



Huddersfield Students' Union
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Dear Vice Chancellor,

As the Officers of Huddersfield Students' Union we are writing this open letter to express our concern that the University approved accommodation supplier, DIGS Huddersfield, have only offered a 50% reduction in charges for students who will not be using their accommodation in term three.

This is particularly unsatisfactory when the other major Halls accommodation providers including Host, iQ and Hello Student, are providing a 100% refund to students.

The University made the decision a number of years ago not to invest in accommodation and instead go into partnership with a specific supplier. By making that decision that University has only been able to advertise DIGS accommodation at Storthes Hall and Ashenhurst to students coming to Huddersfield University. We believe that by making that choice, the University now needs to add to the refund offered by DIGS in the same way as Universities across the country are offering full refunds on their accommodation.

Students are in a very difficult financial position and those who have been renting at DIGS are now becoming more vocal about the fact that they are not being treated in the same way as those renting from other Halls providers. A website has been set up by one of the students at <https://www.digsfortherecord.com/> and parents have been contacting us. We estimate that approximately 600 students have left DIGS properties, who are still paying somewhere between £43.50 to £69 a week for a room that will no longer be required.

We are calling for the University to make up the shortfall to students and would like a response as soon as possible as rent for term three is now due.

We look forward to receiving your response.

Kind Regards,

Bethany Woodcock, Community Officer
Emmanuel Haruna, President
Adesewa Adebisi, Education Officer
Adetayo Opakunle, Equalities Officer
Lucy French, Activities Officer