



## Installation and Operating Manual



55cm Wide Upright Larder Fridge - White

**RL254EW**



Please read these instructions carefully before attempting to install or use this appliance.

It is advisable to keep these instructions in a safe place for future reference.

# **Introduction**

**Thank you for choosing this ICEKING appliance.**

Your appliance has been designed to give years of trouble-free use provided it is installed, maintained and used according to the manufacturers instructions.

Please read these instructions carefully before installing or using your appliance for the first time and keep them in a safe place for future reference.

It is also advisable to keep your purchase and installation receipts with these instructions in a safe place for future reference (These will be required if you make any claim within the guarantee period).

Included is some important safety information in addition to guidelines and recommendations that will enable you to take full advantage of all the functions available.

This quality appliance has been tested and certified to meet all applicable UK electrical and safety standards.

This appliance must be installed and connected in accordance with current regulations by a qualified electrician or suitably qualified technician.

After unpacking the appliance ensure that there is no visible damage. If the appliance has been damaged during transit, do not use it, contact your retailer immediately.

Before using the appliance make sure that it is left to stand for 4 hours before first use.

How to register your guarantee and in the unfortunate case of failure contact for service please see the rear of this manual for details.

We continuously try to improve our products for the benefit of our customers. For this reason we reserve the right to make changes to any product at any time, without notice.

## **CONTENTS:**

<b>Safety Information</b>	01
<b>Safety Advice</b>	06
<b>Installation</b>	07
<b>Reversing The Door</b>	08
<b>Description Of The Appliance</b>	09
<b>Operating The Appliance</b>	10
<b>Troubleshooting</b>	14
<b>Maintenance</b>	15
<b>Special For New European standard</b>	16
<b>Guarantee Information</b>	17
<b>WEEE Information</b>	19

# Safety Information

---

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

For the safety of life and property keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.

## **Children and vulnerable people safety**

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children aged from 3 to 8 years are allowed to load and unload this appliance.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are aged from 8 years and above and supervised.
- Keep all packaging well away from children. There is risk of suffocation.
- If you are discarding the appliance pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent playing children to suffer electric shock or to close themselves into it.
- If this appliance featuring magnetic door seals is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make that spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.

## **General safety**

- ⚠ **WARNING!** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- ⚠ **WARNING!** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- ⚠ **WARNING!** Do not damage the refrigerant circuit.

⚠️ **WARNING!** Do not use other electrical appliances (such as ice cream makers) inside of refrigerating appliances, unless they are approved for this purpose by the manufacture.

⚠️ **WARNING!** Do not touch the light bulb if it has been on for a long period of time because it could be very hot.<sup>1)</sup>

⚠️ **WARNING!** When positioning the appliance, ensure the supply cord is not trapped or damaged.

⚠️ **WARNING!** Do not locate multiple portable socket-outlets or portable power suppliers at the rear of the appliance.

- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- The refrigerant isobutane (R-600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable.
- During transportation and installation of the appliance, be certain that none of the components of the refrigerant circuit become damaged.
  - avoid open flames and sources of ignition
  - thoroughly ventilate the room in which the appliance is situated
- It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire and/or electric shock.
- This appliance is intended to be used in domestic and household applications only.

⚠️ **WARNING!** Any electrical components (plug, power cord, compressor and etc.) must be replaced by a certified service agent or qualified service personnel.

⚠️ **WARNING!** The light bulb supplied with this appliance is a “special use lamp bulb” usable only with the appliance supplied. This “special use lamp” is not usable for domestic lighting.<sup>1)</sup>

1) If there is a light in the compartment.

- Power cord must not be lengthened.
- Make sure that the power plug is not squashed or damaged by the back of the appliance. A squashed or damaged power plug may overheat and cause a fire.
- Make sure that you can gain access the mains plug of the appliance.
- Do not pull the mains cable.
- If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
- You must not operate the appliance without the lamp.
- This appliance is heavy. Care should be taken when moving it.
- Do not remove nor touch items from the freezer compartment if you hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Avoid prolonged exposure of the appliance to direct sunlight.

## Daily use

- Do not put hot on the plastic parts in the appliance.
- Do not place food products directly against the rear wall.
- Frozen food must not be re-frozen once it has been thawed out.<sup>1)</sup>
- Store pre-packed frozen food in accordance with the frozen food manufacturers instructions.<sup>1)</sup>
- Appliances manufactures storage recommendations should be strictly adhered to. Refer to relevant instructions.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.<sup>1)</sup>
- Ice lollies can cause frost burns if consumed straight from the freezer.<sup>1)</sup>

### To avoid contamination of food, please respect the following instructions

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments (if they are presented in the appliance) are suitable for storing pre-frozen food, storing or making ice-cream and making ice cubes.
- One-, two- and three -star compartments (if they are presented in the appliance) are not suitable for the freezing of fresh food.
- If the appliance is left empty for long periods, switch off, defrost, clean, dry and leave the door open to prevent mould developing within the appliance.

1) If there is a freezer compartment.

2) If there is a fresh-food storage compartment.

## Care and Cleaning

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper.<sup>1)</sup>
- Regularly examine the drain in the refrigerator for defrosted water. If necessary, clean the drain. If the drain is blocked, water will collect in the bottom of the appliance.<sup>2)</sup>

## Installation

**Important!** For electrical connection carefully follow the instructions given in specific paragraphs.

- Unpack the appliance and check if there are damages on it. Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In that case retain packing.
- The appliance should be left to stand at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be around the appliance, lacking this leads to overheating. To achieve sufficient ventilation, follow the instructions relevant to installation.
- Wherever possible the spacers of the product should be against a wall to avoid touching or catching warm parts (compressor, condenser) to prevent possible burn.
- The appliance must not be located close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.
- This refrigerating appliance is **not** intended to be used as a built-in appliance

## Service

- Any electrical work required to do the servicing of the appliance should be carried out by a qualified electrician or competent person.
- This product must be serviced by an authorized Service Center, and only genuine spare parts must be used.

## Energy saving

- Don't put hot food in the appliance;
- Don't pack food close together as this prevents air circulating;
- Make sure food don't touch the back of the compartment(s);

1) If there is a freezer compartment.

2) If there is a fresh-food storage compartment.

- If electricity goes off, don't open the door(s);
- Don't open the door(s) frequently;
- Don't keep the door(s) open for too long a time;
- Don't set the thermostat on exceeding cold temperatures;
- All accessories, such as drawers, shelves and balconies, should be kept there for lower energy consumption.

## Environment Protection

 This appliance does not contain gasses which could damage the ozone layer, in either its refrigerant circuit or insulation materials. The appliance shall not be discarded together with the urban refuse and rubbish. The insulation foam contains flammable gases: the appliance shall be disposed according to the appliance regulations to obtain from your local authorities. Avoid damaging the cooling unit, especially the heat exchanger. The materials used on this appliance marked by the symbol  are recyclable.



The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of

electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

### Packaging materials

The materials with the symbol are recyclable. Dispose the packaging in a suitable collection container to recycle it.

### Disposal of the appliance

1. Disconnect the mains plug from the mains socket.
2. Cut off the mains cable and discard it.



**WARNING!** During using, service and disposal the appliance, please pay attention to symbol as left side, which is located on rear of appliance (rear panel or compressor).

It's risk of fire warning symbol. There are flammable materials in refrigerant pipes and compressor.

Please be far away fire source during using, service and disposal.

## **Safety Advice**

- Please read this booklet thoroughly before installing and switching on the appliance. The manufacturer accepts no responsibility for incorrect installation and usage.
- If this appliance is to replace an old refrigerator, as a safety measure remove the door/doors before disposal.
- Your old appliances contain insulation gases and refrigerant that must be disposed of correctly. Please ensure that the refrigerant circuit is not damaged before the appliance is taken away for correct disposal in line with current legislation. If there is any doubt contact your Local Authority for instructions.
- This appliance may contain the refrigerant isobutene (R600a). This is a natural gas with a high level of environmental compatibility; however, caution is required as isobutene is a flammable gas. It is essential to ensure that refrigerant tubes are not damaged during transportation and the installation of the appliance. In the event that the refrigerant circuit is damaged, avoid naked flames or sources of ignition and ventilate the room in which the appliance is situated.
- Do not damage the refrigerant circuit.
- This appliance shall not be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction on how to use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- Do not use extension leads or adaptors.
- Do not twist or bend the cables, and keep them away from hot surfaces.
- Do not plug in or unplug this appliance with wet hands.
- Following installation make sure that the power cable is not trapped underneath the appliance.
- If the power supply cord is damaged, it must be replaced by the manufacturer, it's service agent or similarly qualified persons in order to avoid a hazard.

# Installation

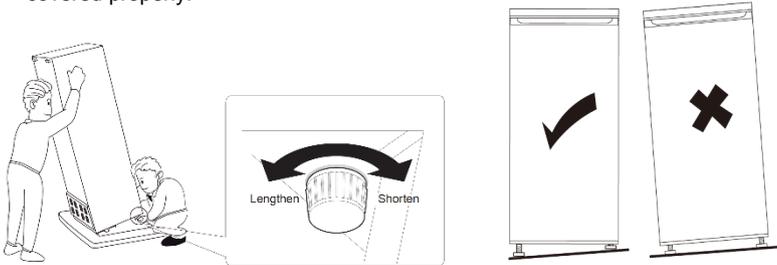
**IMPORTANT!** This appliance must be left to stand in an upright position for at least 4 hours before being switched on for the first time.

- This appliance has been designed for Domestic Use Only. Remove all packaging and securing tape from the appliance.
- Wash the interior of the appliance with luke warm water containing a small amount of bicarbonate soda (5ml to 0.5 litres of water).
- It is **not recommended** to site this appliance in a cold atmosphere, i.e. garage, cellar or shed where the temperature may fall below 10°C. Doing so may invalidate your guarantee and cause the appliance not to run or the freezer unit to under freeze and lead to condensation issues – see below.
- N.B. If you site this appliance in a garage/out-building or any other cold environment, condensation may occur depending on the ambient temperature. This may form on the outer cabinet and “pool” under the appliance. This is quite normal and does not indicate that there is a fault with the appliance. However, condensation droplets may also enter the appliance and damage the insulation.
- N.B. Condensation or related problems such as rust are not covered under the manufacturers guarantee
- N.B. If you site this appliance in a very warm room/environment, i.e. conservatory, the motor may run continuously and the required temperature may not be achieved inside the cabinet.
- Position the appliance in a dry atmosphere and out of direct sunlight.
- Do not position next to a cooker or other sources of heat, i.e. radiator. Leave a minimum gap of 2cm between the appliances in order to avoid condensation.
- Please ensure that there is a 50mm ‘air-gap’ between the appliance and the rear and side walls.
- Do not place or store heavy items on the top of this appliance.
- Ensure that the appliance is level, upright and wheels/feet are firmly positioned on a flat floor.
- Connect the plug to an adjacent 13amp socket outlet and ensure that the appliance is not standing on the supply cable.
- Install this appliance at a location where the ambient temperature corresponds to the climate class indicated on the rating plate which can be found inside your appliance or on the rear of your appliance:
  - Extended Temperate **(SN)**: "this refrigerating appliance is intended to be used at ambient temperature ranging from 10 °C to 32 °C;
  - Temperate **(N)**: this refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 32 °C;
  - Subtropical **(ST)**: this refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 38 °C;
  - Tropical **(T)**: this refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 43 °C

## Levelling The Unit

To do this, adjust the two levelling feet in the front of the unit.

If the unit is not level, the door and magnetic seal alignments will not be covered properly.



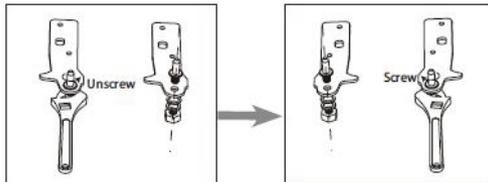
## Reversing The Door

The door opening can be reversed from “right hand hinged” to “left hand hinged” if required. If your appliance is supplied “left hand hinged” simply reverse the following procedure.

### Warning!

**When reversing the door, the appliance must not be connected to the mains. Remove the plug from the mains beforehand.**

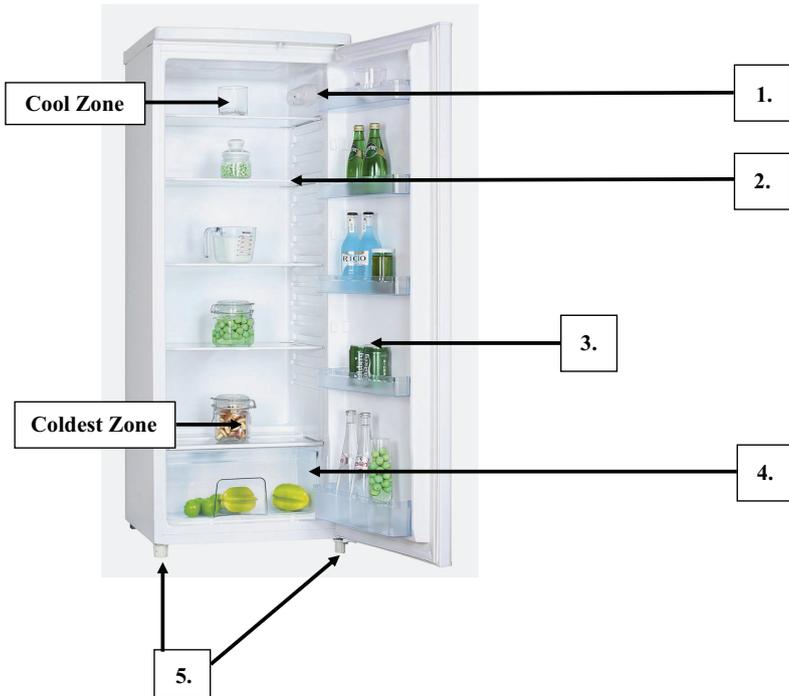
- Ü{ [ ç^Á@Á] Á@ \*^Á ç^!
- Š@Á @Á] |á & Á@Á áÁ! [ ÁÁ] Á^&^!^ Á@Á] c
- Ü{ [ ç^Á@Á] Á [ [ Á@ \*^Á &^, • Á áÁ^ [ ç^Á@Á \*^Á@Á ^
- Ü{ [ ç^Á@Á [ [ Á [ Á@Á, ^!Á@ \*^
- P, Á [ [ ç^Á@Á, ^!Á@ \*^Á@Á ^ áÁ) • &^, D [ [ ç^Á@Á] d@Á@ \*^Á á Á V!) Á@Á \*^Á ç^! Á áÁ@Á \*^Á á Á @, } Á^|,



- Secure the lower door hinge into place on the opposite side of the appliance
- Now ensure both levelling feet are in place and secure
- Now position the door onto the lower hinge bracket
- Now refit the upper hinge bracket on the opposite side of the appliance
- Do not fully tighten the screws until you have tested that the door closes correctly and that the door seal is tight
- Now secure all the screws
- Refit the top hinge cover.

**B"6"GYfj JW'WU'g'fY U]b[ 'hc'Xccf'dfcV'Ya g'UbX#f'Wtc' ]b[  
 ]ggi Yg'k ]' VYW U[ YUV'Y]ZH Y'Zi 'h]g'Zci bX'tc'VY'Xi Y'tc'Ub  
 ]bVtc'ffYW'Xccf'fYg U'dfcW'Xi fY'WU'f]YX'ci hV'miH Y'Wtc'bgI a Yf'**

## Description of the Appliance



- 1. Thermostat Control & Interior Light**
- 2. Interior Glass Shelf x4**
- 3. Door Storage – Specific Areas for Bottles & Dairy Products**
- 4. Salad Crisper Box with Glass Shelf**
- 5. Levelling Feet**

Please note that your appliance may be supplied with the door left or right hand hinged.

To reverse the door please refer to page 8.

(Picture shown for indicative purposes only, model supplied may differ).

# Operating the Appliance

## **Switching on the Appliance**

- Allow the appliance to stand for a minimum of 4 hours after installation.
- Plug in the appliance and switch on at the mains supply.
- Set the thermostat control to the required setting as detailed in the Temperature Control section (Page 13).
- Leave the appliance for approximately 4 hours for the correct temperature to be reached.

## **Temperature Control**

This refrigerating appliance is not suitable for freezing foodstuffs. The temperature selector knob is located on the right hand side of the inner cabinet (see Description of the Appliance on page 9). Please note that a larder fridge does not have an ice-box and will operate at a slightly higher temperature than a fridge with an ice-box.

- Setting "0": Unit Off
- Setting "1": Unit On – Warmest Temperature
- Setting "3" to "4": Normal Operation (adequate for most situations)
- Setting "7": Coldest Temperature

### **Important!**

During high ambient temperatures e.g. on hot summer days, it may be necessary to set the thermostat to the coldest setting (position 7). This may cause the compressor to run continuously in order to maintain a low temperature in the cabinet.

To avoid food waste, please refer to the recommended setting and storage times found in the user manual.

**You should always follow the storage guidelines printed on each food producers packaging.**

## **Normal Operating Sounds**

You may hear faint gurgling or bubbling sounds when the refrigerant is pumped to the cooling system and through the coils or tubing at the rear of the appliance. When the compressor is in operation you may hear a slight whirring sound or pulsating noise.

The thermostat controls the operation of the compressor, and you may hear a slight click as it cycles in and out.

## **Energy Saving Advice**

- Do not install the appliance close to sources of heat, such as a cooker, dishwasher or radiator.
- Locate the appliance in a cool well-ventilated room and make sure that the air vents are clear
- Try to avoid keeping the door open for a long time, warm air will enter the cabinet and may cause a build-up of ice as well as affecting the energy consumption. Ensure there are no obstructions preventing the door from closing properly
- Ensure that the door seal is clean and there are no tears or splits.
- Keep the most perishable foods, (those with a short shelf-life, such as cooked meats), in the coldest part of the fridge. The Salad Crisper Box is the warmest part of your fridge and should be used for vegetables, salads and fruits etc. (see Description of Appliance on Page 9).
- Do not overload the fridge: the cooling air that circulates to keep the fridge cold gets blocked and pockets of warm air form.

## **In the Event of a Power Failure**

If there is a power failure, keep the door closed.

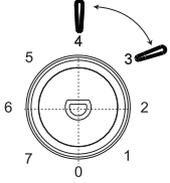
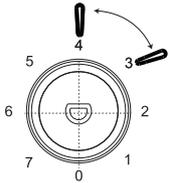
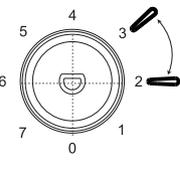
When the power has been restored the appliance will start to operate but it may take some time to achieve the pre-set operating temperature.

Check the condition of your stored food items and liquids.

## Food Storage Advice

Refrigerator compartment	Type of food
Door or balconies of fridge compartment	<ul style="list-style-type: none"> <li>• Foods with natural preservatives, such as jams, juices, drinks, condiments.</li> <li>• Do not store perishable foods.</li> </ul>
Crisper drawer (salad drawer)	<ul style="list-style-type: none"> <li>• Fruits, herbs and vegetables should be placed separately in the crisper bin.</li> <li>• Do not store bananas, onions, potatoes, garlic in the refrigerator.</li> </ul>
<ul style="list-style-type: none"> <li>• Fridge shelf – bottom</li> <li>• Chiller (box/drawer)</li> </ul>	Raw meat, poultry, fish (for short-term storage)
Fridge shelf – middle	Dairy products, eggs
Fridge shelf – top	Foods that do not need cooking, such as ready-to-eat foods, deli meats, leftovers.

## Temperature Setting Recommendation

Environment Temperature	Freezer Box	Fridge Compartment
Summer	/	 <p style="text-align: center;">Set on 3-4</p>
Normal	/	 <p style="text-align: center;">Set on 3-4</p>
Winter	/	 <p style="text-align: center;">Set on 2-3</p>

### Impact on food storage

- Under recommended setting, the best storage time of fridge is no more than 5 days.
- The best storage time may reduce under other settings.

## Troubleshooting



**Caution!** Before shooting any trouble, disconnect the power supply. Only a qualified electrician of competent person must do the trouble shooting that is not in this manual. Important! There are some sounds during normal use (compressor, refrigerant circulation).

Problem	Possible Cause	Solution
Appliance does not work	Mains plug is not plugged in or is loose	Insert mains plug
	Fuse has blown or is defective	Check fuse, replace if necessary
	Socket is defective	Mains malfunctions are to be corrected by an electrician
Appliance freezes too much	Temperature is set too cold or the appliance runs at <b>SUPER</b> setting	Turn the temperature regulator to a warmer setting temporarily
The food is not frozen enough	Temperature is not properly adjusted	Please look in the initial Temperature Setting section
	Door was open for an extended period	Open the door only as long as necessary
	A large quantity of warm food was placed in the appliance within the last 24 hours	Turn the temperature regulator to a colder setting temporarily
	The appliance is near a heat source	Please look in the installation location section
Heavy build-up of frost on the door seal	Door seal is not air-tight	Carefully warm the leaking sections of the door seal with a hair dryer (on a cold setting). At the same time shape the warmed door seal by hand such that it sits correctly
Unusual noises	Appliance is not level	Re-adjust the feet
	The appliance is touching the wall or other objects	Move the appliance slightly
	A component, e.g. a pipe, on the rear of the appliance is touching another part of the appliance or the wall	If necessary, carefully bend the component out of the way
Side panels are hot	It's normal. Heat exchange is in the side panels	Take gloves to touch side panels if needed

If the malfunction shows again, contact the Service Center.

These data are necessary to help you quickly and correctly. Write the necessary data here, refer to the rating plate.

# Maintenance

**Before any maintenance or cleaning work is carried out, DISCONNECT the appliance from the ELECTRICITY supply.**

## **Internal Cleaning**

Clean the interior and accessories with warm water and bicarbonate of soda (5ml to 0.5 litre of water). Rinse and dry thoroughly. Do not use detergents, abrasive powders, highly perfumed cleaning products, wax polishes or cleaning products containing bleach or alcohol.

## **External Cleaning**

Wash the outer cabinet with warm soapy water. Do NOT use abrasive products. There may be sharp edges on the underside of the product, so care should be taken when cleaning. Once or twice a year dust the rear of the appliance and the compressor at the back of the appliance, with a brush or vacuum cleaner, as an accumulation of dust will affect the performance of the appliance and cause increased energy consumption.

## **Defrosting**

If ice build up in the ice-box exceeds 3-5mm, empty the contents and switch off the appliance, leave the door open and allow the ice to melt. **Do not use sharp objects to scrape the ice away.** Clean and dry the interior, close the door and turn on the power to the appliance. When the power has been restored the appliance will start to operate but it may take some time to achieve the pre-set operating temperature.

## **When the appliance is not in use**

When the appliance is not in use for long periods, remove the contents, disconnect from the electricity supply and clean the appliance, leaving the door ajar until you wish to use the appliance again.

**Important!** Ethereal oils and organic solvents can attack plastic parts, e.g. lemon juice or the juice for orange peel, butyric acid, cleanser that contain acetic acid.

## **Changing the Interior Light Bulb**

- Switch off the power supply to the appliance
- Remove the light cover (squeeze/unclip from housing)
- Unscrew the bulb from the rear of the light unit.
- Replace the bulb with a suitable replacement (normally 10W but check the wattage shown on the bulb).
- Refit the cover and switch the appliance back on.

## Special for new European standard

The ordered parts in the following table can be acquired from customer services.

Ordered Parted	Provided By	Minimum Time Required For provision.
Thermostats	Professional maintenance personnel	At least 7 years after the last model is launched on the market
Temperature Sensor	Professional maintenance personnel	At least 7 years after the last model is launched on the market
Printed Circuit board	Professional maintenance personnel	At least 7 years after the last model is launched on the market
Light Source	Professional repairers and final users	At least 7 years after the last model is launched on the market
Door Handles	Professional repairers and final users	At least 7 years after the last model is launched on the market
Door Hinges	Professional repairers and final users	At least 7 years after the last model is launched on the market
Trays	Professional repairers and final users	At least 7 years after the last model is launched on the market
Baskets	Professional repairers and final users	At least 7 years after the last model is launched on the market
Door gaskets	Professional repairers and final users	At least 10 years after the last model is launched on the market

### **Product Data Sheet concerning (EU) 2019/2019**

The product data sheet for your appliance can be found online if you wish to download a copy.

Go to <https://eprel.ec.europa.eu> and enter the model identifier for your appliance to download the data sheet.

Alternatively you can download from [www.ice-king.co.uk](http://www.ice-king.co.uk) by going to the relevant product page.

The model identifier for your appliance can be found on the rating plate at the rear/inside of the appliance.

# **YOUR 2-YEAR MANUFACTURER'S** **GUARANTEE**

## **THIS DOES NOT AFFECT YOUR STATUTORY RIGHTS**

Your new ICEKING appliance carries a free guarantee which protects you against the cost of repairs during the first 24 months from date of purchase provided that any claim is accompanied by evidence of the model reference, model serial number and proof of purchase, such as a Sales Receipt, showing that the appliance was purchased within the 24 months prior to the date of claim.

## **YOUR GUARANTEE IS VALID ONLY IN THE UK & REPUBLIC OF IRELAND**

To register your appliance, simply complete the card in your appliance pack and return it with a stamp affixed or *alternatively* you can register online at [www.appliancesupport.co.uk/iceking](http://www.appliancesupport.co.uk/iceking)

### **Service Helpline**

Should your appliance develop a fault, please call the Iceking Service Helpline on:

**0330 025 0179**

Please remember to have all your product details available, including the model number, serial number, date of purchase and your retailer's details before registering a fault.

Your service call cannot progress without this information.

## What your guarantee does not cover!

- Cost of callout where a fault cannot be found with the appliance.
- Cost of callout for work covering routine maintenance, such as, but not exclusively, cleaning of filters or defrosting.
- Cost of callout for work required to correct the alignment of doors following door reversal procedures carried out by you.
- Use of the appliance by anyone other than the Householder.
- Use in any non-domestic environment.
- Consumable items, such as, but not exclusively, fuses in plugs, bulbs and breakable items which require routine replacement.
- Cosmetic parts such as, but not exclusively, shelves, drawers, door balconies.
- Repair costs incurred that have not been authorised by Icking and/or carried out by a non-approved Icking engineer.

### Insurance

**Any guarantee provided with this product does not cover loss of fridge/freezer content.**

Any claim for loss, damage, costs or expenses of an indirect or consequential nature including any economic loss or damage to foodstuffs or any other goods is excluded. We recommend that you inspect your fridge/freezer regularly to check that it is working correctly, losses can result from deterioration following breakdown or accidental failure of the appliance, fuses, plugs or public electricity supply, these can be covered by your standard home insurance or might require extra cover. Check with your insurance provider.

## WEEE Information

### **Important Note:**

This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product, or on the documents accompanying the product, the Crossed Out Wheelie Bin, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local authority, your household waste disposal service or the retailer where you purchased the product.



Issue: 04/30.10.24



Iceking:

Henry John House , Northway Industrial Estate , Northway Lane , Ashchurch  
Tewkesbury , Gloucestershire , GL20 8JH

T: 0330 025 0179

E: [enquiries@ice-king.co.uk](mailto:enquiries@ice-king.co.uk)

W: [www.ice-king.co.uk](http://www.ice-king.co.uk)