



### Dudley Group NHS Foundation Trust Outpatient Parenteral Antibiotic Therapy

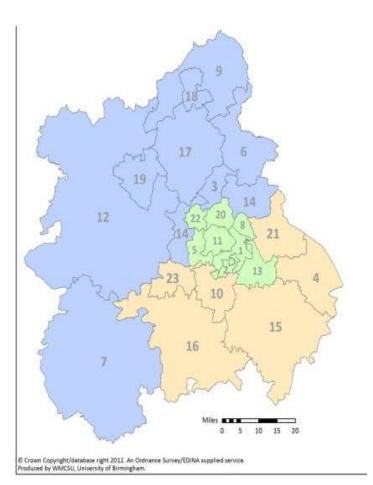
Horses for courses – one model don't fit all! A successful NHS provided service

Kate Owen (District Nurse Specialist Practitioner)





# Dudley



Second largest town in England

Population 313,000





## **Dudley OPAT Service**

- Following the integration of the acute and community services as a Foundation Trust and in line with Transforming Community Services, OPAT was launched
- Joint project between hospital and community staff
- Launched in January 2012
- Truly integrated pathways
- Weekly 'virtual ward rounds'
- Bimonthly operational meeting





# **Dudley OPAT Service**

#### The Team:

#### **Hospital Staff**

- Acute Medical Unit consultant and registrars
- Acute Medical Unit nurses
- Pharmacy
- Microbiology

#### **Community Staff**

- Community nurse IV team
- Senior nurses with NMP
- Community clinic





## Policies and Pathways

#### **Overarching OPAT policy**

Strict inclusion criteria

#### Ratified specific pathways for:

Cellulitis, Complex UTI (including ESBL and pyelonephritis)
Diabetic foot ulcer and osteomyelitis

#### **Development of new pathways:**

Pseudomonas chest infections in patients with bronchiectasis

#### **Future pathways**

Discitis, Septic arthritis, Osteomyelitis, Infective endocarditis,





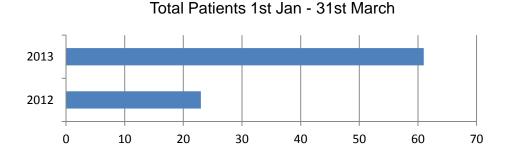
## Performance

From January 2012 to March 2013

Over 1,700 bed days saved, more capacity in hospital

Over 250 patients treated with high level of patient satisfaction, only 3.6% patients readmitted

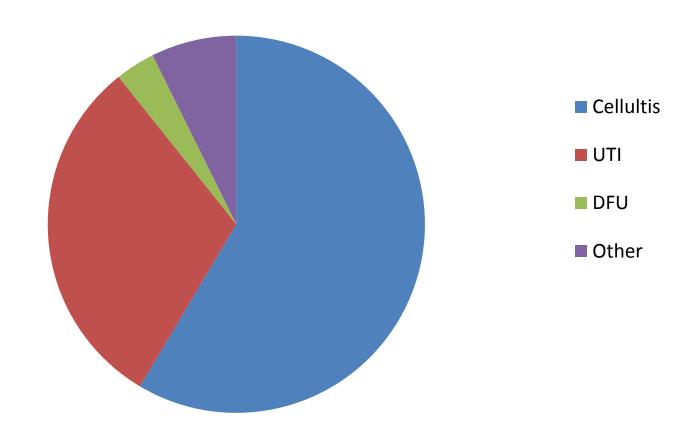
In the quarter Jan to March, we have seen 3 times as many patients as this time last year







# Diagnosis







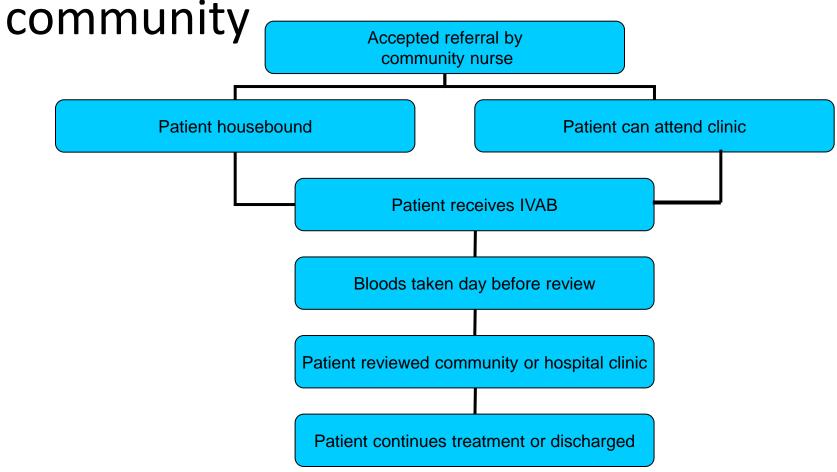
# A Patient Journey – hospital

 Patient deemed suitable for OPAT GP refers patient to EAU Step 1 Hospital staff complete referral form Between 07:00 and 19:00 Bleep OPAT team on 8945 or 8944 Step 2 Out of hours bleep DNO on 6026 OPAT team reviews the referral and accepts the patient Step 3 Prescribe TTO Complete administration record Step 4 Hospital OPAT team refers the patient to the community based team Step 5 Discharge patient to community based team and arrangements made for follow up as per ratified pathway Step 6





Patient journey continues in the community







## Success and Challenges

High level of patient satisfaction

The Internet Hub is updated regularly and as pathways are ratified. The antibiotic choice is explained

Continually working to improve communication to all of staff: ward nurses / doctors / ward clerks / commissioners / GP staff

Work with neighbouring Trusts to support patients

Vascular access was a challenge for some patients however the use of PICC, Midlines and Winged Infusion Devices has helped





### Conclusion

Excellent working relationship between hospital and community staff.

Shared aims and objectives to improve patient experience and facilitate capacity within the hospital.

Safe working, pathways developed, success going from strength to strength!

