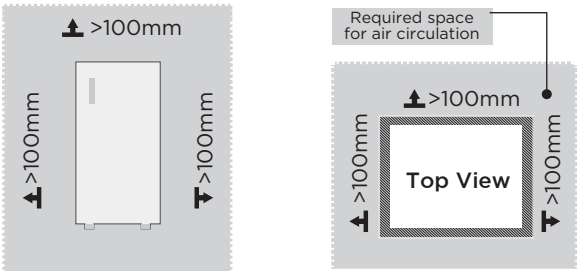
### Effective temperature range

- The product is designed to operate normally in the temperature range specified by its class rating.

| Class              | Symbol | Ambient temperature range °C |              |
|--------------------|--------|------------------------------|--------------|
|                    |        | IEC 62552 (ISO 15502)        | ISO 8561     |
| Extended temperate | SN     | + 10 to + 32                 | + 10 to + 32 |
| Temperate          | N      | + 16 to + 32                 | + 16 to + 32 |
| Subtropical        | ST     | + 16 to + 38                 | + 18 to + 38 |
| Tropical           | T      | + 16 to + 43                 | + 18 to + 43 |

### Dimensions and Clearances

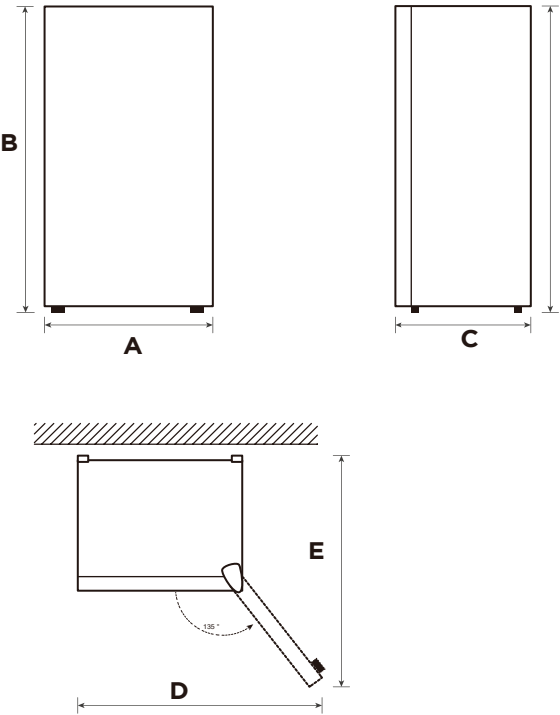
- Too small of a distance from adjacent items may result in the degradation of freezing capability and increased electricity costs. Allow over 100 mm of clearance from each adjacent wall when installing the appliance.



### ⚡ ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.

Space requirement diagram (when the door is open and when the door is closed)

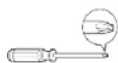


| Width | Overall Height | Depth | Width doors open 135° | Depth doors open 135° |
|-------|----------------|-------|-----------------------|-----------------------|
| A     | B              | C     | D                     | E                     |
| 595   | 1850           | 618   | 1017                  | 1025                  |

Notice: All dimensions in mm

## Door handle installation

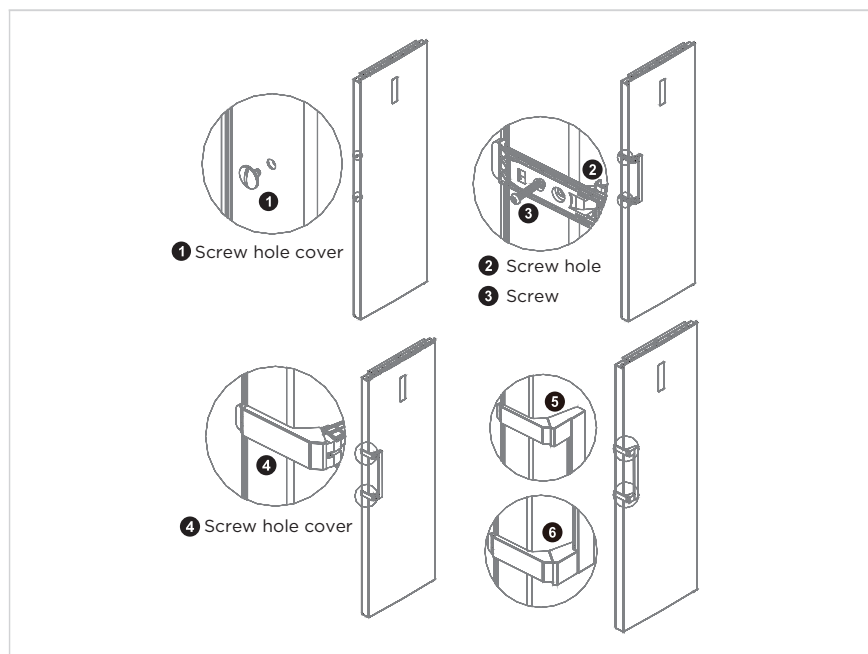
### List of tools to be provided by the user



Cross screwdriver

### step

1. Remove the screw hole caps ❶ from the door, and use cross screwdriver to fix screw ❷ into the screw hole ❸ tightly.
2. Assemble the screw hole caps ❹ on the screw hole of handle.
3. The reverse operation is of disassembly.



### ● ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.

Precautions shall be taken to prevent fall of the handle from causing any personal injury.

## Door right-left change (optional)

Based on the location where you plan to use your refrigerator, you may find it more convenient to reverse the position of the door.

### CAUTION

CAUTION: To avoid injury to yourself or your property, we recommend that someone assist you during the door reversal process.

Preparing to reverse the door position

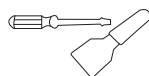
You will need: A standard screwdriver, a Phillips screwdriver, and the included Allen wrench.

- Make sure that your refrigerator is unplugged and empty.
- Have someone available to assist you in the process.
- Keep all of the parts you remove to reuse them later.

### Tools needed for changing the door:



5/16" socket and ratchet



Putty knife  
thin-blade screwdriver



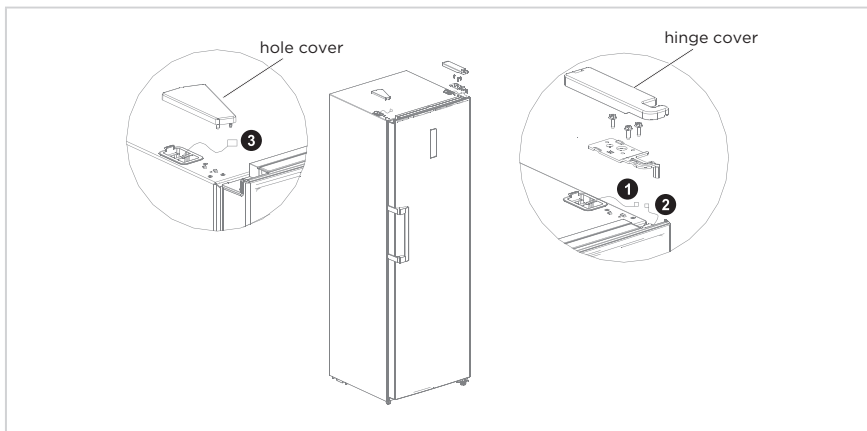
Masking tape

### Parts to be used for door reverse

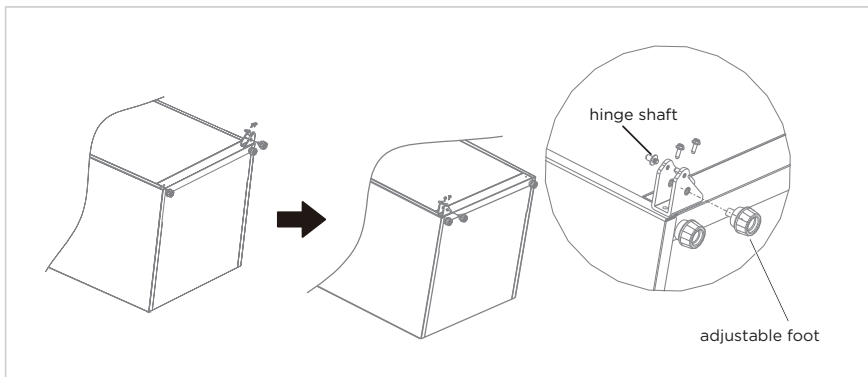
| SN | parts                   | Quantity | Notes                                                                                         |
|----|-------------------------|----------|-----------------------------------------------------------------------------------------------|
| 1  | Upper hinge axle sleeve | 1        | Pre-installed on the door, removed when the door, and kept for future use                     |
| 2  | Upper hinge screw       | 3        | Pre-installed on the refrigerator and to be used when changing the door                       |
| 3  | Right upper hinge       | 1        | Pre-installed on the refrigerator, removed when the door is reversed, and kept for future use |
| 4  | Right upper hinge cover | 1        | Pre-installed on the refrigerator, removed when the door is reversed, and kept for future use |
| 5  | Hole cover              | 1        | Pre-installed on the refrigerator and to be used when changing the door                       |
| 6  | Cap of cover            | 1        | Pre-installed on the door, removed when the door, and kept for future use                     |
| 7  | Adjustable foot         | 1        | Pre-installed on the refrigerator and to be used when changing the door                       |
| 8  | Stopper Lower hinge     | 1        | Pre-installed on the refrigerator and to be used when changing the door                       |
| 9  | Lower hinge screw       | 2        | Pre-installed on the refrigerator and to be used when changing the door                       |
| 10 | Stopper                 | 1        | Pre-installed on the door, removed when the door, and kept for future use                     |
| 11 | Lower hinge axle sleeve | 1        | Pre-installed on the door, removed when the door, and kept for future use                     |
| 12 | Stopper screw           | 1        | Pre-installed on the door, removed when the door, and kept for future use                     |
| 13 | Left upper hinge        | 1        | In the attached plastic bag, take them out for use when door is reversed                      |
| 14 | Left upper hinge cover  | 1        | In the attached plastic bag, take them out for use when door is reversed                      |

## step

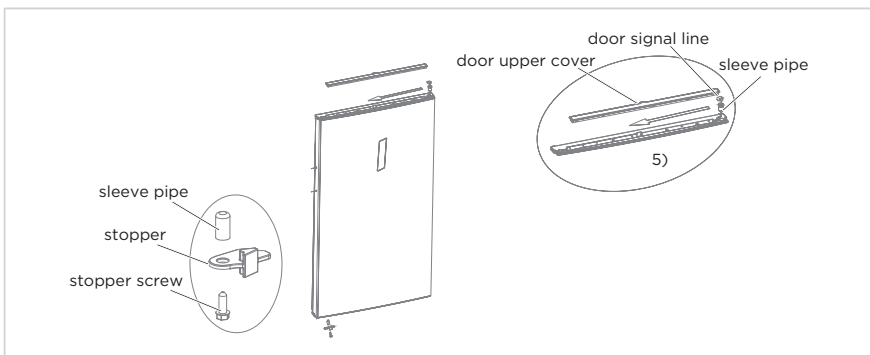
1. Power off the refrigerator, and remove all objects from door trays.
2. Dismantle the screw hole caps ,screws and handle, and remove the plastic screw hole caps from the other side.
3. Dismantle the upper hinge cover, screws and upper hinge, and remove the hole cover from the other side. unplug the wiring connector on the right side of refrigerator top(❶, ❷ wiring connector).



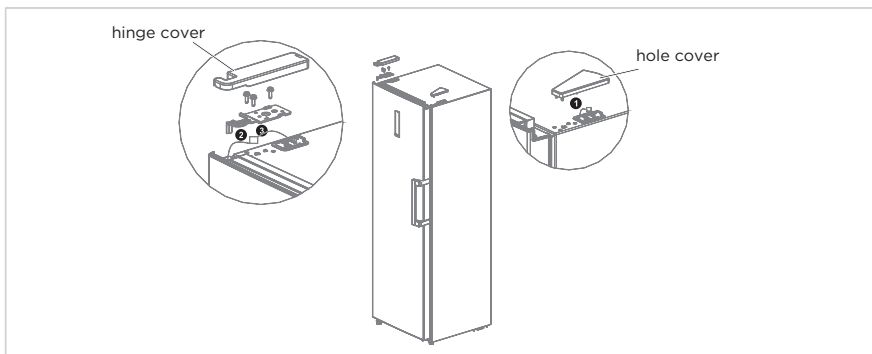
4. Dismantle the door and right bottom hinge assembly(hinge shaft&adjustable foot&hinge), disassemble the right bottom hinge assembly,and assemble the hinge shaft and adjustable foot on the other side of hinge, then assemble the whole hinge assembly on the other side of refrigerator.



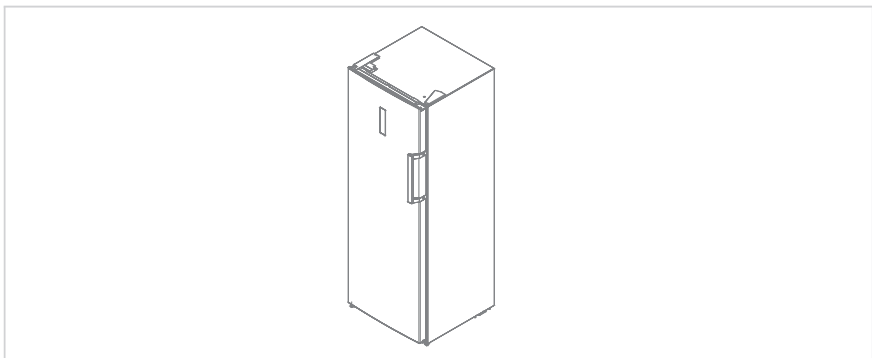
5. Remove the door upper cover, install the upper hinge sleeve , door signal line to the other side and install the door upper cover. Remove the stop block and shaft sleeve and install them on the other side of the door body.



6. Take out the left top hinge , left top hinge cover from accessories package,place the door on bottom hinge ,and mount left top hinge.Connect signal line terminal③ with signal line terminal② , mount top hinge cover and hole cover.



7. For the assembly of handle ,please refer to chapter “Door handle installation”.



#### ● ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.

## Placement

- Before use, remove all packing materials, including bottom cushions, foam pads and tapes inside of the refrigerator; tear off the protective film on the doors and the refrigerator body.
- Keep away from heat and avoid direct sunlight. Do not place the freezer in moist or watery places to prevent rust or reduction of insulating effect.
- Do not spray or wash the refrigerator; do not put the refrigerator in moist places easy to be splashed with water so as not to affect the electrical insulation properties of the refrigerator.
- The refrigerator is placed in a well-ventilated indoor place; the ground shall be flat, and sturdy (rotate left or right to adjust the wheel for leveling if unstable).

## Leveling feet

To avoid vibration, the unit must be leveled.

If required, adjust the leveling screws to compensate for the uneven floor.

The front should be slightly higher than the rear to aid in door closing.

Leveling screws can be turned easily by tipping the cabinet slightly.

Turn the leveling screws counterclockwise  to raise the unit, clockwise  to lower it.

## Moving the appliance

1. Remove all food from inside the appliance.
2. Pull the power plug out, insert and fix it into the power plug hook at the rear or on top of the appliance.
3. Tape parts such as shelves and the door handle to prevent from falling off while moving the appliance.
4. Move the appliance with more than two people carefully. When transporting the appliance over a long distance, keep the appliance upright.
5. After installing the appliance, connect the power plug into a socket out to switch on the appliance.

### ATTENTION

Precautions before operation:

Before making changes the refrigerator must be disconnected from power. precautions should be taken to prevent any personal injury.

## Connecting the appliance

- After transportation, please let the product stay for more than 2 hours before turning on the power, otherwise it will lead to a decrease in cooling capacity or a damage to the product.
- Before putting any fresh or frozen foods, the refrigerator shall have run for 2-3 hours, or for above 4 hours in summer when the ambient temperature is high.
- Please pull out the plug in case of power failure or cleaning. Do not connect the freezer to power supply within five minutes to prevent damages to the compressor due to successive starts.

## Changing the light

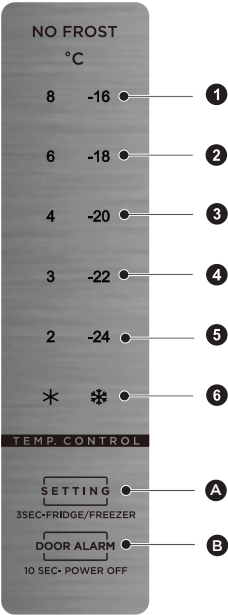
- Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person. This product contains a light source of energy efficiency class <F>.

## Tips for energy saving

- The appliance should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.
- Let hot foods cool to room temperature before placing in the appliance. Overloading the appliance forces the compressor to run longer. Foods that freeze too slowly may lose quality, or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the appliance. This cuts down on frost build-up inside the appliance.
- Appliance storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the appliance less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

# OPERATION INSTRUCTIONS

## Control panel



### ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.

|   | Key                                                        |   | Temperature icons                      |
|---|------------------------------------------------------------|---|----------------------------------------|
| A | Temperature seting button and Fridge/Freezer switch button | 1 | the setting temperature is 8 or -16 °C |
| B | Standby button                                             | 2 | the setting temperature is 6 or -18 °C |
|   |                                                            | 3 | the setting temperature is 4 or -20 °C |
|   |                                                            | 4 | the setting temperature is 3 or -22 °C |
|   |                                                            | 5 | the setting temperature is 2 or -24 °C |
|   |                                                            | 6 | quick cooling or quick freezing        |

## When the fridge power is on

- All temperature icons shine within 3s after power on, for power on at the first time, the default set temperature is -20 C.
- After that every time you start the fridge, it will run in accordance with set temperature before last power off.
- After 30s of unmanned operation, the indicator light goes out. When adjusting the gear, you need to press the key "A" to light up the indicator, and then press the key "A" again to adjust the gear.

## Opening warning and alarm control

- There is no door opening prompt tone; there is an open door alarm tone: when the refrigerator door is not closed for two minutes after it is opened, the buzzer will sound until the door is closed. Press the B button to cancel the buzzer alarm, it is recommended to close the door in time.

## Display of normal running

- On the occurrence of a failure, the corresponding icons will give a combined blink. If no failure, the screen displays the setting temperature of the refrigerator room. the error codes and types are shown as follows:

### Refrigerator:

| Error Code | Error Description                            | Display                               |
|------------|----------------------------------------------|---------------------------------------|
| E1         | Temperature sensor of refrigerator room fail | Icon"❄"& icon"2 "shine at same time   |
| E5         | Defrosting sensor of refrigerator room fail  | Icon"❄"& icon"3 "shine at same time   |
| E6         | Communication error                          | Icon"2 "& icon"4 " shine at same time |
| E7         | Ambient temperature sensor fail              | Icon"❄"& icon"4"shine at same time    |
| E10        | Sticking problem with button                 | Icon"2 "& icon"3 " shine at same time |

### Freezer:

| Error Code | Error Description                          | Display                                   |
|------------|--------------------------------------------|-------------------------------------------|
| E1         | Temperature sensor of freezer room fail    | Icon"❄"& icon"-24 "shine at same time     |
| E5         | Defrosting sensor of freezer room fail     | Icon"❄"& icon"-22 "shine at same time     |
| E6         | Communication error                        | Icon"-24 "& icon"-20 " shine at same time |
| E7         | Ambient temperature sensor fail            | Icon"❄"& icon"-20"shine at same time      |
| E9         | High temperature alarm in freezing chamber | Icon"-24 "& icon"-18 " shine at same time |
| E10        | Sticking problem with button               | Icon"-24 "& icon"-22 " shine at same time |

## Fridge/Freezer conversion

- Press the button  for 3 seconds to achieve Fridge/Freezer conversion, the corresponding temperature icons shine.

## Standby function

- Long press the standby button  for 10 seconds to set the standby function.

## Temperature setting

- The temperature setting will be changed once you press button . Then, the refrigerator will run according to the new temperature setting after 15s.



## Quick cooling mode

- Enter: under refrigerator mode, press the button  until the icon  lightens. During quick cooling mode, the refrigerator runs according to the temperatures set at 2°C, and it will exit this mode automatically after running for 150 minutes or temperature setting or mode setting.

## Quick freezing mode

- Enter: under freezer mode, press the button  until the icon  lightens. During quick freeze mode, the freezer runs according to the temperature set at -24°C, it will exit this mode automatically after running for 24 hours or temperature setting or mode setting.

## Refrigerating

- The Refrigerating Chamber is suitable for storage of a variety of fruits, vegetables, beverages and other food consumed in the short term, suggested storage time 3 days to 5 days.
- Cooking foods shall not be put in the refrigerating chamber until cooled to room temperature.
- Foods are recommended to be sealed up before putting into the refrigerator.

## Freezing

- The freezer may keep food fresh for a long time and it is mainly used to store frozen foods and making ice.
- The freezing chamber is suitable for storage of meat, fish, rice balls and other foods not to be consumed in short time.
- Chunks of meat are preferably to be divided into small pieces for quick freezing and easy access. Please be noted food shall be consumed within the shelf time.
- The appliance has the function of refrigerator-freezer transition, by operating on display panel, end- consumers could select refrigerator or freezer in accordance with their requirement.

| Order | Compartments<br>TYPE | Target<br>storage<br>temp. [°C] | Appropriate food                                                                                                                                                                                                                                                 |
|-------|----------------------|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1     | Fridge               | +2 ~ +8                         | Eggs, cooked food, packaged food, fruits and vegetables, dairy products, cakes, drinks and other foods are not suitable for freezing.                                                                                                                            |
| 2     | (**)-Freezer         | ≤-18                            | Seafood(fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.                                                      |
| 3     | ***-Freezer          | ≤-18                            | Seafood(fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.                                                      |
| 4     | ** -Freezer          | ≤-12                            | Seafood(fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.                                                      |
| 5     | *-Freezer            | ≤-6                             | Seafood(fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.                                                      |
| 6     | 0-star               | -6 ~ 0                          | Fresh pork, beef, fish, chicken, some packaged processed foods, etc. (Recommended to eat within the same day, preferably no more than 3 days).<br>Partially encapsulated processed foods (non-freezable foods).                                                  |
| 7     | Chill                | -2 ~ +3                         | Fresh/ frozen pork, beef, chicken, freshwater aquatic products, etc. (7 days below 0°C and above 0°C is recommended for consumption within that day, preferably no more than 2 days).Seafood (less than 0 for 15 days, it is not recommended to store above 0°C. |
| 8     | Fresh food           | 0 ~ +4                          | Fresh pork, beef, fish, chicken, cooked food, etc.(Recommended to eat within the same day, preferably no more than 3 days)                                                                                                                                       |
| 9     | Wine                 | +5 ~ +20                        | Red wine, white wine, sparkling wine, etc.                                                                                                                                                                                                                       |

#### ATTENTION

Please store different foods according to the compartments or target storage temperature of your purchased.

# CLEANING AND MAINTENANCE

## Overall cleaning

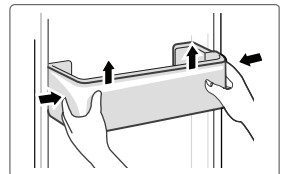
- Dusts behind the refrigerator and on the ground shall be timely cleaned to improve the cooling effect and energy saving.
- Check the door gasket regularly to make sure there are no debris. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.
- The interior of the refrigerator should be cleaned regularly to avoid odor.
- Please turn off the power before cleaning interior, remove all foods, drinks, shelves, drawers, etc.
- Use a soft cloth or sponge to clean the inside of the refrigerator, with two tablespoons of baking soda and a quart of warm water. Then rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.
- For areas that are difficult to clean in the refrigerator (such as narrow sandwiches, gaps or corners), it is recommended to wipe them regularly with a soft rag, soft brush, etc. and when necessary, combined with some auxiliary tools (such as thin sticks) to ensure no contaminants or bacterials accumulation in these areas.
- Do not use soap, detergent, scrub powder, spray cleaner, etc., as these may cause odors in the interior of the refrigerator or contaminated food.
- Clean the bottle frame, shelves and drawers with a soft cloth dampened with soapy water or diluted detergent. Dry with a soft cloth or dry naturally.
- Wipe the outer surface of the refrigerator with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.
- Do not use hard brushes, clean steel balls, wire brushes, abrasives (such as toothpastes), organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items, which may damage the fridge surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.
- Do not rinse directly with water or other liquids during cleaning to avoid short circuits or affect electrical insulation after immersion.

### ATTENTION

Please unplug the refrigerator for defrost and cleaning.

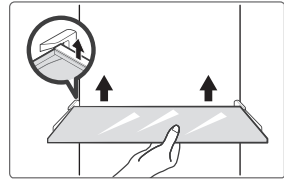
## Cleaning of door tray

- According to the direction arrow in the figure below, use both hands to squeeze the tray, and push it upward, then you can take it out.
- After washing the tray having been taken out, you can adjust its installing height in accordance with your requirement.



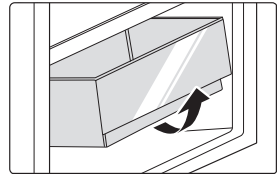
## Cleaning of glass shelf

- As the innermost part of the refrigerator liner where contacting the shelves has a backstop, you shall raise the shelves upward, then you can be able to take it out.
- Adjust or clean the shelves according to your requirement.



## Cleaning the vegetable drawer

1. Remove the contents of the drawer. Hold the handle of the vegetable drawer and pull it out completely until it stops.
2. Lift the vegetable drawer up and remove it by pulling it out.



## Defrosting

- The refrigerator is made based on the air-cooling principle and thus has automatic defrosting function. Frost formed due to change of season or temperature may also be manually removed by disconnection of the appliance from power supply or by wiping with a dry towel.

## Out of operation

### Power failure:

In case of power failure, even if it is in summer, foods inside the appliance can be kept for several hours; during the power failure, the times of door opening shall be reduced, and no more fresh food shall be put into the appliance.

### Long-time nonuse:

The appliance shall be unplugged and then cleaned; then the doors are left open to prevent odor.

### Moving:

Before the refrigerator is moved, take all objects inside out, fix the glass partitions, vegetable holder, freezing chamber drawers and etc. with tape, and tighten the leveling feet; close the doors and fix them with tape. During moving, the appliance shall not be laid upside down or horizontally, or be vibrated; the inclination during movement shall be no more than 45°.

### ● ATTENTION

The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be interrupted; otherwise the service life may be impaired.

# TROUBLESHOOTING

The following simple issues can be handled by the user. Please call the after-sale service department if the issues are not solved.

| Problem                               | Possible reason                                                                                             |
|---------------------------------------|-------------------------------------------------------------------------------------------------------------|
| Failed operation                      | • Check whether the appliance is connected to power or whether the plug is in well contact                  |
|                                       | • Check whether the voltage is too low                                                                      |
|                                       | • Check whether there is a power failure or partial circuits have tripped                                   |
| Odor                                  | • Odorous foods shall be tightly wrapped                                                                    |
|                                       | • Check whether there is any rotten food                                                                    |
|                                       | • Clean the inside of the refrigerator                                                                      |
| Long-time operation of the compressor | • Long operation of the refrigerator is normal in summer when the ambient temperature is high               |
|                                       | • It is not suggestible having too much food in the appliance at the same time                              |
|                                       | • Food shall get cool before being put into the appliance                                                   |
|                                       | • The doors are opened too frequently                                                                       |
| Light fails to get lit                | • Check whether the refrigerator is connected to power supply and whether the illuminating light is damaged |
|                                       | • Have the light replaced by a specialist                                                                   |
| Door can not be properly closed       | • The door is stuck by food packages                                                                        |
|                                       | • The refrigerator is tilted.                                                                               |
| Loud noises                           | • Check whether the floor is level and whether the refrigerator is placed stably                            |
|                                       | • Check whether accessories are placed at proper locations                                                  |

| Problem                     | Possible reason                                                                                                                                                                                                                                                                                                         |
|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Door seal fails to be tight | <ul style="list-style-type: none"> <li>• Remove foreign matters on the door seal</li> </ul>                                                                                                                                                                                                                             |
|                             | <ul style="list-style-type: none"> <li>• Heat the door seal and then cool it for restoration (or blow it with an electrical drier or use a hot towel for heating)</li> </ul>                                                                                                                                            |
| Water pan overflows         | <ul style="list-style-type: none"> <li>• There is too much food in the chamber or food stored contains too much water,resulting in heavy defrosting</li> </ul>                                                                                                                                                          |
|                             | <ul style="list-style-type: none"> <li>• The doors are not closed properly, resulting in frosting due to entry of air and increased water due to defrosting</li> </ul>                                                                                                                                                  |
| Hot housing                 | <ul style="list-style-type: none"> <li>• Heat dissipation of the built-in condenser via the housing, which is normal When housing becomes hot due to high ambient temperature, storage of too much food or shutdown of the compressor is shut down, provide sound ventilation to facilitate heat dissipation</li> </ul> |
| Surface condensation        | <ul style="list-style-type: none"> <li>• Condensation on the exterior surface and door seals of the refrigerator is normal when the ambient humidity is too high. Just wipe the condensate with a clean towel.</li> </ul>                                                                                               |
| Abnormal noise              | <ul style="list-style-type: none"> <li>• Buzz: The compressor may produce buzzes during operation, and the buzzes are loud particularly upon start or stop. This is normal.</li> </ul>                                                                                                                                  |
|                             | <ul style="list-style-type: none"> <li>• Creak: Refrigerant flowing inside of the appliance may produce creak, which is normal.</li> </ul>                                                                                                                                                                              |

# APPENDIX

## Special for new European standard

The ordered parts in the following table can be acquired from Service provider channel

| Ordered part           | Provided by                            | Minimum time required for Provision                              |
|------------------------|----------------------------------------|------------------------------------------------------------------|
| Thermostats            | Professional maintenance personnel     | At least 7 years after the last model is launched on the market  |
| Temperature sensors    | Professional maintenance personnel     | At least 7 years after the last model is launched on the market  |
| Printed circuit boards | Professional maintenance personnel     | At least 7 years after the last model is launched on the market  |
| Light sources          | Professional maintenance personnel     | At least 7 years after the last model is launched on the market  |
| Door handles           | Professional repairers and final users | At least 7 years after the last model is launched on the market  |
| Door hinges            | Professional repairers and final users | At least 7 years after the last model is launched on the market  |
| Trays                  | Professional repairers and final users | At least 7 years after the last model is launched on the market  |
| Baskets                | Professional repairers and final users | At least 7 years after the last model is launched on the market  |
| Door gaskets           | Professional repairers and final users | At least 10 years after the last model is launched on the market |

## Dear customer

1. If you want to return or replace the product, please contact the store where you buy.

(Remember to bring the purchase invoice)

2. If your product breaks down which needs to repair, please contact after-sales service provider.

## ATTENTION

The model information in the product database, as well as the model identifier, can be obtained through a weblink scanned by a QR code, if any, on the energy efficiency label of the product.

For more information about the energy efficiency of the appliance, visit <https://ec.europa.eu> and search using the model name.

The model name can be found on the rating label of the appliance.





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