

National Quality and Patient Safety Directorate

Office of the Chief Clinical Officer



National Centre for Clinical Audit

Dr. Orla Healy, National Clinical Director, NQPSD NOCA Conference – Clinical Audit Matters 31st January 2023



Background – HSE National Centre for Clinical Audit

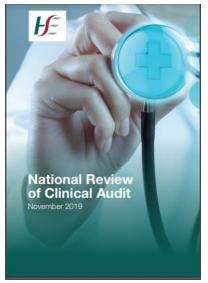
HSE National Review of Clinical Audit Report 2019 was commissioned

by Dr. Colm Henry, Chief Clinical Officer

The Review Report contained **25 recommendations** (circa 80 actions) https://www.hse.ie/eng/services/publications/national-review-of-clinical-audit-report-2019.pdf

Key Findings of the National Review of Clinical Audit Report 2019

- Absence of National Clinical Audit Governance structure
- Opportunity to improve collaboration between all clinical audit stakeholders/service providers
- Limited support for local clinical audit e.g.; guidance, tools, resources and training

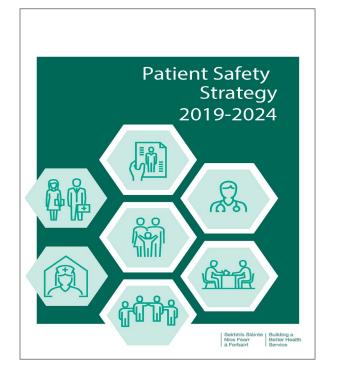






Our Anchor





National Quality and Patient Safety Directorate | nqps@hse.ie | @NationalQPS | #QIreland



National Centre for Clinical Audit - Role & Purpose

HSE National Centre for Clinical Audit established within NQPSD follows publication of HSE National Review of Clinical Audit Report 2019 & is primarily responsible for implementing the report's recommendations

Confirms HSE
commitment to
developing clinical audit
as an essential Quality
& Patient Safety Tool in
Ireland promoting
improved patient
outcomes

Strengthen the
development of an end-toend process for clinical
audit in accordance with
recommendations in
Clinical Audit Review
report & meet needs of
clinical audit service
providers & multidisciplinary stakeholders





HSE National Centre for Clinical Audit - 5 Key Pillars







HSE National Steering Group for Clinical Audit

(Established in June 2021)

Membership

- Chief Clinical Officer (Chair)
- National Clinical Lead Quality and Patient Safety (Co-chair)
- •National Director Research and Strategy
- National Clinical Lead Healthcare Associated Infections & Antimicrobial Resistance Team, Consultant Microbiologist
- •National Director National Cancer Control Programme
- National Lead Integrated Care
- National Director Acute Hospitals Division
- National Director Community Healthcare Organisations
- Director ONMSD
- National Lead National Health and Social Care Professions
- National Patient Representative Panel Rep
- •Patients for Patient Safety Ireland Rep
- Clinical Director NOCA
- RCPI/SQI Programmes Rep
- •National Screening Service Rep
- •ICAN (Irish Clinical Audit Network Network) Rep
- •HSE National Centre for Clinical Audit Programme Lead

Overall objective of National
Steering Group for Clinical Audit
is to provide a co-ordinated
strategic approach for Clinical
Audit activity & provide central
oversight for all National Clinical
Audit service providers

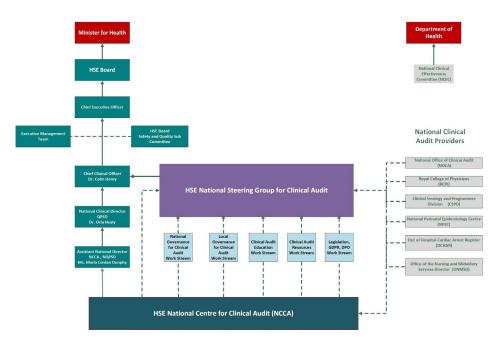




HSE National Centre for Clinical Audit Governance Structure & Reporting Lines

HSE National Centre for Clinical Audit - Governance Structure & Reporting Lines 2022

Updated 16/11/2022







NCCA Website www.hse.ie/eng/about/who/nqpsd/ncca/







Clinical Audit Training & Education Programme





National Centre for Clinical Audit

National Quality and Patient Safety Directorate

In Collaboration with





Clinical Audit Training & Education Programme











Nomenclature – A Glossary of Terms for Clinical Audit



The 2019 HSE National Review identified inconsistencies in the language used across the Irish Healthcare system in clinical audit

A glossary of agreed terms was produced, to be adopted across HSE/funded agencies





Clinical Audit E-Learning Programme

Fundamentals in Clinical Audit E-Learning Programme available now via HSeLand

National Centre for Clinical Audit National Quality and Patient Safety Directorate

Fundamentals in Clinical Audit

0 Reviews

The course is designed to assist all staff to gain a good understanding of the fundamentals in clinical audit

with the aim of enabling them to undertake their own successful clinical audit project.

The course is highly interactive. All learners work through four modules:

- 1. A brief history of clinical audit and why you should get involved
- 2. Defining clinical audit and the clinical audit process
- 3. In-depth review of the stages of the clinical audit process
- 4. Assessment and signposting

By undertaking the course, learners will understand why clinical audit is important and where it fits into their work. Learners will understand the seven steps involved in carrying out a clinical audit project, relevant to their own work.

Upon working through all four course modules, learners will be able to conduct a clinical audit relevant to their work. Learners will also gain the necessary skills to be able to effectively support others conducting clinical audit projects.

Learning Type: Online

Available Languages: • Multi-Language

Duration: The programme is assessed as 10 hours of learning.

Who Should Take This:

• This programme is designed for anyone who wants to gain a better understanding of clinical audit and will suit those with no, minimal or some experience/familiarity of the subject matter.

Objectives: • Description







Clinical Audit in Action









identify areas for improv



Evaluation of Clinical Audit Education & Training Sessions



Virtual Courses Delivered

- Fundamentals
- Advanced

learning

Fundamentals workshops

it _{was} interactive & practical



E-Learning Programme launched in April 2022



Learners have attended from May - November 2022



Achieved the learning outcomes



Of Learners who responded to the post training evaluation survey, rated their overall satisfaction of the training as over 90%



Would recommend this programme to others

Very informative & relaxed



Preferred completing the programme online





Barriers to Clinical Audit



| 1. Prioritising your biggest barriers - choose up to 3 (Multiple Choice | |
|---|-------------|
| Time | (38/46) 83% |
| Resources - people | (14/46) 30% |
| Resources - funding | (5/46) 11% |
| Staff engagement/apathy | (23/46) 50% |
| Training - not understanding what to do | (15/46) 33% |
| Lack of formal standards | (10/46) 22% |
| Implementation of change doesn't happen | (12/46) 26% |





NCCA Deliverables & Outcomes

Implementation of recommendations of the HSE National Review of Clinical Audit 2019

Governance for HSE National Centre for Clinical Audit agreed & operationalized

HSE National Steering Group for Clinical Audit established HSE National Centre for Clinical Audit Work Streams

HSE National Centre for Clinical Audit Website established NCCA Annual prioritization/selection of audit process & funding agreed

Operational support for Clinical Audit at local & National levels











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Ionad Náisiúnta d'Iniúchadh Cliniciúil

An Stiúrthóireacht um Ardchaighdeáin agus Sábháilteacht Othar

National Centre for Clinical Audit

National Quality and Patient Safety Directorate

Edit profile

HSE National Centre for Clinical Audit (HSE NCCA)

@hsencca

HSE National Centre for Clinical Audit (NCCA) supporting Clinical Audit service providers locally and nationally. #clinicalaudit #quality #patientsafety.





References & Further Information

HSE National Review of Clinical Audit Report 2019

https://www.hse.ie/eng/services/publications/national-review-of-clinical-audit-report-2019.pdf

HSE National Centre for Clinical Audit Nomenclature – Glossary of Terms for Clinical Audit

https://hse.ie/eng/about/who/ngpsd/ncca/nomenclature-a-glossary-of-terms-for-clinical-audit.pdf

HSE National Centre for Clinical Audit Website

https://www.hse.ie/eng/about/who/nqpsd/ncca/

HSE Patient Safety Strategy

https://www.hse.ie/eng/about/who/nqpsd/patient-safety-strategy-2019-2024.pdf

Contact Details for HSE National Centre for Clinical Audit

