



## FAULT FINDING – BELLAVITA BATHLIFT

In the event of the Bellavita not working, the following steps should be taken.

Please follow the steps below to attempt a remedy:

1. Test the PCB board. To do this:
  - i. Ensure the handset is switch off by pressing the red button.
  - ii. Hold down the UP and DOWN together.
  - iii. Whilst they are pressed down, press the ON button and release all buttons.
  - iv. The LED should light orange and flash.
  - v. Press the UP button and you should hear a click.
  - vi. Press the DOWN button and you should not hear a click
  - vii. If the handset does not behave as described above then a PCB fault is present.
  
  - viii. **OPTIONAL:** If you press the DOWN and ON button together, the bathlift will lower even if the red light is showing (assuming handset is working correctly).
  
2. Try to reset the handset. Repeat step 1 twice to reset the handset.
  
3. If the fault is still present after steps 1 and 2 then check the bathlift operation with another Bellavita handset. If the bathlift still does not work then this is likely to be a fault with the Bathlift backrest, and will require replacement from Drive Medical. If Bathlift is stuck partially or fully upright, follow the attached instructions to disassemble the backrest. If the handset works with the alternative handset, replace the faulty handset.

### **Spare Parts Available**

460 900 600: Handset

460 900 402: UK Charger

460 900 700: Backrest Kit (includes motor, drive ram and backrest)



## **BELLAVITA BATHLIFT DISASSEMBLY GUIDE**

In the event of the Bellavita being stuck in the upright position, after gaining approval from Drive Medical a dealer, issuer or user may disassemble the bathlift to allow easier transportation and/or storage back to Drive Medical. Please follow the steps below:



Step 1. Lay the bathlift on its side.

**Remove the new backrest from the carton.**



Step 2. Using a T-20 end bit and a screwdriver, remove all the screws on the backrest.  
(T-20 end bits are available from free from Drive Medical on request)



Step 3. Pull the rear of the backrest away from the bathlift.



Step 4. Remove the lifting ram and the faulty backrest from the bathlift.  
**Place the faulty backrest in the carton and return to Drive Medical.**

**NOTE: Gain authorisation from Drive Medical before doing the above procedure. Failure to do so may invalidate your warranty. After performing the above procedure, the bathlift must be returned to Drive Medical for reassembly.**