

2019

A patient perspective



2023

**Fiona Fallon
Mum & Carer of Anna Theodora Ciocadan**

What I'd like you to hear today...

- **GRATITUDE** for the work done by NOCA & staff in PCCU's.
- **Anna's journey** through ICU.
 - **Challenges**
 - **Suggestions** for enhancing the patient experience.



Anna Theodora Ciocadan

April 2019



Two weeks old
today 💕

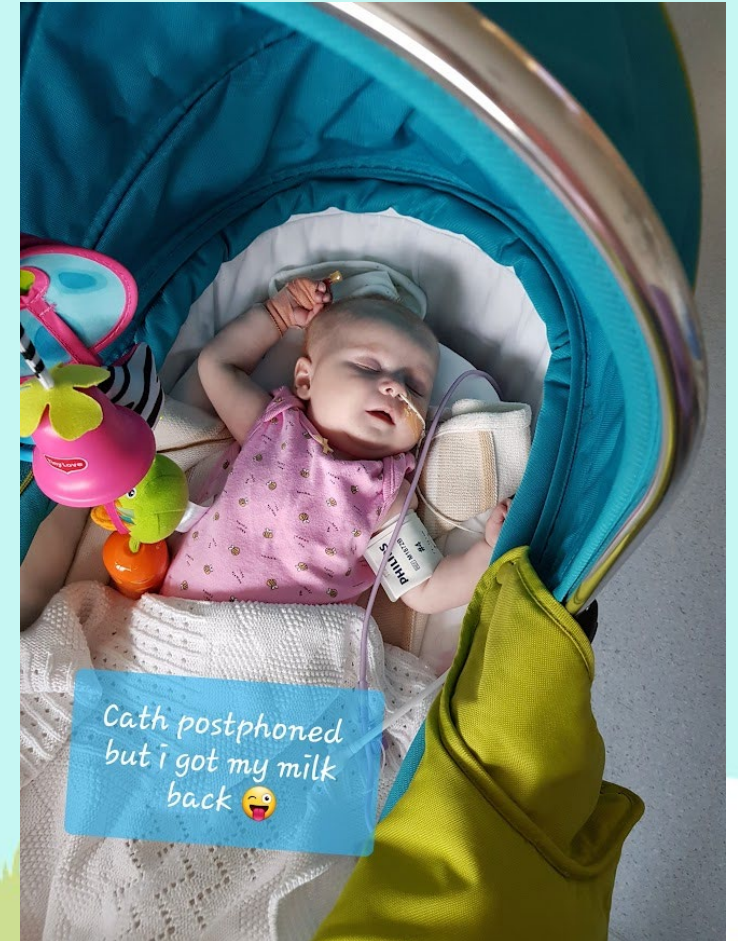
Anna's Journey



A rollercoaster of NG feeding, weight gain, repeated cancellations, re-admissions, appointments...

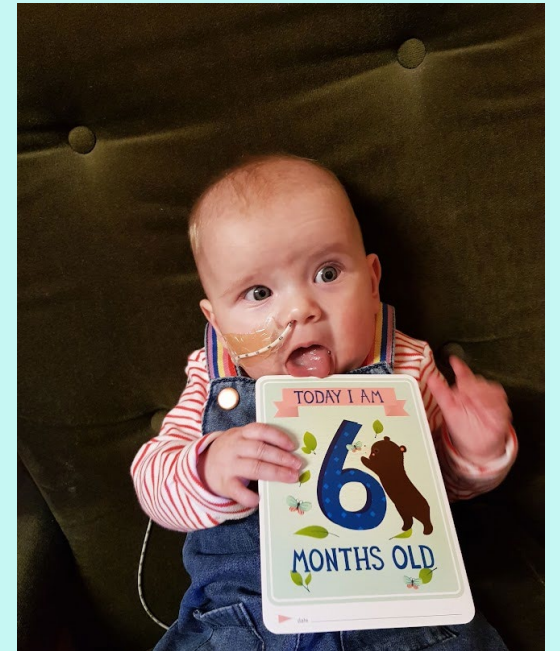


Today I weighed
3.64kg! 😊



Cath postponed
but i got my milk
back 😊

After several cancellations due to lack of ICU beds, Anna had a Yasui bi-vent repair on the 4th Nov 2019 by Surgeon Lars Nolke.



The AAGBI SAFETY GUIDELINE (2015)

Care of the Critically Ill Child in Irish Hospitals 2015 states....

“It is **suboptimal** for **doctors or nurses** to be required to manage **clinical problems** in which **they are not trained** or in which they do not have recent and continuing experience”.

What about parents managing at home alone with a child after open heart surgery?

Please seek supports for parents to care for their child post ICU, as well as you do



Suggestions to improve the patient experience



Seek supports for parents to care for their child (post ICU) as well as you do...



When the patient is a child, the family is the patient.



Fiona, Anna, Isaac and Jacob



Charities and agencies that helped us along the way



Thank you from our family

