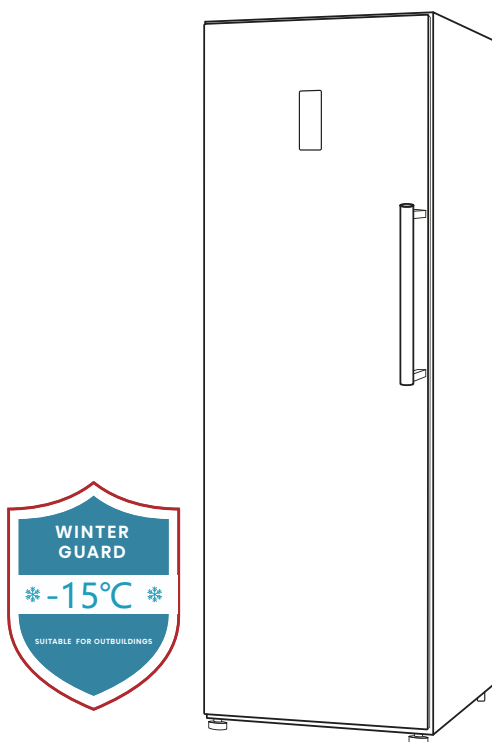




INSTRUCTION MANUAL

UPRIGHT FREEZER

TH60TNFX TH60TNFW

Contents

Thank you for choosing HISENSE. We are sure you will find your new refrigerator a pleasure to use. However, before you use the appliance, we recommend that you carefully read the instructions, which provide details about installing and using the product. Please keep this manual for future reference.

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Safety and warning information

For your safety and correct usage before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to make sure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and be sure that they remain with the appliance if it is moved or sold, so that anyone using it throughout its life, will be properly informed on its usage and safety notices. For the safety of life and property, keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.



Safety for children and others who are vulnerable people

According to EN standard

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Safety and warning information



Safety for children and others who are vulnerable people

According to IEC standard

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Keep all packaging away from children as there is risk of suffocation.

If you are discarding the appliance, pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent children playing from suffering an electric shock or from closing themselves inside it.

If this appliance, featuring a magnetic door seals, is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make the spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.

Safety and warning information



General safety

- **WARNING**

This appliance is intended to be used in household and similar applications such as 1.staff kitchen areas in shops, offices and other working environments; 2.farm houses and by clients in hotels, motels and other residential type environments;

1. bed and breakfast type environments;
2. catering and similar non-retail applications.

- **WARNING**

Fill with potable water only.

- **WARNING**

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

- **WARNING**

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

- **WARNING**

Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

Safety and warning information



General safety

- WARNING

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

- WARNING

Do not damage the refrigerant circuit.

- WARNING

Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

- WARNING

The refrigerant and insulation blowing gas are flammable. When disposing of the appliance, do so only at an authorized waste disposal centre. Do not expose to flame.

- WARNING

The refrigerant and insulation blowing gas are flammable. When disposing of the appliance, do so only at an authorized waste disposal centre. Do not expose to flame.

- WARNING

When positioning the appliance, ensure the supply cord is not trapped or damaged.

Safety and warning information



General safety

- **WARNING**

Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.



Replacing the illuminating lamps

- **WARNING**

The illuminating lamps must not be replaced by the user! If the illuminating lamps is damaged, contact the customer helpline for assistance. This warning is only for refrigerators that contain illuminating lamps.



Refrigerant

The refrigerant is obutene (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit becomes damaged. The refrigerant (R600a) is flammable.

Safety and warning information



Refrigerant

- **WARNING**

Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damaged prior to proper disposal.

- **WARNING**

Risk of fire / flammable materials If the refrigerant circuit should be damaged:

1. Avoid opening flames and sources of ignition.
2. Thoroughly ventilate the room in which the appliance is situated.

It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire, and/or electric shock.

Safety and warning information



Electrical safety

1. The power cord must not be lengthened.
2. Make sure that the power plug is not crushed or damaged. A crushed or damaged power plug may overheat and cause a fire.
3. Make sure that you can access the main plug of the appliance.
4. Do not pull the main cable.
5. If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
6. You must not operate the appliance without the interior lighting lamp cover.
7. The fridge is only applied with power supply of single phase alternating current of 220~240V/50Hz. If fluctuation of voltage in the district of user is so large that the voltage exceeds the above scope, for safety sake, be sure to apply A.C. Automatic voltage regulator of more than 350W to the fridge. The fridge must employ a special power socket instead of common one with other electric appliances. Its plug must match the socket with ground wire.

Safety and warning information

Daily use

- Do not store flammable gases or liquids in the appliance, There is a risk of an explosion.
- Do not operate any electrical appliances in the appliance (e.g. electric ice cream makers, mixers etc.).
- When unplugging always pull the plug from the mains socket, do not pull on the cable.
- Do not place hot items near the plastic components of this appliance.
- This refrigerating appliance is not intended to be used as a built-in appliance.
- Do not place food products directly against the air outlet on the rear wall.
- Store pre-packed frozen food in accordance with the frozen food manufacture's instructions.
- The appliances manufactures storage recommendations should be strictly adhered to. Refer to relevant instructions for storage.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.

Safety and warning information

- Do not place food products directly against the air outlet on the rear wall.
- Store pre-packed frozen food in accordance with the frozen food manufacture's instructions.
- The appliances manufactures storage recommendations should be strictly adhered to. Refer to relevant instructions for storage.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.
- Frozen food can cause frost burns if consumed straight from the freezer compartment.
- Do not place the appliance in direct sunlight.
- Keep burning candles, lamps and other items with naked flames away from the appliance so that do not set the appliance on fire.
- The appliance is intended for keeping food stuff and/or beverages in normal household as explained in this instruction booklet. The appliance is heavy. Care should be taken when moving it.
- Do not remove nor touch items from the freezer compartment if your hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Never use the base, drawers, doors etc. to stand on or as supports.

Safety and warning information

- Frozen food must not be refrozen once it has been thawed out.
- Do not consume ice popsicles or ice cubes straight from the freezer as this can cause freezer burn to the mouth and lips. ,
- To avoid items falling and causing injury or damage to the appliance, do not overload the door racks or put too much food in the crisper drawers.

Caution! Care and cleaning

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects, steam cleaner, ethereal oils, organic solvents or abrasive cleansers.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper.

Safety and warning information

Installation Important

- For electrical connection carefully, follow the instructions given in this manual. Unpack the appliance and check if there are damages on it.
- Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In this case retain packing.
- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be around the appliance, lacking this leads to overheating. To achieve sufficient ventilation, follow the instructions relevant to installation.
- Wherever possible the back of the product should not be too close to a wall to avoid touching or catching warm parts (compressor, condenser) to prevent the risk of fire, follow the instructions relevant to installation.
- The appliance must not be located close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.

Safety and warning information

Service

- Any electrical work required to do the servicing of the appliance should be carried out by qualified electrician or competent person.
- This product must be serviced by an authorized Service Center, and only genuine spare parts must be used.
 1. If the appliance is Frost Free.
 2. If the appliance contains freezer compartment.



Note

Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances. (This clause applies only to the EU region.)

Installing your new appliance

Before using the appliance for the first time, you should be aware of the following tips.

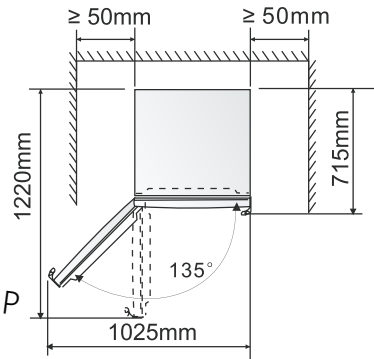
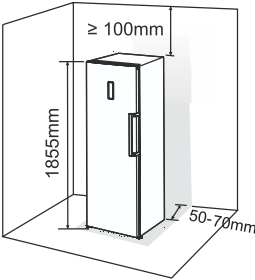


Ventilation of appliance

In order to improve efficiency of the cooling system and save energy, it is necessary to maintain good ventilation around the appliance for the dissipation of heat. For this reason, sufficient clear space should be available around the refrigerator.

Suggest:

It is advisable for there to be 50-70mm of space from the back to the wall, at least 100mm from its top, at least 100mm from its side to the wall and a clear space up front to allow the freezer door to open 130°and refrigerator door to open 135°. See in follow diagrams. Please refer to the diagrams below.





Note

This appliance performs well in the climate class from SN to T. It may not work properly if being left at a temperature above or below the indicated range for a long period.

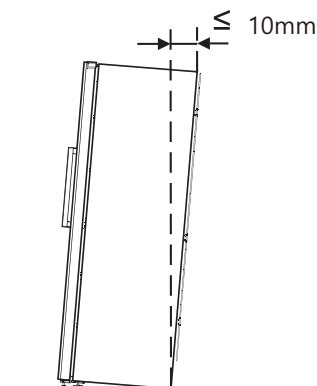
Climate class	Ambient temperature
SN	+10°C to +32°C
N	+16°C to +32°C
ST	+16°C to +38°C
T	+16°C to +43°C

Stand your appliance in a dry place to avoid high moisture damage. Keep the appliance out of direct sunlight, rain or frost. Stand the appliance away from heat sources such as stoves, fires or heaters.

Installing your new appliance

Leveling of appliance

- For sufficient leveling and air circulating in the lower rear section of the appliance, the bottom feet may need to be adjusted. Please use a suitable spanner.
- To allow the doors to self-close, tilt back the top backwards at about 15mm or 0.5 by turning the adjustable feet.
- Whenever you want to move the appliance, remember to turn the feet back up, so that the appliance can roll freely. Reinstall the appliance when relocating.



Warning

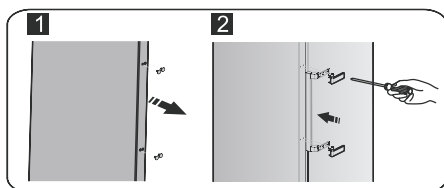
- For proper installation, this refrigerator must be placed on a level surface of hard material that is the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded refrigerator.
- The rollers, which are not castors, should be only used for forward or backward movement. Moving the refrigerator sideways may damage your floor and the rollers.

Installing your new appliance

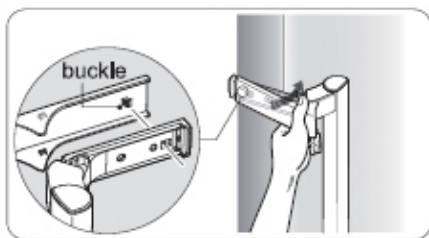
Installing the door handles

For the convenience of transportation, the door handles are separately provided in a plastic bag, you can install the door handles as follows.

1. Lever screw covers on the left side of the door and then put them back to the plastic bag.
2. Match the handle on the left side of the door, keeping axes of screw holes in the handle and the door in a line, as the picture shows.
3. Fix the handle with the special screws provided in the plastic bag. And then install the handle covers.



Note: Install the handle cover as the follow figure shows :button the buckle firstly, and then close the cover from the inside until you hear the sound of "popping"



Reversing the door

The side at which the door opens can be changed, from the right side (as supplied) to the left side, if the installation site requires.

Warning! When reversing the door, the appliance must not be connected to the mains. Ensure that the plug is removed from the mains socket.

Tools you will need:

Thin-blade screwdriver



Crosshead screwdriver



8mm socket driver



NOTES:

- Take a photo of the wiring inside of the hinge cover as this will help you to re-wire the refrigerator later on in the process.
- All descriptions using left and right are taken from the perspective of a person standing in front of the refrigerator when it is in an upright position.

1. Stand the refrigerator upright.

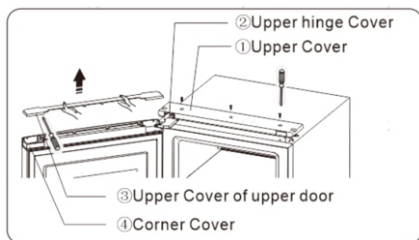
Take out all the glass shelves and racks.

2. Remove the upper cover (1) on top of the refrigerator body.

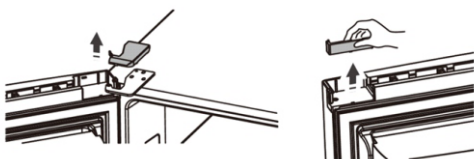
Remove the corner cover (4) and the upper cover of upper door (3).

Remove the hinge cover (2) and store it away for further use.

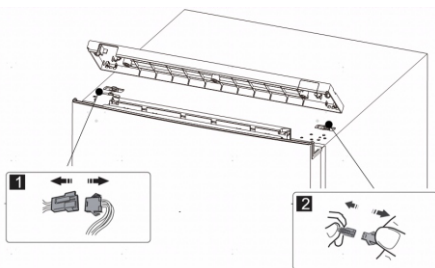
Installing your new appliance



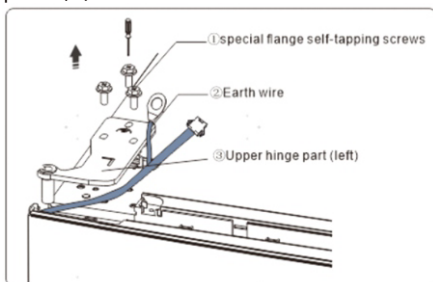
NOTE: Upper hinge cover has left and right side. The upper hinge cover packed as an accessory is for the right side.



3. Disconnect the electrical connectors



4. Remove the special flange self-tapping screws (1), loosen the earth wire (2) and remove the upper hinge part (3) on the left.



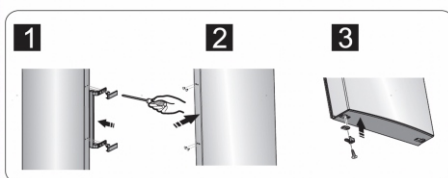
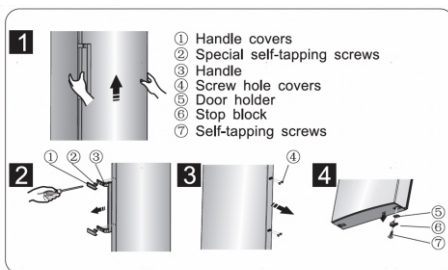
NOTE: Hold the door by the hand when performing this step to prevent the door from dropping.

5. Remove the door and place it on a smooth surface with its panel upwards. Lever the handle covers (1) and the screw hole covers (4).

Loosen the special self-tapping screws (2). Change the handle (3) to the right side. Install the special self-tapping screws (2), the handle covers (1) and the screw hole covers (4) in turn.

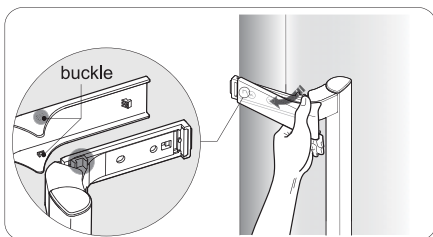
Loosen the self-tapping screws (7), detach the stop block (6) and door holder (5).

Turn the stop block (6) over, and then install the door holder (5) and the stop block (6) to the left side with the self-tapping screws (7).

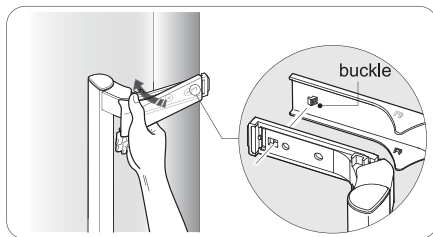


NOTE 1: Remove the handle cover as shown in the following image: bend the upper wing and take the upper buckle apart from the handle. Perform the same to the other side, and then remove the handle cover.

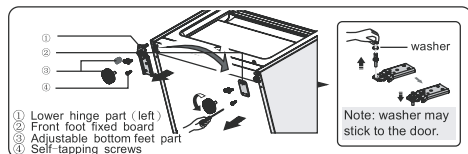
Installing your new appliance



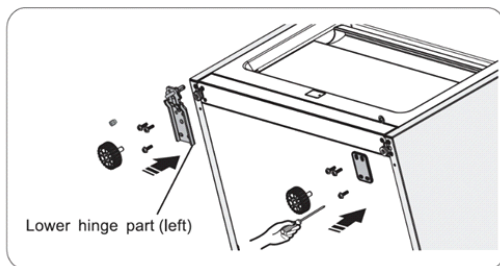
NOTE 2: Install the handle cover as shown in the following image: button the buckle, and then close the cover until it clicks into place.



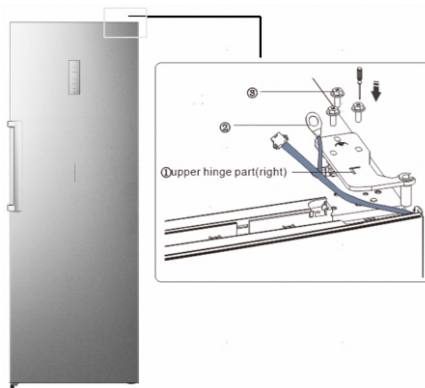
6. Lay the refrigerator flat on the ground, and then remove the adjustable levelling feet (3), and then loosen the self-tapping screws (4). Remove the front foot fixed board (2) and the right lower hinge part (1). Loosen the screws in the lower hinge part (1), and then change it to the near screw hole. Then, fasten the screw and mount the washer.



7. Change the lower hinge part (1) to the left side, and the front foot fixed board to the right side. Fasten the self-tapping screws (4). Finally, install the adjustable levelling feet (3).



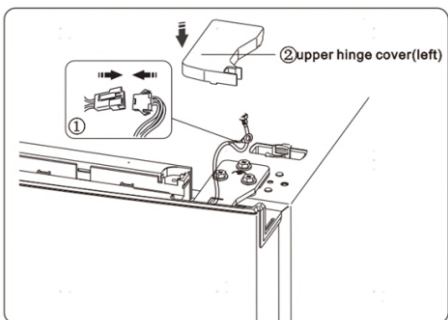
8. Position the door, and then align the left upper hinge part (1) provided in the package with the door. Move the connecting wires (2) in the slot of the door from right to left. Fix the left upper hinge part (1) and the connecting wires (2) with the screws (3).



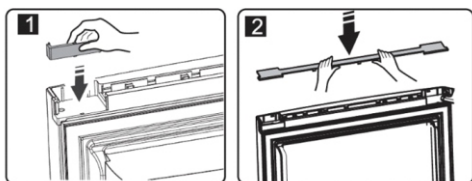
NOTE: Hold the door by the hand when installing.

Installing your new appliance

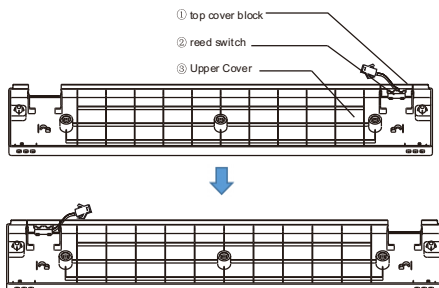
9. Connect the electrical connector (1) in accordance with step 3, and then install the right upper hinge cover (2) provided in the package.



10. Reverse the corner cover by 180°C and install it onto the right corner of the door. Mount the upper cover on top of the door.

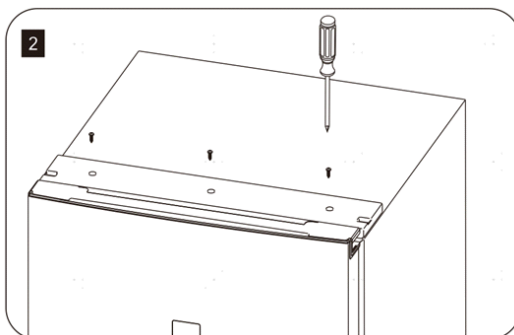
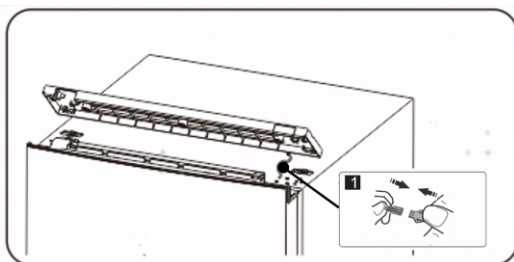


11. Take the top cover block(1) out from the Upper Cover(3) and install it onto the another side of the Upper Cover



NOTE: Ensure the reed switch fits well with the top cover block.

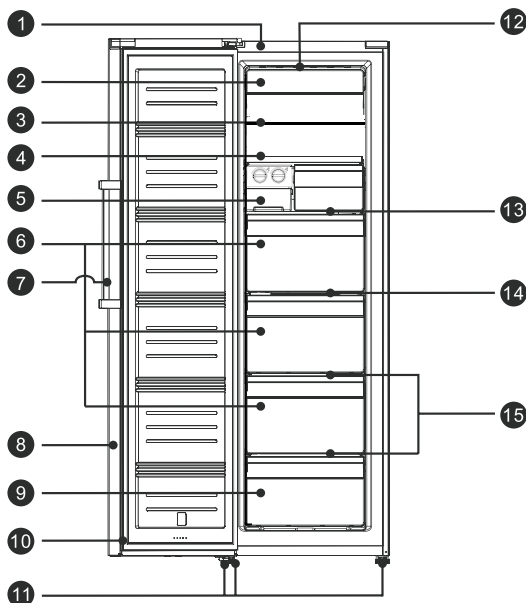
12. Connect the wire connector .Install the upper cover on top of the door.



13. Place the glass shelves and racks back to the refrigerator.

Description of the appliance

View of the appliance



- | | |
|--------------------------|----------------------------|
| 1. Freezer cabinet | 9. Lower freezer drawer |
| 2. Wind channel cover | 10. Door gasket |
| 3. Glass shelf | 11. Adjustable bottom feet |
| 4. Glass shelf | 12. LED lighting |
| 5. Twist ice maker | 13. Glass shelf |
| 6. Middle freezer drawer | 14. Glass shelf |
| 7. Easy open handle | 15. Glass shelf |
| 8. Freezer door | |

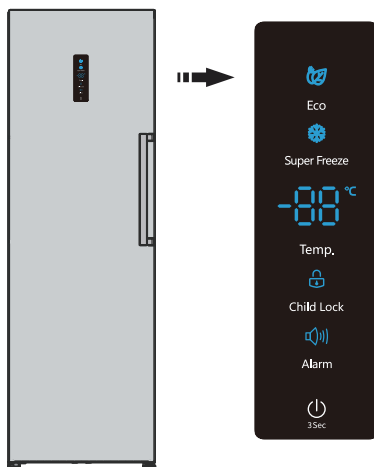


Note

Due to constant development of our products, your refrigerator may be slightly different from this instruction manual, but its functions and usage remain the same.

To get the best energy efficiency of this product, please place all shelves, drawers on their original position as the illustration above.

Display controls



Note

Note:

- Use your appliance according to the following control regulations, your appliance has the corresponding functions and modes as the control panels showed in the pictures below. When the appliance is powered on for the first time, the backlighting of the icons on display panel starts working. If no buttons have been pressed and the doors are closed. the backlighting will turn off.
- For optimum food preservation. We recommend that when you start your refrigerator for the first time, the temperature for the refrigerator is set to -18°C. If you want to change the temperature, follow the instructions below.
Caution!
- When you set a temperature, you set an average temperature for the whole refrigerator cabinet. Temperatures inside each compartment may vary from the temperature values displayed on the panel, depending on how much food you store and where you place them. Ambient temperature may also affect the actual temperature inside the appliance.

Note:

- High temperature setting will accelerate food waste.

Display controls

1. Temp.

In the unlocked state, press "Temp." button, the freezing zone indicator blinks, the freezing set temperature is reduced by 1°C, and the refrigerator temperature is cyclically adjusted between -14°C and -24°C. If you don't continue pressing the button for 10 seconds, the setting takes effect.



2. Super Freeze

The Super Freeze mode lowers the temperature of the box quickly, allowing the food to freeze faster and helping it to keep longer. The Super Freeze is used to perform pre-freezing and fast freezing in sequence of Freezer compartment. This function accelerates the freezing of fresh food and at the same time, protects food stuffs already stored from undesirable warming.

- To freeze fresh food activate the Super Freeze function at least 24 hours before placing the food to complete pre-freezing.
- In the unlocked state, press the "Super Freeze" button to enter the super freeze mode, the Super Freeze icon is lit and the temperature is set to -24°C. Super freeze mode automatically exits

after fifty-two hours.

- When the refrigerator is running in super freeze mode, pressing the "Temp." button will exit the super freeze mode, and after exiting, the refrigerator runs at the original set temperature.



3. Eco

If you are going to be away for a long period of time, you can turn it to Eco mode to save on electricity.

- In the unlocked state, press "Eco" button to enter the Eco mode, the Eco icon is lit and the temperature is set to "-17°C".
- When the Eco function is on, you can switch it off by pressing "Temp." button. The freezer temperature setting will revert back to the previous setting.



4. Alarm

Door alarm function

An alarm beeps if a refrigerator door is open for more than one minute in a row starting with the first alarm, it will ring three times every other minute for ten minutes, the alarm icon flashes and the display screen shows dr. In the unlocked state, press the "Alarm" button at this time to release the door alarm, the buzzer stops beeping, the alarm icon is always lit, and the display screen shows normal.

- After the door alarm time exceeds

Display controls

more than ten minutes, the buzzer stops beeping, the alarm icon is off, and the display screen shows normal.

- To save energy, avoid opening the refrigerator for long periods of time.

Door alarm can be cancelled by closing the door, the buzzer stops beeping, the alarm icon is off, and the display screen shows normal.

Over temperature alarm

- If the refrigerator is turned on again after being out of use for a period of time, the refrigerator may have an over temperature alarm and the beeping starting from the first alarm, and will ring three times every other minute for ten minutes. In the unlocked state, press the "Alarm" button at this time to release the alarm and the alarm icon is always lit.

- When the over-temperature alarm time exceeds more than ten minutes, the buzzer stops beeping, the alarm icon flashes. In the unlocked state, press the "Alarm" button at this time to release the alarm and the alarm icon is always lit.

- When the refrigerator works normally for a period of time, the temperature alarm will automatically cancel, the buzzer stops beeping and the alarm icon goes out.



5. Standby

- When the refrigerator is not in use for

the time being, you can press the "Power" button to standby.

- When the refrigerator is in working condition and unlocked, long press the "Power" button for 3 seconds, the refrigerator will standby and the display will show 0F.

Important note! Do not store food in the refrigerator when the freezer is turned off via the power button.

- When the refrigerator is in standby mode and unlocked, long press the "Power" button for 3 seconds, the refrigerator will turn on and the display will show normally.



6. Child Lock

- When the refrigerator lock icon is lit, the refrigerator is locked. Press and hold the "Child Lock" button for about 3 seconds, the refrigerator lock icon is off, and the lock is released. At this time, you can operate the mode and set the temperature, cancel the alarm, standby mode.

- No button operation for about 20 seconds, and the button will be locked automatically.

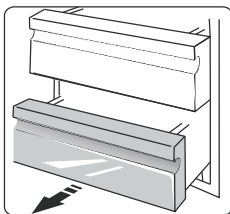
- No button operation for about 60 seconds, the display will be off and can be resumed by tapping any button at this time.

Using your appliance

Your appliance has the accessories as the "Description of the appliance" showed in general, with this part instruction you can use it in the right way.

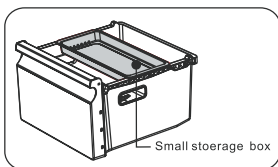
Freezer Drawer

It is used to store food which needs to be frozen, including meat fish, ice cream, etc.



Small storage box

It's used to store food with small size which needs to be frozen, including ravioli, dumpling, frozen dessert, etc. It can only be put into the huge box (the uppermost one) or the upper drawer.

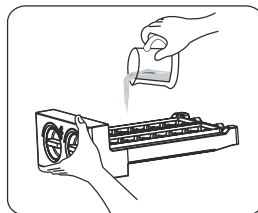


Twistable ice tray

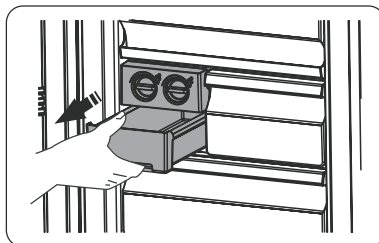
If the ice tray is used for the first time or

has not been used for a longtime, please clean it before using. The twist ice tray is used to make an deposit ice cubes. You should use it as follows.

1. Pull out the twistable ice tray from the installation bracket.
2. Pour water into the ice trays and the water level shall not exceed the maximum line.



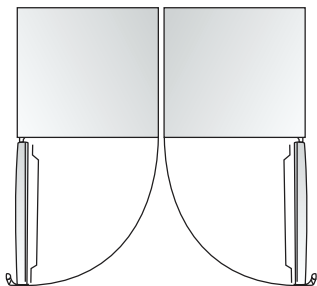
3. Place the filled ice tray back to the bracket.
4. When ice cubes form twist the knobs clockwise and the ice will drop into the ice box below.
5. Ice cubes can be stored in the icebox, if you need them, you can pull out the ice box and take them out.



Using your appliance

Installing refrigerators in pairs

Your freezer can be installed with fridge in pairs.



Cleaning and care

For hygienic reasons the appliance (including exterior and interior accessories) should be cleaned regularly (at least every two months).



Warning

- The appliance must not be connected to the mains during cleaning. Danger of electrical
- shock! Before cleaning switch the appliance off and remove the plug from the mains socket.



Warning

- Do not use sharp objects as they are likely to scratch the surface. Do not use Thinner, Car detergent
- Clorox, ethereal oil, abrasive cleansers or organic solvent such as Benzene for cleaning. They may damage the surface of the appliance and may cause fire.

Exterior cleaning

To maintain good appearance of your appliance, you should clean it regularly.

- Wipe the digital panel and display panel with a clean, soft cloth.
- Spray water onto the cleaning cloth instead of spraying directly on the surface of the appliance. This helps ensure an even distribution of moisture to the surface.
- Clean the doors, handles and cabinet surfaces with a mild detergent and then wiped dry with a soft cloth.

Interior cleaning

- You should clean the appliance interior regularly. It will be easier to clean when food stocks are low. You can remove the drawers and shelves for a more thorough clean.
- Wipe the inside of the freezer with a weak solution of bicarbonate of soda, and then rinse with warm water using a wrung-out sponge or cloth. Wipe completely dry before replacing the shelves and baskets.
- Thoroughly dry all surfaces and removable parts before putting them back into place.

Cleaning and care

- Although this appliance automatically defrosts, a layer of frost may occur on the freezer compartment's interior walls if the freezer door is opened frequently or kept open too long.
- If the frost is too thick, choose a time when the freezer is nearly empty and proceed as follow:
 1. Remove existing food and accessories baskets, unplug the appliance from the mains power and leave the doors open. Ventilate the room thoroughly to accelerate the process.
 2. When defrosting is completed, clean your freezer as described above.

Door seals cleaning

- Take care to keep door seals clean. Sticky food and drinks can cause seals to stick to the cabinet and tear when you open the door. Wash the seals with a mild detergent and warm water. Rinse and dry them thoroughly after cleaning.



Warning

- Do not use sharp objects to remove frost from the freezer compartment.
- Only after the interior is completely dry should the appliance be switched back on and plugged back into the mains socket.

Helpful hints and tips

Energy saving tips

We recommend that you follow the tips to save energy.

- Try to avoid keeping the door open for long periods in order to conserve energy.
- Ensure the appliance is away from any sources of heat (Direct sunlight, electric oven or cooker etc.)
- Don't set the temperature colder than necessary.
- Don't store warm food or evaporating liquid in the appliance.
- Place the appliance in a well ventilated, humidity free room. Please refer to the installing your new appliance chapter.
- The description of appliance diagram shows the correct combination for the drawers, crisper and shelves, do not adjust the combination as this is designed to be the most energy efficient configuration.

Hints for fresh food refrigeration

- Do not place hot food directly into the refrigerator or freezer, the internal temperature will increase resulting in the compressor having to work harder and will consume more energy.
- Do cover or wrap the food, particularly if it has a strong flavor.
- Place food properly so that air can circulate freely around it.

Hints for refrigeration

- Meat (All Types) Wrap in polythene food: wrap and place on the glass shelf above the vegetable drawer. Always follow food storage times and use by dates suggested by manufacturers.
- Cooked food, cold dishes, etc: They should be covered and may be placed on any shelf.
- Fruit and vegetables: They should be stored in the special drawer provided.
- Butter and cheese: Should be wrapped in airtight foil or plastic film wrap.
- Milk bottles: Should have a lid and be stored in the door racks.

Switching off your appliance

- If the appliance needs to be switched off for an extended period, the following steps should be taken to prevent mould on the appliance.
 1. Remove all food.
 2. Remove the power plug from the mains socket.
 3. Clean and dry the interior thoroughly.
 4. Ensure that all the doors are wedged open slightly to allow air to circulate.

Troubleshooting

If you experience a problem with your appliance or are concerned that ine appliance is not functioning correctly, you can carry out some easychecks before calling for service, please see below. You can carry out someeasy checks according to this section before calling for service.



Warning

Don't try to repair the appliance yourself. If the problem persists after you have made the checks mentioned below, contact a qualified electrician, authorized service engineer or the shop where you purchased the product.

Problem	Possible cause & Solution
Appliance is not working correctly	Check whether the power cord is plugged into the power outlet properly.
	Check the fuse or circuit of your power supply, replace if necessary.
You can hear water bubbling in the refrigerator	• This is normal. The bubbling comes from the refrigerant coolant liquid circulating through the refrigerator.
Water drips on the floor	The water pan (located at the rear bottom of the cabinet) may not be properly leveled, or the draining spout underneath the top of the compressor depot may not be properly positioned to direct water into this pan, or the water spout is blocked , or the water is not fully inserted into the connector. • You may need to pull the refrigeratoraway from the wall to check the pan and spout and connector. • Check if the refrigerator is power-off for a long time, this may cause the ice in the bucket to melt into water, and flow to the floor.

Troubleshooting

Problem	Possible cause & Solution
Appliance is not working correctly	The ambient temperature is too low. Try setting the chamber temperature to a colder level to solve this problem.
	It is normal that the refrigerator is not operating during the automatic defrost cycle, or for a short time after the appliance is switched on to protect the compressor.
Odours from the compartments	The interior may need to be cleaned.
	Some food, containers or wrapping cause odours.
Noise from the appliance	The sounds below are quite normal: • Compressor running noises. • Air movement noise from the small fan motor in the freezer compartment or other compartments. • Gurgling sound similar to water boiling. Popping noise during automatic defrosting. • Clicking noise before the compressor starts.
	Other unusual noises are due to the reasons below and may need you to check and take action: • The cabinet is not level. • The back of appliance touches the wall. • Bottles or containers knocking against each other.
The motor runs continuously	It is normal to frequently hear the sound of the motor, it will need to run more when in following circumstances: • Temperature setting is set colder than necessary. • Large quantity of warm food has recently been stored within the appliance. • The temperature outside the appliance is too high. • Doors are kept open too long or too often. • After your installing the appliance or it has been switched off for a long time.

Troubleshooting

Problem	Possible cause & Solution
A layer of frost occurs in the compartment	Check that the air outlets are not blocked by food and ensure food is placed within the appliance to allow sufficient ventilation. • Ensure the door can be fully closed . To remove the frost, please refer to the cleaning and care chapter.
Temperature inside is too warm	You may have left the doors open too long or too frequently; • Or the doors are kept open by some obstacle; • Or the appliance is located with insufficient clearance at the sides, back and top.
Temperature inside is too cold	Increase the temperature by following the "Display controls" chapter.
Doors can't be closed easily	Check whether the top of the refrigerator is tilted back by 10-15mm to allow the doors to self close, or if something inside is preventing the doors from closing.
The light is not working	• Cthe LED light may be damaged. Refer to replace LED lights in cleaning and care chapter. • Cthe control system has disabled the lights due to the door being kept open too long, close and reopen the door to reactivate the lights.

Disposal of the appliance

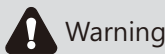
It is prohibited to dispose of this appliance as household waste.

Packaging materials

Packaging materials with the recycle symbol are recyclable. Dispose of the packaging into a suitable waste collection container to recycle it.

Before disposal of the appliance

- 1. Pull out the mains plug from the mains socket.
- 2. Cut off the power cord and discard with the mains plug



Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damage prior to proper disposal.

	Correct Disposal of this product
	This marking indicates that this product should no be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

Food Storage

To avoid contamination of food, please respect the following instructions

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainagesystems.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making icecream and making ice cubes.
- One-, two- and three-star compartments are not suitable for the freezing of fresh food.

Order	Compartments type	Target storage temp.[°C]	Appropriate food
1	Fridge	+2~+8	Eggs, cooked food, packaged food, fruits and vegetables, dairy products, cakes, drinks and other foods which are not suitable for freezing.
2	(***)*-Freezer	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months ,the longer the storage time, the worse the taste and nutrition), suitable for frozen fresh food.
3	***-Freezer	≤-18	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 3 months, the longer the storage time, the worse the taste and nutrition),are not suitable for frozen fresh food.
4	Wine	+5~+20	Red wine,white wine,sparkling wine etc.

Food Storage

Order	Compartments type	Target storage temp.[°C]	Appropriate food
5	**-Freezer	≤ -12	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 2 months, the longer the storage time, the worse the taste and nutrition), are not suitable for frozen fresh food.
6	*-Freezer	≤ -6	Seafood (fish, shrimp, shellfish), freshwater aquatic products and meat products (recommended for 1 month, the longer the storage time, the worse the taste and nutrition), are not suitable for frozen fresh food.
7	0-star	-6~0	Fresh pork, beef, fish, chicken, some packaged processed foods, etc. (Recommended to eat within the same day, preferably not later than 3 days). Partially packed/wrapped up encapsulated processed foods (non-freezable foods).
8	chill	-2~+3	Fresh/frozen pork, beef, chicken, freshwater aquatic products, etc.(7 days below 0 °C and above 0 °C is recommended for consumption within that day, preferably no more than 2 days). Seafood (less than 0°C for 15 days, it is not recommended to store above 0°C).
9	Fresh Food	0~+4	Fresh pork, beef, fish, chicken, cooked food, etc. (Recommended to eat within the same day, preferably no more than 3 days).

Food Storage



Note

Please store different foods according to the compartments or target storage temperature of your purchased products.

- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.



Warning

Food needs to be packed in bags before putting into the refrigerator, and liquids need to be packed in bottles or capped containers to avoid the problem that the product design structure is not easy to clean.



Your Teknix appliance comes with a 2 year parts and labour guarantee – to give you the reassurance you need when purchasing a new appliance.

Before requesting a service visit, please check the troubleshooting guide in the operating instruction booklet.

For service and repairs please contact the Teknix technical helpline on: Freephone 0800 772 0614

Telephone lines are open 09.00 – 17.30 Monday to Friday

Please have your model number and serial number available before making the call.

What is covered

- All repairs necessary as a result of faulty materials, defective components or manufacturing defect.
- The cost of all functional replacement parts.
- The labour cost of a Teknix approved repairer to carry out the repair.

What is not covered

- Transit or delivery damage.
- Accidental damage.
- Misuse, or abuse.
- Cabinet or appearance parts, including knobs.
- Accessory items, including ice trays, scrapers and cutlery baskets.
- Repairs required as a result of unauthorised repairs or incorrect installation that fails to meet the requirements contained in the operating instruction booklet.

Note

- The product is guaranteed for domestic household use only.
- Gas appliances must be installed by a Gas Safe registered Gas Installer.

