
Urgent Field Safety Notice



**Drive Walking Frames (10284W-30)
FSCA May 2014 (UK)
Type of action : Service Checks**

Date: 30 May 2014
Attention: Drive Medical Stockists
Drive Medical Government Supply Customers

Details on affected devices:

Drive Medical Walking Frames (REF: 10284W-30)

This FSN only relates to walking frames with the product code 10284W-30 and dispatched between January 2014 and April 2014 and from the following batches:

- **BLI-31726**
- **BLI-31415**
- **BLI-31725**
- **BLI-30145**
- **BLI-31841**



The product code and batch number can be found on the CE label which is located on the front left-hand-side vertical tubing of the walker (shown right).

Walking Frames dispatched after this time have been checked for the problem below and are denoted by an orange dot on the CE label.

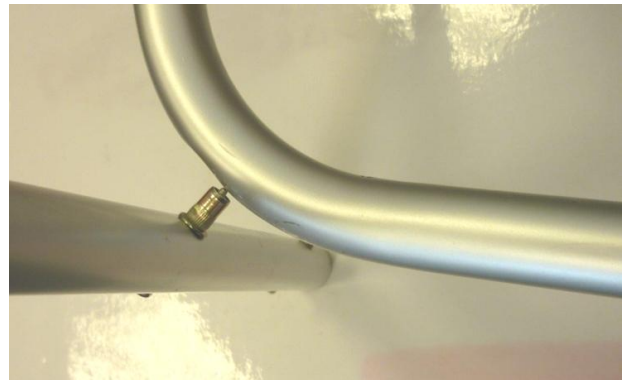
Description of the problem:

There is a risk of detachment of the brass insert attaching the horizontal 'C' shaped tubing. This is typically an out-of-box failure or will detach when the walker is first set up or used initially.

This can result in the walking frame becoming unstable and will be significantly weaker over the long term if used continuously with this obvious fault.

This is due to the insert being incorrectly fitted on a small number of units.

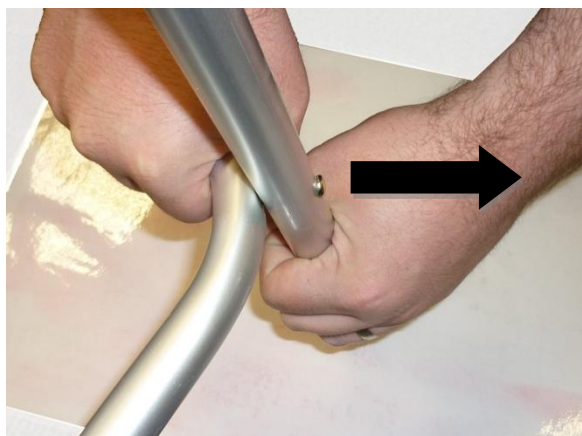
A photograph of the problem is shown right.



Advise on action to be taken by the Drive Medical stockist:

The affected devices should be checked as a matter of urgency. The devices can be checked using the procedure overleaf. Once the devices have been checked the form overleaf should be completed and sent back to Drive Medical, noting the number of walkers from each batch which have been checked and the number from each batch which have failed. Any failed devices will be replaced by Drive Medical.

Procedure for Checking Walking Frames:



By hand, pull the leg away from the main frame of the walker.

If the brass insert has been incorrectly assembled, the insert will detach easily without the need for damaging the tubing.

Repeat for both sides of the walker.

Transmission of this Field Safety Notice: (if appropriate)

Distributed to Drive Medical Stockists and Government Supply Chain who have purchased the devices.

Contact (Replacement Product)

Customer Care – Welland Medical
Tel: 0116 276 1440
Fax: 0116 276 4449

Contact (Regulatory enquiries):

Paul Kendall - Drive Medical Ltd,
Ainley's Industrial Estate,
Elland, West Yorkshire HX5 9JP.

The undersign confirms that this notice has been notified to the appropriate Regulatory Agency

P Kendall

Please fill in the information below and return immediately to Drive Medical by:

Post: DRIVE MEDICAL LTD, Ainley's Industrial Estate, Elland, West Yorkshire HX5 9JP

Fax: 01422 314481

Email: technical@drivemedical.co.uk

Name			
Organisation			
Address			
Town		Postcode	
Telephone			
Email			

Batch	No. of Walkers Checked from this Batch	No. of Walkers which require replacement
<i>Example : BLI-31415</i>	<i>Example : 56</i>	<i>Example : 2</i>