

***Shark* VACMOP**

Cordless Hard Floor Cleaner

VM200UK Series

INSTRUCTION BOOKLET



IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ ALL INSTRUCTIONS BEFORE USING THIS PRODUCT.

If the charging cord plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.

WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

When using an electrical appliance, basic precautions should always be followed, including the following:

THIS PRODUCT CONTAINS ELECTRICAL CONNECTIONS:

1. Use only as described in this manual. **DO NOT** use the Shark VACMOP for any purpose other than those described in this manual.
2. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
3. Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
4. Use only identical replacement parts.
5. This Shark VACMOP contains no serviceable parts.
6. **DO NOT** immerse or spray water on the body of the Shark VACMOP. To clean the surface, wipe with a dry cloth.
7. Keep the appliance and its charging cord out of reach of children. **DO NOT** allow the appliance to be used by children. Do not allow to be used as a toy. Close supervision is necessary when used near children.

GENERAL USE

8. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children. Always turn off the Shark VACMOP before connecting or disconnecting any current carrying hoses, chargers, batteries, or other electrical or mechanical parts.
9. **DO NOT** handle plug or Shark VACMOP with wet hands.
10. **DO NOT** use without Shark VACMOP disposable pad attached.
11. Only use Shark branded Shark VACMOP disposable pads.
12. **DO NOT** put any objects into Shark VACMOP base. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
13. **DO NOT** use if Shark VACMOP base airflow is restricted. If the air paths or the Shark VACMOP base become blocked, turn the Shark VACMOP off. Remove all obstructions before you turn on the unit again.
14. Keep all Shark VACMOP base openings away from hair, face, fingers, uncovered feet, or loose clothing.
15. **DO NOT** use if Shark VACMOP is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
16. Use extra care when cleaning on stairs.
17. **DO NOT** place Shark VACMOP on unstable surfaces such as chairs or tables.

18. DO NOT use to pick up:

- a) Large quantities of dust (including drywall, fireplace ash, or embers).
- b) Smoking or burning objects (hot coals, cigarette butts, or matches)
- c) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
- d) Toxic materials (chlorine bleach, ammonia, or drain cleaner)

19. DO NOT use in the following areas:

- a) Poorly lit areas
- b) Outdoor areas
- c) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)

20. Release all operational triggers on the Shark VACMOP before plugging in or unplugging the charger.

21. Release all operational triggers on the Shark VACMOP before any adjustment, cleaning, maintenance or troubleshooting.

22. DO NOT modify or attempt to repair the Shark VACMOP or the battery yourself, except as indicated in this manual. **DO NOT** use the battery or Shark VACMOP if it has been modified or damaged. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.

23. Always release all operational triggers on this appliance before attaching or detaching a Shark VACMOP disposable pad.

BATTERY

24. The battery is the power source for the Shark VACMOP. Carefully read and follow all charging instructions.

25. To prevent unintentional starting, **DO NOT** carry the appliance with your finger on the trigger or spray button.

26. Use of incorrect charger may create a risk of fire when used with another battery.

27. Keep the battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals increases the risk of fire or burns.

28. Under abusive conditions, liquid may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.

29. Battery should not be stored at temperatures below (3°C) 37.4°F or above (40°C) 104°F to maintain long-term battery life.

30. DO NOT charge battery at temperatures below (5°C) 40°F or above (40°C) 104°F. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.

31. Store the appliance indoors. **DO NOT** use or store it below (3°C) 37.4°F. Ensure the appliance is at room temperature before operating.

32. DO NOT expose the battery to fire or temperatures above (130°C) 265°F as it may cause explosion.

33. Not for wet pickup.

34. Use only Shark brand cleaning fluids.

35. Use only with Dongsong charger DK012-096050H-B

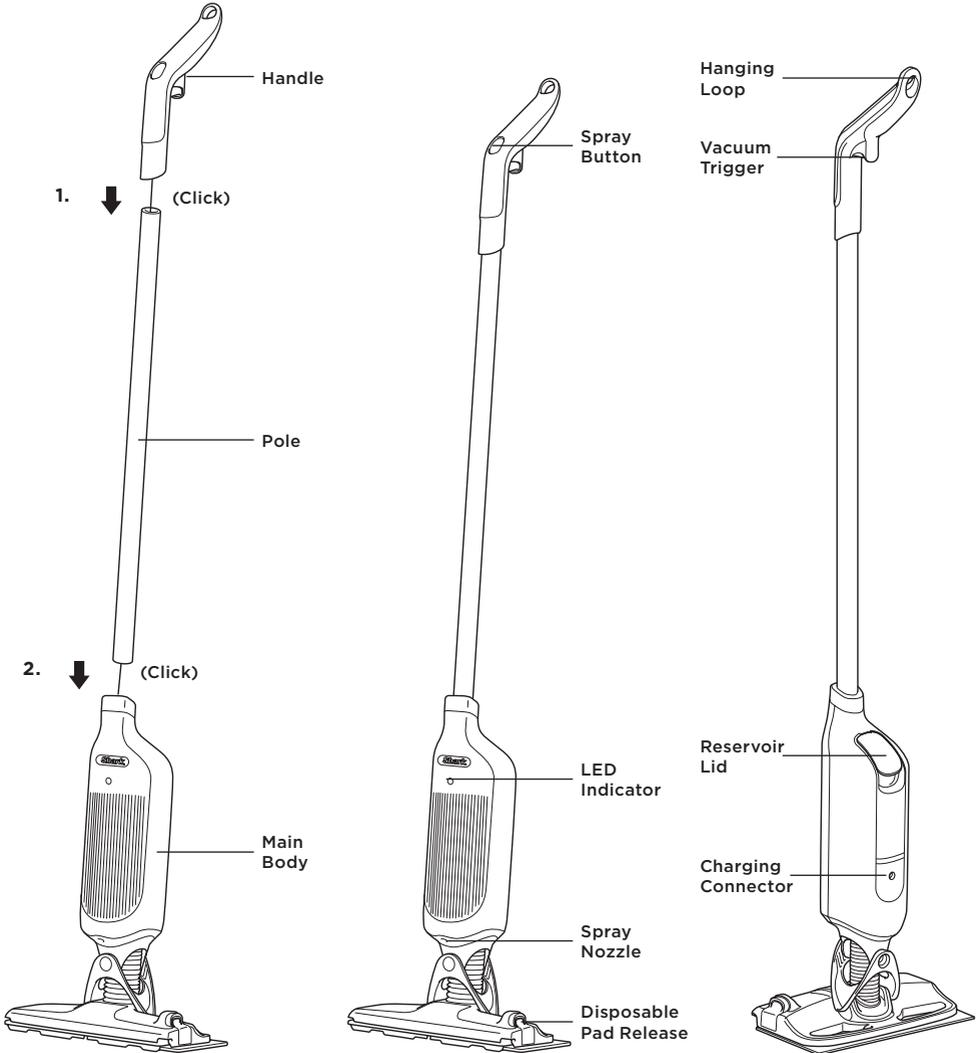
36. This appliance contains batteries that are non-replaceable.

SAVE THESE INSTRUCTIONS

ASSEMBLY

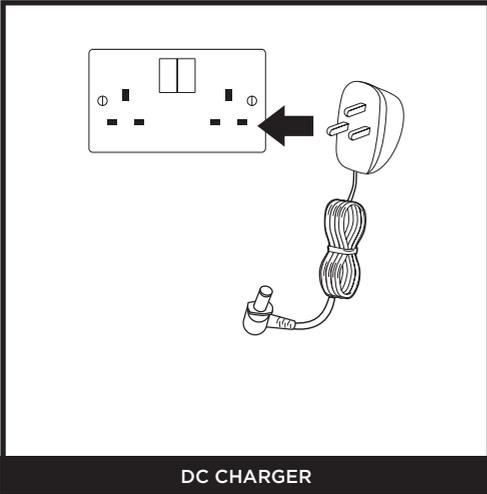
Your Shark VACMOP unit comes partially assembled with a cord connecting the parts. All versions assemble the same way. This appliance is for Household use only.

1. Align and insert the **Handle** into the top of the **Pole**. You will feel it click in place.
 2. Align and insert the pole into the **Main Body**. You will feel it click in place.
- For proper operation, ensure all components are completely connected and clicked into place.

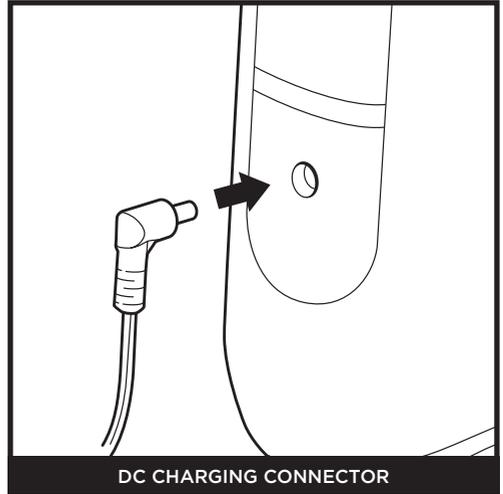


NOTE: The model and serial numbers can be found on the QR code label on the back on the main body.

CHARGING THE LI-ION BATTERY

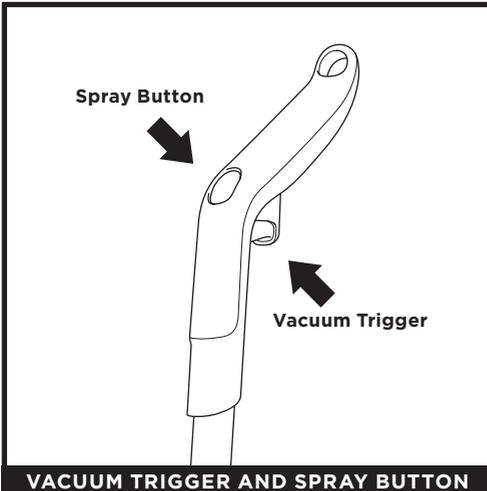


Plug charger into an electrical outlet.



Plug the charger into the port on the back of the main body.

CONTROLS



Spray Button

Press and hold the spray button on top of the handle to dispense cleaning solution through the spray nozzle.

Vacuum Trigger

To vacuum, pull the trigger and hold it in.

NOTE: The spray button and vacuum trigger cannot be activated at the same time.

ATTACHING AND REMOVING THE DISPOSABLE PADS

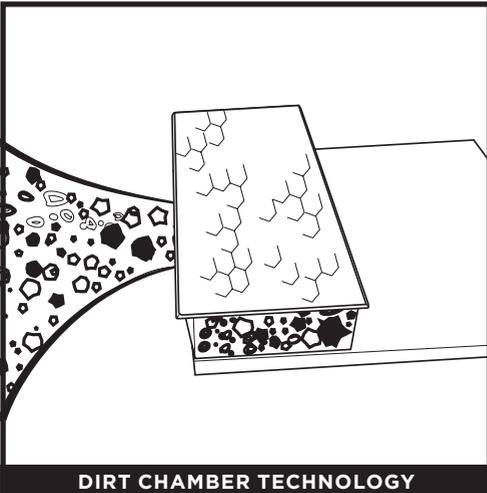


Place the Shark VACMOP Disposable Pad on the floor with the plastic dust chamber facing up and away from the unit. Align the front edge of the VACMOP into the plastic dust chamber on the pad. Holding the handle, press the VACMOP base down until the pad clicks into place.



To detach the disposable pad, press the release button on the side of the VACMOP base. Dispose of dirty pads by releasing them directly into the trash.

DISPOSABLE PAD FUNCTIONALITY



The dirt chamber collects and locks away dirt and debris when you vacuum.



The disposable pad's fibers absorb messes as you mop.

NOTE: DO NOT vacuum up the liquids and **DO NOT** vacuum while you are spraying the VacMop cleaning liquid—this will cause reduced suction or no suction. Remember to clean the liquids and wet messes **ONLY** by mopping.

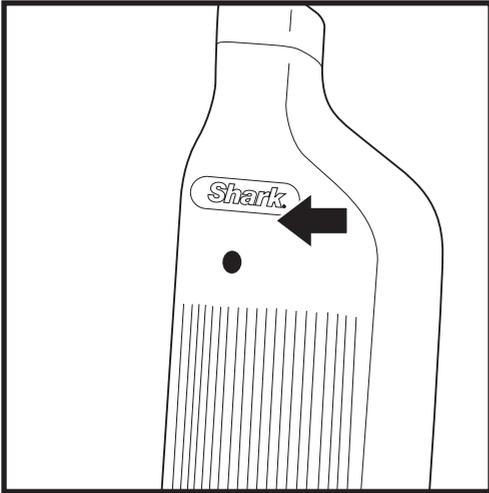
LI-ION BATTERY

Prior to first use, charge completely. A full charge takes approximately 4 hours.

BATTERY RUNTIME

The Shark VACMOP is designed to handle anything from quick pickups to whole cleaning sessions—just charge it between uses. If it's used for one-off everyday messes or for more mopping than vacuuming, it will last longer on one charge. If you're continuously vacuuming, a full charge will last up to 10 minutes.

LED BATTERY POWER AND CHARGING INDICATOR



Indicator LED

IN USE:

Normal Operation - Solid white

Low Battery - Blinking white

Very Low Battery - Blinking red

Out of battery - Rapid blinking red

CHARGING:

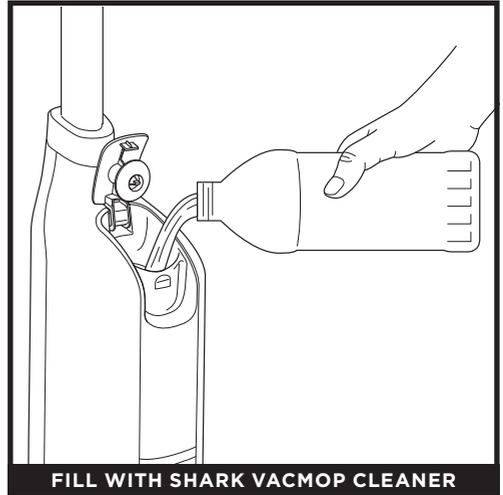
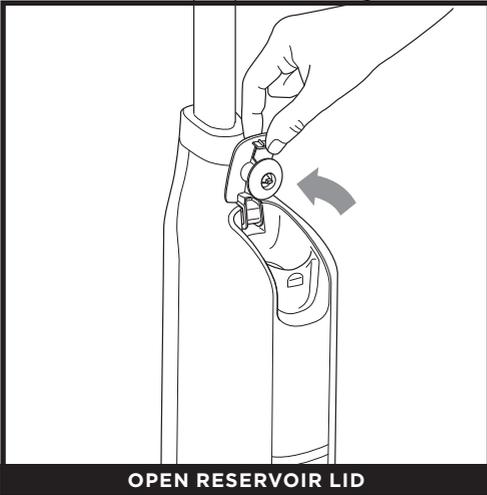
Battery Charging - Pulsing white

Full Charge - Solid white
(will turn off after 5 minutes)

RECYCLING THE LI-ION BATTERY

When the Shark Li-Ion battery needs to be replaced, dispose of it or recycle it in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium-ion batteries in the trash or in a municipal solid waste stream. Return spent batteries to an authorized recycling center or to the retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

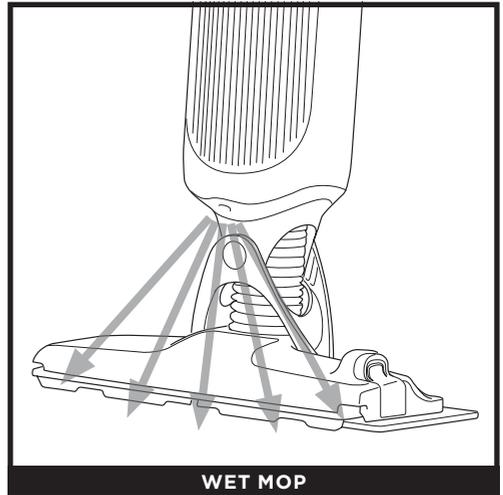
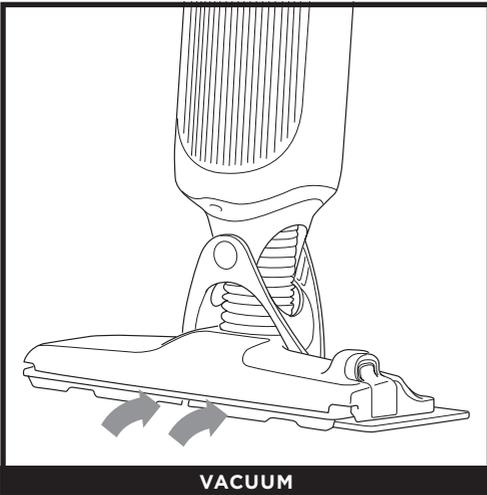
FILLING THE RESERVOIR



Lift the reservoir lid and press it up until it clicks into the open locked position. Carefully pour Shark VACMOP Cleaner into the reservoir, up to the **MAX** line. When finished, press the lid closed.

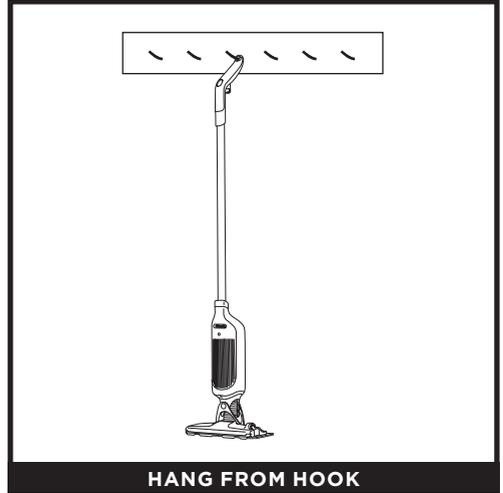
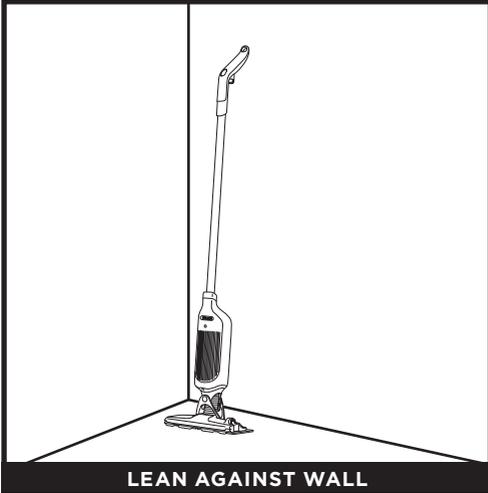
NOTE: Before using your unit for the first time, carefully add the entire starter bottle of Shark VACMOP Cleaner into the reservoir. New units may have residual moisture in tank from quality testing.

CLEANING MODES



For best results, first use the vacuum to remove dry debris, then spray the Shark VACMOP Cleaner to wet mop.

STORAGE



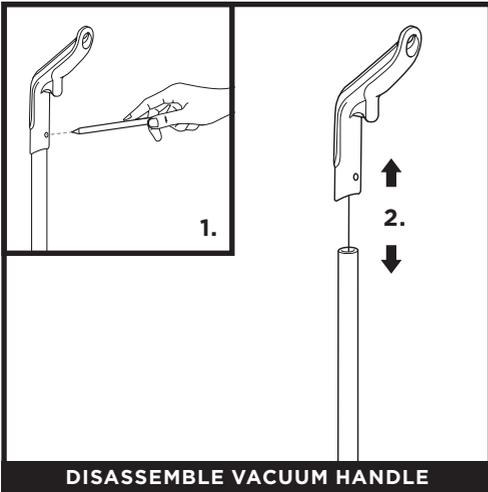
After wet cleaning, remove the pad from the Shark VACMOP base before storing the unit.

To store the unit, stand it upright and lean the back of the non-slip handle against a wall.

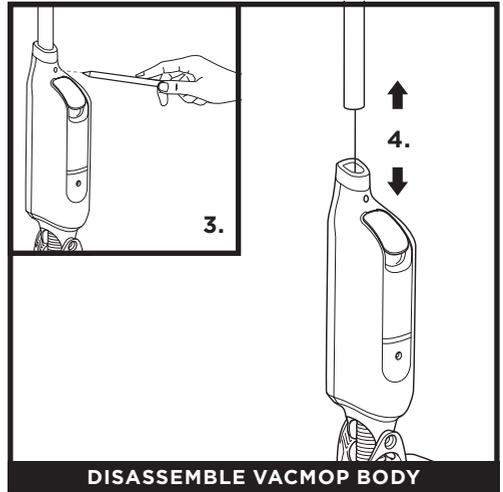
To hang the unit from a nail or wall hook (not included) align the opening at the end of the handle over a suitable hook or nail.

DISASSEMBLY

NOTE: Once the unit is assembled, do not take it apart, unless for repacking or shipping.



1. Press in the snap clip with a small tool (screwdriver, pen, etc.)
2. While pressing down on the top snap clip, pull the handle out of the pole.



3. Next, press in the snap clip on the Shark VACMOP body with a small tool.
4. While pressing down on the bottom snap clip, pull the pole out of the Shark VACMOP body.

TROUBLESHOOTING

Streaks appear on floor after wet mopping.

- Shark VACMOP Cleaner has been specially formulated to provide a residue-free, streak-free finish when used with the Shark VACMOP. Using other cleaning solutions may result in streaking and residue. If you find residue or streaking on your floors while using our cleaner, it may be due to one of the following:
- Your floor might not be fully dry yet. If you see streaks or suds while cleaning, just wait 5-10 minutes, and you should see them evaporate, leaving an even finish on your floors.
- Your floors might have built-up grime and dirt. The first few times you use your Shark VACMOP, it will remove stuck-on dirt and debris that have built up over time. After a few cleaning sessions, the streaking and residue will subside.

Shark VACMOP is not picking up debris. No suction or light suction.

- The dirt chamber filter on the disposable pad may be saturated. Try using a new pad.
Note: DO NOT vacuum up liquid or wet debris—this will cause reduced suction or no suction. Remove liquids and wet messes **ONLY** by mopping.
- Shark VACMOP Disposable Pad may not be securely attached. Reattach the pad.
- Shark VACMOP Disposable Pad may be full of debris and need to be replaced.
- Battery charge may be low. Recharge the battery completely.

The unit turns off on its own. Sprayer is not spraying.

- Make sure there is enough cleaning solution in the reservoir. Battery charge may be low. Recharge the battery completely.
- You may be using too much solution. If you continue to see streaking, reduce the amount of cleaning solution you use. Too much solution can cause stickiness and residue if not properly cleaned off of your floor.
- The disposable pad might need to be replaced. If you are cleaning multiple times with the same pad, you may be reintroducing dirt onto the floors. Replace your pad, and consider starting each mopping session with a fresh pad to alleviate the issue.

The unit makes scraping sounds when mopping.

- Debris may be stuck on the face of the pad. Detach the pad and remove any embedded debris.
- The pad face may be rubbing against a rough or grainy surface. This will not damage your floors.
- If your floor is uneven, the dirt chamber on the pad could be brushing against a raised section of the floor. This will not damage your floors.
- Scrubbing forcefully can bring the dirt chamber in contact with the floor. This will not damage your floors.
- Moving the handle when spraying could cause the front of the Shark VACMOP base to drag. This will not damage your floors.

FREQUENTLY ASKED QUESTIONS

When should I replace my Shark VACMOP Disposable Pad?

- Replace the disposable pad when it becomes fully saturated, its dirt chamber is full, it is noticeably dirty, or if the Shark VACMOP is showing signs of reduced suction power.

Where can I use my Shark VACMOP?

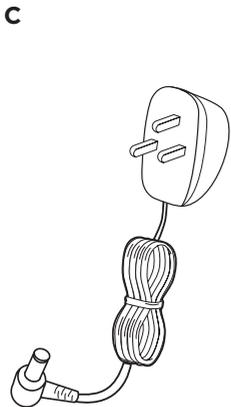
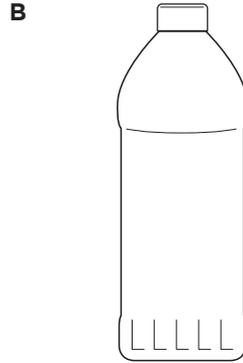
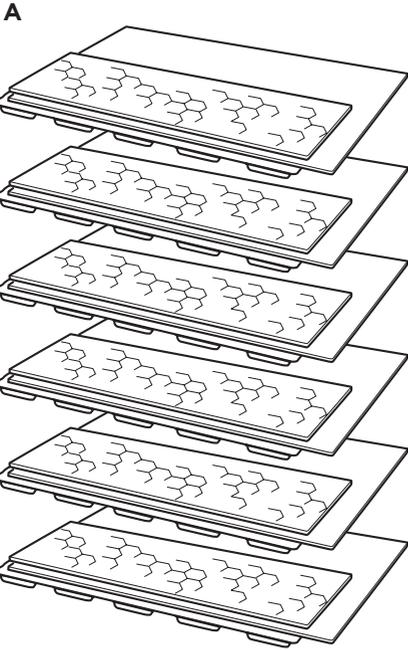
- Shark VACMOP can safely be used on all sealed hard floors—stone, hardwood, vinyl, laminate, tile, marble, and linoleum.

Can I vacuum and mop with the same disposable pad?

- Shark VACMOP Disposable Pads can be used for both mopping and vacuuming. The dirt chamber collects and locks away dirt and debris when you vacuum, while the pad's fibers absorb messes as you mop. Dust and debris collected on the pad when vacuuming will be absorbed when mopping.

WHAT'S INCLUDED

- A** Shark VACMOP Disposable Pads
- B** Shark VACMOP Cleaner
- C** Standard Replacement Charger



MANUFACTURER'S GUARANTEE

THE SHARK GUARANTEE

When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your "legal rights"). You can enforce your legal rights against your retailer, including Shark if you bought your Shark product from sharkclean.co.uk. However, at Shark we are so confident about the quality of our products that we give the owner an additional, free parts and labour manufacturer's guarantee of up to 2 years.

The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

The manufacturer's guarantee does not affect your legal rights.

How long are new Shark products guaranteed for?

Our manufacturer's guarantee lasts for one year from the date of purchase as standard, or for a total of two years if you register your purchase with us within 28 days.

How do I register my Shark guarantee?

If you have purchased your Shark product directly from sharkclean.co.uk your guarantee is registered automatically. If you bought it from anywhere else in the UK, you can register your guarantee online within 28 days of purchase.

- To register online, please visit sharkclean.co.uk/register-guarantee or scan the QR code in your instruction booklet.
- Keep a note of the date you purchased the machine.

IMPORTANT:

- **Keep your receipt** if you buy your Shark product from anywhere except sharkclean.co.uk. You will need it to claim under your guarantee.
- The free Shark guarantee only applies in the UK.

What are the benefits of registering my free Shark guarantee?

When you register your guarantee, you will get an extra year of cover. We'll also have your details to hand if we ever need to get in touch. If you further agree to receive communications from us, you can also receive tips and advice on how to get the best out of your Shark products and hear the latest news about new Shark technology and launches.

What is covered by the free Shark guarantee?

Repair or replacement (at Shark's discretion) of your Shark product, including all parts and labour.

What is not covered by the free Shark guarantee?

- Normal wear and tear.
- Accidental damage or faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Shark product which is not in accordance with the Shark Operating Manual supplied with your machine.
- Damage caused by use of the Shark product for anything other than normal domestic household purposes.
- Damage caused by use of parts not assembled or installed in accordance with the operating instructions.
- Damage caused by use of parts and accessories which are not Shark Genuine Components
- Faulty installation (except where installed by Shark).
- Repairs or alterations carried out by parties other than Shark or its agents.

How can I claim under the free Shark guarantee?

Contact our customer service helpline on 0800 862 0453. For service hours please visit our website under 'Contact Us'. It's free to call, and you'll be put straight through to a Shark representative. You'll also find online support at support.sharkclean.co.uk. The Shark representative will go through some troubleshooting with you, and if we conclude that the item has failed, we will send you a replacement part or a returns label to send the defective item back to us free of charge. When you have delivered the defective product to us, we will send you a replacement.

Please remember that the item will need to be boxed when you return it to us. It can be any suitable box, it does not have to be the original packaging.

Where can I buy genuine Shark spares and accessories?

Shark spares and accessories are developed by the same engineers who developed your Shark products. You'll find a full range of Shark spares, replacement parts and accessories for all Shark products at sharkclean.co.uk. Please remember that damage caused by the use of non-Shark spares may not be covered under your guarantee.

NOTES

REGISTER YOUR PURCHASE



sharkclean.co.uk/register-guarantee



RECORD THIS INFORMATION

Model Number: _____

Date Code: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

TIP: The model and serial numbers are on the QR code label on the back of the main body.

TECHNICAL SPECIFICATIONS

Voltage: 7.2V The battery icon consists of three vertical bars of varying heights, representing a 7.2V battery.

Watts: 70W



To view **HOW-TO VIDEOS**
scan QR Code.



PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Instruction Booklet is designed to help you get a complete understanding of your new VacMop.

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