

bikiosk

The highest standard of service, the city's best prices and convenience.
An holistic cycling support kiosk.

This service will fit around the student and staff experience offering same day services and local drop off.

Our broad knowledge and connection with Liverpool's cycling community will enrich our customers cycling experience and their impression of Liverpool. As social enterprise we are not incentivised by profit but instead by our mission to developing and adding to Liverpool's cycling culture. This is highlighted in many of our services being offered free. Whilst to some this doesn't sound like good business sense, we know that this altruistic approach has sustained us thus far and increased our credibility as one of Liverpool's most influential cycling organisations.

Services are broken into 3 areas GOOD, BAD and UGLY.

GOOD services are basic entry services that can be completed with the customer and are focussed on getting the bike and rider back on road with as little interruption as possible. Most of our GOOD services are free! All customers will be invited to our weekly free training sessions aimed at making more autonomous cyclists.

BAD services consist of any service that can be done at the kiosk using enhanced knowledge, basic tools and time. We aim to complete all BAD service on the day! (bikes must be brought in the a.m. to receive the same day service.)

UGLY services are complex services that have to be completed behind the closed doors of our workshop.

Local drop and collection are available with this service.

Gear Servicing

Service	Detail	Cost (+VAT)	Usual price (+VAT)
GOOD	Basic tuning and cable adjustment	Free!	£25
BAD	Cable replacement and gear tuning	£15	£35
UGLY	Full gear change!	£30+parts	£50+parts

Brake Servicing

Service	Detail	Cost (+VAT)	Usual price (+VAT)
GOOD	Block and cable adjustments	Free!	£25
BAD	brake and cable replacement *	£20 (£25 disc)	£40
UGLY	Full brake change!	£30+parts	£50

*hydraulic brake bleeds will be charged individually

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Wheels

Service	Detail	Cost (+VAT)	Usual price (+VAT)
GOOD	Wheel truing (in bike)	Free	£25
BAD	Wheel truing (in stand)	£10	£35
UGLY	Wheel and Rim replacement	£15 + parts	£50
Punctures	Inner tube plus repair kit and fitting	£6	£10

Servicing

Service	Detail	Cost (+VAT)	Usual Price (+VAT)
GOOD	Check tyres and wheels, Frame alignment (Visual), Adjust gears, adjust brakes, check bolts and fittings, saddle position and ergonomics. Grease seatpost. Check chain and lube	£20	£35
BAD	As above and re-lube or replace cables. Remove and clean chain and cassette.	£40	£65
UGLY	As Above and also; Cable replacement, Re-lube bottom bracket, headset, Hubs, (replacing bearings if necessary)	£80	£110

Punctures. £5 for innertube with free fitting and repair kit. Also book onto free Puncture repair lesson

NEW SHOES

Fancy your bike in a new colour?

This service costs £150

This includes strip down, new paint job (single colour only), rebuild using new cables as necessary. Peloton Liverpool decals for FREE

REVIVED BIKES: Unloved bikes that we have given some love back to.

GOOD	This is a basic entry level bike no frills.	£50	
BAD	Better standard of parts.	£40	
UGLY	These are real nice bikes that you may pay in excess of £400 retail.	£150	

All bikes are given a 3 month guarantee

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ACCESSORIES

Accessories are the main breadwinner for bike shops sometimes putting a 100% or more mark up and charging for fitting!

Essential. 20% mark up. This includes safety stuff, and things we feel will support more cycling.

1. Mini pumps to pump your flat
2. Puncture kits to stop it becoming flat
3. Basic multi tools to remove your wheel and any minor adjustments to keep you bike sweet.
4. Saddle bags. To carry essential items (tube, tyre levers, multitool, bottle opener.)
5. Locks You don't want to lose it.
6. Water bottles and cages. Re-Hydrate.
7. Tyre levers to get your tyre off.

LUGGAGE SYSTEMS

Carrying your stuff to university, in a rucksack, while cycling, can make your back all sweaty. With a Rack and Pannier System you can still carry all your stuff without feeling the weight on your back.

1. Racks will vary in price.
2. Panniers will vary in price.