

TROUBLESHOOTING GUIDE

No.	Issue	Possible Cause	Possible Solution
1	Kettle won't turn on	Kettle not energised	Check power supply to ensure that it corresponds to the model of the Uccello Kettle purchased - if not please return to point of purchase
2	Kettle won't turn on	Kettle not energised	Check power cord for defects. If a defect is found please return your Uccello Kettle to point of purchase
3	Kettle won't turn on	Kettle not energised	Ensure that the Uccello Kettle is placed correctly into the base as identified in this Instruction Manual
4	Kettle won't turn on	Kettle not energised	Ensure your BS 1362 compliant 13amp fuse is working (UK and Ireland only)
5	Kettle won't turn on	Insufficient water; dry-boil activated	Pour water into the Uccello Kettle, ensuring that the water level is over the minimum required amount (0.7 litre)
6	On/Off switch turns off immediately	Dry-boil activated as kettle has been boiled without the required amount water	Pour water into the Uccello Kettle, ensuring that the water level is over the minimum required amount (0.7 litre)
7	Water leaking from Kettle	Kettle tilted backwards beyond recommended angle	Empty water from kettle and dry comprehensively. Read "Safety Instructions" section in manual to identify correct use of the Uccello Kettle
8	Water leaking from Kettle	Kettle has been overfilled and boiled	Empty water from kettle and dry comprehensively. Refill the Uccello Kettle to above the minimum (0.7L / 24fl. oz / 3 cups) and to below the maximum of (1.5L / 50fl.oz / 6 cups) as indicated on the kettle.

If you are still unsure of the source of the issue, please return your Uccello Kettle to your point of purchase.