



Young peoples' rights on social media: **WhatsApp**

Our rules

1. You must be **13** or over to use WhatsApp.
2. When you register to use WhatsApp the information you give must be true and must be kept up to date.
3. Don't post anything that shows violence, that might upset or frighten people, or that shows nudity.
4. Don't post anything horrible about anyone, or anything that isn't true.
5. Don't use other peoples' private and personal information.
6. Keep your account safe and don't let others access it. You must let us know as soon as possible if you think someone has hacked your account.
7. Don't ever pretend to be someone else.
8. Don't use WhatsApp to do anything illegal or anything that we tell you not to do.
9. Don't ask or make anyone pay you to use WhatsApp.
10. Don't mess with our technology, or use our logo.
11. Don't use any type of software or robot to create accounts, or use WhatsApp to send spam.
12. Don't put WhatsApp on a network where lots of devices can use it all at once.
13. You must download and install updates when prompted.
14. You pay for the data you use when running WhatsApp.

Your rights

1. You can change your profile name, picture and status message whenever you want.
2. Anyone who uses WhatsApp may be able to see your mobile phone number, profile name and photo, status, status message, last seen status and receipts. You can change this if you want. You can also use your settings to block people and control who you chat with.
3. Privacy of your messages:
 - After your messages are delivered, we delete them from our system and they are only stored on your own phone or device. Your messages are 'encrypted' which means that we can't read them.
 - If, for some reason, a message won't deliver immediately, we may keep it on the WhatsApp server for **30** days. If at that point it still won't deliver, we will delete it.
4. Other companies are not allowed to place advertisements across your WhatsApp screen unless we are connected with them. For example, we might send you adverts about Facebook as we work with them. If this ever changes we will let you know.
5. You can contact other companies using WhatsApp but this could mean that you are sent adverts and messages from them. We can help you manage who messages you and how.
6. You have the right to be safe using WhatsApp but you use it at your own risk.
7. You can delete your WhatsApp account by using the 'delete my account' button. Any messages that are undelivered will be deleted, but remember, messages that have been delivered to other people, won't be.
8. If you just delete WhatsApp on your device, but forget to delete your account using the in-app 'delete my account' button, we might keep your information for longer.

9. When you delete WhatsApp we promise to delete all information WhatsApp has about you, except any information we still need to operate our services. *[Note: Facebook, which owns WhatsApp, was unable to confirm to the Children's Commissioner whether Instagram and Facebook will also delete any information they have got from your WhatsApp account.]*

Our rights

1. WhatsApp saves and keeps information about you including:
 - Your mobile phone number
 - Contacts in your address book, whether they use WhatsApp or not
 - When you install, run or use the app and when you change your status
 - Who you communicate with and when
 - Which groups you've joined and any 'favourites' lists
 - What device you're using, what browser and on what network
 - Where you are, if you have location services switched on
 - Information other companies have about you, if you use WhatsApp with them
 - Any information you email to us
 - Sometimes, payment information

WhatsApp can use your information anywhere in the world, but only in order to improve WhatsApp's services.

2. WhatsApp is connected with a number of companies, including Facebook and Instagram. We may share information about you between us and they may use it to target advertising to you.
3. If we sell WhatsApp, or if other companies join the Facebook group in the future, the information we have about you will be sold or given to them.
4. There may be other reasons why we need to share information about you with other people:
 - If we have to by law
 - If we need to make sure people are following our rules
 - If we need to investigate someone who might be breaking the law
 - To make sure other people are safe using WhatsApp
5. We can change these policies at any time and will let you know. If you disagree, you'll have to stop using WhatsApp.
6. We can charge you to use WhatsApp. If you do anything that ends up with WhatsApp being charged, you will have to pay us back.
7. If you give us ideas on how to improve WhatsApp we can use them without paying you.
8. We can stop some parts, or all, of WhatsApp at any time, or in certain countries we might decide to stop access to WhatsApp on some phones or devices.
9. We can stop you using WhatsApp at any time, for any reason. We don't have to tell you why.

The Whatsapp terms and conditions have been edited for educational purposes and are not a replacement for the original version, which can be found at bit.ly/TCsWhatsApp