

## SimOn Categories & Subcategories

### What Works Well

Category	Subcategory
<b>Teaching on my course</b>	<ul style="list-style-type: none"> <li>Approachable/helpful teaching staff</li> <li>Teaching in interactive/engaging ways</li> <li>Teaching staff who are clear at explaining things</li> <li>Effective use of technology by teaching staff</li> <li>Suitable use of group work</li> <li>Good length teaching sessions</li> <li>Teaching with effective breaks</li> <li>Good course content</li> <li>Good guest speakers / lecturers from industry</li> <li>Good quality of teaching space</li> <li>myBU/Brightspace (please specify which one) supports my learning</li> </ul>
<b>Assessment and feedback</b>	<ul style="list-style-type: none"> <li>Clear assignment briefs and assessment criteria</li> <li>Feedback provided within specified turnaround time</li> <li>Written and/or verbal feedback that informs learning</li> <li>Suitable spacing between assessment deadlines/exams</li> <li>Suitable use of group work</li> <li>Group work where individual marks are given</li> <li>Marking that is perceived to be fair</li> <li>Appropriate systems used for submission and feedback</li> </ul>
<b>Academic support on my course</b>	<ul style="list-style-type: none"> <li>Staff who make themselves accessible for 1-to-1s / drop-ins</li> <li>Good advice and support with learning</li> <li>Providing teaching materials in advance</li> <li>Effective academic advisers</li> <li>Effective PAL support</li> <li>Effective support when finding placements</li> <li>Effective support when on placement</li> <li>*HSS only* Good information given about Practice placement before starting (please specify)</li> <li>*HSS only* Effective support when on Practice placement (please specify)</li> </ul>
<b>The running of my course</b>	<ul style="list-style-type: none"> <li>Good overall communication</li> <li>Good organisation of timetable that's suitable for my needs</li> <li>Changes to the course and teaching are communicated effectively</li> <li>Effective rescheduling of cancelled lectures</li> <li>Appropriate amount of practical sessions, e.g. workshops, lab sessions, field trips</li> <li>Appropriate size teaching groups</li> </ul>
<b>Course specific resources</b>	<ul style="list-style-type: none"> <li>Good resources in general</li> <li>Good information on what is available</li> </ul>

### What Doesn't Work Well

Category	Subcategory
<b>Teaching on my course</b>	<ul style="list-style-type: none"> <li>Unapproachable/unhelpful teaching staff</li> <li>Teaching that is not interactive or engaging</li> <li>Teaching staff who are not clear at explaining things</li> <li>Ineffective use of technology by teaching staff</li> <li>Unsuitable use of group work</li> <li>Teaching sessions that are too long/too short</li> <li>Teaching without effective breaks</li> <li>Poor course content</li> <li>Poor guest speakers / lecturers from industry</li> <li>Poor quality of teaching space</li> <li>myBU/Brightspace (please specify which one) does not support my learning</li> </ul>
<b>Assessment and feedback</b>	<ul style="list-style-type: none"> <li>Unclear assignment briefs and assessment criteria</li> <li>Late feedback provided beyond specified turnaround time</li> <li>Written and/or verbal feedback that does not inform my learning</li> <li>Unsuitable spacing between assessment deadlines/exams</li> <li>Unsuitable use of group work</li> <li>Group work where individual marks are not given</li> <li>Marking that is perceived to be unfair</li> <li>Inappropriate systems used for submission and feedback</li> </ul>
<b>Academic support on my course</b>	<ul style="list-style-type: none"> <li>Staff who do not make themselves accessible for 1-to-1s / drop-ins</li> <li>Poor advice and support with learning</li> <li>Not providing teaching materials in advance</li> <li>Ineffective academic advisers</li> <li>Ineffective PAL support</li> <li>Ineffective support when finding placements</li> <li>Ineffective support when on placement</li> <li>*HSS only* Poor information given about Practice placement before starting (please specify)</li> <li>*HSS only* Ineffective support when on Practice placement (please specify)</li> </ul>
<b>The running of my course</b>	<ul style="list-style-type: none"> <li>Poor overall communication</li> <li>Poor organisation of timetable that's not suitable for my needs</li> <li>Changes to the course and teaching are not communicated effectively</li> <li>No rescheduling of cancelled lectures</li> <li>Inappropriate amount of practical sessions, e.g. workshops, lab sessions, field trips</li> <li>Inappropriate size teaching groups</li> </ul>
<b>Course specific resources</b>	<ul style="list-style-type: none"> <li>Poor resources in general</li> <li>Poor information on what is available</li> </ul>

	<p>myBU/Brightspace (please specify which one) supports my learning</p> <p>Good computer labs</p> <p>PCs with good specifications</p> <p>Good access to subject specific software</p> <p>Enough up-to-date/good quality technical kit available</p> <p>Effective I.T. skills workshops available</p>
<b>Library resources</b>	<p>Good access to print copies of key / popular books</p> <p>Good access to e-book copies of key / popular books</p> <p>Good access to e-journals / databases / e-resources</p> <p>Good study skills teaching from library staff e.g. lectures, workshops, 1-2-1s</p> <p>Good English and foreign language support</p> <p>Good number of computers in the Library</p> <p>Good study spaces</p> <p>Approachable / helpful library staff</p>
<b>Campus facilities (inc. transport and I.T.)</b>	<p>Effective bus service</p> <p>Good quality of general space available</p> <p>Good amount of general space available</p> <p>Good quality of teaching space</p> <p>Good upkeep of facilities</p> <p>Appropriate opportunities on campus to recycle</p> <p>Good catering available on campus</p> <p>Good shops, bars and cafes'</p> <p>Good amount student computers available</p> <p>Good I.T equipment other than PCs</p> <p>Good sports facilities</p> <p>Good music facilities</p>
<b>BU Student Services (inc. welfare and security)</b>	<p>Good Student Wellbeing Service</p> <p>Good Chaplaincy service</p> <p>Safe and secure campus environment</p> <p>Good SUBU Advice service</p> <p>Good service from askBU</p> <p>Good financial support and advice</p> <p>Good immigration advice and support (for international students coming to the UK)</p> <p>Good Additional Learning support</p> <p>Good Careers and Employability Service</p> <p>Good music opportunities</p> <p>Good music scholarship support</p> <p>Good Global Talent Programme</p>
<b>My accommodation</b>	<p>Good Halls of Residence (please specify which halls)</p> <p>Good Student Village Housing</p> <p>Good Unilet housing</p> <p>Good private housing</p> <p>Good experience with letting agent (please specify which agent)</p>

	<p>myBU/Brightspace (please specify which one) does not support my learning</p> <p>Poor computer labs</p> <p>PCs with inadequate specifications</p> <p>Poor access to subject specific software</p> <p>Not enough up-to-date/poor quality technical kit available</p> <p>Ineffective I.T. skills workshops available</p>
<b>Library resources</b>	<p>Poor access to print copies of key / popular books</p> <p>Poor access to e-book copies of key / popular books</p> <p>Poor access to e-journals / databases / e-resources</p> <p>Poor study skills teaching from library staff e.g. lectures, workshops, 1-2-1s</p> <p>Poor English and foreign language support</p> <p>Not enough computers in the Library</p> <p>Poor study spaces</p> <p>Unapproachable/unhelpful library staff</p>
<b>Campus facilities (inc. transport and I.T.)</b>	<p>Ineffective bus service</p> <p>Poor quality of space available</p> <p>Not enough space available</p> <p>Poor quality of teaching space</p> <p>Poor upkeep of facilities</p> <p>Lack of opportunities on campus to recycle</p> <p>Poor catering available on campus</p> <p>Poor shops, bars and cafes'</p> <p>Not enough student computers available</p> <p>Poor I.T equipment other than PCs</p> <p>Poor Sport facilities</p> <p>Poor music facilities</p>
<b>BU Student Services (inc. welfare and security)</b>	<p>Poor Student Wellbeing Service</p> <p>Poor Chaplaincy Service</p> <p>Unsafe campus environment</p> <p>Poor SUBU Advice service</p> <p>Poor service from askBU</p> <p>Poor financial support and advice</p> <p>Poor immigration advice and support (for international students coming to the UK)</p> <p>Poor Additional Learning support</p> <p>Poor Careers and Employability Service</p> <p>Poor music opportunities</p> <p>Poor music scholarship support</p> <p>Poor Global Talent Programme</p>
<b>My accommodation</b>	<p>Poor Halls of Residence (please specify which halls)</p> <p>Poor Student Village Housing</p> <p>Poor Unilet housing</p> <p>Poor private housing</p> <p>Poor experience with letting agent (please specify which agent)</p>

<b>The Students' Union</b>	<p>Good activities (clubs and societies, RAG)</p> <p>Good volunteering and green opportunities (community engagement)</p> <p>Effective system for having your voice heard (Student Reps, Democracy, Part-Time Officers)</p> <p>Good SUBU Advice service</p> <p>Good shops, bars and cafes'</p> <p>Good events and entertainment (including Summer Ball)</p>
<b>SportBU</b>	<p>Good Performance Sport</p> <p>Good Campus Sport</p> <p>Good scholarship support</p> <p>Good programmes and events</p> <p>Good sports facilities</p>

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